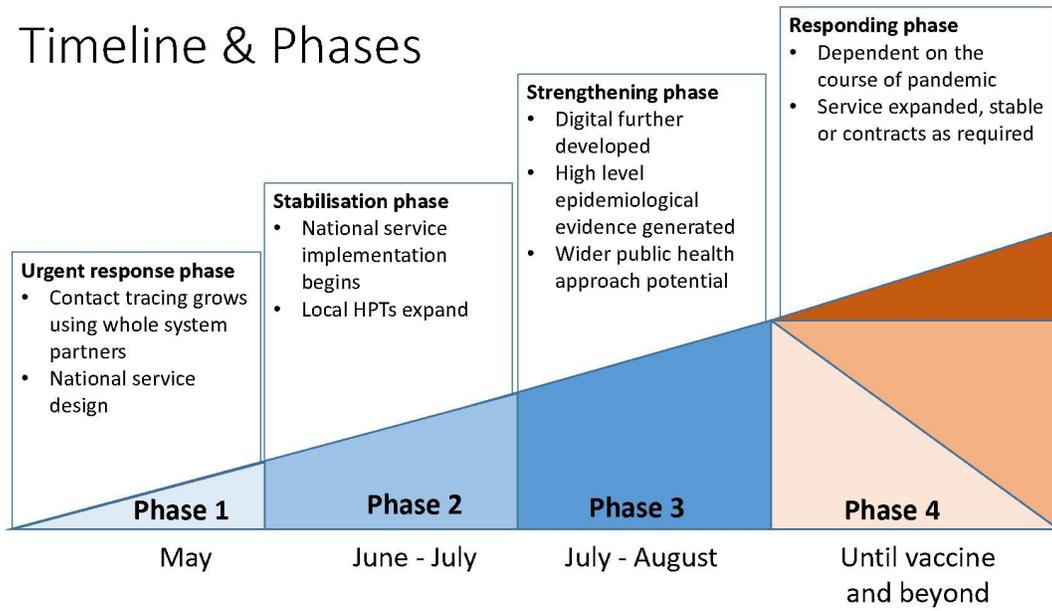


Scotland's Approach to Contact Tracing COVID-19 Update – 12th June 2020

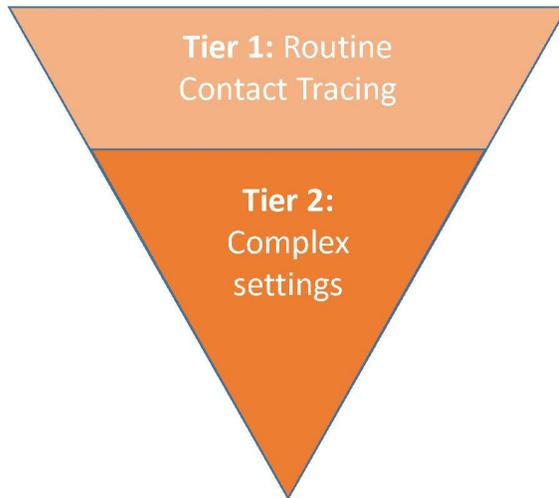
Scott Heald



Timeline & Phases



May ('Phase 1')



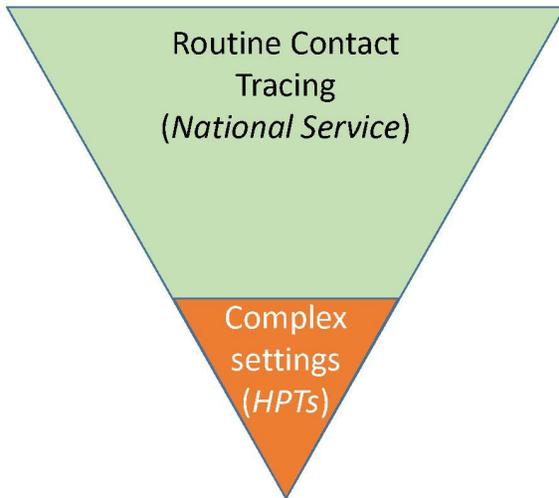
Demand

- c. 3000 tests / day, 4% positive
- Mostly complex settings
- 'Limited' access to Lighthouse
- Guidance excludes CT in most complex settings

