

CHRS Response to Rule 8 request

**a. A brief overview of the history, legal status and aims of the organisation or body, where relevant.**

1. Care Home Relatives Scotland ("CHRS") is a campaign group formed in response to the restrictions imposed on care home residents as a result of the Covid 19 outbreak. Its sister group CHRS Lost Loved ones aimed to provide emotional and practical peer support to individuals and families who lost loved ones in care homes when family contact was restricted.
2. CHRS was founded on 12<sup>th</sup> August 2020 to unite people who had loved ones in nursing and residential homes; to give them a voice and seek to ensure that restrictions were humane, essential, proportionate and lasted only as long as necessary. Their members include spouses, children and parents of residents, who, aside from their emotional support, perform the roles of essential carers, Welfare and Financial Attorneys, Guardians and advocates. CHRS and their members viewed themselves as essential care givers – active participants in their loved ones care, and not simply visitors. They were not campaigning for 'open door' access but for access to those who were carers prior to their loved ones moving to reside in a care home.
3. The members of CHRS accepted that strict measures were understandable in the first months of the pandemic. However, by August 2020 it was clear to them that not only was the guidance flawed in relation to care homes but that it was frequently not being followed. The group formed to campaign for better guidance, better practice, more humane measures and a change in the law.
4. CHRS' aims and objectives when they formed were: 'To enhance the quality of life of our loved ones in care homes, by resuming essential family contact, by working to:
  - a. introduce the concept of "essential care giver status" within the Scottish visiting guidelines for care homes,
  - b. to encourage, a person-centred approach, enhancing and supporting emotional well-being and avoiding further social isolation, and
  - c. to develop lines of communication with policy makers and represent the views of relatives with loved ones in care homes
5. CHRS held a demonstration outside the Scottish Parliament on 16 September 2020 (this marked six months from the start of lockdown restrictions and the last



meaningful contact with their relatives in care homes). The pressure from this demonstration and subsequent media coverage resulted in CHRS being invited to their first meeting with Jeane Freeman on 18 September 2020. At their second meeting with Jeane Freeman it was announced that new guidance would be published to allow one visit for care home residents a week for up to four hours (this was published on 12<sup>th</sup> October 2020). Unfortunately, few relatives benefited from this change and CHRS continued to provide feedback to Jeane Freeman from the findings of the surveys they carried out. These survey findings demonstrated the deteriorating visiting conditions despite the improved visiting guidance. CHRS carried out 11 surveys throughout the pandemic.

6. Throughout the pandemic CHRS met with the Scottish Government and decision makers in excess of 130 times. At these meetings CHRS advised the Scottish Government on what was going on at a grass roots level. CHRS' impression was that individuals that did not have a loved one in a care home were not aware of the experiences of care home residents and their family members.
7. CHRS felt they had to be the voice for care home residents and their loved ones as others paid by the public purse to protect these vulnerable individuals did not speak out on behalf of them (e.g. directors of social work and the office of the public guardian). Imprisoning people for a year and isolating individuals in small rooms for weeks on end should have been challenged. CHRS also felt that the Scottish Government did not appreciate the age range of residents (from young to old and all ages in between), the variety of health conditions and the resulting needs and support arising from these, and the relationship between residents and their relatives.
8. Through extensive work with the Scottish Government, opposition politicians and various agencies CHRS has had a significant and positive impact on the pandemic response, including the development of "Anne's Law" that flowed directly from their Petition PE01841 to the Scottish Parliament (CHRS/01 - INQ0000000).
9. In addition to the Scottish Government and Scottish Government Officials, the group corresponded with many bodies including other campaign groups representing residents, MSPs from each political party, the Scottish Human Rights Commission, the Mental Welfare Commission, Human Rights Consortium Scotland, Scottish Care, care home providers, public health the Care Inspectorate and Alzheimer Scotland. CHRS have also been invited to give presentations at events, conferences, and webinars organised by many different bodies including NHS Lothian, Scottish Care, Trade Union Organisations, Infection Prevention Society, TIDE (Together in Dementia Everyday).
10. The group's campaign work has been recognised in a series of National Awards. They were finalists in the following:

- a. Scottish Charity Awards – Campaign of the Year
- b. Scotland's Champion – "Making a Difference" Awards
- c. The Herald's Political Awards – "Campaign of the Year"

**A brief description of the group(s)/individuals which the person, organisation or body supports or represents.**

- 11. Throughout the Pandemic CHRS played a leading role providing a voice for relatives with care responsibilities who had concerns for their loved ones in residential care homes during the pandemic.
- 12. At the height of the pandemic CHRS supported and represented 2300 members who were relatives of care home residents during the pandemic. CHRS continues to represent over 2000 members.
- 13. CHRS Lost Loved Ones support and represent relatives of care home residents who sadly passed away during the pandemic. At the height of the Pandemic CHRS Lost Loved Ones supported over 100 members.
- 14. CHRS membership represent the families and loved ones of care home residents across the whole of Scotland. They are the advocates for care home residents of all ages – from young to old and all the age ranges in between. Their loved ones in care have a range of capacity and varying health needs. Their health needs included: mental health difficulties, dementia, receiving end of life care, mobility difficulties, and hearing difficulties. All of these residents were denied contact and support from their loved ones for months and in some cases for over a year. Some of these residents were deprived of this contact in their last months and years of life.
- 15. The restrictions imposed during the Pandemic reduced the quality of, and dignity in, life of all individuals residing within care homes.

**A brief overview of any work of the person, organisation or body in supporting or representing the relevant group(s)/individuals between 1 January 2020 and 31 December 2022 as it relates to the response to the COVID-19 pandemic by the Scottish Government, where relevant.**

- 16. CHRS steering group represented care home residents and relatives during numerous Government meetings and campaigned on their behalf for change in Government guidance and policies in response to the pandemic. Following CHRS' demonstration outside Scottish Parliament on 16<sup>th</sup> September 2020, the group were invited to a meeting with Jeane Freeman. Subsequently the group participated in numerous government meetings (listed below) and were asked for their views on guidance throughout the pandemic. They played an extensive role, including commenting on and suggestion edits for all versions of the Open with Care Documents (Correspondence listed below). The group

have also reviewed guidance produced by Public Health. In addition they provided feedback on the NHS Inform website.

17. CHRS carried out 11 surveys throughout the pandemic and fed the data back to the Scottish Government on how the guidance was being implemented on the ground. CHRS also published their own summaries of guidance to assist in providing clarification for their members.
18. Since its foundation CHRS has campaigned for Anne's Law. This began as a petition by Natasha Hamilton (CHRS steering group member) which sought to ensure that individuals that live in adult care homes have a right to see and spend time with people who are important to them. The petition had more than 97,000 signatures and was placed before the Scottish Parliament Petition Committee in November 2020. However, no further action was taken by the Scottish Parliament at this time as the Petition Committee stated that there was insufficient time prior to the parliamentary elections in 2021. Anne's Law was subsequently added to the SNP manifesto during their election campaign in 2021. It was also included by Labour, Liberal Democrats, and Green party in their manifestos.
19. Anne's Law has not yet been enacted in legislation. It is being taken forward as part of the National Care Service Bill, however, CHRS believe the Bill does not go far enough. Section 40 of the National Care Service Bill does not give residents the right to have a designated carer/visitor but gives Ministers (in consultation with Public Health) the power to make directions to allow people into care homes, or indeed to keep people out of care homes. CHRS believe a stronger statement is needed to ensure that at least one essential care giver/visitor will always be recognised as an essential part of the care team and be supported to maintain contact at all times if any general visiting restrictions are required. For example, in December 2022 Public Health Fife took a decision on Christmas Eve to stop all visits to a care home. This decision was reversed after 48 hours and it was later admitted that this decision was wrong – but families live with the constant fear that they can be locked out.
20. Two new Health and Social Care Standards were introduced in March 2022 to reinforce the rights of people in care homes to see and get support from the people close to them. However, this does not guarantee that another prolonged lockdown, imprisoning care home residents and denying them access to their loved ones, would not happen again.
21. The CHRS steering group also met and worked with the following organisations:



Other campaign groups in other parts of the UK e.g. John's campaign; Scottish Human Rights Commission, who issued a statement in September 2020 to Scottish Government's Clinical and Professional Advisory Group for Care Homes setting out concerns about care home visiting; Mental Welfare Commission and Human Rights Consortium Scotland; Scottish Care; Care home providers; Public health; MSPs from each political party; KPMG re introduction of testing; Care Inspectorate; and Alzheimer Scotland.

22. Having seen the open letter from Jules Storr, IPC Consultant, in the Nursing Times in October 2020, CHRS contacted them and worked to produce "Enable Safe Care" website and 'Time to Open Up' documentation, which received positive feedback but was never formally recognised or adopted. This work illustrated the positive option of using IPC to enable meaningful contact rather than as a barrier between residents and their essential care giver.
23. CHRS liaised with various media outlets to raise awareness of the severe restrictions within care homes that differed significantly from the restrictions placed on the general public. Restrictions in care homes often differed from Scottish Government guidance and depended upon what local authority the care home was located. (CHRS are able to provide a spreadsheet that lists the media interviews featuring members of the core group. Some of these are no longer available on iplayer or similar due to the passage of time and we would suggest that the Inquiry should take steps to recover these clips from the relevant organisations.)
24. Members of the steering group contributed to the Creative Covid research on the Impact of Covid 19 restrictions on families of Care Home residents. This was part of the Rapid Research in Covid Programme (CHRS/02 - INQ0000000) They also carried out in depth research relating to Care Inspections and Scottish Government statistics.
25. The group also produced the "Adequate is Not Good Enough" Study in May 2021. Originally, this study was checking the correlation between care inspection ratings and Covid outbreaks. While it did not establish any link, it did find that the Care Inspectorate tended to relax the pressure on care homes as soon as they obtained an adequate rating. CHRS believed this was "not good enough" and care homes should have been encouraged to reach a higher standard.
26. During the pandemic CHRS also collated the guidance from numerous

sources and simplified it so their members understood what their rights were in relation to visiting their relatives. They also provided their members with information on essential visiting, what the criteria was for this and how to negotiate essential visits with their relatives' care home. Members sought advice and support and would often highlight to the steering group when their relatives' care homes were introducing restrictions that were over and above the restrictions set out in the government guidance. The steering group would signpost their members to organisations, such as the care inspectorate, who would potentially be able to assist.

27. The steering group became a helpline for moral support and advice throughout the pandemic. The CHRS facebook group and gmail account (set up in August 2020) has hundreds of personal posts and emails from relatives desperately seeking support and advice. This was required due to a clear gap in support for those with loved ones in care homes. CHRS often were required to intervene on individuals' behalf to their relative care providers or members of the Scottish Government. This included intervening to ensure that family members were allowed to visit their loved ones when they were receiving end of life care.

28. The Care inspectorate included CHRS on list for people to contact for support and CHRS had to ask for it to be taken off as they were not funded. This highlights that there was no support group for families or residents of care homes and left them with nowhere to turn, other than to CHRS.

29. CHRS' steering group are campaigners who felt they had no other option but to speak out about the injustices faced by residents of care homes. The steering group carried out all of the above during the pandemic while caring and advocating for their own relatives in care homes. All of their work was carried out on a voluntary basis with absolutely no funding.

**A brief overview of the key issues and impacts experienced by the group(s)/individuals which the person, organisation or body supports or represents, as a result of the COVID-19 pandemic in Scotland and the response by the Scottish Government. Please limit your response to a maximum of 5 pages at this stage.**

#### Impacts of isolation

30. From early March 2020 care home residents of all ages had all their contact with family and loved ones, activities, and social life abruptly removed for a significant period of time.

31. The lack of meaningful contact for care home residents resulted in significant decline for many. Many family members and loved ones of care home residents carried out a caring role for them prior to the pandemic. Restrictions resulted in this care – both physical and mental – being removed from residents. Many of these carers witnesses a significant physical and mental

decline of their relative throughout the Pandemic.

32. Care home residents were also stripped of their social interaction with other residents and essentially put in solitary confinement for a significant proportion of the Pandemic. Care home residents no longer had access to the activities and outings they participated in previously. They were also no longer able to access communal areas, eat meals, or enjoy activities with their peers. This contributes in a decline in both physical and mental health for many residents.
33. A proportion of residents within care homes suffer with dementia. Dementia is a progressive illness which means every moment counts. Some residents with dementia lost the ability to articulate themselves and stopped speaking as much. Many residents with dementia experienced distress due to their normal routines being interrupted and not having visitors to carry out calming strategies such as looking through a memory box or pictures. This distress often resulted in a significant change in individuals' behaviour. One CHRS member reported that their relative's care home could not cope with their relative's behaviour and if the member did not consent to anti-psychotic medication, then the care home would no longer be able to meet their relative's needs. It appeared that more individuals with dementia were sedated and medicated during the pandemic to assist with challenging behaviours during the restrictions.
34. Many care home residents were deprived of contact with their loved ones in the last years and months of their lives. They experienced loneliness and distress which in some instances contributed to their death.

#### Impact on relationships between relatives and residents

35. There was a lack of recognition of care home residents' right to family life. The relationships between residents and their loved ones were significantly impacted in numerous ways and in many cases this was irreparable.
36. Residents did not understand why they were not able to see their loved ones, which caused a loss of trust and drove a wedge between them. They were unable to celebrate special occasions – birthdays, Christmas etc. Relatives were not able to inform their loved ones of deaths in the family, or if they were able to inform them, they were unable to spend sufficient time with them to support them and assist them to process the loss. They had to try and rebuild these relationships, which in some case was not possible.
37. Relatives who had previously been very actively involved did not know what was happening in their loved one's lives. They did not know who had passed away and who had moved out of the care home. They did not know the new staff and felt that they were trusting strangers with their relative's care. They felt disconnected and a sense of powerlessness. They were unable to speak to the relatives of other residents as they usually would, as a result there was a loss of



that mutual support and understanding.

38. Many relatives were unable to hand gifts in for their relatives which exacerbated feelings of separation.

#### Impact on Family Members and Loved Ones

39. There was a failure to recognise the high caring role played by relatives and to recognise them as partners in care. They were essential members of the care team and should have been treated the same as staff by following the same mitigations (in terms of infection and prevention control measures).

40. Care homes, by their nature, required a large footfall of staff from nurses and carers to catering, laundry, cleaning, admin and maintenance. They were also employing agency staff who moved between different care homes and local authority areas. This was while relatives and residents were unable to spend any time together.

41. Families felt they were being treated as potential infectants which caused damage to relationships with staff – infection prevention control should have been used to enable contact, rather than being used as an excuse to keep relatives out. Relationships that had been built up over a long period of time were damaged and a lack of trust was created.

42. When relatives tried to assert their rights or featured in the media campaigning, they found that they were treated differently and that this had an impact on their relationships with staff. Some relatives felt reluctant to complain about restrictions not being in line with Scottish Government and Public Health guidance in case there were negative consequences in the treatment or care of their relative.

43. Relatives had to fight to see residents which was exhausting, difficult and a constant battle. They witnessed distress of their loved ones and felt helpless and guilty. There was also a significant impact on individuals that were campaigning to gain access for others. CHRS steering group invested a significant amount of time of their own hours reviewing guidance and intervening on behalf of individuals.

#### Powers of Attorney and Guardianship

44. Powers of Attorney and Guardianship that were held in relation to care home residents were completely disregarded during the Pandemic.

45. Powers of Attorneys and Guardians felt they were unable to carry out their roles to secure the wellbeing of their loved ones and make decisions on their behalf. Many members had powers such as care and socialisation and medical decisions. Due to the complete isolation of care home residents Power of Attorneys and Guardians did not know what their relative needed much less able to attend to these needs. They were often also unable to

attend medical appointments and therefore were unable to make associated decisions.

46. Many care homes did not seek consent from Powers of Attorneys/ Guardians for care home residents to be tested for Covid. This was a particular problem following the introduction of mass testing. One CHRS member reported that they specifically requested for their consent to be obtained for testing to be carried out on their family member whom they held guardianship in relation to. This request was ignored.

47. The disregard for Powers of Attorneys and Guardianships meant no one was considering, including the Scottish Government, the best interests of care home residents and no one was legally accountable for acting in their best interest.

#### Lack of bereavement support for care home residents and loved ones

48. Many care home residents lost family members and peers during the pandemic. Their loved ones were often unable to provide meaningful support due to the various restrictions.

49. Individuals who lost loved ones residing in care homes during the pandemic are dealing with ongoing trauma and psychological consequences of losing precious time with their loved ones before they passed. There are a significant amount of family members and loved ones that are struggling with being unable to be with their loved one in a care home as they passed.

50. From the 16<sup>th</sup> March 2020 to the 21<sup>st</sup> March 2021 (when the Open with Care guidance enabled more people to see their loved ones) 15,224 care home residents in Scotland passed away. The vast majority of these individuals died from reasons other than COVID. In the last year of their lives none of these individuals received meaningful contact with their families. Many of these individuals died alone and lonely, effectively imprisoned in their care home.

#### Moving into a care home during the Pandemic

51. Restrictions caused distress for residents who were moving into a care home and their relatives who were unable to visit the home to decide whether it was suitable.

52. Relatives were unable to get a feel for whether a care home would be a good fit or get to know the staff. They were unable to assist their relative to get set up within the home, make sure their room looked homely or assist with the transition. They were often forbidden from leaving photographs or personal items in the room.

#### Lack of positive messaging from the Scottish Government

53. Care home guidance was never addressed in the daily briefings by the First Minister and did not feature in the mainstream levels guidance. This created the impression that care homes were an afterthought and were not

adequately being considered by the Scottish Government.

54. For relatives, any information about guidance and restrictions came via the care home's management. This resulted in conflicting and varied standards of communication with some relatives simply finding a "closed" notice on the home door.
55. Others attempted to gather complicated information from the variety of sources that were publishing guidance – Scottish Government, Public Health Scotland and Local Health Boards and try to interpret what the rules were for themselves. The guidance issued by both Scottish Government and Public Health was lengthy, complicated, difficult to interpret and frequently changed. Relatives did not have a singular place they could go for advice and information until groups such as CHRS intervened to fight for relatives to see their loved ones.
56. On the rare occasion care homes were mentioned within daily briefings, the message was always framed negatively. Rather than empowering loved ones to visit care home residents safely, it left them scared to visit in case their relative became ill. This is what motivated CHRS to work with independent IPC consultants to create their 'Enable Safe Care' website and the Time to Open Up materials which explained how to safely visit care home residents and take them in the car using effective infection prevention control measures. However, neither the Scottish Government or Public Health Scotland utilised or adopted these methods or positive approach.
57. The First Minister did not meet with CHRS despite many requests. CHRS believed that if the daily briefings explained clearly what was expected of care homes, many residents would have received more meaningful contact.
58. The Scottish Government has never apologised for what relatives and residents of care homes went through.

