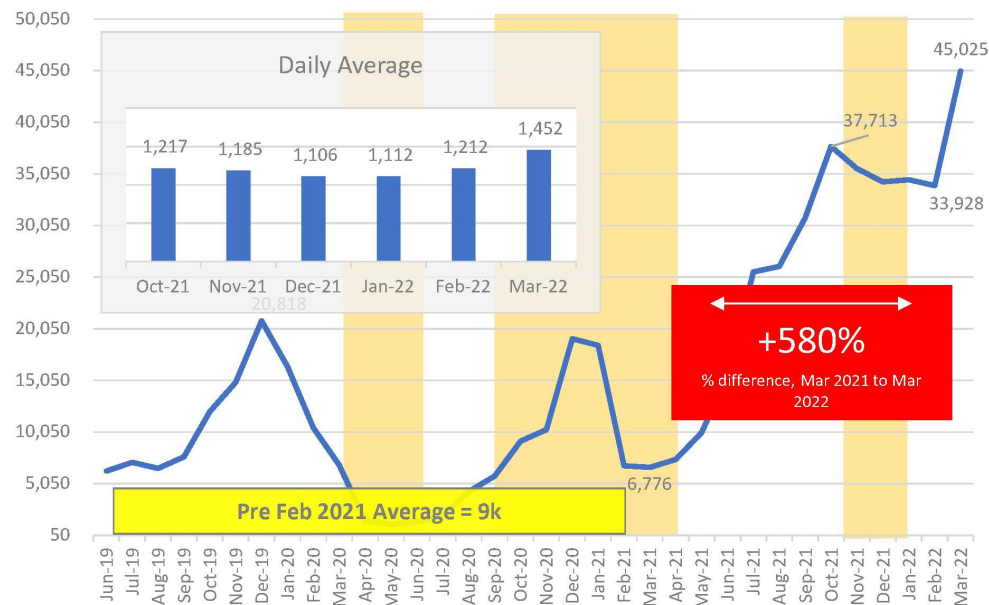


24. Handover Delays over 60 Minutes (source, [NAIG](#))

There was an increase of over 11k delays exceeding 60 minutes in March 2022, with the total increasing to 45k (considerably higher than the previous series high of 37k). The daily volume also increased by over 200 incidents per day. Hours lost increased to 77k – up 26k on the previous month, and a difference of +1,730% compared with March 2021.

1. Delays over 60 Minutes

Volume of Handovers Over 60 Minutes (source NAIG)



Yellow areas denote COVID waves in the UK: source ONS.

2. Hours lost for Handovers Over 60 Minutes

Hours Lost: Handovers over 60 Minutes ('000, source NAIG)

