

Supporting the nation with medicines and advice

To our patients and customers,

We understand that many of you are very concerned about the spread of coronavirus (COVID-19) and how this will affect you, your families and friends.

Across the UK, over 14,000 pharmacy teams are working hard to make sure that your prescriptions and any medicines you need to treat the symptoms of the virus are available when you need them. Our pharmacy teams are doing their very best under huge pressure to make sure you have the medicines, advice and products you need.

Pharmacies are working very closely with the government, the NHS and local primary care teams. Our suppliers, including pharmaceutical wholesalers and manufacturers, are in daily contact to report any problems. Together we are doing everything we can to keep the supply of medicines flowing.

You can also help us:

- Act responsibly by not entering a pharmacy if you have symptoms of infection, such as a cough or fever
- Please ask friends or family who are symptom-free to collect essential medicines for you
- Only buy the medicines and supplies that you need right now to treat you and your family
- If you take medicines for a long term medical condition, order your repeat medication in plenty of time, to avoid unnecessary delays
- Follow any instructions from our pharmacists and pharmacy teams
- Treat our pharmacy teams in the way that you would wish to be treated yourself
- Keep up to date with the latest online advice from the NHS.

We thank everyone working in pharmacies across the UK for their hard work and dedication, including those working behind the scenes. By working together in our communities, we can all do our bit to lessen the impact on the nation's health.

