

workers can see that it is simple and safe and can be encouraged by my experience. Since posting the video, the number of staff taking the vaccine has increased and more care workers are showing interest daily. Our Local Authority even noticed that our uptake has been very encouraging compared to other providers."

"Care workers are now realising that they need the vaccine to reduce the risk to those they provide care to and therefore to continue doing their important work."

"I would urge care managers to find credible information about the vaccine, attend webinars and read official guidance so that they can be well informed when they discuss the vaccine with care workers and can empower them to make their own decision to take the vaccine."

Watch Gbemisola have her vaccine: [Home care manager Gbemisola Akinyemi receives her COVID-19 vaccine](#)

Being invited for an appointment

Not everyone is registered with a GP. This includes those experiencing homelessness, people who may not live in a fixed location, refugees and those seeking asylum or simply because an individual chooses not to. NHSEI, working with partners such as Groundswell and Friends, Families, and Travellers have launched the 'Everyone is welcome in general practice' initiative, which encourages and supports people to register with a GP. Vaccination can be offered without an NHS number. We have also asked councils to ensure that all those sleeping rough are registered with a GP, and that targeted support is built into local area vaccination plans. This means that when such individuals are due to be vaccinated in line with JCVI priority groups, they can be contacted.

Booking an appointment

For those who choose to book an appointment at a vaccination centre or community pharmacy, we are ensuring booking an appointment is as accessible as possible. The National Booking System provides written translations of letters and patient information including Braille, easy read, large print and audio versions. All of these services are also available over the phone if people choose to call and book an appointment. GP led vaccination services will offer appointments through telephone, text, letter and online.

GPs use the National Immunisation Management System database to identify those who have not yet been vaccinated and follow up with invitations and reminders to help make it easier for people to attend an appointment (an approach known as call and recall).

Choosing a vaccination offer

The NHS is offering vaccinations to communities using three main models: GP and community led local vaccination services, hospital hubs and vaccination centres. For those who are housebound or residents of care homes, GPs and their teams are taking the vaccine to them. The NHS is supporting this through a £10 payment to general practice for every COVID-19 vaccination they deliver to someone who is housebound, in line with JCVI prioritisation.

Over 97% of the population live within 10 miles of our current vaccination sites. Over the coming weeks the NHS, working together with local authorities, will continue to set up more vaccination sites and increasingly offer these in community settings, including places of worship.

The pandemic may also impact on an individual's ability to attend a vaccination, for instance due to the cost of transport or having to miss work. We are piloting different ways to improve access for those most affected, for example working with local taxi and bus companies whose normal work has reduced because of the pandemic to help with transport, as well as large retailers and others with access to free parking. See case study 4 for an example of this.