Arolygiaeth Gofal Cymru
Care Inspectorate Wales

Date: 16 March 2020

Dear Colleague

Coronavirus (COVID-19)

Following on from our letter dated 10 March, we are writing to share an update on how Care Inspectorate Wales (CIW) is responding to the outbreak of COVID-19.

As a result of the fast changing and significant challenges coronavirus (COVID-19) poses for the childcare and social care sector, we have decided to pause all routine inspections from 5pm today 16 March. We will continue to inspect any service where we have significant concerns about the safety and well-being of people. We will also continue to consider the need for inspection in relation to concerns raised with us.

We have made this decision to ensure local authorities and providers can concentrate on maintaining the health and safety of the people using services and their staff in these exceptional circumstances.

Our key priority is to continue to provide assurance to the public and Ministers regarding the safety of services. Our decisions will be guided by three key principles focusing on making sure services continue to be safe:

- we will be focusing our activity where it is needed most to ensure people receive safe care – this means concentrating on those areas where we see that the risk to the quality of care is the highest and where we can make the biggest difference
- we will support providers by looking at how we can act flexibly and proportionately
- we will honour our duty of care to our colleagues in CIW

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Irrelevant & Sensitive

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.