**A list of any articles or reports that the person, organisation or body, or the groups(s)/individuals they represent, have published or contributed to, and/or a list of any written or oral evidence they have previously given to any body (for example to Scottish Parliamentary Select Committees) regarding the impact on the group(s)/individuals they support or represent, as a result of the COVID-19 pandemic in Scotland and the response by the Scottish Government.**

59. CHRS surveyed their members throughout the pandemic on their experiences of restrictions within their relatives' care home and provided these as reports
- a. to the Scottish Government:



21.09.2020 – 29.09.2020	<p>Care Home Relatives Scotland Survey</p> <p>Uploaded to Egress – Organisational Statement documents</p> <p>Corresponding excel spreadsheet (not on egress)</p>
27.10.2020 – 03.11.2020	<p>Care Home Relatives Scotland Survey</p> <p>Uploaded to Egress – Organisational Statement documents (although not proper format – egress removed links to correlating Excel Tabs – these can be sent separately)</p>
12.03.2021 – 16.03.2021	<p>Survey responses in relation to 24<sup>th</sup> February guidance</p> <p>Uploaded to Egress – Organisational Statement documents</p>
16.03.2021 -29.03.2021	<p>Summary of Survey results following introduction of open with care guidance</p>

19.03.2021 – 22.03.2021	<p>Survey Responses in relation to 24<sup>th</sup> February Guidance</p> <p>Uploaded to Egress – Organisational Statement documents</p>
26.03.2021 – 29.03.2021	<p>Survey Responses in relation to 24<sup>th</sup> February Guidance</p> <p>Uploaded to Egress – Organisational Statement documents</p>
09.04.2021 – 12.04.2021	<p>Survey responses in relation to 24<sup>th</sup> February guidance</p> <p>Uploaded to Egress – Organisational Statement documents</p>
09.04.2021 – 12.04.2021	<p>Survey responses in relation to 24<sup>th</sup> February Guidance looking at testing for relatives entering the Care Home</p> <p>Uploaded to Egress – Organisational Statement documents</p>
13.04.2021	<p>Extended Households Survey Responses</p> <p>Uploaded to Egress – Organisational Statement documents (although not proper format)</p>
07.05.2021 – 10.05.2021	<p>Survey responses in relation to 24<sup>th</sup> February guidance</p> <p>Uploaded to Egress – Organisational Statement documents</p>
02.06.2021 – 05.06.2021	<p>CHRS Visiting Survey</p> <p>Uploaded to Egress – Organisational Statement documents</p>

02.06.2021 – 05.06.2021	<p>Survey statement responses in relation to Open with Care Guidance – Impact on Visiting restrictions</p> <p>Uploaded to Egress – Organisational Statement documents</p>
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02.06.2021 – 05.06.2021	<p>Survey statement responses in relation to Open with Care Guidance – Comments on Testing</p> <p>Uploaded to Egress – Organisational Statement documents</p>
02.06.2021 – 05.06.2021	<p>Survey statement responses in relation to Open with Care Guidance – Comments on Indoor visiting</p> <p>Uploaded to Egress – Organisational Statement documents</p>
02.06.2021 – 05.06.2021	<p>Survey statement responses in relation to Open with Care Guidance – Comments on outdoor visiting</p> <p>Uploaded to Egress – Organisational Statement documents</p>
02.06.2021 – 05.06.2021	<p>Survey statement responses in relation to Open with Care Guidance – Why Open with Care is not meaningful</p> <p>Uploaded to Egress – Organisational Statement documents</p>
02.06.2021 – 05.06.2021	<p>Survey statement responses in relation to Open with Care Guidance – Impact on Care Home Residents</p> <p>Uploaded to Egress – Organisational Statement documents</p>
14.06.2021 – 19.06.2021	<p>CHRS Communication and Support Survey</p> <p>Uploaded to Egress – Organisational Statement documents</p>

07.12.2021 – 12.12.2021	CHRS feedback on indoor visiting  Uploaded to Egress – Organisational Statement documents
28.04.2022 – 01.05.2022	CHRS members feedback Uploaded to Egress – Organisational Statement documents

Clarification of Guidance for CHRS members (Uploaded to Egress – Organisational Statement documents):

11 <sup>th</sup> November 2020	Summary of Guidance (Compiled by Care Home Relatives Scotland)
16 <sup>th</sup> April 2021	Clarification of the latest care home guidance
19 <sup>th</sup> April 2021	Clarification of the latest care home guidance
17 <sup>th</sup> May 2021	Open with Care: Additional advice and guidance – activities and outings away from the care home
20 <sup>th</sup> December 2021	Update and Summary of Current Gov Guidance – and a bit of positive reassurance
18 <sup>th</sup> January 2022	General Situation re Isolation
	'Time to open up' Simplified suggestion for publication of guidance

62. Petition to the Scottish Government PE1841 for Anne's Law
63. Anne's Law Consultation – Statement from Care Home Relatives Scotland Group 5<sup>th</sup> November 2021 (Uploaded to Egress – Organisational Statement documents)
64. Submission to Anne's Law Consultation 5<sup>th</sup> Nov 2021
65. CHRS Anne's Law Information (Uploaded to Egress – Organisational Statement documents)
66. Submission to National Care Service (NCS) Consultation 2<sup>nd</sup> Nov 2021
67. CHRS submission to NCS Bill Consultation 31<sup>st</sup> August 2022 (Uploaded to Egress – Organisational Statement documents)
68. Submission to Care Standards Consultation 22<sup>nd</sup> October 2021
69. Covid 19 - Re Scotland's Strategic Framework 23<sup>rd</sup> Oct 2020 Care Home Relatives Scotland -Care Home Visiting proposal 3.11.2020 Uploaded to Egress – Organisational Statement documents
70. "Open With Care" ....? CHRS Summary -Reality Check February 2021 Uploaded to Egress – Organisational Statement documents
71. The Positive Face of IPC Enabling safe, compassionate and meaningful contact within care homes. A Statement from CHRS in collaboration with IPC consultants – 12<sup>th</sup> August 2021 (Uploaded to Egress – Organisational Statement documents)
72. Time to Open Up Documentation – Produced by CHRS, Claire Kilpatrick and Jules Storr (Uploaded to Egress – Organisational Statement documents)
  - a. Cover Page
  - b. Document A – Introduction and Rationale
  - c. Document B – Using Prevention and Control as an Enabler
  - d. Document C – Information for Friends and Relatives
73. On 13<sup>th</sup> December 2022 CHRS's steering group provided oral evidence to the Health, Social Care and Sport Committee.
74. In May 2021 CHRS published Adequate is Not Good Enough Study. A copy of this was also provided to the Cabinet Secretary for Health and Social Care.
75. CHRS also provided a response report to the Scottish Government's 'Excess Deaths from all causes, Involving and with Dementia as the Underlying Cause, Scotland 2020-2021' This was shared with Kevin Stewart on the 24<sup>th</sup> March 2022. Kevin Stewart responded to CHRS on 23<sup>rd</sup> August 2022.

**F. The view of the person, organisation or body as to whether the group(s)/individuals they support or represent were adequately considered when decisions about the response to the COVID-19 pandemic were made by the Scottish Government.**

76. Prior to the formation of CHRS in August 2020, the Scottish Government failed to take care home residents' and their families' rights into account. There



appeared to be a reluctance from the Scottish Government to make decisions and take on responsibility in relation to moving care homes out of a complete lockdown.

77. CHRS feel care home residents and their relatives were not adequately considered by the Scottish Government or Public Health Scotland when making decisions about care homes. They both failed to recognise the need for at least one key relative or contact such as a husband, wife, mother, daughter, or friend to be given essential care giver status. Essential care givers, using all the same mitigations as staff including PPE and infection control protocols, could have ensured their loved one was supported and kept in touch with their wider families throughout the pandemic. Close relatives desperate to see their loved ones were made to feel like the enemy when they should have been welcomed as part of the care team. Both the Scottish Government and Public Health Scotland failed to recognise the intimate and life-long knowledge and experiences loved ones of care home residents had of their needs, which in normal times allowed for the provision of essential care and support. The removal of family care givers from care homes also increased the burden on care home staff who were often understaffed and overworked during the pandemic.
78. The Scottish Government and Public Health Scotland adopted blanket guidance to apply across all care homes which ignored the various demographics of individuals residing within care homes from young adults, individuals with learning disabilities, physical disabilities and other support needs resulting from factors such as brain damage.
79. All of these individuals had their own lives and routines and many enjoyed playing an active and valuable role in society. This was all removed by the restrictions.

#### Restrictions over care homes

80. The Scottish Government exercised their devolved powers in respect of Public Health to issue guidance/direction in relation to every area of our lives (ensuring the experience in Scotland was fairly universal) including workspace safety and air corridors. This pushed the extent of Scottish Government powers. However, when it came to care homes they abrogated their responsibility. The guidance the Scottish Government published was often not clear and left significant room for interpretation and discretion.
81. Local public health and care homes often implemented the guidance in the most restrictive manner and at times made their own rules with a lack of accountability to the Scottish Government. The Scottish Government failed to provide clear direction to care homes and failed to insist that the guidance was adopted and followed. It was claimed that they had no 'levers' to do this in care homes but this could have been achieved by amending the care standards earlier or explaining that fees or personal care allowances would depend on them implementing Scottish Guidance.

82. This created differing interpretations of guidance and resulted in a complete postcode lottery of care with relatives and residents experiences of restrictions being markedly different across the country. Some care home providers based in England would apply the English guidance within their Scottish homes. The lack of oversight from the Scottish Government in relation to care homes was in stark contrast to their efforts within every other area of society. Instead, power was decentralised to the 14 health boards within Scotland who had their own Health Protection Teams.
83. The Government would announce guidelines, particularly in relation to visitors being allowed inside, and family members would have to wait for public health departments to carry out risk assessments and provide permission for individual care homes to implement this. Examples are when the guidance was introduced in October 2020 which allowed visits inside with PPE and the Open with Care Guidance in February 2021. The Scottish Government created the impression in the press and media that indoor visiting had restarted, but in huge areas of Scotland it continued to be heavily restricted with only closed window visits or outdoor visits available. This was partially due to the requirement for public health sign of meaning that many residents did not experience the loosening of restrictions until long after the guidance was introduced.
84. The local authority tier system also had a significant impact on care home visiting. Despite guidance that allowed indoor visits within care homes, areas such as Glasgow and Lanarkshire largely had no indoor visits for a year. Family members were locked out when general government guidance allowed them to visit, and residents would be suddenly locked in again when they were expecting to receive visits.
85. Throughout the pandemic there were periods of time when care home residents were unable to leave their care home, even to get out in the fresh air. They were unable to socialise with family members or enjoy the activities they enjoyed prior to the pandemic. They felt there was discrimination due to the restrictions for care home residents being different to the guidance that applied to the general public.
86. While the general population was being encouraged to spend time outdoors for their mental health, care home residents were not allowed to leave their care home for a trip in the car with a loved one until March 2021.
87. There was confusion with the implementation of some parts of the guidance. For example, one CHRS member reported that when the guidance allowed care home residents to be taken out in the car they were informed a risk assessment had to be carried out by the Local Public Health Department. However, when they contacted the Public Health Department they were informed that the care home had to carry out a risk assessment.

88. Visiting restrictions were more severe within care homes than other accommodations housing vulnerable individuals (i.e. hospitals, sheltered accommodation and hospitals). CHRS members reported that there were differences in the access they had to their relatives due to being moved from a care home to a hospital (or vice versa) and from a care home to a hospice.
89. The Scottish Government failed to ensure that the guidance that applied to care homes followed the movements of the guidance that applied to general society.
90. Restrictions within care homes did not ease meaningfully when the rest of the country opened up, there were no tiers for care homes. This meant that care home residents were not able to meet outside, join bubbles, meet inside with limited numbers alongside the rest of society. Scotland ebbed and flowed with greater and lesser freedoms, but care homes remained locked down.
91. The Scottish Government and Public Health Scotland failed to ensure care home residents benefited from the route out of lockdown. Instead, they had no access to services such as opticians, podiatry, hairdressing and for more than a year they were unable to go out in the fresh air. It was seven months after the Chancellors Eat Out to Help Out before care home residents were even able to go for a walk or a run in the car.

#### Lack of transparency from the Scottish Government

92. There was a failure of the Scottish Government to ensure there was transparent communication with relatives on which care homes had Covid during the initial lockdown. There was also a failure to publish statistics on the number of deaths in care homes that related to Covid.

#### Discharging hospital patients to care homes

93. When news broke that people were discharged into care homes who were untested or who had actually tested positive for covid, we expressed our concerns to the Cabinet Secretary and in press interviews at the time. However, our group was not formed until August 2020 and by this time most people being discharged would have had two negative tests.

#### Visiting Restrictions

94. Scottish Government and Public Health Scotland did not consider the characteristics and needs of care home residents when implementing alternative visiting arrangements. This reflected a failure to consult with service users and their carers prior to these arrangements being put in place.
95. The alternative visiting arrangements were unsuitable for the majority of care home residents. In some cases these arrangements increased rather than alleviated resident's distress.



96. Many care home residents, particularly those with dementia, did not understand the technology of video calls. This resulted in many care home residents becoming distressed when they could hear their loved one's voice through a video call but did not understand where this was coming from. It was also not an appropriate method of contact for individuals that were non-verbal. A significant number of care home residents could not set up a video call without the assistance of staff. This often resulted in residents who were isolating being unable to contact their loved ones at all. In addition, the option of video calls was not available for all care home residents. Many CHRS members reported technical problems and, in some cases, an insufficient number of tablets being available.

97. Closed window visits (in some cases with people speaking to their relative on a telephone while seeing them through a window) did not permit meaningful social interaction and increased rather than reduced the distress experienced. Many care home residents did not understand why their loved one was trying to communicate with them from outside and would not come in.

98. One care home resident described the window visits in the following way: 'Never believe that a distanced 'garden visit' or 'window visiting' was the answer to our isolation. Only someone who has peered through that closed window can ever understand how inhumane, cruel and painful that token offering was. Please think this through we are not patients requiring treatment in a clinical setting for a short period, we are members of a community that require extra help, but should not be locked away like dusty antiques. We still have our lives to live and every day is precious.'

99. When outdoor visits were permitted, these were socially distanced and did not allow for a meaningful interaction. Residents with hearing difficulties struggled to hear conversations and were unable to lip read due to masks. Some families had to attempt to have conversations using whiteboards. There were also difficulties with residents and relatives (with protected characteristics) having to sit outside in winter weather. Appointments had to be made in advance and so there was no way to tell whether the weather would be appropriate. It was also impossible to be able to tell whether the resident would be awake or feel able to participate in a garden visit at the booked time slot. When garden visits were introduced, residents were only allowed one visitor for 30 minutes once a week. If for any reason this could not go ahead there was no opportunity for another visit until the next week. Many residents, especially with dementia did not understand why they were being taken outside and became distressed. The distance between residents and their relatives in addition to the requirement for relatives to wear masks resulted in many residents with dementia not recognising their loved ones. Some residents would attempt to get closer to their loved ones due to not understanding social distancing. These residents would be pulled back by care staff.

100. One CHRS member described visiting their parents during a garden visit: 'It felt like I was going to the zoo and watching animals on display in the zoo "Don't touch, don't touch. Don't go near them, don't go near them." These were my parents.'
101. Some individuals posture is impacted by dementia resulting in them no longer being able to hold their head up. These individuals were unable to see their loved one during outdoor visits. These visits were often supervised, which meant residents were unable to have private conversations with their loved ones.
102. When indoor visits were allowed, they were socially distanced and an appointment was required. Indoor visits were often in public areas with other individuals present resulting in a lack of privacy. These visits were often set up in a prison visiting style with yellow do not cross tape setting at the two-metre distance. These visits had many of the unsuitable characteristics of the garden visits (i.e. inability to communicate due to distance and masks, difficulties with appointment slots, and residents being forced out of their rooms where they were comfortable).
103. In many care homes there was a failure to use all visiting slots. These continued to go unused as care homes stuck to a strict one visit a week policy.
104. The lack of meaningful contact for care home residents throughout the pandemic resulted in significant decline for many. Some residents lost the ability to articulate themselves and stopped speaking as much. Their mobility declined as they no longer had loved ones coming in encouraging and assisting them to get up and walk about regularly.
105. All alternative visiting arrangements were being implemented differently across local authorities and care homes. Individuals were all receiving different types of visits, with different restrictions for different lengths of time. Sometimes this was as a result of local restrictions but often was caused by the differing interpretation and implementation of guidance by local public health departments and care providers. In addition, the implementation of new guidance published by the Scottish Government and Public Health Scotland to lessen restrictions within care homes was dependant on a risk assessment being carried out by the local Public Health Department within each local authority. It could take a significant amount of time for relevant Public Health Departments to carry out an appropriate risk assessment to allow the new measures to be implemented, if they allowed them at all. This inconsistency across the country created confusion between CHRS members. It also created a post code lottery of care.

#### Essential Visiting

106. Despite essential visits being set out within Scottish Government Guidance since the beginning of pandemic, many relatives struggled to gain essential visits. This is likely partially due to the initial instruction during the



pandemic that care homes should seek to reduce external visitors by 75%.

107. Essential visits were supposed to be offered in a sympathetic manner and were supposed to take place when "it is imperative that a friend or relative is supported to see their loved one in the circumstances where their loved one may be dying or where they may help to ease significant personal stress or other exceptional circumstances." However, when requesting essential visits, many CHRS members were informed that these were only for end of life. Many members were also declined essential visits when they felt their family member was approaching the end of their life. It was not clear from the guidance how end of life should be defined this left care home providers, individual care homes and local public health departments to interpret this for themselves. The Scottish Human Rights Commission highlighted to the Scottish Government in their letter of the 1<sup>st</sup> September 2020 that they were concerned that the above definition left open the possibility of a wide variation in practices and suggested case studies drawing on human rights principles to support care home managers arrive at decisions.
108. There was never any concise, supportive guidance produced by either Scottish Government or Public Health Scotland to give care homes advice and support on how they could safely enable essential and meaningful contact using PPE
109. It was difficult to challenge decisions declining essential visits as it wasn't clear who was making these decisions and on what basis requests for essential visits were being declined. These decisions were also not recorded. CHRS drafted a proforma document to record decisions in relation to essential visits, however, this was not adopted.
110. The Scottish Government were aware that essential visits were not being implemented correctly across the country. While the Scottish Government attempted to intervene in individual circumstances (brought to their attention by CHRS) to encourage the correct implementation of essential visits, they were unable to enforce this.
111. The availability of essential visits was also poorly communicated. A significant number of CHRS members were unaware that essential visits were available prior to being informed of this by CHRS. The Scottish Government should have endeavoured to make sure that the general public were aware of the essential visitor provision.

#### Access to medical care

112. It was evident that the Scottish Government did not consider the impact their restrictions would have on care home resident's access to medical care. Due to the restrictions on care homes, residents were unable to access or had extremely limited access to external medical professionals such as GP's, opticians, dentists, podiatrists, art and music therapy, and speech and language therapy.



