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**From:** Hugo Van Woerden [/O=HSCNI/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=54AF7BFDACC74232A354FBB5F51ECC9B-HUGO VAN WOERDEN]  
**Sent:** 07/09/2020 21:46:36  
**To:** michael.mcbride@dhsspsni.gov.uk [michael.mcbride@health-ni.gov.uk]  
**CC:** Geoghegan, Lourda [Lourda.Geoghegan@health-ni.gov.uk]; [redacted]@hscni.net; David Irwin [david.irwin3@hscni.net]; [redacted]@hscni.net; [redacted]@rqia.org.uk; Olive MacLeod [olive.macleod2@hscni.net]; Brid Farrell [brid.farrell@hscni.net]; Stephen Bergin [stephen.bergin@hscni.net]; [redacted]@hscni.net; [redacted]@hscni.net  
**Subject:** RE: TTP

Hi Michael

My understanding is that the number of contacts per case has been very high, which has stretched capacity and performance targets have transiently dipped.

[redacted] is working flat out to address the issue by bringing in more staff over the next few days.

I think that we have all reflected on the fact that the contact tracing service was modelled on managing 50 cases per day. Over the next few weeks we are working to expand capacity in the light of new modelling figures from Prof Ian Young. I understand that Jennifer is working on next steps in that regard.

As per my earlier email, I have asked Stephen Bergin and Brid Farrell to free up staff from 9 am tomorrow to help.

We will keep you regularly updated.

Best wishes

Hugo

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**From:** McBride, Michael [mailto:Michael.McBride@health-ni.gov.uk]  
**Sent:** 07 September 2020 21:31  
**To:** Hugo Van Woerden; Olive MacLeod  
**Cc:** Geoghegan, Lourda; [redacted]  
**Subject:** TTP

Hugo,

Minister has taken some messages from members of the public who claim to have tested +ve Friday/Saturday and have not been contacted by TTP.

Grateful for clarification and advise.

Michael

Sent with BlackBerry Work  
([www.blackberry.com](http://www.blackberry.com))