

Sent via Email

Teresa Molloy
Director of Performance and Service
Improvement
Western Health and Social Care Trust

Strategic Planning and Performance Group

12-22 Linenhall Street
Belfast
BT2 8BS

Te Irrelevant & Sensitive

Email: lisa.mcwilliams@hscni.net

Our Ref: LMcW375

Date: 25 June 2025

Dear Teresa

Re: Unscheduled Care Growth Funds

Thank you for submitting your proposals for deployment of growth funds in support of unscheduled care, with the main focus of improving ambulance handover times in line with the regional commitment.

The funding available to each Trust is £2m FYE, with the full £2m also available in-year (CYE). This provides flexibility to implement, test and evaluate initiatives over the Winter months to inform full investment. **This letter should be taken as formal notification of financial cover to proceed on the basis of your proposal, within the £2m budget.**

There is a requirement for all Trusts to deliver against the following KPI's (as a first phase):

- No ambulance handover delays > 2 hours
- Reduction in average ambulance handover delays
- Improvement in ambulance handover < 15 mins (as set out in SOMs)
- Improvement in ambulance handover < 30 mins (as set out in SOMs)
- Improvement in ambulance handover <60 mins (as set out in SOMs)

In addition, Trusts will be required to set out specific KPI's associated with the initiatives within the plans. For example, if expanding capacity for Hospital at Home services there will be KPI's agreed in line with that. Baseline information will be required along with expected increase in activity and timelines for same. This will support ongoing monitoring, refinement and shared learning across the region. SPPG staff will work with Trusts in the coming weeks to agree these KPI's which should be included in your final business case.

A single level-1 business case, including your proposed plan as an appendix, should be submitted to SPPG by 25 July 2025.

Performance will be monitored through existing fora and the Support and Intervention Framework arrangements.

We aim for all initiatives to be operational by October 2025, allowing time for implementation ahead of Winter pressures.

Yours sincerely

Personal Data

Lisa McWilliams
Director of Strategic Performance

CC

Name Redacted

Brigitte Worth

Name Redacted