113. Many members reported that their relative's eyesight was failing and they were unable to get opticians in. Many experienced problems with their relative's teeth due to the lack of access to a dentist. It was reported that one member's relative lost more teeth during the pandemic than she had in the previous five years. Many members reported problems with the lack of podiatrist care that is critical for elderly individuals.
114. Due to the redeployment of medical staff the waiting list made it impossible for care home residents to access dietitians and speech and language therapists (for issues with swallowing), and stoma nurses. In addition, many of these medical professionals were not being granted access to care homes.
115. It was also reported that important check ups were cancelled. For example one CHRS member's daughter had open heart surgery when she was younger and as a result required annual check-ups. These were cancelled during the pandemic.
116. CHRS also received numerous reports of hospitals refusing care home residents admission to hospital. Care providers had to advocate on behalf of residents to enable them to receive appropriate medical care. There were also reports of relatives being asked if they wanted their family member treated once they were admitted to hospital.
117. Medical care that should have been continuing throughout the Pandemic often was not for care home residents. One member reported that their family member required compression bandages for a condition in her leg. Despite this being in the category of treatments that should go ahead during Covid. In practice this treatment was stopped on the 13<sup>th</sup> March 2020. The suspension of this treatment impacted the care home resident's chances of survival of an emergency surgery they required later in the year as it made the individual much more susceptible to infections.

#### End of life care during the pandemic

118. The Scottish Government and their Public Health Advisors failed to recognise the huge impact their policies were having on older people who were approaching the end of their life.
119. There was an exclusion of loved ones and faith representatives during care home residents' last days and hours. Many care homes did not take a compassionate approach to end of life visits and only allowed a restricted number of visitors for
120. restricted time frames.
121. There are instances of relatives being afraid to go home for a shower in case they were not allowed to re-enter the care home to see their dying relative. Many also had to wait 30 minutes for lateral flow test results and they were worried this would mean they were not with their loved one when they

passed away.

122. It was reported by one member that their relative's care home attempted to implement plastic screens at an end-of-life visit. Other members reported still having to comply with social distancing and wearing masks and gloves during end of life visits.
123. One member was provided essential visits due to their relative's health declining and being considered to be at the end of their life. Due to the resident's condition improving slightly their essential visitor status was removed. This had to be reinstated as their relative declined again and sadly passed away.
124. One CHRS member who is also a GP reported that obtaining prescriptions, medication and administering end of life care was a challenge. There were not enough syringe drivers to administer medications during end of life care due to then number of people dying. There was also not enough trained staff to carry this out. GPs were given guidance from palliative care on how to manage symptoms differently and how to overcome these challenges. Some members also reported having to request additional medication for their loved ones at the end of their life as they were in pain and distressed. However, for one CHRS member they were not able to get this medication in time before their relative passed due to unavailability of the district nurse.
125. One member reported asking their GP what care would be available if their relative was to catch Covid. They were informed by the GP that care home residents with Covid wouldn't be taken into hospital and they would instead be treated within the care home. They were also informed that oxygen and fluid drips would not be available within care homes. The only treatment they would be provided would be paracetamol to bring down a temperature, and if a resident's condition worsened they would be provided end of life medication.

126. Individuals in care homes who contracted Covid were left suffering without specialist care and ventilation, including refusal to admit residents to hospital.

#### DNACPRs

127. Many relatives of care home residents received letters and phone calls encouraging them to consider signing DNACPRs on behalf of their relatives living within care.
128. This was highly distressing for relatives who felt as if care home residents were 'written off' based on where they lived. They felt that they would not have received such a letter if their relative lived in the community.
129. Some relatives were informed that it was extremely unlikely that if their loved one was to be bad enough to require ventilation (a machine to breathe for them) that they would survive and therefore they would be provided care within their nursing home.

#### Testing

130. Despite the advice from WHO that testing was the main defence against Covid in early March, the Scottish Government did not make testing available for care home staff in the crucial early days of the pandemic.
131. When testing did become available, care homes were only allocated a very small number of tests. Residents were only to be tested if they demonstrated the very limited set of symptoms.
132. Testing for staff was not introduced for staff until 25<sup>th</sup> May 2020. When routine testing was introduced, staff only required to test once a week.
133. Initially when outdoor visits were introduced lateral flow tests were not available for family members, only staff.
134. Some relatives of care home residents felt that the late implementation of testing contributed to their relatives passing away in the early days of the pandemic.

#### Visiting restriction over Christmas 2020

135. After months and months of separation, Christmas 2020 was a very stressful time for residents and relatives. Many homes, particularly in Glasgow and Lanarkshire, had still not opened to indoor visits and many were closed completely due to outbreaks. At best, people were being allowed to book in for a short indoor supervised visit in a reception area or empty room. Residents were still not allowed to leave the premises.



136. Many homes were not allowing decorations and there were instructions from some homes that gifts had to be handed in or left outside the front door days in advance, to undergo quarantine. At the request of CHRS, the Health Secretary Jean Freeman wrote to all care homes to stress that Christmas trees etc were allowed.
137. Efforts to introduce visitor testing prior to Christmas were not rolled out in time for many people to benefit and on Boxing Day, care homes went into a full lockdown which lasted until March 2021. Many people who had visits booked during that week because of no available visiting slots prior to Christmas, had them cancelled. During this period (Boxing Day to March 2021) many care homes were even denying closed window visits and we had to dispute this (see letters to Lanarkshire Health Board).

#### Care Inspectorate Inspections

138. During the Pandemic there was a significant reduction in the oversight of care homes from the Care Inspectorate. The Care Inspectorate were investigating less than 30% of the complaints they were receiving.
139. The Scottish Government suggested that the Care Inspectorate had a role in policing the implementation of care home guidance and that relatives of care home residents should report breaches in guidance to them. This was an inappropriate position and was not suitable in practice. Generally family members did not want to create conflict by reporting the care home to the Care Inspectorate.
140. Some CHRS members contacted the Care Inspectorate to assist with challenging care home decisions that were not in line with Scottish Government Guidance.
141. However, the Care Inspectorate stated they were unable to get involved unless there was a concern with physical or personal care. They stated they were unable to intervene with Public Health guidance. This left loved ones of care home residents with nowhere to go for assistance to challenge decisions, no body had oversight or influence on decisions made by care homes and public health.

#### Infection Prevention and Control Measures

142. There was significant variation of treatment between care home residents and the general public. One example of this was isolation periods. Throughout the pandemic there were periods where the isolation requirements changed for the general public. There were periods where

individuals that shared a household with someone who had covid did not have to isolate if they took a PCR or LFT and this was negative. There were also periods where an individual with Covid could shorten their isolation period if they had a negative LFT. However, for a significant proportion of the Pandemic care homes would be shut down for 28 days due to a positive covid test. The 28-day period would be counted from the most recent resident's or staff member's positive test (This isolation period was reduced to 14 days in January 2021 - reduced to 10 days January 2022). During this time care home residents were unable to leave the care home regardless as to whether they had previously had Covid, whether they were vaccinated or whether they had a negative PCR/LFT. Until the introduction of designated visitors this also meant that care home residents, unless they were entitled to an essential visit, were not allowed visitors. This resulted in rolling lockdowns and care home residents being isolated for lengthy periods of time over the winter period 2021 - 2022.

143. Another disparity between care home residents and the general public was the requirement for isolation when leaving hospital. Care home residents after returning to their care home following a hospital admission were required to isolate for two weeks. This was regardless of whether the hospital admission was covid related, whether they had been vaccinated or whether they had a negative PCR or LFT. The requirement for residents to isolate following hospital admission continued until February 2022. This rule was only updated by Public Health Scotland following a video plea to Kevin Stewart from a resident who had cumulatively endured three months of isolation in her room following hospital admissions (none of which were Covid related)

#### PPE

144. The use of masks had a significant impact on care home residents.
145. Masks created difficulties for individuals with hearing impairments as they prevented them from lip reading. This meant they could often struggle to communicate and have conversations with others. This resulted in some care home resident's speech declining.
146. Masks also caused distress for care home residents with cognitive impairments, learning difficulties and dementia. For some individuals with dementia the masks caused confusion as they did not understand why people were wearing them. They also were unable to read people's facial expressions. Facial expression and communication are very important aspects of support for individuals with dementia and learning difficulties. The requirement for care home staff to wear face masks continued for almost two years, many residents did not see an unmasked face in all this time.
147. The situations that required loved ones to wear certain PPE were not consistent. For example, some loved ones were required to wear masks at

closed window visits. Some loved ones were also required to wear masks at end of life visits. When visiting some loved ones were required to wear gloves and apron.

#### Clinical treatment of care homes

148. When introducing restrictions the Scottish Government and Public Health Scotland failed to consider that care homes were individuals' home and treated them like clinical care setting.

149. This involved removing soft furnishings, ornaments and photographs.

**g. Whether the person, organisation or body, or the groups(s)/individuals they support or represent, engaged with the Scottish Government when the Scottish Government was making decisions about its response to the COVID-19 pandemic. Please provide a list of any such correspondence or meetings with the Scottish Government, including the dates, to whom the correspondence was addressed or with whom the meetings were held, and any response received from the Scottish Government.**

#### List of Meetings with the Scottish Government

Date	Type of Meeting	Attendees	Documents Held
18th Sept 2020	Initial meeting following Demonstration at Holyrood to discuss the issues faced by CHRS	Jeane Freeman, Fiona McQueen, Graham Ellis, Donna Bell, Cathie Russell, <b>NR</b> Sheila Hall, Natasha Hamilton	Preparatory Meeting Notes Uploaded to Egress – Organisational Statement documents  CHRS Summary of meeting
2nd Oct 2020			Preparatory meeting notes CHRS Summary of Meeting Follow up email sent 05.10.20  List of Issues requiring clarification Uploaded to Egress – Organisational Statement documents



23rd Oct 2020	Meeting with Scottish Government group writing report re care home visiting	Cathie and Sheila Jacqui Reilly et al	
5th Nov 2020	Meeting requested by Fee Hodgkiss "Covid Response Team"	<div>NR</div> Hugh Masters <div>NR</div>	Summary of Meeting Preparatory Note Uploaded to Egress – Organisational Statement documents

12th Nov 2020	Meeting in relation to testing	<div>NR</div> <div>NR</div> KPMG Representatives	Key points of concern following meeting  Uploaded to Egress – Organisational Statement documents
2nd Dec 2020	Scottish Government Meeting announcing testing	Jean Freeman	Follow up email 15/12/2020 Follow up letter from Jean Freeman 18.12.2020
21st Dec 2020	Meeting with Scottish Government members	Jean Freeman Donald Macaskill and Scottish Care Providers	CHRS Preparatory notes Follow up letter 20.12.2020
7th Jan 2021	Meeting in relation to feedback on government guidance particularly: vaccines, visiting, single point of contact with government in relation to feedback on their guidance, and screens and sealed pods	Jean Freeman, Jason Leitch, Fiona Hodgkiss, <div>NR</div>	CHRS preparatory notes  Uploaded to Egress – Organisational Statement documents
13th Jan 2021	Meeting with CPAG Sub Committee	Alison Leitch and Sheila Hall	Agenda
18th Jan 2021	Meeting to discuss Time to Open Documentation	Jean Freeman and Jason Leitch	CHRS Summary of Meeting
20th Jan 2021	Meeting with Fiona Hodgkiss and Kevin Stewart	Fiona Hodgkiss Kevin Stewart	Email setting out questions 20.01.2021 List of points for discussion
29th Jan 2021	Meeting in relation to new guidance	Jean Freeman and Fiona Hodgkiss	

3rd Feb 2021	Meeting with CPAG Sub Committee	Various members of the Scottish Government and relevant professionals	Minutes Follow up email to Hugh Masters 08.02.21
4th Feb 2021	Met Adult Protection Representatives	Alison Leitch and Sheila Hall	
3rd March 2021	Open with care oversight Committee	Sheila Hall	CHRS Notes for discussion  CHRS Summary [Uploaded to Egress – Organisational Statement documents]
3rd March 2021	CPAG Sub Committee	Various members of the Scottish Government and relevant professionals	Agenda Terms of Reference Minutes
10th March 2021	Open with care oversight committee	Various Scottish Government Members and relevant professionals	Minutes Agenda
10th March 2021	Meeting with Kevin Stewart	Cathie Russell Sheila Hall NR Natasha Hamilton NR Alison Leitch	Agenda Follow up email 13 <sup>th</sup> March 2021 Follow up letter 26 <sup>th</sup> March 2021
17th March 2021	Open with Care Oversight Committee		Minutes Agenda
18th March 2021	Open with care Oversight Committee	Chaired by NR	CHRS Response



31st March 2021	Open with Care Oversight Committee	Various Scottish Government Members and relevant professionals	Agenda Minutes CHRS Summary [Uploaded to Egress – Organisational Statement documents]
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7th April 2021	CPAG sub group meeting	Various members of the Scottish Government and relevant professionals	Agenda Minutes
14th April 2021	Open with Care Oversight Committee x4	Various Scottish Government Members and relevant professionals	Agenda Minutes CHRS Summary [Uploaded to Egress – Organisational Statement documents] Open with Care Progress with Implementation Proposed outline for Initial summary report – 14 <sup>th</sup> April 2021
15th April 2021	CPAG Sub Group Committee	Various Scottish Government Members and relevant professionals	Letter from Jean Freeman 12.04.2021 CHRS Notes
16th April 2021	Meeting Keith Brown		
28th April 2021	Open with Care Oversight Committee	Various Scottish Government Members and relevant professionals	Agenda Minutes CHRS Summary [Uploaded to Egress – Organisational Statement documents]
12th May 2021	Open with Care Oversight Committee	Various Scottish Government Members and relevant professionals	Agenda Minutes CHRS Summary
19th May 2021	CPAG sub group meeting	Various members of the Scottish Government and relevant professionals	Minutes

26 <sup>th</sup> May 2021	Open with Care Oversight Group	Various Scottish Government Members and relevant professionals	Agenda Minutes
7 <sup>th</sup> June 2021	Meeting with Humza Yousaf (cabinet secretary Health and Social Care)		Letter received from Humza Yousaf prior to the meeting 02.06.21. CHRS Survey results sent to Humza Yousaf following the meeting on 20.06.21
21 <sup>st</sup> June 2021	"Scot Gov Link Meeting" list of regular meetings with Scot Gov reps	Jean Freeman	In place of OWC oversight meetings
29 <sup>th</sup> June 2021	"Scot Gov Link Meeting"		Follow up email from CHRS 30.06.21
6 <sup>th</sup> July 2021	"Scot Gov Link Meeting"		
6 <sup>th</sup> July 2021	CPAG sub group meeting		Agenda
7 <sup>th</sup> July 2021	National Dementia in Care Homes Group Meeting (Meeting 14)		Draft minutes and Actions Alison's Notes
13 <sup>th</sup> July 2021	"Scot Gov Link Meeting"		
14 <sup>th</sup> July 2021	CPAG sub group meeting	Various Scottish Government Members and relevant professionals	Agenda Minutes CHRS summary
20 <sup>th</sup> July 2021	"Scot Gov Link Meeting"		
27 <sup>th</sup> July 2021	"Scot Gov Link Meeting"		
28 <sup>th</sup> July 2021	CPAG Sub Group Anne's Law Workshop	Various members of the Scottish Government and relevant professionals	Meeting Note



28th July 2021	CPAG group meeting re Anne's Law		Session Outline
9th August 2021	"Scot Gov Link Meeting"		CHRS Notes
17th August 2021	"Scot Gov Link Meeting"		
18th August 2021	Open with Care Oversight group	Various Scottish Government Members and relevant professionals	Agenda Minutes CHRS summary of meeting email 18.08.21
26th August 2021	Meeting with the Health Secretary Kevin Stewart		Pre meeting email sent 15.08.21
6th September 2021	Scotland's National Dementia in Care Homes Groups Meeting 15		Draft minutes in Alison's docs
7th Sept 2021	"Scot Gov Link Meeting"		
14 <sup>th</sup> Sept 2021	Open with Care Oversight	Various Scottish Government Members and relevant professionals	Agenda Minute

22nd Sept 2021	Scottish Government meeting in relation to a Public Inquiry		
28th Sept 2021	"Scot Gov Link Meeting"		
29 <sup>th</sup> Sept 2021	CPAG Sub Group	Various members of the Scottish Government and relevant professionals	Agenda Minute CHRS notes of meeting
12th Oct 2021	"Scot Gov Link Meeting"	<div>NR</div> Sheila Hall, Cathie Russell, Natasha Hamilton, <div>NR</div> Alison Leitch	Testimonial Emails
20th Oct 2021	Scottish Government meeting in relation to a Public Inquiry		
21st Oct 2021	Scottish Government meeting in relation to Anne's Law consultation		

25th Oct 2021	Open With Care - Oversight committee	Various Scottish Government Members and relevant professionals	Agenda Minute Names Visitor during an outbreak checklist
25th Oct 2021	Scottish Government meeting in relation to Anne's Law consultation	I&S	
26th Oct 2021	"Scot Gov Link Meeting"		
9th Nov 2021	"Scot Gov Link Meeting"		
23rd Nov 2021	"Scot Gov Link Meeting"		
25th Nov 2021	Meeting in relation to a Public Inquiry	John Swinney	
2nd Dec 2021	CPAG sub group meeting		Agenda Follow up email 14.12.20
6th December 2021	Scotland's National Dementia in Care Homes- Meeting 16		Agenda and draft minutes in Alison's Documents
7th Dec 2021	"Scot Gov Link Meeting"		Pre meeting statement
8th Dec 2021	Open With Care - Oversight committee	Various Scottish Government Members and relevant professionals	Agenda Minutes Confidential Named Visitor during outbreaks update Anne's Law next steps
14th Dec 2021	Meeting with John Swinney		
21st Dec 2021	"Scot Gov Link Meeting" and Public Health		Follow up email sent 30.12.20
20th Jan 2022	Meeting with Kevin Stewart MSP		Pre meeting email sent 18.02.22. Follow up email sent to Graham Ellis from AL & NR 27.03.22



25th Jan 2022	"Scot Gov Link Meeting"		
3rd Feb 2022	Open With Care - Oversight committee	Various Scottish Government Members and	Agenda Minutes CHRS Notes

		relevant professionals	
8th Feb 2022	"Scot Gov Link Meeting"		
22nd Feb 2022	"Scot Gov Link Meeting"		
23rd Feb 2022	Open With Care - Oversight committee		
8th March 2022	"Scot Gov Link Meeting"		
10th March 2022	Meeting with Scottish Government and Public Health	Kevin Stewart	Discussed improvement of access for residents and relatives  Update for CHRS members Agenda
15th March 2022	Scot Gov meeting in relation to Anne's Law	NR	
21st March 2022	Open With Care - Oversight committee	Various Scottish Government Members and relevant professionals	Agenda Note of Meeting
22nd March 2022	"Scot Gov Link Meeting"		
28th March 2022	Meeting in relation to Health and Social Care Standards		
19th April 2022	"Scot Gov Link Meeting"		
10th May 2022	"Scot Gov Link Meeting"		
10th May 2022	Open With Care - Oversight committee	Various Scottish Government Members and relevant professionals	Agenda Note of Meeting

