

From: Jane Townson <Jane.Townson@ukhca.co.uk>
Sent: 03 May 2020 19:19
To: Rosamond Roughton <rosamond.roughton@dhsc.gov.uk>
Cc: [redacted] NR [redacted]@ukhca.co.uk>
Subject: Fwd: Homecare PPE guidance and availability of masks which meet technical specifications

Dear Ros

As discussed, we are very unhappy to be fobbed off by PHE in this way, being signposted to a faceless generic email address. We consider this to be rude and dismissive. Not only do we offer depth of professional expertise in the homecare sector, we are seeking to support all homecare providers and the 650,000 homecare workers in the UK. Thank you for agreeing to find a real senior person for us to engage with - we very much appreciate your support.

Best wishes

Jane

Dr Jane Townson

Chief Executive Officer

United Kingdom Homecare Association (UKHCA)

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www.linkedin.com/in/janetownsonphilpott

I am sending this email at a time which suits me but please note that I do not expect a response outside your normal working hours.

From: Eamonn O'Moore

Sent: 01 May 2020 16:04

To: Roughton, Rosamond ; Paul Johnstone ; Jamie Waterall ; [redacted] NR [redacted]

Cc: [redacted] NR [redacted]

Subject: RE: Homecare PPE guidance and availability of masks which meet technical specifications

Thanks, Ros- Jamie and his team are having a further meeting about this around now but on the specific question on compliance with standards, I am advised that it is for HSE to advise on PPE standards and that there SPOC is resilience.HSE@hse.gov.uk

[redacted] NR [redacted] I suggest perhaps useful to go to them with your query?

Hope that's helpful.

Best wishes,

Éamonn

Dr. Éamonn O'Moore

GMC No. [Irrelevant & Sensitive]

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From: Roughton, Rosamond [mailto:Rosamond.Roughton@dhsc.gov.uk]

Sent: 01 May 2020 14:09

To: Paul Johnstone <Paul.Johnstone@phe.gov.uk>; Eamonn O'Moore

Cc: [NR]@dhsc.gov.uk>

Subject: FW: Homecare PPE guidance and availability of masks which meet technical specifications

Paul, Eamonn

Anything we can do to expedite a response on this? It will really help providers.

Ros

From: [NR]@ukhca.co.uk>

Sent: 01 May 2020 13:35

To: Jamie Waterall <Jamie.Waterall@phe.gov.uk>; Richardson, James <James.Richardson@dhsc.gov.uk>

Cc: James Elston <James.Elston@phe.gov.uk>; David Pearson

[Personal Data]; Roughton, Rosamond <Rosamond.Roughton@dhsc.gov.uk> [NR]@dhsc.gov.uk>;

[NR]@phe.gov.uk> [NR]@phe.gov.uk>;

[NR]@phe.gov.uk>; paul johnstone <paul.johnstone@phe.gov.uk> [NR]@phe.gov.uk>

Subject: RE: Homecare PPE guidance and availability of masks which meet technical specifications

Hi Jamie,

Do you have an update from the meeting yesterday on the various issues raised in the guidance and a follow-up telephone conference with social care representatives, please?

The question on the correct specification of masks is particularly pressing, as employers are increasingly aware that the stock on the open market doesn't match BS EN 14683:2019, which is the standard they believe is necessary.

We have a call with a large number of providers on Monday, where the questions in my e-mail, below, will be top of their list on PPE.

Many thanks,

NR

From: Jamie Waterall <Jamie.Waterall@phe.gov.uk>

Sent: 29 April 2020 18:50

To: NR @ukhca.co.uk; 'James.Richardson@dhsc.gov.uk' <James.Richardson@dhsc.gov.uk>

Cc: James Elston <James.Elston@phe.gov.uk>; David Pearson

PD Roughton, Rosamond <Rosamond.Roughton@dhsc.gov.uk>; NR @dhsc.gov.uk'

NR a@dhsc.gov.uk; NR @phe.gov.uk; NR

NR @phe.gov.uk; NR @phe.gov.uk; Paul Johnstone <Paul.Johnstone@phe.gov.uk>; NR @phe.gov.uk>

Subject: RE: Homecare PPE guidance and availability of masks which meet technical specifications

Dea NR

Thank you for your e-mail and proposed recommendations in reference to our recently published PPE homecare resource.

We are currently collating the various feedback received following publication of the resource and will be meeting tomorrow to consider the actions which could be undertaken to strengthen these documents based on sector and wider responses. Once this exercise has been undertaken, we will look to arrange a follow-up Task and Finish Group call to seek the wider views of those involved in developing these resources.

With kindest regards

Professor Jamie Waterall

Deputy Chief Nurse

Chief Nurse, Maternity & Early Years Directorate – Public Health England

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Protecting and improving the nation's health

From: [redacted] NR [redacted]@ukhca.co.uk>

Sent: 29 April 2020 09:25

To: Jamie Waterall <Jamie.Waterall@phe.gov.uk>; 'James.Richardson@dhsc.gov.uk' <James.Richardson@dhsc.gov.uk>

Cc: James Elston <James.Elston@phe.gov.uk>; David Pearson

<[redacted] PD [redacted]>; Roughton, Rosamond

<Rosamond.Roughton@dhsc.gov.uk>; [redacted] NR [redacted]@dhsc.gov.uk'

[redacted] NR [redacted]a@dhsc.gov.uk>

Subject: Homecare PPE guidance and availability of masks which meet technical specifications

Importance: High

Dear Jamie and James,

Following Monday's publication of the Homecare Guidance, and the PPE Task and Finish Group yesterday, there are three matters which I wish to bring to your urgent attention:

1. Suppliers offering masks which do not conform to the Government's published specification, because they do not have sufficient stocks of Type IIR surgical masks.
2. A disparity in the Homecare Guidance between reference to "Fluid-repellent surgical mask" in Table 1 and "Surgical mask" in Table 2.
3. The massive discrepancy between the requirements of PPE, and the available supply.

This e-mail makes four recommendations to PHE and DHSC, as follows:

1. PHE to provide guidance on whether any mask which falls below the specification of "BS EN 14683:2019" is suitable, and if so, what variation from the standard is still acceptable, if any.
2. PHE to provide urgent clarification on the disparity of wording in the Homecare guidance now, and address the matter in a revised version of the homecare guidance.
3. PHE to provide guidance on whether wearing home-made cloth masks is better than no masks at all.
4. Government continue to work on the supply chain to increase the supply of suitable PPE, along with approving any guidance issued by PHE in relation to item 1, above.

Yesterday I issued the following quote to the trade press, at the request of a publisher: