

Message

**From:** Heaney, Albert (HSS - Social Services & Integration) [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=23ACE2A067A7469C93430CD18B620F58-HEANEY, ALB]  
**Sent:** 23/03/2020 16:04:48  
**To:** [REDACTED] (HSS - Social Services & Integration) [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=56315f3aafc74aa69ee4c4115a509058] [REDACTED]; Street, Andrea (HSS - Social Services & Integration) [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=728f8fb1e1b144498b60fc04c1932e69] [REDACTED]  
**CC:** Social Care Coordination / Cydgysylltu Gofal Cymdeithasol [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=7691a9a00e3b4d9a9364783a478832ed-SocialCareC] [REDACTED] (HSS - Social Services & Integration) [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=cb456f2e04d848a992b5b610bd3de4d0] [REDACTED] (HSS - Social Services & Integration) [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=be1fffde07294b06be64e8b2983170ec] [REDACTED]  
**Subject:** RE: Query re Care Home and hospital patents

I don't think we can say do not admit with symptoms as the health service will collapse within day – wouldn't this be self isolation and PPE? Happy to discuss.

**Albert Heaney**

Cyfarwyddwr Gwasanaethau Cymdeithasol ac Integreiddio / Director of Social Services and Integration  
Y Grŵp Iechyd a Gwasanaethau Cymdeithasol / Health and Social Services Group  
Cynulliad Cymru/Welsh Government

Irrelevant & Sensitive

Ebost/Email: [albert.heaney@gov.wales](mailto:albert.heaney@gov.wales)

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**From:** [REDACTED] (HSS - Social Services & Integration) [REDACTED]@gov.wales>  
**Sent:** 23 March 2020 15:53  
**To:** Street, Andrea (HSS - Social Services & Integration) <Andrea.Street@gov.wales>; Heaney, Albert (HSS - Social Services & Integration) <Albert.Heaney@gov.wales>  
**Cc:** Social Care Coordination / Cydgysylltu Gofal Cymdeithasol <SocialCareCoordination@gov.wales> [REDACTED] (HSS - Social Services & Integration) <[REDACTED]@gov.wales> [REDACTED] (HSS - Social Services & Integration) <[REDACTED]@gov.wales>  
**Subject:** RE: Query re Care Home and hospital patents

Andrea, Albert

I have drafted as per the attached. However there are a couple of matters to follow up:

- Can you advise who to liaise with on testing please?
- Has the position on care homes accepting people with a Covid-19 diagnosis or undiagnosed symptoms changed? I've drafted based on my understanding that people should only be accepted without symptoms but agree to 7 days self-isolation. Is there a PHW contact I can discuss with?

PPE lines have been cleared with [REDACTED]

[REDACTED]

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**From:** Street, Andrea (HSS - Social Services & Integration) <[Andrea.Street@gov.wales](mailto:Andrea.Street@gov.wales)>  
**Sent:** 22 March 2020 18:39

To: **NR** (HSS - Social Services & Integration) <**NR** @gov.wales> **NR** (HSS - Social Services & Integration) <**NR** @gov.wales>

Cc: Social Care Coordination / Cydgysylltu Gofal Cymdeithasol <[SocialCareCoordination@gov.wales](mailto:SocialCareCoordination@gov.wales)>; Heaney, Albert (HSS - Social Services & Integration) <[Albert.Heaney@gov.wales](mailto:Albert.Heaney@gov.wales)>

Subject: FW: Query re Care Home and hospital patents

I've just put a letter together for albert to send to care providers on restricting visitors if agreed at cabinet tomorrow SSID hub can then put it on headed paper get it signed by him and send it out etc.