23rd May 2022	Meeting with the Health Secretary Kevin Stewart	Kevin Stewart	
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7th June 2022	"Scot Gov Link Meeting"		
29th June 2022	Open With Care - Oversight committee	Various Scottish Government Members and relevant professionals	Agenda Note of Meeting Draft Ministerial Directions Follow up emails with <b>NR</b> on Anne's Law Directions
5th July 2022	"Scot Gov Link Meeting"		
10th Aug 2022	"Scot Gov Link Meeting"		
30th Aug 2022	"Scot Gov Link Meeting"		
7th Sept 2022	Open With Care - Oversight committee	Various Scottish Government Members and relevant professionals	Agenda Note of Meeting Draft Ministerial Directions Follow up email to <b>NR</b> on Anne's Law Directions
27th Sept 2022	"Scot Gov Link Meeting"		
3rd Oct 2022	Meeting with John Swinney in relation to the Public Inquiry Chair		
25th Oct 2022	"Scot Gov Link Meeting"		
27th Oct 2022	Meeting with John Swinney in relation to the Public Inquiry Chair		
3rd Nov 2022	Anne's Law Directions		
8th Nov 2022	Open with Care – Oversight Committee	Sheila Hall Alison Leitch <b>NR</b>	Agenda Note of meeting
21st Nov	"Scot Gov Link Meeting"		CHRS Response to



2022			Anne's Law Bill
6th Dec 2022	"Scot Gov Link Meeting"		
13th Dec 2022	Evidence given to the HSCS Committee Holyrood	Cathie Russell, Alison Leitch	

	Health, Social Care and Sport Committee   Scottish Parliament TV <sup>1</sup>		
20th Dec 2022	"Scot Gov Link Meeting" and Public Health		Agenda CHRS Meeting Summary

#### Meetings with Organisations

Date	Type of Meeting	Attendees	Documents
15th Oct 2020	Meeting with Scottish Care		Follow up email from Donald Macaskil 19.10.20  Agenda CHRS Notes (Uploaded to Egress – Organisational Statement documents)
19th October 2020	Meeting with local reps		
26th October 2020	Meeting with Care Inspectorate		CHRS Notes  Uploaded to Egress – Organisational Statement documents
03rd November 2020	Meeting with reps from TIDE		

<sup>1</sup> Health, Social Care and Sport Committee | Scottish Parliament TV

13th Nov 2020	Meeting with Scottish Care		CHRS meeting notes Uploaded to Egress – Organisational
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			Statement documents
16th Nov 2020	Meeting with Scottish Care		
02nd December 2020	TIDE Webinar	Chaired by Donald Macaskill	
07th December 2020	Meeting with Donald Cameron MSP		
14th December 2020	Meeting with Patrick Harvie MSP		
04th February 2021	Meeting with <b>NR</b> (Adult Support and Protection Convenor) and <b>NR</b> (Adult Protection Committee Glasgow ChairF)		
12th February 2021	Meeting with Joanna Cherry MP		
08th March 2021	Meeting with Ruth Davidson MSP		
17th March 2021	Meeting with Tide in relation to Care Plans		
23rd March 2021	Webinar with Edinburgh University	Presentation by Natasha and <b>NR</b>	
24th March 2021	Meeting with Care Inspectorate in relation to staffing		
25th March 2021	Meeting with Alzheimer's Scotland		
29th April 2021	Meeting with Human Right's Group	Cathie Russell Sheila Hall <b>NR</b> Natasha Hamilton Alison Leitch	



19th Oct 2021	Health and Soc Care Standards workshop		
2nd March 2022	Meeting with Monica Lennon		

1st April 2022	Scottish Care Conference	Sheila Hall ran a workshop on behalf of CHRS	
21st June 2022	Infection Prevention Control Conference Glasgow	Sheila Hall ran a presentation on behalf of CHRS	
22nd Sept 2022	Lothian Care Conference	Natasha Hamilton and Alison Leitch ran a presentation on behalf of CHRS	
13th Oct 2022	Meeting with Alzheimer's Scotland		
12th Nov 2022	Unite Union Meeting	Alison Leitch, Cathie Russel and Sheila Same presentation as Lothian	

List of Correspondence with the Scottish Government

Date	From /Addressed to	Summary
14 <sup>th</sup> April 2020	Email to Jeane Freeman – Cabinet Secretary	Accepting the restrictions to flatten the curve but asking about long term prospects. Asking for Care Home Residents Human Rights to be considered
20 <sup>th</sup> April 2020	Email to Graham Ellis	Email to Graham Ellis – requesting care home guidance to be revised to enable quality time with relatives rather than a blanket ban.
30 <sup>th</sup> April 2020	Email to <b>NR</b> (Published the Coronavirus Framework for Decision Making – 23 <sup>rd</sup> April 2020)	Response to Coronavirus Framework for Decision Making paper published on 23 April 2020. Requesting change in approach from blanket bans to enabling meaningful contact.
30 <sup>th</sup> April 2020	Email to <b>NR</b>	Response to Coronavirus Framework for Decision Making paper published on 23 April 2020. Requesting change in approach from blanket bans to enabling meaningful contact.

30 <sup>th</sup> April 2020	Email to Jason Leitch	Response to Coronavirus Framework for Decision Making paper published on 23 April 2020. Requesting change in approach from blanket bans to enabling meaningful contact.
04 <sup>th</sup> May 2020	Email to Jeane Freeman	Forwarding email response to the First Ministers Coronavirus Framework for Decision Making paper published on 23 April 2020.
17 <sup>th</sup> May 2020	Email to Graham Ellis	No acknowledgement of email from 30 <sup>th</sup> April 2020.
19 <sup>th</sup> May 2020	Email to CPAG	Raising approaches of other countries – Germany, France, Australia
05 <sup>th</sup> June 2020	Letter from <b>NR</b> (Scottish Government SCS: Policy for Carers)	Response to letter addressed to Jeane Freeman on 14 <sup>th</sup> April.  Explanation of essential visiting status.
11 <sup>th</sup> June 2020	Email to Gregor Smith (sent to two different email addresses)	No communication of Scottish Government strategy to reunite care home residents and loved ones
24 <sup>th</sup> June 2020	Email to Scottish Government Covid Exit Strategy	Phase 1 and 2 of routemap not being implemented
Aug 2020 (undated but mentions Aug 2020 developments)	Letter from Fiona McQueen and Donna Bell	Safety Huddle Tool – Turas Care Management
26 <sup>th</sup> Aug 2020	Email to Graham Ellis	Requesting he meets with CHRS
26 <sup>th</sup> Aug 2020	Email to the Cabinet Secretary from Bruce Crawford MSP	Raising concerns of constituents  Uploaded to Egress – Organisational Statement documents
27 <sup>th</sup> Aug 2020	Letter to Graham Ellis	Request for Essential Caregiver Status and meeting  (Uploaded to Egress – Organisational Statement documents)

01 <sup>st</sup> Sep 2020	Email to CPAG Group	Requesting Essential care giving status
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01 <sup>st</sup> Sep 2020	Email to Julie Paterson (Chief Executive of Mental Welfare Commission for Scotland)	Highlighting discrimination of Care Home Residents
01 <sup>st</sup> Sep 2020	Letter from SHRC to CPAG group	Recommended that the assessment of whether a visit is essential be linked specifically to human rights law, as outlined above, and that care home managers are supported to make these decisions. This means that cases should be assessed on an individual not a blanket basis, taking into account not only the risk posed by COVID-19 but also the circumstances of individual residents and their families.  (Uploaded to Egress – Organisational Statement documents)
03 <sup>rd</sup> Sep 2020	Letter from Jeane Freeman	New Guidance – Implementing the staged approach to enhancing wellbeing visits and activities in care homes, including communal living  Update to existing guidance – visiting guidance for adult care homes in Scotland.
04 <sup>th</sup> Sep 2020	Email from Anna Kynaston (Deputy Director Responding to the Pandemic)	Response to emails to Graham Ellis requesting a meeting to discuss Care Home Guidelines
07 <sup>th</sup> Sep 2020	Letter received from <b>NR</b> (Covid Response and Liaison Officer)	
07 <sup>th</sup> Sep 2020	Email to Anna Kynaston (Deputy Director Responding to the Pandemic)	Meeting with Graham Ellis
14 <sup>th</sup> Sep 2020	Email from Anna Kynaston	Response from email to CPAG group 1 <sup>st</sup> Sep 2020

		considering the group's ideas on identifying a process for families and relatives to express their views
16 <sup>th</sup> Sep 2020	Email from Cabinet Secretary for Health and Social Care's Private Secretary	Arranging a meeting
17 <sup>th</sup> Sep 2020	Mention at First Ministers Questions via Willie Rennie	Question 4 Yesterday I met Cathy Russell her mother is in a care home they are not allowed to meet for more than 30 minutes a week and they are separated by a plastic screen. They have not hugged or held hands for 5 months, her mothers health is in decline. Cathy says people in care homes need their families. In Toronto they allow a limited number of family carers in care homes, they have PPE and are tested. Why is the First Minister opposed to that for Cathy and her mother?
30 <sup>th</sup> Sep 2020	Email to Cabinet Secretary Health and Social Care	Attaching Survey results 21.09.2020 – 29.09.2020
05 <sup>th</sup> Oct 2020	Email to Graham Ellis	Issues requiring immediate clarification
9 <sup>th</sup> Oct 2020	Email from the Cabinet Secretary Health and Social Care	Update on guidance
12 <sup>th</sup> Oct 2020	Email from the Cabinet Secretary Health and Social Care	Update on guidance
19 <sup>th</sup> Oct 2020	Email from Care Home Covid Support	Discussion about Route Cause Analysis
24 <sup>th</sup> Oct 2020	Email from Care Home Covid Support	Follow up from meeting about Route Cause Analysis
25 <sup>th</sup> Oct 2020	Response letter in relation to the Scottish Government Strategic Framework Response and Associated Protection Levels	

03rd Nov 2020	Email to the Health Minister	Attaching Care Home Relatives Scotland Survey 27.10.2020 – 03.11.2020
04th Nov 2020	Email to Care Home Covid Support	Providing information from Individual CHRS member to Route Cause Analysis team
06th Nov 2020	Email to Fiona Hodgkiss	feedback re NHS Inform web site
06th Nov 2020	Email chain with <span>NR</span> <span>NR</span>	Feedback on NHS Inform website
07th Nov 2020	Email chain with Fiona Hodgkiss, <span>NR</span> , <span>NR</span> Hugh Masters, Graham Ellis, <span>NR</span> <span>NR</span>	Feedback on guidance  Asking for contact facility through the Scottish Government in relation to guidance which is impossible for CHRS to sustain  Essential visiting can include more than one person and also young people if appropriate
09th Nov 2020		In response to Scotland's Strategic Framework - Care Home Visiting Proposal
12th Nov 2020	Email to Fiona Hodgkiss, Hugh Masters, <span>NR</span> <span>NR</span> CC <span>NR</span> <span>NR</span> Anna Kynaston, <span>NR</span> <span>NR</span>	Follow up from meeting re testing 12th Nov 2020  Attached comments on testing care home relatives and summary of guidelines  Many obstacles preventing the visiting guidance being implemented
20th Nov 2020	Email from Fiona Hodgkiss	Sharing letter on expansion of testing
28th Nov 2020	Letter to Ms Freeman Cabinet Secretary for health and sport	Questions in relation to enforcing guidance for care homes and introducing testing  Uploaded to Egress – Organisational Statement documents

30 <sup>th</sup> Nov 2020	Email Chain with Donald Macaskill	Public Health unwilling to participate in discussions Clarity required from Public Health in relation to local flexible arrangements
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02 <sup>nd</sup> Dec 2020	Email from Monica Lennon MP	Forwarding on letter sent from Jeane Freeman to the Health and Sport Committee
05 <sup>th</sup> Dec 2020	Email from Fiona Hodgkiss	Update on Christmas guidance
06 <sup>th</sup> Dec 2020	Correspondence with Hugh Masters and Fiona McQueen	Individual Intervention <b>NR</b>
07 <sup>th</sup> Dec 2020	Email from Hugh Masters	Update on individual intervention <b>NR</b>
07 <sup>th</sup> Dec 2020	Open Letter to Nicola Sturgeon (sent via Neil Findlay MSP)	
08 <sup>th</sup> Dec 2020	Email to Hugh Masters	Update on individual intervention <b>NR</b>
11 <sup>th</sup> Dec 2020	Email to Linda De Caestecker CC – Cabinet Secretary HS, Fiona Hodgkiss Graham Ellis and Public Health Protection Unit	Highlighting problems with implementation of guidance in Glasgow.  Reply from Cabinet Secretary's office stating they will look into it
14 <sup>th</sup> Dec 2020	Email to Health Secretary and Donald MacCaskill	Following meetings on 13 <sup>th</sup> Nov 2020 and 02 <sup>nd</sup> Dec 2020  Uploaded to Egress – Organisational Statement documents
16 <sup>th</sup> Dec 2020	Correspondence with Fiona McQueen	Scottish Guidance introducing screens
17 <sup>th</sup> Dec 2020	Correspondence with Fiona McQueen	Individual Intervention <b>NR</b>
17 <sup>th</sup> Dec 2020	Email from Fiona McQueen	Clarifying guidance on use of screens and pods
17 <sup>th</sup> Dec 2020	Email from Fiona Hodgkiss	Glasgow Care Home
18 <sup>th</sup> Dec 2020	Letter from Jeane Freeman	In response to letter from 9 <sup>th</sup> November 2020 and 9 December 2020.  Guidance updates
20 <sup>th</sup> Dec 2020	Correspondence with Fiona Hodgkiss	Lack of contact for Glasgow care homes
22 <sup>nd</sup> Dec 2020	Correspondence with Fiona Hodgkiss	Individual Intervention <b>NR</b>

24 <sup>th</sup> Dec 2020	Email to Fiona McQueen CC – Hugh Masters, Fiona Hodgekiss	Intervention on behalf of Individual members in relation to implementation of Essential Visiting <b>NR</b>
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		Uploaded to Egress – Organisational Statement documents
24 <sup>th</sup> Dec 2020	Email to Fiona McQueen CC – Hugh Masters, Fiona Hodgekiss	Intervention on behalf of Individual member in relation to implementation of Essential Visiting <b>NR</b>  Uploaded to Egress – Organisational Statement documents
29 <sup>th</sup> Dec 2020	Reply from Hugh Masters to email dated 24 <sup>th</sup> Dec 2020	Care home of opinion individual's family members do not meet criteria for essential visits <b>NR</b>  Uploaded to Egress – Organisational Statement documents
30 <sup>th</sup> Dec 2020	Email to Cabinet Secretary Health and Social Care, Graham Ellis, Fiona McQueen, Fiona Hodgkiss, Donald Macaskill, <b>NR</b> <b>NR</b> (Care Inspectorate), <b>NR</b> <b>NR</b> Hugh Masters	Requesting clarity on issues discussed at meeting on 21 <sup>st</sup> Dec 2020  Uploaded to Egress – Organisational Statement documents
02 <sup>nd</sup> Jan 2021	Email to Cabinet Secretary, Graham Ellis, Fiona Hodgkiss, Fiona McQueen, Hugh Masters  CC Donald Macaskill	Vaccine Priority  Uploaded to Egress – Organisational Statement documents
04 <sup>th</sup> Jan 2021	Email to the Cabinet Secretary, Graham Ellis, Fiona McQueenn, Jason Leitch, Gregor Smith, Donna Bell, Hugh Masters, and Fiona Hodgkiss  CC Donald Macaskill	First Minister response to Monica Lennon's question  Uploaded to Egress – Organisational Statement documents

05 <sup>th</sup> Jan 2021	Email chain with [ NR ] [ NR ] (Director of Public Health) and Fiona McQueen	Raising that a number of care homes have stopped window
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		visits stating this is on the instructions of Public Health.
06 <sup>th</sup> Jan 2021		INITIAL REVIEW OF CARE HOME VISITING BASE ON COMMENTS BY THE SCOTTISH CARE INSPECTORATE IN FORTNIGHTLY REPORTS TO PARLIAMENT BETWEEN 27 July 2020 and 23 December 2020, Data Collection and overview
13 <sup>th</sup> Jan 2021	Email from Jean Freeman	In response to letters sent 30 <sup>th</sup> Dec 2020 and 02 <sup>nd</sup> Jan 2021 and attached FAQs
14 <sup>th</sup> Jan 2021	Email to Jeanne Freeman	Response to letter dated 13 <sup>th</sup> Jan 2021
13 <sup>th</sup> Jan 2021	Email to Fiona McQueen CC – Hugh Masters,	Intervention on behalf of Individual member in relation to implementation of Essential Visiting. <b>NR</b> Uploaded to Egress – Organisational Statement documents
18 <sup>th</sup> January 2021	Email to Cabinet Secretary Health and Social Care, Donald Macaskill, Jason Leitch, Hugh Masters, Diane Murray, Fiona Hodgkiss, Graham Ellis, <b>NR</b> <b>NR</b> Fiona McQueen, Gillian Barclay <b>NR</b>  CC Claire Kilpatrick and Jules Storr	"Enable Safe Care" - Time to Open up Documents  Uploaded to Egress – Organisational Statement documents
20 <sup>th</sup> January 2021	Letter from Jeanne Freeman to Neil Findlay MSP	Response to open letter sent to the First Minister on 07 <sup>th</sup> Dec 2020. Explaining current position with guidance
27 <sup>th</sup> Jan 2021	Emails from Hugh Masters	Individual Intervention <b>NR</b>  Uploaded to Egress – Organisational Statement documents

28 <sup>th</sup> Jan 2021	Email to Hugh Masters and NR	Suggestions on guidance – Outing in car senario
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	CC Clair Kilpatrick, Jules Storr, Fiona Hodgkiss, <b>NR</b> <b>NR</b>	
29 <sup>th</sup> Jan 2021	Email to Fiona Hodgkiss <b>NR</b> <b>NR</b> and Hugh Masters	Lack of progress and None of the IPC work (Enable Safe Care) Claire Kilpatrick, Jules Storr or Sheila Hall did is reflected in Guidance
31 <sup>st</sup> Jan 2021	Email from Fiona Hodgkiss CC – Hugh Masters <b>NR</b> (reply to email from 29 <sup>th</sup> January)	Need to check if Scottish Government logo can be put on something commissioned outside the Scottish Government
31 <sup>st</sup> Jan 2021	Emails from Hugh Masters and <b>NR</b>	Acknowledging work of CHRS
01 <sup>st</sup> Feb 2021	Email to Hugh Masters	Individual Interbention <b>NR</b> . Remained locked out from seeing her sister for almost a year.
04 <sup>th</sup> Feb 2021	Email to Fiona Hodgkiss, Hugh Masters and <b>NR</b>	Comments on Open with Care guidance documents
05 <sup>th</sup> Feb 2021	Email to Stephanie Callaghan MSP	Letter from <b>NR</b> (mother) asking about meaningful visits and when residents will be able to leave their care home  (Uploaded to Egress – Organisational Statement documents)
06 <sup>th</sup> Feb 2021	Email to Cabinet Secretary and First Minister  CC Jason Leitch, Hugh Masters, Graham Ellis, Fiona Hodgkiss	Care homes not following 12 <sup>th</sup> Oct 2020 guidelines  Uploaded to Egress – Organisational Statement documents
8 <sup>th</sup> Feb 2021	Email to Hugh Masters	Comments about new guidance  Copy and Paste Word Document Uploaded to Egress – Organisational Statement documents  Copy of email in file

