



WMAS COVID-19 Lessons Identified One Year On: Action Plan

Action Plan in response to COVID-19 to date following engagement exercise between 4 March 2021 and 18 March 2021

Rag Status	
	Work required
	Work underway
	Complete

How would you improve on what has been done or how could you enhance the future response?

PPE				
No	Category / Comment	Actions	Action owner	Rag Status
1	Stock control took up a massive amount of time and effort. This was an issue that retailers have had sorted since the invention of the barcode.	PEE stocks now 'normalised', excess stock being pulled back into central stores to reduce counting burden within hubs	VK	
2	The trust has taken the approach that one PPE solution fits all. This isn't always the case such as when aircrew are told they have to wear powered hoods and flight helmets. This isn't possible and so staff have to balance risk benefits and often fly intubated patients whilst in level 2 PPE. We have asked for a specialist solution but been told the same WMAS party line. I think going forward there has to be acceptance that specialist teams may require specialist PPE.	It is important that all staff follow the PPE guidance set by the Trust to protect staff and patients. The Trust reviewed this item a number of times and reviewed what was happening nationally also to inform the decision.	NH	
3	For staff that had to be abstracted due to non-compliance with social distancing or for not wearing PPE - I believe that the implementation of sanctions could have deterred people from this action. The choice of staff being non-compliant with these regulations caused in some cases a detriment to the workforce.	It is important to ensure that all staff remain updated on the changing requirements that were changing regularly and the use of sanctions would be a last measure for the Trust	CC	
4	Prior to COVID 19 awareness and wearing of PPE across the trust was poor. Now we have reached high standards this needs to be maintained	Agreed, level 2 PPE requirements not likely to be changed when dealing with patients in the medium term – PPE briefed on almost weekly within the bulletin	VK	
6	Faster introduction of PPE although I appreciate difficulty outsourcing a large quantity	PPE availability now mainstreamed with a minimum 14 day stockholding	VK	