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Guidance

PPE portal: how to order COVID-19 personal protective equipment (PPE)

Eligible health and social care providers can order PPE through the portal to meet the increased need that has arisen as a result of the COVID-19 pandemic.

From:

[Department of Health and Social Care \(/government/organisations/department-of-health-and-social-care\)](#)

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Applies to England

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Who can use the portal

2 September 2020

Added children's care homes and secure homes and children's residential special schools to the categories of provider that can order from the portal. Updated the order limits for GPs and pharmacies.

17 August 2020

Added dentists, orthodontists and optometrists to the categories of provider that are invited to order from the portal.

10 August 2020

Added hand hygiene to the list of items that can be ordered.

3 August 2020

Added pharmacies and larger social care providers to the categories of provider that are invited to order from the portal. Update to the amount of visors that GPs, domiciliary care providers and residential care homes can order. The customer service team opening hours are now 7am to 7pm.

13 July 2020

Visors can now be ordered from the portal.

29 June 2020

Updated order limits.

22 June 2020

GPs and small social care providers can now place orders multiple times per week within the limits set out in the guidance, instead of a singular order.

15 June 2020

Updated with increased order limits for type IIR masks.

5 June 2020

First published.

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