

Message

From: **NR** @gov.wales **NR** @gov.wales
on behalf of Andrew.Goodall@Gov.Wales [Andrew.Goodall@Gov.Wales]
Sent: 18/03/2020 11:04:12
To: Sharon Hopkins (Cwm Taf LHB - Interim CEO) [sharon.hopkins@wales.nhs.uk]; Simon Dean (BCUHB - Corporate Office) [simon.dean@wales.nhs.uk]; Steve Moore (Chief Executive - Hywel Dda University Health Board) [steve.moore2@wales.nhs.uk]; Judith Paget (Aneurin Bevan UHB - Executive Board) [judith.paget@wales.nhs.uk]; Tracy Myhill (Swansea Bay UHB - Corporate) [tracy.myhill@wales.nhs.uk]; Tracey Cooper (Public Health Wales - No. 2 Capital Quarter) [tracey.cooper3@wales.nhs.uk]; Jason Killens (Welsh Ambulance Service NHS Trust - 020) [jason.killens@wales.nhs.uk]; Carol Shillabeer (Powys Teaching Health Board - Chief Executive) [carol.shillabeer2@wales.nhs.uk]; Len Richards (Cardiff and Vale UHB - Chief Executive) [len.richards@wales.nhs.uk]; Steve Ham (Velindre - Chief Executive) [steve.ham2@wales.nhs.uk]; Alex Howells (HEIW) [alex.howells@wales.nhs.uk]; Neil Frow (NWSSP - Executive Directorate) [neil.frow@wales.nhs.uk]; Helen Thomas (NWIS - Information Services) [helen.thomas5@wales.nhs.uk]; Sian Lewis (Cwm Taf Morgannwg UHB - Welsh Health Specialised Services Committee) [sian.lewis100@wales.nhs.uk]; Stephen Harrhy (Cwm Taf UHB - Corporate Development) [stephen.harrhy@wales.nhs.uk]; Philip Kloer (Hywel Dda UHB - Medical Director & Director of Clinical Strategy) [philip.kloer@wales.nhs.uk]
CC: Samia.Saeed-Edmonds@gov.wales; Chrisan.Kamalan@gov.wales; Frank.Atherton@gov.wales; Gill Richardson (Public Health Wales - No. 2 Capital Quarter) [gill.richardson2@wales.nhs.uk]; David.Goulding@gov.wales; Neil.Surman@gov.wales; Debra.Davies5@wales.nhs.uk; Julie Rogers (HEIW) [julie.m.rogers@wales.nhs.uk]; Julie Rogers (HEIW) [julie.m.rogers@wales.nhs.uk]; Kelly Sursona (Hywel Dda UHB - PA to Chief Executive) [kelly.e.sursona@wales.nhs.uk]; Chris.Jones@gov.wales; Liam Taylor (Aneurin Bevan UHB - Medical Directors Office) [liam.taylor@wales.nhs.uk]; William Oliver (NHS Wales – Delivery Unit) [william.oliver@wales.nhs.uk]; Mary McKerrow (NHS Wales – Delivery Unit) [mary.mckerrow@wales.nhs.uk]; pstodgforhsscenhswales@gov.wales; Kelechi Nnoaham (Cwm Taf LHB - Executive Directorate) [kelechi.nnoaham@wales.nhs.uk]; Cath Williams (HEIW) [cath.williams@wales.nhs.uk]; Kelechi Nnoaham (Cwm Taf LHB - Executive Directorate) [kelechi.nnoaham@wales.nhs.uk]; Steve Webster (Cwm Taf UHB - Finance) [steve.webster@wales.nhs.uk]; DStoDGforHealthandSocialServicesChiefExecutiveNHSWales@gov.wales
Subject: Official Sensitive - note from Andrew Goodall
Flag: Follow up

Dear all

Given the technical problems I thought I would just outline some areas that had been highlighted in advance / today's call would have been more about issues and risks than an update from organisations.

I'm also mindful to ensure these important calls retain a pattern that allows you to focus on planning and preparation for your organisations than be over disruptive.

1. Care home sector approaches to admissions - Albert has taken up the concerns raised including care homes adding an additional requirement for a negative test result at a time when the testing regime and capacity does not do this. We will issue some clear sector advice to care homes and services and will ensure this reflects the up-to-date professional: clinical guidance not just local interpretations. I'm concerned that refusal of admissions will even more impact on our system at a time when we need to expand more into care home environment. Also that one of system principles set last Friday was about expedited discharge of vulnerable patients.
2. Social sector access to Ppe - I know there is a particular issue for domiciliary care. We need to ensure our Ppe guidance is appropriate to the role and setting and similarly the supply of Ppe. If individuals makes their own decisions about Ppe the supplies do not exist to support this. I'm speaking to Neil later on his supplies assessment but we need to communicate how social care Ppe is being distributed but also with clear criteria - we can release some pandemic stocks which is in hand but there is not a finite capacity and we do need to protect the specialist end of the pathway but

with clear advice for those providing care at home and in care settings. Again I am also assessing with albert.