14 <sup>th</sup> Feb 2021	Email to Fiona Hodgkiss	Asking Care Inspectorate's role in policing care homes refusing essential visits
14 <sup>th</sup> Feb 2021	Email to Fiona McQueen CC Hugh Masters, Fiona Hodgkiss, Hugh Masters	Intervention on behalf of individual CHRS member <span style="border: 1px dashed black; padding: 0 5px;">NR</span>

		Uploaded to Egress – Organisational Statement documents
15 <sup>th</sup> Feb 2021	Email to Hugh Masters CC Fiona Hodgkiss	Intervention on behalf of individual CHRS member (TR)  Uploaded to Egress – Organisational Statement documents
16 <sup>th</sup> Feb 2021	Email from Hugh Masters	Reply in relation to individual CHRS member <b>NR</b> sent on 14 <sup>th</sup> Feb 2021  Uploaded to Egress – Organisational Statement documents
18 <sup>th</sup> Feb 2021	Email from Hugh Masters	Further correspondence in relation to Individual CHRS member <b>NR</b>  Uploaded to Egress – Organisational Statement documents
19 <sup>th</sup> Feb 2021	Email from <b>NR</b> (Scottish Care) CC <b>NR</b> <b>NR</b> (Care Inspectorate), Hugh Masters, <b>NR</b> <b>I&amp;S</b> , <b>NR</b> <b>NR</b> (Renfrewshire Council)	Individual CHRS member <b>NR</b> relative's care home response to intervention
20 <sup>th</sup> Feb 2021	Email from Hugh Masters	Reply in relation to individual CHRS member (TR) sent on 15 <sup>th</sup> Feb 2021  Uploaded to Egress – Organisational Statement documents
20 <sup>th</sup> Feb 2021	Email to Hugh Masters CC <b>NR</b> , Fiona Hodgkiss, Graham Ellis, Anna Kynaston, <b>NR</b> , <b>NR</b>	Highlighting issues with Public Health in NHS Lothian  (In email chain in Alison's Docs saved 24.02.2021 Highlighting incorrect messages from NHS Public Health)



20 <sup>th</sup> Feb 2021	Email to Cabinet Secretary	Response to announcement on 20 <sup>th</sup> Feb 2021 in relation to Care Home Visiting
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		Uploaded to Egress – Organisational Statement documents
23 <sup>rd</sup> Feb 2021	Email to Cabinet Secretary, Fiona Hodgkiss, <b>NR</b> , <b>NR</b> , Graham Ellis, <b>NR</b> , <b>NR</b> , Marie Paterson, <b>NR</b> , Gillian Barclay	Enable Safe Care resource  Uploaded to Egress – Organisational Statement documents
23 <sup>rd</sup> Feb 2021	Email to Cabinet Secretary Health and Social Care	Highlighting <b>I&amp;S</b> <b>I&amp;S</b> setting requirements that visitors are vaccinated  Uploaded to Egress – Organisational Statement documents
24 <sup>th</sup> Feb 2021	Fiona Hodgkiss, Cabinet Secretary Health and Social Care. Cc: Hugh Masters, Sarah McCullough, Graham Ellis, Anna Kynaston, <b>NR</b> , <b>NR</b>	Highlighting incorrect information sent to Edinburgh Health & Social Care Partnership  Uploaded to Egress – Organisational Statement documents
24 <sup>th</sup> Feb 2021	Letter from Amanda Croft (Chief Nursing Officer), Gregor Smith (Chief Medical Officer), Donna Bell (Director Mental Health and Social Care) and Jason Leitch (National Clinical Director)	Open with Care – Supporting Meaningful Contact in Adult Care Homes – publication of visiting guidance.
24 <sup>th</sup> Feb 2021	Letter from Jeane Freeman	Open with Care Guidance Uploaded to Egress – Organisational Statement documents
24 <sup>th</sup> February 2021	Email trail to Hugh Masters	Individual intervention on behalf of CHRS member due to husband's care home only providing end of life visits.
25 <sup>th</sup> Feb 2021	Email from Fiona Hodgkiss	Establishment Open with Care Oversight Group (replacing CPAG)

26 <sup>th</sup> Feb 2021	Email to Cabinet Secretary for Health and Social Care	<b>I&amp;S</b> will not be allowing touch during visits under the revised guidelines
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	CC Jason Leitch , Hugh Masters, Graham Ellis, Fiona Hodgkiss, <b>NR</b> Donna bell	Uploaded to Egress – Organisational Statement documents
26 <sup>th</sup> February 2021	Email Chain with Hugh Masters	Offering to collate individual experiences with guidance from CHRS members and bring to oversight group  Informed no time but would be interested in key themes
26 <sup>th</sup> February 2021	Email chain with Hugh Masters	Individual intervention <b>NR</b> Not receiving Facetime calls with husband.
28 <sup>th</sup> February 2021	Email to Hugh Masters	Individual Intervention <b>NR</b> All visits – including window visits due to potential close contact.
1 <sup>st</sup> March 2021	Email to Hugh Masters and <b>NR</b> (Scottish Care)	Individual Intervention <b>NR</b> only allowed a socially distanced designated visiting room visit.
05 <sup>th</sup> Mar 2021	Email from Hugh Masters	Requesting CHRS review FAQ document to be circulated to care homes, oversight groups, the care inspectorate,  Uploaded to Egress – Organisational Statement documents
07 <sup>th</sup> March 2021	Email to Hugh Masters	Reply to email dates 05 <sup>th</sup> Mar 2021 attaching comments and amendments to FAQ document.  Uploaded to Egress – Organisational Statement documents
09 <sup>th</sup> March 2021	Letter from Donna Bell Director, Mental Health and Social Care	Open with Care – Information pack for Care Home Staff and Visitors
10 <sup>th</sup> March 2021	Email to Hugh Masters	Reporting numerous delays with visiting from the Borders. Individual member reported that this was due to Infection Control Borders advising that the risk assessment requires to be updated.

11 <sup>th</sup> March 2021	Email to To: Hugh Masters, Fiona Hodgkiss, NR NR	I&S care home (government owned not following guidelines) Uploaded to Egress – Organisational Statement documents
16 <sup>th</sup> March 2021	Email to Hugh Masters	Suggesting consideration for meeting 17 <sup>th</sup> March 2021
17 <sup>th</sup> March 2021	Email to NR, Alison Upton, Annie Gunner Logan, NR, NR NR CR Russell, NR NR NR Donald Macaskill, NR NR NR NR, Fiona Hodgkiss, NR, NR NR Jane Douglas, Jenni Burfon, NR NR John Cooper, Karen Hedge, NR NR, Hugh Masters, NR NR NR NR NR NR Vicky Irons, Viv Dickenson, NR	Attaching two documents produced as part of Time to Open Up project with Jules Storr and Claire Kilpatrick Uploaded to Egress – Organisational Statement documents
19 <sup>th</sup> March 2021	Email from Jane Douglas	Response to Oversight Sub Group Meeting 18 <sup>th</sup> March 2020
19 <sup>th</sup> March	Email to NR NR, Marie Paterson (Care Inspectorate) NR (Inverclyde Council), Jane Douglas (Care Inspectorate), karen hedge (Scottish Care), NR NR NR (Care Inspectorate) NR (Inverclyde Council) Cc: Hugh Masters, Fiona Hodgkiss	Feedback to Open with Care Oversight Group  Sets out concerns in relation to Length and quality of visits With potential solutions
22 <sup>nd</sup> March 2021	Email to Jean Freeman	Further Survey Responses to the 24 <sup>th</sup> Feb 2021 Guidance



23 <sup>rd</sup> March 2021	Email to CPAG oversight group	Concern over meeting cancellation and immediate concerns
23 <sup>rd</sup> March 2021	Email to Fee Hodgkiss	Setting out immediate concerns following cancelled meeting
25 <sup>th</sup> March 2021	Email from <b>NR</b> (?)	Update on activities around open with care
25 <sup>th</sup> March 2021	Letter from Anna Kynaston Deputy Director Pandemic Response for Social Care	Open with Care – supporting meaningful contact in care homes and testing updates  Letter sent following phone call with Fee Hodgkiss 23 <sup>rd</sup> March 2021
26 <sup>th</sup> March 2021	Letter to Jean Freeman  CC Hugh Masters , Fiona Hodgkiss, Jason leitch	Attaching visiting survey and case studies
06 <sup>th</sup> April 2021	Email chain with <b>NR</b>	Option to visit resident in room is not an option in many <b>I&amp;S</b> homes  Sending time to open up documents  Issue when manager not on shift and staff take better safe than sorry approach
12 <sup>th</sup> April 2021	Response from Jean Freeman	Response from Letter 26 <sup>th</sup> March 2021
12 <sup>th</sup> April 2021	Email to <b>NR</b> <b>NR</b> , Hugh Masters, Fiona Hodgkis <b>NR</b> <b>NR</b>	Summary of Survey Results 14 <sup>th</sup> April and 29 <sup>th</sup> March
16 <sup>th</sup> April 2021	Email to Hugh Masters, Cabinet Sectary Health and Social , <b>NR</b> <b>NR</b>	Forth Valley public health stating car trips are not permitted. Allowed to go into room and take for a walk in the garden.  Uploaded to Egress – Organisational Statement

		documents
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16 <sup>th</sup> April 2021	Email chain with Elaine Ross (Scottish Government IPC advisor)	<p>Asking for approval for Time to Open Up.</p> <p>Ms Ross used materials but unable to endorse on behalf of Scottish Government.</p> <p>Asking to provide clarification on what constitutes sensible precautions re PPE within care home settings – provided examples of unsuitable PPE practices from members</p>
19 <sup>th</sup> April 2021	Email to <b>NR</b> , Hugh Masters, Fiona Hodgkiss, <b>NR</b> , <b>NR</b> , <b>NR</b>	Clarification of latest care home guidance.
27 <sup>th</sup> April 2021	Email to <b>NR</b> , <b>NR</b> Fiona Hodgkiss and Hugh Masters	CHRS visiting Survey results 27.04 and queries about level framework
28 <sup>th</sup> April 2021	Email to <b>NR</b> , <b>NR</b> Fiona Hodgkiss and Hugh Masters	Confusion created from numerous guidance
10 <sup>th</sup> May 2021	Email to Cabinet Secretary Health and Social Care, Jason Leitch, Hugh Masters, Anna Kynaston	<p>Asking if care home visiting could be included in the easing of restrictions update tomorrow from the First Minister</p> <p>Care Home visiting has not been included in general updates before</p> <p>Uploaded to Egress – Organisational Statement documents</p>
17 <sup>th</sup> May 2021	Letter from Amanda Croft (Chief Nursing Officer), Gregor Smith (Chief Medical Officer), Donna Bell (Director Mental Health and Social Care) and Jason Leitch (National Clinical Director)	Letter accompanying new guidance published on 17 <sup>th</sup> May 2021

21 <sup>st</sup> May 2021	Email to Fee Hodgkiss  CC [NR] [NR] [NR] Anna Kynaston	Attaching suggested quick reference summary for key points within mask guidance.  This includes key points for relatives / visitors – this
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		<p>information did not appear in the Scottish Government Guidance.</p> <p>Points out contradictions in Open with Care Guidance</p> <p>Requesting mask policy reviewed given double vaccination of staff and visitors.</p>
28 <sup>th</sup> May 2021	Email chain with <b>NR</b> <b>NR</b>	Open with Care Oversight report and CHRS comments
29 <sup>th</sup> May 2021	Letter to the Cabinet Secretary for Health and Social Care	Attaching 'Adequate is not good enough' documentation
07 <sup>th</sup> Jun 2021	Email to Cabinet Sectary Health and Social Care, Minister MWSC, Fiona Hodgkiss <b>NR</b> <b>NR</b>	<p>Attached latest survey on Care Home Visiting</p> <p>02.06.21-05.06.21</p> <p>Uploaded to Egress – Organisational Statement documents</p>
08 <sup>th</sup> Jun 2021	Email to Minister MWSC, Cabinet Secretary Health and Social are  CC Jason Leitch, Gregor Smith,	<p>Care Home in <b>I&amp;S</b> <b>I&amp;S</b> <b>I&amp;S</b> has written today to all relatives to say that new guidance now states that "All residents are required to wear masks when receiving personal care or whenever they are using communal areas</p> <p>Uploaded to Egress – Organisational Statement documents</p>
14 <sup>th</sup> Jun 2021	Email to Minister MWSC	<p>Survey responses 02.06.21-05.06.21</p> <p>Updated Guidance for the extended use of face masks in hospitals, primary care, wider community care and adult care homes published on 7<sup>th</sup> June</p>



		Uploaded to Egress – Organisational Statement documents
15 <sup>th</sup> Jun 2021	Letter from Kevin Stewart (Minister MWSC)	Response to letter on 14 <sup>th</sup> June 2021. Working with IPC advisors Implementation of guidance
16 <sup>th</sup> Jun 2021	Email to <b>NR</b>	Raising issues that require to be addressed
20 <sup>th</sup> Jun 2021	Email to Minister MWSC	CHRS Communication and Support Survey 14.06.2021 – 19.06.2021. Survey of members confirms lack of awareness of the Action on Rights visiting helpline, and mixed responses from Care Inspectorate to requests for assistance.  Uploaded to Egress – Organisational Statement documents
21 <sup>st</sup> June 2021	Email to <b>NR</b> and Fiona Hodgkiss	List of matters within guidance that have to be clarified inc: Dogs visiting outside, gloves and aprons, fans, testing, oxygen levels, 14 day isolation post admission, no outings rule, children
21 <sup>st</sup> June 2021	Email to Fiona Hodgkiss	Comments on draft documents for facemasks
21 <sup>st</sup> June 2021	Email to Fiona Hodgkiss and <b>NR</b>	Enable safe care – outings  Reluctance of some care home managers to facilitate outings
22 <sup>nd</sup> June 2021	Email from Fiona Hodgkiss	Response to email 21 <sup>st</sup> June 2021 setting out comments on facemask guidance
23 <sup>rd</sup> June 2021	Letter from Amanda Croft (Chief Nursing Officer)	Covid – 19 Use of facemasks in Social Care Settings including Adult Care Homes Guidance Update

30 <sup>th</sup> Jun 2021	Email to Fiona Hodgkiss,		NR	Follow up from meeting 29 <sup>th</sup> Jun 2021 Attached: Ongoing Areas of Concern Uploaded to Egress –
	NR	NR		
	NR			

		<p>Organisational Statement documents</p> <p>A Quick Reference Memo list to complement the forthcoming update.</p> <p>A list of options for communication strengthening</p> <p>Uploaded to Egress – Organisational Statement documents</p>
15 <sup>th</sup> Jul 2021	Letter from Amanda Croft, Gregor Smith, Donna Bell, Jason Leitch	<p>Improving Care Home Residents' Contact and Connection – on moving to and past Level 0</p> <p>Two different versions of this letter, one which was sent out and one which was published on the Scottish Government Website</p>
19 <sup>th</sup> Jul 2021	Email to Cabinet Secretary Health and Social Care and Minister MWSC	<p>Guidance still not being followed by a number of homes</p> <p>The Government stats released on 13<sup>th</sup> July evidenced the lack of progress showing that 56% of care homes are still only offering the minimum of up to 2 visits, whilst only 18% are offering daily visits – 5 months after the guidance was issued</p> <p>Uploaded to Egress – Organisational Statement documents</p>
21 <sup>st</sup> July 2021	Letter from Kevin Stewart	Response to letter 19 <sup>th</sup> Jul 2021
21 <sup>st</sup> July 2021	Email to <span>NR</span> <span>NR</span> <span>NR</span> Fiona Hodgkiss, and <span>NR</span>	<p>Examples of care homes being locked down due to staff testing positive</p> <p>Uploaded to Egress – Organisational Statement documents</p>
06 <sup>th</sup> Aug 2021	Letter from Kevin Stewart, Gregor Smith, Jason Leitch, Donna Bell, Anne Armstrong	Relaxations to Covid-19 regulations / restrictions – 9 <sup>th</sup> August (Beyond level 0)

		Associated updates to Open with Care and Open for Care
15 <sup>th</sup> Aug 2021	Email to Cabinet Secretary Health and Social Care and Minister MWSC C.C. Fiona Hodgkiss and <b>NR</b> <b>NR</b>	<p>Relatives being locked out again due to positive tests (usually Staff members)</p> <p>Residents given overnight hospital treatment results in 14 day solitary confinement when they return to the care home even with negative PCR</p> <p>England or Northern Ireland and were granted Essential Caregivers Status or Care Partners status, they would be allowed to come and go in the same way as staff do in care homes even during lockdowns</p> <p>Attaching A statement from CHRS in collaboration with IPC consultants – 15th August 2021</p> <p>Uploaded to Egress – Organisational Statement documents</p>
31 <sup>st</sup> Aug 2021	Letter to Graham Ellis	<p>Open with Care guidance being interpreted differently by every regional Director of Public Health. Information on enable safe care</p> <p>(Uploaded to Egress – Organisational Statement documents)</p>
09 <sup>th</sup> Sep 2021	<b>NR</b> (Alzheimer's Scotland) Graham Ellis, Donald Macaskill, <b>NR</b> <b>NR</b> <b>NR</b> (Alzheimer's Scotland), Marie Paterson (Care Inspectorate), Minister MWSC, Paul McLennan MSP.	<p>Email sharing Dr Jennifer Ferguson 'The impact of COVID-19 visiting restrictions on older people living in care homes and their relatives'</p> <p>Uploaded to Egress – Organisational Statement documents</p>

15 <sup>th</sup> Sep 2021	Letter from Kevin Stewart (Minister for Mental Wellbeing and Social Care), Gregor Smith (Chief Medical Officer), Jason Leitch (National Clinical Director), Donna Bell (Director, Mental Health and Social Care), and Diane Murray (Deputy Chief Nursing Officer)	Updated Advice Open with Care – named visitor to enable people in care homes to maintain contact with loved ones during Covid outbreaks
06 <sup>th</sup> Oct 2021	Email from Kevin Stewart	Response to email dated 09 <sup>th</sup> Sep 2021
02 <sup>nd</sup> Dec 2021	Letter from Kevin Stewart (Minister for Mental Wellbeing and Social Care), Gregor Smith (Chief Medical Officer), Jason Leitch (National Clinical Director), Donna Bell (Director, Mental Health and Social Care) and Alex McMahon (Interim Chief Nursing Officer)	Updated Advice and Guidance: Open for Care- Visiting health, social care, and other professionals/services in adult care homes
09 <sup>th</sup> Dec 2021	Letter from Graham Ellis (Deputy Chief Medical Officer), Anne Armstrong (Deputy Chief Nursing Officer)	Minimising the risk of Covid 19 transmission over the winter period
10 <sup>th</sup> Dec 2021	Letter from Donna Bell (Director, Mental Wellbeing and Social Care)	Winter Response – Self Isolation for Social Care Staff
13 <sup>th</sup> Dec 2021	Email to <b>NR</b> , Fiona Hodakiss <b>NR</b> , <b>NR</b>	<b>I&amp;S</b> Insisting on vaccine passports  Public Health Lanarkshire Locked down care home despite everyone testing negative twice  Uploaded to Egress – Organisational Statement documents
06 <sup>th</sup> Jan 2022	Letter from Graham Ellis (Deputy Chief Medical Officer), Anne Armstrong (Deputy Chief Nursing Officer), Gillian Russell (Director of Health	Policy Framework on Return to work for Health and Social Care Staff Following a Close Contact with a Positive Covid – 19 Case.