**NR** can you prepare another letter on these matters below needs to go to all commissioners and providers

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From: Heaney, Albert (HSS - Social Services & Integration) <[Albert.Heaney@gov.wales](mailto:Albert.Heaney@gov.wales)>

Sent: 22 March 2020 18:22

To: PS Deputy Minister Health & Social Services <[PSDMHSS@gov.wales](mailto:PSDMHSS@gov.wales)>

Cc: Jenkins, Clare (OFM - Special Adviser) <[Clare.Jenkins010@gov.wales](mailto:Clare.Jenkins010@gov.wales)>; PS Minister Health & Social Services <[PSMHSS@gov.wales](mailto:PSMHSS@gov.wales)>; Scourfield, Jonathan (HSSG - Specialist Policy Advisor) <[Jonathan.Scourfield@gov.wales](mailto:Jonathan.Scourfield@gov.wales)>; PS to DG for Health and Social Services Chief Executive NHS Wales <[pstodgforhsscenhswales@gov.wales](mailto:pstodgforhsscenhswales@gov.wales)>; Street, Andrea (HSS - Social Services & Integration) <[Andrea.Street@gov.wales](mailto:Andrea.Street@gov.wales)>

Subject: RE: Query re Care Home and hospital patents

Thank you **NR** I understand the importance of this matter. I will look to issue some further guidance on Monday. Important for health experts to reassure care home providers and support.

Expectations have been discussed with sector leads.

- Discharges need to continue – we need to take people out of hospital into care homes
- No need for unnecessary testing (you will be aware have limited capacity at this stage although will dramatically increase at the beginning of April)
- When discharging people who have a positive coronavirus diagnosis then personal protective equipment should be used (guidance has been issued) and as much support and health advice as required should be offer to care staff
- I am meeting with Public Health Wales to discuss testing in the morning.

Kind regards  
Albert

**Albert Heaney**

Cyfarwyddwr Gwasanaethau Cymdeithasol ac Integreiddio / Director of Social Services and Integration  
Y Grŵp Iechyd a Gwasanaethau Cymdeithasol / Health and Social Services Group  
Cynulliad Cymru/Welsh Government

Irrelevant & Sensitive

Ebost/Email: [albert.heaney@gov.wales](mailto:albert.heaney@gov.wales)

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From: PS Deputy Minister Health & Social Services <[PSDMHSS@gov.wales](mailto:PSDMHSS@gov.wales)>

Sent: 22 March 2020 17:09

To: Heaney, Albert (HSS - Social Services & Integration) <[Albert.Heaney@gov.wales](mailto:Albert.Heaney@gov.wales)>

Cc: Jenkins, Clare (OFM - Special Adviser) <[Clare.Jenkins010@gov.wales](mailto:Clare.Jenkins010@gov.wales)>; PS Minister Health & Social Services <[PSMHSS@gov.wales](mailto:PSMHSS@gov.wales)>; Scourfield, Jonathan (HSSG - Specialist Policy Advisor) <[Jonathan.Scourfield@gov.wales](mailto:Jonathan.Scourfield@gov.wales)>; PS to

DG for Health and Social Services Chief Executive NHS Wales <[pstodgforhsscenhswales@gov.wales](mailto:pstodgforhsscenhswales@gov.wales)>

**Subject:** Query re Care Home and hospital patents

I'm not sure if I should direct this to you Albert not sure if there are lines we offer AMs/MPs on matters of this nature and urgency ?

Thanks

**Name Redacted**

Office Deputy Minister for Health and Social Services

**Irrelevant & Sensitive**

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**From:** PS Minister Economy & Transport <[PSMET@gov.wales](mailto:PSMET@gov.wales)>

**Sent:** Sunday, March 22, 2020 4:57 pm

**To:** Lee Waters (Ministerial); PS Deputy Minister Health & Social Services

Thanks Lee.

**NR** can you Route this for a response ASAP please?

**NR**

Sent from my iPhone

On 22 Mar 2020, at 16:47, Lee Waters (Ministerial) <[Lee.Waters@gov.wales](mailto:Lee.Waters@gov.wales)> wrote:

Thanks.

I've been contacted by a care home **I&S** who are being asked to take patients from what they term 'covid19 positive hospital'. They are not showing symptoms but the home feel to protect the 69 people they have the new patients should be either isolated or tested. They are also concerned that no testing is available for staff who are ill.

Not sure who to direct this to for advice?

Lee