

Department Type	Current		Change (per day)	Growth (per day)	Change (per day)	Growth (per day)
Attends – Type 1	1,246,817	40,220	9,859 more	32.5%	2,594 fewer	-6.1%
Attends – Type 3	591,797	19,090	7,998 more	72.1%	4,712 fewer	-19.8%
Em. Admissions	485,147	15,650	1,276 more	8.9%	2,384 fewer	-13.2%

Table 3: Patients seen under 4 hours

Department Type	Current		Change (per day)	Growth (per day)	Change (per day)	Growth (per day)
	(total)	(per day)	(compared to Jan 2021)		(compared to Jan 2020)	
All	1,239,381	39,980	10,536 more	35.8%	9,750 fewer	-19.6%
Type 1	678,069	21,873	3,217 more	17.2%	4,801 fewer	-18.0%
Type 3	532,108	17,165	7,051 more	69.7%	4,605 fewer	-21.2%

Table 4: Trolley waits (time from decision to admit to admission)

	Current		Change (total)	Change (per day)	Change (total)	Change (per day)
	(total)	(per day)	(compared to Jan 2021)		(compared to Jan 2020)	
4 hour	122,427	3,949	26,732 more	862 more	21,848 more	705 more
12 hour	16,558		12,733 more		13,711 more	

Integrated Urgent Care (including NHS 111)

- Official Statistics for December 2021 show that 1.49 million calls were answered by NHS 111, an average of 48.2 thousand per day. 38.4% of those calls were answered in 60 seconds or less.
- Provisional statistics for January 2022 show an average of more than 45 thousand calls were answered by NHS 111 per day.
- January 2022 Provisional Statistics: Vocare provider for 111AF1 Cornwall – 1 day, 111AF4 Staffordshire – 1 day and 111AG5 South West London – 1 day

Table 5: Integrated Urgent Care key data¹

	January 2022 (Provisional)	Current (Official) Source: Monthly IUC ADC ³ December 2021	November 2021 Source: Monthly IUC ADC ³	December 2020	December 2019
	Source: Weekly IUC ADC ²			Source: NHS 111 MDS ⁴	
Total calls received (thousands)	1,811	2,131	1,908	1,755	1,845
Total calls answered (thousands)	1,409	1,493	1,390	1,558	1,577
Of calls answered, proportion answered within 60 seconds	52.3%	38.4%	38.3%	79.5%	75.7%
Average speed to answer calls (seconds)	402	565	493	N/A*	N/A*
Proportion of calls that were abandoned	16.7%	23.3%	21.6%	N/A*	N/A*
Proportion of calls assessed by a clinician or Clinical Advisor	N/A**	51.5%	51.4%	51.6%	50.6%
Of calls triaged... ...proportion that led to an ambulance response	11.0%	11.0%	11.3%	12.6%	13.2%
...proportion recommended to attend an ED	11.1%	10.5%	11.4%	9.9%	8.6%
...proportion recommended self-care	N/A***	24.0%	24.1%	N/A*	N/A*

* N/A indicates where data not available on a comparable basis

** N/A indicates that this number is not available as data on calls assessed by a clinician which originated from external 111 providers is not collected in the weekly return.

*** N/A indicates that this number is not available as the data items used for the Official Statistics calculation are not collected in the Weekly IUC (Provisional statistics) return.

¹ When comparing with previous months' figures, please be aware that call volumes will be affected by the number of days in the month, the number of public holidays and the number of weekend days.

² Figures for the latest month are provisional and based on a subset of the Integrated Urgent Care Aggregate Data Collection (IUC ADC) that is collected weekly; they should be treated as estimates until the monthly IUC ADC Official Statistics for January 2022 are published next month.

³ From April 2021, the IUC ADC replaced the NHS 111 Minimum Data Set (MDS) as the primary source of statistics about NHS 111 and integrated urgent care services. Although there is some overlap with previous collections, care should be taken when comparing with data collected before April 2021 due to definitional differences.

⁴ Figures for 111MDS have been revised for the periods running April 2020 to January 2021 inclusive.

Ambulance responses

- Ambulance performance is measured against six response time standards across four call categories. The category of call reflects the severity of the incident (Category 1: life threatening; Category 2: emergency; Category 3: urgent; Category 4: less urgent).

Post Covid Assessment Service (Long Covid)

Referrals

- During the 4-week period 22 November – 19 December 2021 there were a total of 5,539 referrals to NHS Post Covid assessment clinics, 458 (8%) fewer than in the previous 4 weeks.
- Of these referrals a total of 4,946 were accepted as clinically appropriate for assessment (89%). The proportion of accepted referrals has increased slightly (2%) on the previous 4-week period.

Activity

- There was a total of 4,750 initial specialist assessments completed during the period, an increase of 151 (3%) compared with the previous 4-week period. This is the highest figure reported for initial specialist assessments since the data publication commenced.
- An additional 8,695 follow up appointments were carried out, an increase of 608 (8%). This is also the highest figure reported for follow up appointments since the data publication commenced.

Access

- Of those who had an initial specialist assessment during the period:
 - 3,820 declared their ethnicity. Of those, 3,077 were white (81%).
 - 4,610 declared their sex. Of these 2,939 were female (64%) compared with 1,671 male (36%)
 - 4,616 declared their age. 1,516 of these (33%) were under the age of 45. 2,428 were aged between 45 and 64 (53%). 672 were aged 65+ (15%).
- Each of the demographic measures above show little variance with those reported in the previous 4-week period.
- Of the 4,750 initial specialist assessments, 1,011 (21%) were patients from the most deprived areas (as defined by the Index of Multiple Deprivation, IMD 1 and 2) an increase of 2% on the previous 4-week period.

Waiting times

- Of those who had their initial specialist assessment during the reporting period, 39% were seen within 6 weeks, and 47% within 8 weeks of referral. 35% of patients waited longer than 15 weeks.
- There is significant regional variation in the length of waits with 81% of patients in the North West being seen within 6 weeks of a referral, compared with 4% in the South East. 64% of patients in the South East were waiting over 15 weeks.