	Workforce), Donna Bell (Director of Social Care)	
07 <sup>th</sup> Jan 2022	Email to Minister MWSC  CC Fiona Hodgkiss and <b>NR</b> <b>NR</b>	<p>Main Concerns:</p> <ul style="list-style-type: none"> <li>- Inconsistencies from Public Health/Health Protections teams regarding 'managed' outbreaks</li> <li>- Inconsistencies regarding named visitor and essential visitors</li> <li>- Public health teams advising homes to stop visiting despite no outbreaks</li> <li>- Residents confined to rooms for weeks during outbreaks</li> <li>- Disproportionate isolation for positive cases or close contacts</li> <li>- Lack of awareness of latest visiting guidance/confusion over updates</li> <li>- Inconsistencies with Care Inspectorate – they were able to threaten <b>NR</b> with legal action but we know of residents who have been told that Care Inspectorate cannot compel providers to follow guidance</li> </ul> <p>Relatives who do have access to a resident who has covid are being told that they must isolate for ten days afterwards and therefore cannot visit again.</p> <p>Uploaded to Egress – Organisational Statement documents</p>
07 <sup>th</sup> Jan 2022	Update email from C.I	Update to Public Health Guidance: Covid - 19: Information and Guidance for Care Home Settings (Adults and Older People) Version 2.6 24 <sup>th</sup> December 2021

12 <sup>th</sup> Jan 2022	Email to Minister MWSC CC Fiona Hodgkiss and <b>NR</b> <b>NR</b>	Concerns: <ul style="list-style-type: none"> <li>- Relatives who do have access to a resident who has covid are being told that they must isolate for ten days afterwards and therefore cannot visit again</li> <li>- Elaine Ross stated relatives being classed as close contacts due to no PPE training no reference to this in Public Health Guidance</li> </ul> Attached CHRS summary of current guidance  Uploaded to Egress – Organisational Statement documents
18 <sup>th</sup> Jan 2022	Email to Minister MWSC CC Fiona Hodgkiss and <b>NR</b> <b>NR</b>	Issues to discuss at meeting on 20/01/22 <ul style="list-style-type: none"> <li>- 14 day isolation period post hospital stay</li> <li>- Curbs on family contact currently not justified or evidence based</li> <li>- Trips out of care home during outbreak should be allowed using a person centric approach</li> <li>- Where resident has covid their loved one should be able to spend time with them regularly using same precautions as staff and testing</li> <li>- Long periods of isolation</li> <li>- Care homes banning children</li> <li>- Discriminative restrictions places on care home residents</li> </ul>
19 <sup>th</sup> Jan 2022	Letter from Graham Ellis (Deputy Medical Officer) and Anne Armstrong	Updated Guidance on self-isolation for residents in adult care homes (precautionary self-

	(Deputy Chief Nursing Officer)	isolation and cases/ contacts) and indoor visiting
27 <sup>th</sup> Jan 2022	Email to Graham Ellis	Discrimination against care home residents compared to the general public  (Uploaded to Egress – Organisational Statement documents)
27 <sup>th</sup> Jan 2022	Email to <span style="border: 1px solid black; padding: 0 5px;">NR</span> Fiona Hodgkiss; <span style="border: 1px solid black; padding: 0 5px;">NR</span>  Cc: Marie McKerry	Highlighting care home prohibiting under 16s visiting.  Uploaded to Egress – Organisational Statement documents
13 <sup>th</sup> March 2022	Email to Kevin Stewart CC – Fiona Hodgkiss, <span style="border: 1px solid black; padding: 0 5px;">NR</span> Maria Rossi, <span style="border: 1px solid black; padding: 0 5px;">NR</span> <span style="border: 1px solid black; padding: 0 5px;">NR</span> , <span style="border: 1px solid black; padding: 0 5px;">NR</span> , Elaine Ross, <span style="border: 1px solid black; padding: 0 5px;">NR</span>	Requesting written answers to questions raised
24 <sup>th</sup> March 2022	Email to the Health Minister	Response to Scottish Government Report Excess deaths from all causes, involving and with dementia as the underlying cause, Scotland
31 <sup>st</sup> March 2022	Letter from Kevin Stewart	New Health and Social Care Standards strengthen rights for people living in adult care homes
24 <sup>th</sup> March 2022	Letter from Graham Ellis (Deputy Chief Medical Officer), Donna Bell (Director, Mental Health and Social Care), Anne Armstrong (Deputy Chief Nursing Officer)	Changes to Covid 19 Guidance for Adults and Older People Care Homes
21 <sup>st</sup> June 2022	Letter from Kevin Stewart MSP	Anne's Law introduced as part of the National Care Service Bill
29 <sup>th</sup> June 2022	Email to <span style="border: 1px solid black; padding: 0 5px;">NR</span>	Concerns in relation to Direction for Anne's Law
23 <sup>rd</sup> August 2022	Letter from Kevin Stewart	Response to CHRS' response to the Scottish Government's report Excess deaths from all causes, involving and with dementia as the underlying cause, Scotland

		2020-2021.
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31 <sup>st</sup> Aug 2022	Letter to Parliamentary Clerks Health, Social Care, and Sports Committee	CHRS submission in response to NCS Bill Consultation  Uploaded to Egress – Organisational Statement documents
7 <sup>th</sup> Sep 2022	Email to <b>NR</b>	Comments on draft directions for Anne's Law
21 <sup>st</sup> Nov 2022	Email to <b>NR</b>	Comments on Anne's Law Directions
28 <sup>th</sup> Nov 2022	Email to Fiona Hodgkiss CC Jason Lloyd, <b>NR</b> <b>NR</b> <b>NR</b> <b>NR</b> Elaine Ross, Pamela Joannidis, <b>NR</b> <b>NR</b> <b>NR</b>	Comments on COVID-19 - information and guidance for social, community and residential care settings P Health Guidance V 2.4 Sept '22

List of Correspondence with other agencies

Date	From /Addressed to	Summary
20 <sup>th</sup> April 2020	Email to <b>NR</b> (Public Health academic) forwarding email send to Graham Ellis	Email to <b>NR</b> – copied above email to Graham Ellis and expressed hearing Alyson on radio was the first time she had heard someone reiterating her fears
20 <sup>th</sup> April 2020	Response from <b>NR</b> <b>NR</b> (Public Health academic)	Encouraging public pressure on Scottish Government through press rather than private letters
30 <sup>th</sup> April 2020	Email to Bill Kidd MSP	Forwarding email to Scottish Government officials in response to the First Ministers Coronavirus Framework for Decision Making paper published on 23 April 2020. Asked Bill Kidd to support her sentiments.
30 <sup>th</sup> April 2020	Email to Donald Macaskill	Forwarding email to Scottish Government officials in response to the First Ministers Coronavirus Framework for Decision Making paper published on 23 April 2020.
30 <sup>th</sup> April 2020	Response from Donald Macaskill	Agreed that damage of restrictions was disproportionate and irreparable damage was



		being caused. Agreed to continue to raise these issues.
11 <sup>th</sup> May 2020	Response from Bill Kidd MSP to email dated 30 <sup>th</sup> April 2020	Agreement that Bill Kidd and the Scottish Government have to find a new way forward. Including statement from the Scottish Government
11 <sup>th</sup> May 2020	Email to Bill Kidd	Mentioning Westminster approach and letter published by Donald Macaskill
13 <sup>th</sup> May 2020	Email to Human Rights Commission	<p>Didn't feel Human Rights Commission Coronavirus paper addressed the biggest Human Rights Violation of all – condemning care home residents to months of solidarity.</p> <p>Forwarding email to Scottish Government officials in response to the First Ministers Coronavirus Framework for Decision Making paper published on 23 April 2020</p>
15 <sup>th</sup> May 2020	Email from Human Rights Commission	Response from Human Rights Commission to letter dated 13 <sup>th</sup> May 2020
24 <sup>th</sup> June 2020	Email to Bill Kidd MSP	Highlighting lack of mention of care home restrictions by Scottish Government and asking about representation from Mr Kidd
25 <sup>th</sup> June 2020	Email from Bill Kidd MSP	Phoned the Minister for Older People and Equalities, Christina McKelvie MSP. Scottish Government briefing today mentioned phased return to care home visits
25 <sup>th</sup> June 2020	Email from Bill Kidd MSP	Concerns in relation to implementation of Scottish Government rules
12 <sup>th</sup> July 2020	Email sent to Julia Jones (John's Campaign)	Requesting letter sent to the Secretary of State be sent to the Cabinet Minister Jeane Freeman and Clinical Director Jason Leitch
27 <sup>th</sup> July 2020	Email to Bill Kidd MSP	Time restricted visits

04 <sup>th</sup> Aug 2020	Email to Human Rights Consortium	Little attention the Human Rights Community has paid to restrictions on care home residents
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11 <sup>th</sup> Aug 2020	Email to Donald Macaskill	Forwarding on email to Jeane Freeman urging consideration of Care Homes as homes
12 <sup>th</sup> Aug 2020	Reply from Human Rights Consortium from email dated 04 <sup>th</sup> Aug 2020	Sent articles discussing rights of care home residents
18 <sup>th</sup> Aug 2020	Email to Scottish Human Rights Commission	Discussing two submissions on home page in relation to care homes
19 <sup>th</sup> Aug 2020	Reply from Scottish Human Rights Commission (to email dated 18 <sup>th</sup> Aug 2020)	Finalising a report which will be published soon
20 <sup>th</sup> Aug 2020	Further reply from Scottish Human Rights	Signposting to the Mental Welfare Commission
31 <sup>st</sup> Aug 2020	Email to Maria Rossi CC- NR	Request for Essential Care Giver Status
31 <sup>st</sup> Aug 2020	Email from Archbishop Tartaglia	Concerns raised through Parliamentary Officer Anthony Horan,

01 <sup>st</sup> Sep 2020	<p>Email sent to Public Health Consultants Greater Glasgow Clyde – Linda De Caestecker linda.deCaestecker@ggc.scot.nhs.uk Borders – <b>NR</b> <b>NR</b> @borders.scot.nhs.uk Fife – Dona Milne donna.milne@nhs.net Dumfries Galloway – Valerie White Valeriewhite@nhs.net Highland – <b>NR</b> <b>NR</b> @nhs.net Grampian – <b>NR</b> susane.webb@nhs.net Forth Valley – <b>NR</b> <b>NR</b> @nhs.net Glenmoriston – <b>NR</b> Lanarkshire – <b>NR</b> <b>NR</b> @lanarkshire.scot.nhs.uk Lothian – <b>NR</b> <b>NR</b> @nhs.net</p>	<p>Request for Essential Care Giver Status</p> <p>Uploaded to Egress – Organisational Statement documents</p>
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	Orkney – Louise Wilson louise.wilson2@nhs.net Shetland – <b>NR</b> <b>NR</b> @nhs.net Tayside – <b>NR</b> <b>NR</b> 1@nhs.net (covering the director's post) Western Isles – <b>NR</b> <b>NR</b> @nhs.net Ayrshire Arran – <b>NR</b> <b>NR</b> @aaaht.scot .nhs.uk	
01 <sup>st</sup> Sep 2020	Reply from Linda De Caestecker (Public Health Consultant Greater Glasgow)	Will raise proposals for Essential Care Giver Status into the national advisory group as well as local multidisciplinary care home groups
01 <sup>st</sup> Sep 2020	Email to Linda De Caestecker (Public Health Consultant Greater Glasgow)	Disparity between guidelines and how they are being implemented
02 <sup>nd</sup> Sep 2020	Letter from the Scottish Human Rights Commission	Confirming written to CPAG
02 <sup>nd</sup> Sep 2020	Response to Scottish Human Rights Commission	
09 <sup>th</sup> Sep 2020	Email from Mike Diamond Executive Director (Social Work)-Mental Welfare Commission	Agreeing to raise concerns at national level
09 <sup>th</sup> Sep 2020	Email from <b>NR</b> Independent Chair of the Adult Protection Committee for Glasgow	Response to email from 31 <sup>st</sup> August 2020  Agreeing to raise concerns at National Independent Conveners' Group with Scottish Government
09 <sup>th</sup> Sep 2020	Email with Monica Lennon MSP's office	
11 <sup>th</sup> Sep 2020	Further Correspondence with <b>NR</b> Independent Chair of the Adult Protection Committee for Glasgow	National Independent Conveners' Group with Scottish Government



11 <sup>th</sup> Sep 2020	Email from CHRS member to Bruce Crawford MSP	Requesting Essential Care Giver Status
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		Uploaded to Egress – Organisational Statement documents
12 <sup>th</sup> Sep 2020	Email to Public Health Protection Unit	Concerns homes not following local lockdown guidance
13 <sup>th</sup> Sep 2020	Further correspondence with Monica Lennon Office	Demonstration
14 <sup>th</sup> Sep 2020	Further correspondence with Monica Lennon Office	Demonstration
14 <sup>th</sup> Sep 2020	Further correspondence with Monica Lennon Office	Supplementary Questions
14 <sup>th</sup> Sep 2020	Email to Public Health Protection Unit	Asking if guidance to Glasgow Care Homes is only to allow one visitor
15 <sup>th</sup> Sep 2020	Email to Bill Kidd	Parliamentary Demonstration
18 <sup>th</sup> Sep 2020	Email with Monica Lennon MSP's office	Arranging a meeting
18 <sup>th</sup> Sep 2020	Further correspondence with Monica Lennon	Arranging a meeting
20 <sup>th</sup> Sep 2020	Care Inspectorate	Individual Intervention <b>NR</b>
21 <sup>st</sup> Sep 2020	Care Inspectorate	Reply to email dated 20 <sup>th</sup> September 2020
21 <sup>st</sup> Sep 2020	Email to Willie Rennie MSP	First ministers questions, demonstration at parliament and correspondence with the Scottish Government
21 <sup>st</sup> Sep 2020	Email to Alex Cole Hamilton MSP	demonstration at parliament and correspondence with the Scottish Government
24 <sup>th</sup> Sep 2020	Email from Alex Cole Hamilton MSP	Reply to email dated 21 <sup>st</sup> September 2020
24 <sup>th</sup> Sep 2020	Email chain with <b>NR</b>	Requesting CHRS call for a pilot scheme following the Ontario model with the cabinet secretary
26 <sup>th</sup> Sep 2020	Email to individual CHRS member	Providing support <b>NR</b>
28 <sup>th</sup> Sep 2020	Email to Linda Fabiani MSP	demonstration at parliament and correspondence with the Scottish Government
28 <sup>th</sup> Sep 2020	Correspondence with Bill Kidd MSP	demonstration at parliament and correspondence with the Scottish Government

02 <sup>nd</sup> Oct 2020	Email to Donald Macaskill and <b>NR</b>	Requesting Meeting
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		Uploaded to Egress – Organisational Statement documents
02 <sup>nd</sup> Oct 2020	Correspondence with Willie Rennie MSP	Update on meeting with Jean Freeman
04 <sup>th</sup> Oct 2020	Correspondence with Public Health Protection Unit	Asking for clarification on guidance to Glasgow Care Homes to shut down window visits
05 <sup>th</sup> Oct 2020	Correspondence with Public Health Protection Unit	Asking for clarification on guidance given to Glasgow Care Homes
08 <sup>th</sup> Oct 2020	Email to the Care Inspectorate	Attaching Survey Results 21.09.20 – 29.09.20
14 <sup>th</sup> Oct 2020	Email from Care Inspectorate	Response to email dated 08 <sup>th</sup> Oct 2020
14 <sup>th</sup> Oct 2020	Email to <b>NR</b> (Scottish Care)	Attached CHRS Surveys CHRS aims and objectives Meeting agenda for 15 <sup>th</sup> October
15 <sup>th</sup> Oct 2020	Email chain with Linda DeCaestecker	No double checking of positive tests to take place  majority of asymptomatic positive cases were weak positives from previous infections
16 <sup>th</sup> Oct 2020	Email to <b>NR</b> GMB Scotland Organiser Women's Campaign Unit	Attaching Survey Results 21.09.20 – 29.09.20
19 <sup>th</sup> Oct 2020	Email to Donald Macaskill	concerned that some of the key issues raised at meeting on 15 <sup>th</sup> October had not been documented  Attached note of meeting
26 <sup>th</sup> Oct 2020	Email to <b>NR</b> (Care Inspectorate)	Forwarding link to Nursing Times Article  Attaching reply from Dr De Caestecker (Glasgow Public Health) in relation to double checking positive results  Fear 28 day closures for asymptomatic positive tests

03 <sup>rd</sup> Nov 2020	Correspondence with <b>NR</b> <b>NR</b> independent Chair of the Adult Protection Committee for Glasgow	Asking to share most recent survey results with National Independent Conveners' Group
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04 <sup>th</sup> Nov 2020	Email from Care Inspectorate	Individual Intervention
11 <sup>th</sup> Nov 2020	Email to Bruce Crawford MSP	Asking to consider Essential Care giver Status
16 <sup>th</sup> Nov 2020	Email from Care Inspectorate	Individual Intervention <b>NR</b>
17 <sup>th</sup> Nov 2020	Email to Individual CHRS member	Providing support and advice
20 <sup>th</sup> Nov 2020	Correspondence with Carol Monaghan MP	Westminster Debate
26 <sup>th</sup> Nov 2020	Correspondence with the Care Inspectorate	Sharing John's Campaign information
28 <sup>th</sup> Nov 2020	Correspondence with Willie Rennie	Discussing Guidance Updates
30 <sup>th</sup> Nov 2020	Email to Neil Findlay MSP	Follow up from meeting
02 <sup>nd</sup> Dec 2020	Email from <b>NR</b> <b>NR</b>	Following presentation
07 <sup>th</sup> Dec 2020	Email with Neil Findlay	Questions for Jeane Freeman and PQs
08 <sup>th</sup> Dec 2020	Correspondence with Neil Findlay	Following Questions
10 <sup>th</sup> Dec 2020	Email to Monica Lennon	Forwarding on Briefing from South Lanarkshire Health and Social Care Partnership in relation to indoor visiting
10 <sup>th</sup> Dec 2020	Email to CHRS member	Offering support
11 <sup>th</sup> Dec 2020	Email to Glasgow City Health and Social Care Partnership	Guidance
11 <sup>th</sup> Dec 2020	Email to Neil Findlay	Progress on implementation of guidance
11 <sup>th</sup> Dec 2020	Correspondence with Linda De Caestecker CC – Cabinet Secretary HS, Fiona Hodgkiss Graham Ellis and Public Health Protection Unit	Highlighting problems with implementation of guidance in Glasgow.
12 <sup>th</sup> Dec 2020	Correspondence with Communications Manager at South Lanarkshire Health and Social Care Partnership	Information on implementation of outdoor visiting
14 <sup>th</sup> Dec 2020	Emails to Individual CHRS member	Providing support <b>NR</b>

15 <sup>th</sup> Dec 2020	Email from Communications Manager at South	Reply to email dated 12 <sup>th</sup> December 2020
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	Lanarkshire Health and Social Care Partnership	
15 <sup>th</sup> Dec 2020	Email to Individual CHRS member <b>NR</b>	Providing support and passing on information provided by Communications Manager at South Lanarkshire Health and Social Care Partnership on 15 <sup>th</sup> December 2020
15 <sup>th</sup> Dec 2020	Email to Willie Rennie MSP and Donald Cameron MSP	Asking for support for motion to discuss CHRS survey results
16 <sup>th</sup> Dec 2020	Email to Communications Manager at South Lanarkshire Health and Social Care Partnership	Individual Intervention in relation to window visits stopping
17 <sup>th</sup> Dec 2020	Email to Public Health Lanarkshire	Individual Intervention in relation to window visits stopping
17 <sup>th</sup> Dec 2020	Email from individual group member <b>NR</b>	Seeking advice and support
19 <sup>th</sup> Dec 2020	Correspondence with Individual CHRS member <b>NR</b>	Providing advice and support
21 <sup>st</sup> Dec 2020	Email with Neil Findlay MSP	Group meeting with Jean Freeman. Notes on main issues that require to be raised.
21 <sup>st</sup> Dec 2020	Email from Individual CHRS Member <b>NR</b>	Seeking advice and support
21 <sup>st</sup> Dec 2020	Correspondence with Public Health Lanarkshire	All visits cancelled
21 <sup>st</sup> Dec 2020	Email to Patrick Harvie and <b>NR</b>	Information ahead of Cross party meeting with Jeane Freeman for Green Party representative. Includes experiences of relatives from surveys and points for discussion
22 <sup>nd</sup> Dec 2020	Email from Neil Findlay	Attaching New briefing from the Equality and Human Rights Commission in Scotland: Equality in residential care in Scotland during coronavirus (Covid-19)

22 <sup>nd</sup> Dec 2020	Email to Donald Macaskill	Individual CHRS member's experiences of Care Providers interpretation of the guidance.  Uploaded to Egress – Organisational Statement documents
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23 <sup>rd</sup> Dec 2020	Email chain with Donald Macaskill	New guidance issued to providers.  Uploaded to Egress – Organisational Statement documents
24 <sup>th</sup> Dec 2020	Email from individual CHRS member <b>NR</b>	Seeking advice and support
24 <sup>th</sup> Dec 2020	Email from Willie Rennie MSP	Update on meeting with the Cabinet Secretary
29 <sup>th</sup> Dec 2020	Email chain from Individual CHRS member <b>NR</b>	Seeking advice and support  Uploaded to Egress – Organisational Statement documents
04 <sup>th</sup> Jan 2021	Email to Monica Lennon and Neil Findlay	Requesting to ask about implications of 12 week delay for care home residents receiving vaccine
04 <sup>th</sup> Jan 2021	Email from Monica Lennon	Agreeing to ask above Question
04 <sup>th</sup> Jan 2021	Email from Monica Lennon	Advance copy of First Minister's Statement does not mention care homes
06 <sup>th</sup> Jan 2021	Email chain <b>NR</b> (national coordinator of Adult Protection Chairs Group)	Highlighting current situation of Care Home Residents
09 <sup>th</sup> Jan 2021	Email chain with Donald Macaskill and <b>NR</b> <b>NR</b> (Scottish Care)	Individual intervention <b>NR</b> Not being provided with essential visits.
13 <sup>th</sup> Jan 2021	Email to Donald Macaskill	Individual Intervention <b>NR</b>  Uploaded to Egress – Organisational Statement documents
14 <sup>th</sup> Jan 2021	Email to <b>NR</b> Clinical Lead for Community Health and Care ARHA1 Programme, ARHA1 Scotland, NHS National Services Scotland.	Highlighting Time to Open Up
14 <sup>th</sup> Jan 2021	Email to Annie Gunner Logan (CCP Scotland)	Asking for support of legislation allowing one essential visitor.
18 <sup>th</sup> Jan 2021	Email to individual CHRS member <b>NR</b>	Offering individual advice and support

19th Jan 2021	Email to <b>NR</b> (Glasgow Health and Social Care Partnership)	Asking for a meeting to discuss Glasgow Care Home residents due to the level of Public Health restrictions.
22nd Jan 2021	Email Chain with <b>NR</b> <b>NR</b> (Clinical Lead for Community Health and Care ARHA Programme)	Time to open up – agreed to communicate support to Scottish Government Colleague  Uploaded to Egress – Organisational Statement documents
22nd Jan 2021	Letter from <b>NR</b> (Glasgow Health and Social Care Partnership)	Asking what the purpose of request for a meeting given HSCP follows guidance that is set nationally
30th Jan 2021	Email to Johann Lamont MSP	Asking for advice on CHRS campaign and what should be asked of MSPs
01st Feb 2021	Email to individual CHRS member <b>NR</b>	Providing individual support and advice.
01st Feb 2021	Email to Patrick Harvey	Asking for support for Anne's law petition Ask Nicola Sturgeon or Jeane Freeman for meaningful indoor visits and what are criteria for outings.
01st Feb 2021	Email chain with Anas Sarwar MSP	Agreeing to support Anne's law petition and various other actions.
01st Feb 2021	Email to Annie Wells MSP	Asking for support Anne's law petition and various other actions.
01st Feb 2021	Email to Adam Tompkins MSP	Asking for support Anne's law petition and various other actions.
01st Feb 2021	Email to Sandra White MSP	Asking for support Anne's law petition and various other actions.
01st Feb 2021	Email chain with Pauline McNeill MSP	Asking for support Anne's law petition and various other actions
01st Feb 2021	Email chain with Bill Kidd MSP	Asking for support Anne's law petition and various other actions
01st Feb 2021	Email chain with James Kelly MSP	Asking for support Anne's law petition and various other actions



01 <sup>st</sup> Feb 2021	Email to Johann Lamont MSP	Providing a copy of email sent to all MSPs asking for support Anne's law petition and various other actions
01 <sup>st</sup> Feb 2021	Email from <span style="border: 1px solid black; padding: 0 5px;">NR</span> CLP Secretary	Containing press release from Labour Group on South

		Lanarkshire Council calling for safe care home visiting
04 <sup>th</sup> Feb 2021	Response from Patrick Harvey	Refusing to support Anne's law due to patchy standards of IPC
07 <sup>th</sup> Feb 2021	News Release from CHRS	Our Hearts are Breaking Campaign
08 <sup>th</sup> Feb 2021	Email to individual CHRS member	Providing advice on gaining essential visits.
09 <sup>th</sup> Feb 2021	Email chain with Donald Cameron MSP	Requesting support for Anne's law petition.  Relating to PE1841_G
10 <sup>th</sup> Feb 2021	Email to Willie Rennie MSP	Requesting support for Anne's law petition
10 <sup>th</sup> Feb 2021	Email to Neil Findlay	Thanking him for support of Anne's law at the petitions committee
17 <sup>th</sup> Feb 2021	Email chain with Annie Gunner Logan (CCP Scotland)	Individual intervention <b>NR</b> Requested essential visits with parents together.
17 <sup>th</sup> Feb 2021	Email chain with <b>NR</b> Care Inspectorate) and Marie Paterson (Care Inspectorate)	Individual Intervention <b>NR</b> Unable to access visits longer than 30 minutes to inform dad that his wife had died.
18 <sup>th</sup> Feb 2021	Email chain with Linda Kemp (care inspectorate)	Individual Intervention <b>NR</b>
19 <sup>th</sup> Feb 2021	Email from <b>NR</b> (Scottish Care)	Response to Individual intervention <b>NR</b> and <b>NR</b>  Uploaded to Egress – Organisational Statement documents
26 <sup>th</sup> Feb 2021	Email chain from <b>NR</b> (Adult Protection Conveners)	Raised problems visiting relatives in care homes at recent Adult Protection Meeting. Agreed it was not an adult protection issue. Welcomed restart of visiting and highlighted need for providers to play their part in report for the National Adult Protection Forum taking place next week.

02 <sup>nd</sup> March 2021	Email from Acquisitions Manager National Library of Scotland	Requesting Time to Open Up Documentation
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		Uploaded to Egress – Organisational Statement documents
06 <sup>th</sup> March 2021	Email to <b>NR</b> and Donald Macaskill	Intervention in relation to <b>I&amp;S</b> group
08 <sup>th</sup> March 2021	Email Trail with Paul Dundas CC Donald Macaskill	Individual Intervention <b>NR</b>  Uploaded to Egress – Organisational Statement documents
09 <sup>th</sup> March 2021	Email from individual CHRS member	Thanking CHRS for campaigning which has resulted in her sister's care home introducing indoor visits. However, they are not fully implementing Scottish Government guidance.
10 <sup>th</sup> March 2021	Email with individual CHRS member	Advising that guidance issued from care home did not take into account Scottish Guidance
11 <sup>th</sup> March 2021	Email to Annie Gunner (CCP Scotland)	Asking if <b>I&amp;S</b> in Aberdeen is one of their member Discussing delay in discussing and implementing visiting measures with relatives
19 <sup>th</sup> March 2021	Email Chain with Jane Douglas (Care Inspectorate)	Sending on Time to Open Up documents for Care Inspectorate's use and approval
19 <sup>th</sup> March 2021	Email to Jane Douglas (Care Inspectorate)	Asking for thoughts on email for <b>NR</b> following request for views.  Sets out concerns in relation to Length and quality of visits With potential solutions
19 <sup>th</sup> April 2021	Email to <b>NR</b> <b>I&amp;S</b>	Clarification of 16 <sup>th</sup> April 2021 Guidelines
19 <sup>th</sup> April 2021	Email to Jane Douglas (Care Inspectorate)	Clarification of 16 <sup>th</sup> April 2021 Guidelines
19 <sup>th</sup> April 2021	Email to Marie Paterson (Care Inspectorate)	Clarification of 16 <sup>th</sup> April 2021 Guidelines
19 <sup>th</sup> April 2021	Email to Donald Macaskill and Karen Hedge (Scottish Care)	Clarification of 16 <sup>th</sup> April 2021 Guidelines

10 <sup>th</sup> June 2021	Email to Marie Paterson (Care Inspectorate)	Individual Intervention  Uploaded to Egress – Organisational Statement documents
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14 <sup>th</sup> Sep 2021	Email to Patrick Harvey	Informing him of demonstration on 16 <sup>th</sup> September due to Anne's law not being in Guidance or Legislation
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**h. A brief summary of the views of the person, organisation or body, or the group(s)/individuals they represent, as to the lessons, if any, that can be learned from the Scottish Government's response to the COVID-19 pandemic.**

150. CHRS believes the Scottish Government should never completely prevent care home residents from receiving visits from loved ones. While having a named visitor is included in the new health and social care standards this is not sufficient to ensure that care home residents will never be completely cut off from their family. The named visitor in health and social care standards is still at the discretion of Public Health and Scottish Ministers. This means that in a pandemic situation Public Health or Scottish Ministers could completely lock down care homes. Therefore, to protect the right of care home residents to have contact with at least one family member or friend regardless of the circumstances this has to be enshrined in law. This is the reason CHRS believe the Scottish Government should pass Anne's law. Implementing Anne's Law would ensure in the event of any necessary visiting restrictions, resident's essential care partner (spouse, relative or friend) would be recognised and respected as part of the care team would follow the same recommended guidance as employed care staff, remain part of the care team, and not simply be forbidden from any contact with their loved one.

151. During the Pandemic Public Health Scotland were producing reams of guidance which the Scottish Government then had to incorporate into their own guidance. This made the guidance overly complicated and confusing. This guidance was then reinterpreted by regional public health consultants and care home companies. This added additional confusion, particularly as there was a lack of adherence to Scottish Government guidance at this level. CHRS believe that in a pandemic situation the Scottish Government should not leave care homes providers and Public Health to implement their own rules and restrictions. The Scottish Government allowed care providers and Public Health to implement their own restrictions. This created a postcode lottery of care across the country. The Scottish Government held every other industry and sector accountable to comply with their guidelines.

152. CHRS felt that during the pandemic there was no way to challenge decisions even though they were sure they were unlawful. During the pandemic CHRS created a proforma document for care homes to record decisions around essential visits and the reasons these decisions were made. They suggested this to the Scottish Government as a method which care home decisions could be recorded and challenged, however, this was never



implemented.

153. CHRS believe that the Scottish Government failed to appropriately prepare for a Pandemic and that their response was a knee jerk reaction. CHRS believe that the Government did not carry out an effective equality impact assessments on the restrictions they were introducing to care home residents. They believe that the Scottish Government did not carry out its Public Sector Equality Duty in substance with Rigour and an Open Mind. Blanket regulations such as locking all relatives out of care homes left some individuals such as those with dementia, hearing difficulties and sight difficulties with no means of communication with their relatives. This problem persisted for many individuals throughout all distanced and masked visits either in the garden or inside the care home.

154. CHRS feel the pandemic has highlighted a gap in the support the relatives of individuals in care homes have. During this period the Scottish Government stated relatives could go to the Care Inspectorate. However, as a body that upholds standards this is not an appropriate body as relatives fear this could get the care home into trouble and this will impact their relationship with the care home. CHRS feel there has to be an organisation that provide this support and can advocate for and represent relatives of care home residents.

155. CHRS want the government to recognise the mistakes they made in relation to care home residents, hold themselves accountable for these mistakes and apologise.

**i. Finally, please indicate the number and types of relevant documents held by the group(s)/individuals that the person, organisation or body represents.**

156. In addition to documents listed above:

- CHRS Comments on guidance:

24 <sup>th</sup> February 2021	Open with Care: Supporting meaningful contact in care homes  Annex A and B
24 <sup>th</sup> February 2021	Track changes Open with Care: Support Meaningful Contact in Care Homes  Hot Topics and Frequently asked Questions (FAQ)

March 2021	Comments on Scottish Government Hot topics and FAQ  Uploaded to Egress – Organisational Statement documents
November 2021	Open with Care: Support Meaningful Contact in Adult Care Homes

	(Three separate versions with comments)
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- CHRS Aims and Objectives Document 18<sup>th</sup> September 2020 (Uploaded to Egress – Organisational Statement documents)
- 5 Nations Statement 1<sup>st</sup> March 2021 (Uploaded to Egress – Organisational Statement documents)
- Open with Care – National Oversight Group. Summary Report 14<sup>th</sup> April 2021. Submission from Care Home Relatives (CHRS) [Uploaded to Egress – Organisational Statement documents]
- NHS Inform Web Page – Visiting a Care Home Comments submitted by Care Home Residents Scotland 06/11/2020 Uploaded to Egress – Organisational Statement documents
- Video of First Minister stating in Parliament that the Scottish Government will introduce Anne's Law giving nominated relatives or friends the same access rights to care home as staff. (Uploaded to Egress – Organisational Statement documents)
- Scottish Government Guidance Documents and Letters:

Undated	Dementia and Covid 19 – The Scottish Government's Recovery and Transition Plan – Discussion Paper  Uploaded to Egress – Organisational Statement documents
Undated	Quick Guide: Essential visits in care homes
13 <sup>th</sup> March 2020	Coronavirus (COVID-19) social care response  Sent to IJB Chief Officers Local Authority Chief Executives IJB Chief Social Work Officers Scottish Care Coalition of Care and Support Providers in Scotland Care Inspectorate Scottish Social Services Council  Uploaded to Egress – Organisational Statement documents
16 <sup>th</sup> March 2020	Clinical Guidance for Nursing Home and Residential Care Residents and Covid -19  Uploaded to Egress – Organisational Statement documents
17 <sup>th</sup> May 2020	Coronavirus (COVID 19): enhanced professional clinical and care oversight of care homes

	<p>Uploaded to Egress – Organisational Statement documents</p>
3 <sup>rd</sup> July 2020	<p>Commencing outdoor visiting on 3 July Frequently Asked Questions</p> <p>Uploaded to Egress – Organisational Statement documents</p>
8 <sup>th</sup> August 2020	<p>Visiting in Care Homes</p> <p>Sent to Registered care home providers (adults)  Copied to Chief Executives, NHS Boards and Local Authorities  Chief Officers Health and Social Care Partnerships  Chief Social Work Officers  Directors of Public Health  Nurse and Medical Directors</p> <p>Uploaded to Egress – Organisational Statement documents</p>
8 <sup>th</sup> August 2020	<p>Visiting your relative or friend living in a care home</p> <p>Leaflet developed by members of the Care Homes Clinical and Professional Advisory Group, a multidisciplinary group which was established to provide advice and guidance for care homes in Scotland during the pandemic.</p> <p>Uploaded to Egress – Organisational Statement documents</p>
3 <sup>rd</sup> September 2020	<p>Visiting by Family and Friends – Guidance for Adult Care Homes in Scotland</p> <p>Uploaded to Egress – Organisational Statement documents</p>
12 <sup>th</sup> October 2020	<p>Updates to visiting guidance and the care home worker staff testing programme</p> <p>Sent to Registered care home providers (adults)</p> <p>Copied to Chief Executives, NHS Boards and local authorities  Chief Officers Health and Social Care Partnerships  Chief Social Work Officers</p>