Resource

- HPT Led Delivery
- Temporary call handlers
- Public Health Scotland provide simple tracing tool, guidance, SOPS, training materials
- No national service

From end June ('Phase 2')



Demand

- Increasing number of tests per day, % positive?
- Full access to UK Gov Lighthouse data
- Guidance aligned for appropriate CT across all settings

Resource

Two tiers of contact tracing response, flexible to demand and across Scotland

National

- National centre undertaking "routine" contact tracing
- NSS provide telephony, IT, digital tools to national and local tiers
- PHS continue to update training materials, guidance, SOPs, etc.
- HPS provide outbreak response support and feed into national policy decisions with data analysis

Local

- Enhanced HPTs
- Managing complex settings and outbreaks

Progress so far

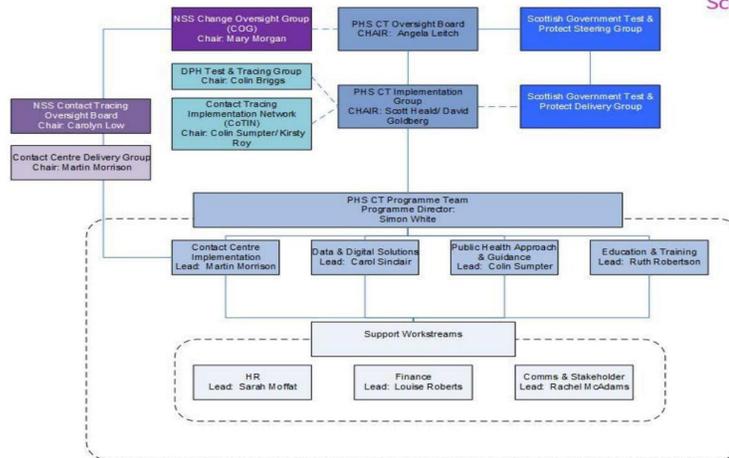
Local (Phase 1)

- Programme began at end April 2020
- Agreed model with SG and PHS leadership
- Stakeholder communications and feedback
- Guidance, scripts, FAQs developed for local HPTs
- Educational materials developed to train new contact tracers
- Simple Tracing Tool developed (Digital Platform)
- Pilots of this whole system in Fife, Highland and Lanarkshire
- Roll-out of updated Simple Tracing Tool and updated Guidance / Scripts
- **All Boards live from 28 May 2020**

National (Phase 2)

- Programme team in place to deliver national service
- NSS running National Service on behalf of Public Health Scotland (as part of Shared Services arrangement)
- Recruitment of Contact Tracers for National Service underway
- NSS developing IT and Telephony solution in collaboration with Cap Gemini
- Education and Training materials extended
- Protocols and scripts developed
- Information Governance and Security Review
- **Transition from Local to National will take place in phases between 22 June and end July**

Programme Governance



[p hs.covid-19contacttracingprogramme@nhs.net](mailto:phs.covid-19contacttracingprogramme@nhs.net)

Recruitment to the National Centre

- Requirement to build a workforce which can “flex”
- Core workforce will be c340 WTE
 - Staff deployed from NSS / PHS (c100 WTE)
 - Already in place and will form the core of the initial workforce to get the national centre up and running
 - Staff deployed from NHS Boards (e.g. because they are shielding)
 - Currently liaising with NHS Boards to confirm numbers (many already supporting NHS Boards locally with contact tracing and will move into National Centre when their local work transitions into the National Centre)
 - Staff employed through NES returners database or Scottish Government advert
 - Offers have already been given to 12 Team Leaders and 38 Contact Tracers (starting w/c 15 and 22 June)
 - Further 219 offers ready to be sent to contact tracers
 - Further interviews to be held this week (for Team Leaders and Contact Tracers).
- This is complex as need to account for part-time working and availability of staff from NHS Boards/NSS/PHS
- Staff will begin in phases between 15 June and end July (likely 50-100 per week as national service builds)
- Also creating a bank of people who can be called upon to increase numbers as required
- Recruitment will be on-going (to account for turnover of staff)