

To: Name Redacted [cqc.org.uk]; NR [y@dhsc.gov.uk]
Cc: Roughton, Rosamond [Rosamond.Roughton@dhsc.gov.uk]; Name Redacted [cqc.org.uk]
From: Vic Rayner [vic.rayner@nationalcareforum.org.uk]
Sent: Thur 3/26/2020 3:43:17 PM (UTC)
Subject: RE: Sample of GP letters as discussed on the call in relation to DNAR of all residents - Urgent

Thank you NR – have let the know and I know they will be anxious to hear the outcome of your enquiries. Best wishes. Vic.

Vic Rayner, Executive Director, National Care Forum



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Mobile I&S

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From: Name Redacted [cqc.org.uk]
Sent: 26 March 2020 15:40
To: Vic Rayner <vic.rayner@nationalcareforum.org.uk> NR [dhsc.gov.uk]
Cc: Roughton, Rosamond <Rosamond.Roughton@dhsc.gov.uk> Name Redacted [cqc.org.uk]
Subject: RE: Sample of GP letters as discussed on the call in relation to DNAR of all residents - Urgent

Thank you for raising this Vic. We have raised this with the BMA and RCGP and will be issuing an urgent statement to providers on this.

Do please let I&S know we are dealing with this as a matter of urgency.

Thanks

Name Redacted

From: Vic Rayner <vic.rayner@nationalcareforum.org.uk>
Sent: 26 March 2020 15:16
To: NR [dhsc.gov.uk]; Name Redacted [cqc.org.uk]
Cc: Roughton, Rosamond <Rosamond.Roughton@dhsc.gov.uk>
Subject: RE: Sample of GP letters as discussed on the call in relation to DNAR of all residents - Urgent

Further letter has come through on this issue. This penultimate paragraph says that

“We will also be signing forms to say that if your heart or breathing stops the carers will not resuscitate you, there will not be ambulances available to continue any resuscitation or take you to hospital so that will not work. You would be unconscious quickly and not be aware that this is happening to you and not be in any pain”

INQ000466452_0001

Thank **NR** – yes but I will also escalate with urgency to PMS and to provider engagement here to get urgent messaging out.

Name Redacted

From: **NR** <NR@dhsc.gov.uk>

Sent: 26 March 2020 13:33

To: **Name Redacted** <NameRedacted@cqc.org.uk>

Cc: Roughton, Rosamond <Rosamond.Roughton@dhsc.gov.uk>

Subject: RE: Sample of GP letters as discussed on the call in relation to DNAR of all residents - Urgent

NR really worrying local case below of GPs telling local care homes to put all residents on DNARs. I'd like to go back to NCA with some helpful next steps. Is this one we should be suggesting they raise with local CQC?

Thanks,

Name Redacted

Deputy Director, Adult Social Care: Covid-19 Policy
Department of Health & Social Care

NR <NR@dhsc.gov.uk>

Irrelevant & Sensitive

Working pattern: Mon-Thurs

I sometimes email at odd times given my flexible working pattern. I do not expect a response outside your normal working hours

From: **NR** <NR@dhsc.gov.uk> **On Behalf Of** Roughton, Rosamond

Sent: 26 March 2020 12:56

To: **NR** <NR@dhsc.gov.uk>

Subject: FW: Sample of GP letters as discussed on the call in relation to DNAR of all residents - Urgent

NR can you point me in the right direction as to who might be able to respond to Vic on Ros' behalf?

NR

From: Vic Rayner <vic.rayner@nationalcareforum.org.uk>

Sent: 26 March 2020 12:04

To: Roughton, Rosamond <Rosamond.Roughton@dhsc.gov.uk>

Subject: FW: Sample of GP letters as discussed on the call in relation to DNAR of all residents - Urgent

Ros – we have been contacted by **I&S** in relation to a flurry of e mails and letters from their local GPs essentially requesting that all residents in the home are put onto a DNAR. In one of the e mails (which I know is not the scanned copy from the GP) there is even a suggestion that the GP is following government guidance stating that all over 70's in homes should be issued with a DNAR. This is a very urgent situation that could escalate very quickly and unhelpfully causing lots of fear and concern amongst residents and their families. Made worse by the fact that people are being asked to make decisions about their family members who they may not have even been able to see for the last couple of weeks, nor do they have any prospect of seeing.

I would like clarification asap if this is in anyway endorsed government policy – and if you have links to any documentation that can underpin this – or if this is not the case – some thoughts on how we can help the homes to go back to the GPs to push back – and to push back on the unwillingness to come in and help. We are hearing really worrying things at district nurse and GP level about abandonment of care homes by community services – and this is not at all acceptable. I know that **NR** from **I&S** would be happy to talk to you in more detail as well. Her mobile is here **I&S**

I would be grateful if you could also let me know the response and will feed into CPA colleagues – I think these things are probably happening all over the country – and it does not talk at all of an integrated system. Thanks very much. Vic.

Vic Rayner, Executive Director, National Care Forum