

Message

**From:** Parker, Sarah [sarah.parker@dhsc.gov.uk]  
**Sent:** 12/03/2020 20:43:02  
**To:** GROVES, Stephen (NHS ENGLAND & NHS IMPROVEMENT - X24) [/o=MAIL/ou=NHSFB02/cn=Recipients/cn=EIQZ53QJ]  
**CC:** LAWSON, Emily (NHS ENGLAND & NHS IMPROVEMENT - X24) [/o=MAIL/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=e1f63c67f2c44440a5901aa3ec59b508-emily.lawson3@nhs.n]; SPOCSKH, England (NHS ENGLAND & NHS IMPROVEMENT - X24) [/o=MAIL/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ea1dfd0a4809438bb5a42b97d9071089-england.spocskh@nhs]; Steve.Oldfield@dhsc.gov.uk [/o=MAIL/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=75d684462b534ae08fd02329c2d9b325-Steve.Oldfield@dhsc]; Johnson, Melinda [Melinda.Johnson@dhsc.gov.uk] **NR** @dhsc.gov.uk **NR** **NR** @dhsc.gov.uk  
**Subject:** RE: Supply Chain  
**Flag:** Follow up

Stephen

I understand you have spoken to Alan Wain from NHS SC this evening, so might have already discussed this directly with him. I provided the NHS SC colleagues with the list of EPRR regional leads this afternoon - the sooner we get the NHSSC and EPRR regional teams working together the better, to spot these issues early before they escalate.

As PPE is such a critical issue with this incident, I suggest Alan or one of his senior colleagues is invited to attend each IMT call, so that SC can update and address any issues directly – can you let me know if this is something you are in agreement with and we can look to get them on tomorrow's 0830 call.

Sarah



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T: **I&S**



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**From:** GROVES, Stephen (NHS ENGLAND & NHS IMPROVEMENT - X24) <stephengroves@nhs.net>  
**Sent:** 12 March 2020 19:17  
**To:** Parker, Sarah <sarah.parker@dhsc.gov.uk>  
**Cc:** LAWSON, Emily (NHS ENGLAND & NHS IMPROVEMENT - X24) <emily.lawson3@nhs.net>; SPOCSKH, England (NHS ENGLAND & NHS IMPROVEMENT - X24) <england.spocskh@nhs.net>  
**Subject:** Supply Chain

Sarah

Thanks for joining the call this morning, I've just been on one of the regular calls we have with the Regional Heads of EPRR and the concerns expressed by the Regional Heads of EPRR have not been addressed.

Ash from the Midlands reported that she had taken a call from the Regional relationship managers

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NR who had not been able to provide responses to the concerns she raised and didn't know about the PIP stockpile and the distribution arrangements. I'm advised that WMAS had placed an order for facemasks and that these have not been forthcoming, and that Anthony Marsh (CEO) is escalating to Simon Stevens.

London reported concerns around continuing with community swabbing and access to PPE,

North East & Yorkshire reported that YAS have moved to RPE because of a lack of appropriate PPE, and that Merseycare were suspending community swabbing due a lack of PPE.

South West reported that South Devon had suspended due to a lack of equipment and swabs.

We did discuss the need to have a regional relationship manager for each of the regional incident coordination centres, these people would be ideally based in the Regional Office.

Kind regards

Stephen

Stephen Groves  
National Head of EPRR  
NHS England and NHS Improvement

t: I&S

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