	<p>Directors of Public Health Nurse and Medical Directors</p> <p>Uploaded to Egress – Organisational Statement documents</p>
12 <sup>th</sup> October 2020	<p>Implementing the staged approach to enhancing wellbeing activities and visits in care homes, including communal living</p> <p>Guidance for Clinical and Professional staff</p> <p>Uploaded to Egress – Organisational Statement documents</p>
November 2020	<p>Care Home Review: A rapid review of factors relevant to the management of Covid-19 in the care home environment in Scotland.</p> <p>A review commissioned by the Cabinet Secretary for Health and Sport, to make recommendations for systems review and highlight good practice.</p> <p>(CHRS involved in this)</p> <p>Uploaded to Egress – Organisational Statement documents</p>
17 <sup>th</sup> November 2020	<p>Strategic Framework for Scotland and Visiting in Adult Care Homes</p> <p>Sent to Registered care home providers (adults) Copied to Chief Officers Health and Social Care Partnerships Chief Social Work Officers Directors of Public Health Chief Executives NHS Boards and Local Authorities NHS Board and Medical Directors</p> <p>Uploaded to Egress – Organisational Statement documents</p>
17 <sup>th</sup> November 2020	<p>Visiting by Family and Friends – Guidance for Adult Care Homes in Scotland</p> <p>Uploaded to Egress – Organisational Statement documents</p>



14 <sup>th</sup> December 2020	<p>Visiting by Family and Friends – Guidance for Adult Care Homes in Scotland</p> <p>Uploaded to Egress – Organisational Statement documents</p>
14 <sup>th</sup> December 2020 – 18 <sup>th</sup> January 2021	Testing in Adult Social Care Settings
February 2021	<p>Independent Review of Adult Social Care in Scotland.</p> <p>Review chaired by Derek Feely, a former Scottish Government Director General for Health and Social Care and Chief Executive of NHS Scotland. Mr Feeley was supported by an Advisory Panel comprising Scottish and international experts.</p> <p>Uploaded to Egress – Organisational Statement documents</p>
24 <sup>th</sup> February 2021	<p>Open with Care</p> <p>Inc Seeing loved ones in care homes during the pandemic – checklist</p> <p>Quick Guide: Essential visits in care homes</p> <p>Checklist: Conditions for resuming indoor visiting</p>
24 <sup>th</sup> February 2021	<p>Open with Care: Supporting Meaningful Contact in Care Homes</p> <p>Hot Topics and Frequently asked Questions (FAQ)</p> <p>Uploaded to Egress – Organisational Statement documents</p>
24 <sup>th</sup> February 2021	<p>Open with Care: Supporting Meaningful Contact in Care Homes</p> <p>Frequently asked Questions (FAQ)</p>
9 <sup>th</sup> March 2021	<p>Open with Care: Supporting Meaningful Contact in Care Homes</p> <p>Supplementary information: Answers to practical questions and concerns</p> <p>Uploaded to Egress – Organisational Statement documents</p>



10 <sup>th</sup> March 2021	<p>Open with Care: Supporting Meaningful Contact in Care Homes</p> <p>Supplementary information: Answers to practical questions and concerns</p> <p>Version ½</p>
12 <sup>th</sup> March 2021 – end of June 2021	<p>Timetable for easing Coronavirus Restrictions Indicative dates are conditional on supportive data</p> <p>Uploaded to Egress – Organisational Statement documents</p>
April 2021	<p>Strategic Framework Protection Levels</p> <p>Uploaded to Egress – Organisational Statement documents</p>
14 <sup>th</sup> April 2021	<p>Open with Care – Visiting health, social care, and other services in care homes and communal activity</p> <p>Sent to: Registered care home providers (adults) Chief Executives NHS Boards and Local Authorities Chief Officers Health and Social Care Partnerships Chief Social Work Officers Directors of Public Health Nurse and Medical Directors Directors of Pharmacy</p>
16 <sup>th</sup> April 2021	<p>Open with Care: Supporting Meaningful Contact in Care Homes</p> <p>Supplementary information: Answers to practical questions and concerns</p> <p>Version 1.4</p>
17 <sup>th</sup> April 2021	An overview of current routine, asymptomatic testing and testing status from 17 <sup>th</sup> April
27 <sup>th</sup> April 2021	<p>DRAFT Open with Care to visits, activities and outings away from the care home</p> <p>Additional information</p>
17 <sup>th</sup> May 2021	Open with Care: Supporting Meaningful Contact in Care Homes

	Supplementary information: Answers to practical questions and concerns Version 1.6
17 <sup>th</sup> May 2021	Open with Care Additional advice and guidance: activities and outings away from the care home
03 <sup>rd</sup> June 2021	Open with Care: Supporting Meaningful Contact and activities in and away from Care Homes  Supplementary information: Answers to practical questions and concerns Version 1.7
23 <sup>rd</sup> June 2021	Extended Use of Face Mask Guidance in Social Care Settings including in Adult Social Care Homes V1.0 23.06.2021  Uploaded to Egress – Organisational Statement documents
25 <sup>th</sup> June 2021	Open with Care – Supporting people in adult care homes to have meaningful contact with others  Progress with implementation  Uploaded to Egress – Organisational Statement documents
12 <sup>th</sup> July 2021	Lateral Flow Device Testing in Adult Care Homes Supplementary information: Answers to practical questions  Version 1.4
13 <sup>th</sup> July 2021	Update for Adult Care Homes on testing for Staff and Visitors  Sent to Care Home Managers, Adult Care Homes Copied to Chief Officers – Health and Social Care partnerships Nurse Directors Chief Social Work Officers Chief Executive Local Authority and NHS Board Directors of Public Health
15 <sup>th</sup> July 2021	Open with Care: Supporting Meaningful Contact and activities in and away from Care Homes

	Supplementary information: Answers to practical questions and concerns Version 1.8
21 <sup>st</sup> July 2021	Care Homes- Providing proof of a negative result for visitors – sector update  Uploaded to Egress – Organisational Statement documents
01 <sup>st</sup> September 2021	Update to the National Infection Prevention and Control Manual Covid-19 addenda on physical distancing in Health and Social Care  Sent to Care at Home, Adult Care Homes & Building Based Day Care services, Supported Housing Services Copied to Chief Officers Health & Social Care Partnerships Chief Social Work Officers Directors of Public health Chief Executives NHS Boards Local Authorities Scottish Care Coalition of Care and Support Providers (CCPS) Care Inspectorate  Uploaded to Egress – Organisational Statement documents
9 <sup>th</sup> December 2021	Minimising the risk of Covid-19 transmission over the winter period  Sent to Registered Care at home providers (adults) Care at home staff Registered supported housing providers Care staff working in supported housing Building based day service providers Staff working in building based day services  Copied to Chief Executives NHS Boards and Local Authorities Chief Officers HSCPs Chief Social Work Officers Directors of Public Health Executive Directors of Nursing ARHAI Scotland

	Public Health Scotland
19 <sup>th</sup> January 2022	<p>Updated guidance on self-isolation for residents in adult care homes (precautionary self-isolation and cases/ contacts) and indoor visiting</p> <p>Sent to Registered care home providers (adults) Adult care home staff</p> <p>Copied to Chief Executives Local Authorities Chief Officers HSCPs Chief Social Work Officers Directors of Public Health Executive Directors of Nursing ARHAI Scotland, Public Health Scotland, Care Inspectorate, Scottish Care CCPS, COSLA</p> <p>Uploaded to Egress – Organisational Statement documents</p>
February 2022	<p>Anne's Law Consultation: analysis of the responses Part 1 – Strengthening the Health and Social Care Standards Part 2 – Delivering Anne's Law Final Report</p> <p>Uploaded to Egress – Organisational Statement documents</p>
24 <sup>th</sup> March 2022	<p>Changes to Covid-19 Guidance for Adult and Older People Care Homes</p> <p>Sent to Registered care home providers (adult and older people)</p> <p>Copied to Chief Executives Local Authorities Chief Officers HSCPs Chief Social Work Officers Directors of Public Health Nurse and Medical Directors ARHAI Scotland, Public Health Scotland, Care Inspectorate, Scottish Care CCPS, COSLA</p>
May 2022	Open with Care: Supporting meaningful contact in adult care homes – principles
June 2022	Care home visiting A guide for adults living in care homes
June 2022	Open with Care Guide to adult care home visiting

September 2022	Face Mask Use within Social Care Settings poster
7 <sup>th</sup> September 2022	Extended Use of Face Mask Guidance in Social Care Settings including Adult Care Homes
22 <sup>nd</sup> September 2022	Open with Care: supporting meaningful contact in adult care homes – principles Version 2
October 2022	Open with Care: Guide to adult care home visiting Uploaded to Egress – Organisational Statement documents

- Letters from Various Care Home Providers in relation to guidance updates
- THE CARE INSPECTORATE'S ROLE, PURPOSE AND LEARNING DURING THE COVID-19 PANDEMIC (2020) [Uploaded to Egress – Organisational Statement documents]
- Care Inspectorate Meaningful Connection Literature Review Anne's Law Project (Uploaded to Egress – Organisational Statement documents)
- Public Health Guidance:

26 <sup>th</sup> April 2020	Covid 19: Information and Guidance for Care Home Settings Version 1.0
29 <sup>th</sup> April 2020	Covid 19: Information and Guidance for Care Home Settings Version 1.1
1 <sup>st</sup> May 2020	Covid 19: Information and Guidance for Care Home Settings Version 1.2
20 <sup>th</sup> May 2020	Covid 19: Information and Guidance for Care Home Settings Version 1.3
15 <sup>th</sup> June 2020	Covid 19: Information and Guidance for Care Home Settings Version 1.52
04 <sup>th</sup> Aug 2020	Covid 19: Information and Guidance for Care Home Settings Version 1.6 (Uploaded to Egress – Organisational Statement documents)
13 <sup>th</sup> Aug 2020	Guidance on Covid-19 PCR testing in care homes and the management of Covid-19 PCR test positive residents and staff Version 3.0 (Uploaded to Egress – Organisational Statement documents)
21 <sup>st</sup> Aug 2020	Covid-19: Information and Guidance for Social, Community and Residential Care Settings (excluding Care Home Settings) Version 1.41



	(Uploaded to Egress – Organisational Statement documents)
21 <sup>st</sup> Aug 2020	Covid 19 Information and Guidance for General (Non-Healthcare) Settings Version 4.61 (Uploaded to Egress – Organisational Statement documents)
13 <sup>th</sup> Oct 2020	Covid-19: Information and Guidance for Care Home Settings (For older adults) Version 1.9 (Uploaded to Egress – Organisational Statement documents)
31 <sup>st</sup> Dec 2020	Covid - 19: Information and Guidance for Care Home Settings (Adults and Older People) Version 2.1 (Uploaded to Egress – Organisational Statement documents)
24 <sup>th</sup> June 2021	Covid - 19: Information and Guidance for Care Home Settings (Adults and Older People) Version 2.2 (Uploaded to Egress – Organisational Statement documents)
13 <sup>th</sup> Aug 2021	Covid - 19: Information and Guidance for Care Home Settings (Adults and Older People) Version 2.3 (Uploaded to Egress – Organisational Statement documents)
08 <sup>th</sup> Sep 2021	Covid - 19: Information and Guidance for Care Home Settings (Adults and Older People) Version 2.4 (Uploaded to Egress – Organisational Statement documents)
17 <sup>th</sup> Dec 2021	Covid - 19: Information and Guidance for Care Home Settings (Adults and Older People) Version 2.5 (Uploaded to Egress – Organisational Statement documents)
24 <sup>th</sup> Dec 2021	Covid - 19: Information and Guidance for Care Home Settings (Adults and Older People) Version 2.6 (Uploaded to Egress – Organisational Statement documents)
27 <sup>th</sup> Jan 2022	Covid-19: Information and Guidance for Care Home Settings (Adults and Older People) Version 2.7 (Uploaded to Egress – Organisational Statement documents)
04 <sup>th</sup> April 2022	Covid-19: Information and Guidance for Care Home Settings (For older adults) Version 2.8 (Uploaded to Egress – Organisational Statement documents)



14 <sup>th</sup> April 2022	Covid-19 Guidance for health protection teams Including guidance for healthcare settings Version 2
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	(Uploaded to Egress – Organisational Statement documents)
03 <sup>rd</sup> May 2022	Covid-19: Information and Guidance for Care Home Settings (For older adults) Version 2.9 (Uploaded to Egress – Organisational Statement documents)
31 <sup>st</sup> May 2022	Covid-19: Information and Guidance for Care Home Settings (For older adults) Version 3.0 (Uploaded to Egress – Organisational Statement documents)
06 <sup>th</sup> July 2022	Covid -19: Information and guidance for social, community and residential care settings (including care homes for older people registered with the Care Inspectorate) Version 2.2 (Uploaded to Egress – Organisational Statement documents)
15 <sup>th</sup> Sept 2022	Covid -19: Information and guidance for social, community and residential care settings (including care homes for older people registered with the Care Inspectorate) Version 2.3 (Uploaded to Egress – Organisational Statement documents)
29 <sup>th</sup> Sept 2022	Covid-19: Information and guidance for social, community and residential care settings (including care homes for older people registered with the Care Inspectorate) Version 2.4 (Uploaded to Egress – Organisational Statement documents)

- Health Protection Scotland Guidance

13 <sup>th</sup> Aug 2020	Guidance on Covid-19 PCR testing in care homes and the management of Covid-19 PCR test positive residents and staff Version 3.0
17 <sup>th</sup> Sep 2020	Covid-19: Information and Guidance for Care Home Settings Version 1.7
7 <sup>th</sup> Oct 2020	Guidance on Covid-19 PCR testing in care homes and the management of Covid- 19 PCR test positive residents and staff Version 4.0

- Newspaper Articles that CHRS and their members contributed to:

Date	Newspaper	Title
17 <sup>th</sup> September 2020	Scottish Daily Express	Stop this cruelty.. let us see our loved ones

17 <sup>th</sup> September 2020	Glasgow Times	'Optimism' over rules on visiting vulnerable
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17 <sup>th</sup> September 2020	The Scotsman	Campaigners demand more family contact with care home relatives
17 <sup>th</sup> September 2020	The Herald	Care staff 'victims of prejudice' over Covid death rate
20 <sup>th</sup> September 2020	Sunday Mail	It breaks my heart when mum tells me she just wants to die
20 <sup>th</sup> September 2020	Sunday Mail	We can't let them die of loneliness – Care chief wants access for families
04 <sup>th</sup> October 2020	Sunday Mail	A touching victory for care home families
08 <sup>th</sup> November 2020	Sunday Mail	There's a crisis of loneliness and desperation in our care homes and it cannot be allowed to go on.
22 <sup>nd</sup> November 2020	Sunday Mail	I can't believe Covid patients can be sent back into any care home it's disgusting. We'll lose more old people.. the deaths will only escalate.
29 <sup>th</sup> November 2020	Sunday Mail	Our Loved ones are dying at the rate of 300 a week without a wee hug from their families since March. This is a human rights disaster
06 <sup>th</sup> December 2020	Sunday Mail	With so many dying before their time and without their family, we can't wait, they can't wait, for the Covid vaccine to be rolled out. They need us now

06 <sup>th</sup> December 2020	The Mail on Sunday	The best Xmas gifts ever... a 30-minute test and then a big hug.
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13 <sup>th</sup> December 2020	Sunday Mail	We've all been betrayed over care home promises
20 <sup>th</sup> December 2020	Sunday Mail	Activists in Care funds threat
03 <sup>rd</sup> January 2021	Sunday Mail	Outrage as Care Homes Wait 12 weeks for follow up
09 <sup>th</sup> January 2021	The Herald	Care Home Residents face fees rise of £240 a month
02 <sup>nd</sup> February 2021	Edinburgh Evening News	Care homes hit by vaccine delay
14 <sup>th</sup> February 2021	Sunday Mail	Disgusting and uncaring
21 <sup>st</sup> February 2021	Sunday Mail	This is great news and it shows the message from all care home families is getting through. But We'll continue to fight for Anne's Law
21 <sup>st</sup> February 2021	The National	Indoor care home visits get green light for early next month
28 <sup>th</sup> February 2021	Sunday Mail	Don't Hand over Your Family to Rebel Care Home Firm
02 <sup>nd</sup> March 2021	Edinburgh Evening News	Relatives of care home residents 'not celebrating' visiting rule until it is law
12 <sup>th</sup> March 2021	The Herald	How Covid has left deafblind people suffering lack of touch
12 <sup>th</sup> March 2021	The Herald	Care home residents 'left tied to long-term contracts'
13 <sup>th</sup> March 2021	The Herald	Mother's Day: 'Two Meters away... mum won't know who I am'
14 <sup>th</sup> March 2021	Sunday Mail	Cathie's story
14 <sup>th</sup> March 2021	Sunday Mail	It's been hell.. let's really butter up all our mums



June 2021	The Scotsman	Mask rules for residents in care homes spark anger
11 <sup>th</sup> July 2021	Sunday Mail	Robbed of 5500 years of life
29 <sup>th</sup> August 2021	Sunday Mail	3000 Dead but Still Dithering – calls for urgent care home legislation
05 <sup>th</sup> September 2021	Sunday Mail	This is quite the punishment. Please let me see my grandbairns, that's all I want.. it's terrible, terrible
17 <sup>th</sup> January 2022	The Scotsman	Pressure mounts for end to 14-day isolation of care home residents
13 <sup>th</sup> February 2022	Sunday Mail	Mums, dads, grans, grandads, friends, sons and daughters are being subjected to never-ending cycles of virtual incarceration in care homes. Yet the months roll by and very little changes.
03 <sup>rd</sup> April 2022	Sunday Mail	Where were you? two years of a pandemic, 1142 care homes and 4020 residents dead.. but zero visits from Nicola Sturgeon and her senior Ministers
05 <sup>th</sup> April 2022	The Herald	Scots care home residents 'locked up' in Covid fears
11 <sup>th</sup> November 2022	The Herald	Kevin McKenna interview with Jeane Freeman
12 <sup>th</sup> November 2022	The Sunday Herald	Kevin McKenna interview with Jeane Freeman

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- Care Home Relatives – How the System Works re care home guidelines... A basic guide!
- Open Letter from infection prevention and control experts and concerned others about the restrictions enforced in nursing, care and residential homes Published in the Nursing times October 2020 (Uploaded to Egress – Organisational Statement documents)
- Open with Care: Oversight Group Terms of Reference [Uploaded to Egress – Organisational Statement documents]
- Scottish Human Rights Commission advice to Scottish Government Clinical Advisory Group for Care Homes 1<sup>st</sup> September 2020 (Uploaded to Egress – Organisational Statement documents)
- CHRS MSP Template Campaigning letter (Uploaded to Egress – Organisational Statement documents)
- CHRS MSP Template Anne's Law letter (Uploaded to Egress – Organisational Statement documents)
- Alzheimer Scotland – Action on Rights Information and Support leaflet

#### Statement of Truth

I believe that the facts stated in this witness statement are true. I understand that proceedings may be brought against anyone who makes, or causes to be made, a false statement in a document verified by a statement of truth without an honest belief of its truth.

Signed:

<b>Personal Data</b>
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Dated:

26<sup>th</sup> March 2025.