3. We are happy to communicate a national consistent message on visit regimes for health and care settings if that helps / I know organisations and care homes have already made their own judgements but content to do this as long as we allow some local flexibility.
4. Carol - can we speak on coordination - we are trying to focus covid19 through the planning cell and ce calls but if there are other alternative requests happening. I'm aware that there is a data request daily - that is a formal part of COBR reporting and unavoidable but we hope in days to have an automated mechanism (this is in train).
5. Can I be really clear that in setting the decision for elective operations and cancellation of non urgent work that this was a direction allowing you a few days to implement - ams are reporting to minister being aware that normal elective work is carrying on. The principle is to maximise the freeing up of capacity across many settings that will need to be used and to provide time for preparation not to try to carry on as normal. Conversely I have had reports of cancelled urgent operations - whilst our principle retains this work through a process of clinical prioritisation I assume if urgent are being cancelled it is more due to local operational circumstances eg staff in self isolation. I'll pick up health board ces directly.
6. You will have seen a note from Laura on my call with private providers - there is a clear offer of support, facilities and capacity. I will broker some national options but please draw in your local private providers in your health board areas as part of your local plans - Tracy sancta say they can't get hold of a contact.
7. I'm aware within your plans a number of capacity options are emerging including lateral thinking - please engage with us on these as they emerge - Andrew sallows is fielding capacity assessments on our behalf.
8. Staff testing protocol now agreed and in leads for the categories we agreed but this will need to be progressed as testing capacity increases to others eg social care

NR

Ysgrifennydd Preifat i Gyfarwyddwr Cyffredinol GIGC/Prif Weithredwr GIG Cymru
Private Secretary to Director General HSSG/Chief Executive NHS Wales
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Llywodraeth Cymru / Welsh Government

From: NR (HSS - Office of the DG NHS Wales Chief Executive) NR @Gov.Wales> **On Behalf Of** DS to DG for Health and Social Services Chief Executive NHS Wales

Sent: 18 March 2020 10:39

To: sharon.hopkins@wales.nhs.uk; Simon.Dean@wales.nhs.uk; Steve Moore <steve.moore2@wales.nhs.uk>; Judith Paget (judith.paget@wales.nhs.uk) <judith.paget@wales.nhs.uk>; Tracy Myhill (Tracy.Myhill@wales.nhs.uk) <tracy.myhill@wales.nhs.uk>; Tracey Cooper (tracey.cooper3@wales.nhs.uk) (tracey.cooper3@wales.nhs.uk) <tracey.cooper3@wales.nhs.uk>; Jason Killens (Welsh Ambulance Service NHS Trust - 020) <Jason.Killens@wales.nhs.uk>; Carol Shillabeer <carol.shillabeer2@wales.nhs.uk>; Len Richards (Cardiff and Vale UHB - Chief Executive) <Len.Richards@wales.nhs.uk>; Steve Ham (steve.ham2@wales.nhs.uk) <steve.ham2@wales.nhs.uk>; Alex Howells - HEIW (alex.howells@wales.nhs.uk) <alex.howells@wales.nhs.uk>; Neil Frow - NHS Wales Shared Services Partnership (Neil.Frow@wales.nhs.uk) <neil.frow@wales.nhs.uk>; Helen.Thomas5@wales.nhs.uk; sian.lewis100@wales.nhs.uk; Stephen.Harry@wales.nhs.uk; Philip.Kloer@wales.nhs.uk
Cc: Saeed-Edmonds, Samia (HSS - Planning) <Samia.Saeed-Edmonds@gov.wales>; Kamalan, Chrishan (HSS - DHP Public Health) <Chrishan.Kamalan@gov.wales>; Atherton, Frank (HSS - Chief Medical Officer) <Frank.Atherton@gov.wales>; Gill Richardson (Public Health Wales - No. 2 Capital Quarter) <Gill.Richardson2@wales.nhs.uk>; Goulding, David (HSS -

DHP Public Health) <David.Goulding@gov.wales>; Surman, Neil (HSS - DHP Public Health) <Neil.Surman@gov.wales>; Debra Davies (Cwm Taf Morgannwg UHB - Welsh Health Specialised Services Committee) <Debra.Davies5@wales.nhs.uk>; Julie Rogers (HEIW) <Julie.M.Rogers@wales.nhs.uk>; Julie Rogers (HEIW) <Julie.M.Rogers@wales.nhs.uk>; Kelly Sursona (Hywel Dda UHB - PA to Chief Executive) <Kelly.E.Sursona@wales.nhs.uk>; Jones, Chris (HSS-DPH-Population Healthcare) <Chris.Jones@gov.wales>; Liam.Taylor@wales.nhs.uk; william.oliver@wales.nhs.uk; Mary.McKerrow@wales.nhs.uk; PS to DG for Health and Social Services Chief Executive NHS Wales <pstodgforhsscenhs.wales@gov.wales>; DS to DG for Health and Social Services Chief Executive NHS Wales <DStoDGforHealthandSocialServicesChiefExecutiveNHSWales@gov.wales>; Kelechi.Nnoaham@wales.nhs.uk

Subject: RE: Sorry all - Problems with the tele-conference. We will try and re do later or in the next 24 hours

Dear Chief Executives

Many apologies for the technical problems during this morning's teleconference call. Andrew is mindful that you will be having preparation meetings and pressures on your diaries, however, due to the importance of the conference call he would be looking to re-schedule the call to either 14:30-15:30 this afternoon or 10:00-11:00 tomorrow morning.

Please may I canvass opinions to what would be the most preferential time to hold a call?

Thank you for your time and I look forward to your reply.

Many thanks

NR

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Diary Secretary to Director General HSSG/Chief Executive NHS Wales | Ysgrifennydd Dyddiadur i Gyfarwyddwr Cyffredinol GIGC/Prif Weithredwr GIG Cymru
Health and Social Services Group | Grŵp Iechyd a Gwasanaethau Cymdeithasol
Welsh Government | Llywodraeth Cymru

I&S

E-bost | Email: DStoDGforHealthandSocialServicesChiefExecutiveNHSWales@gov.wales
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From: NR (HSS - Government and Corporate Business Team) NR NR@gov.wales **On Behalf Of** PS to DG for Health and Social Services Chief Executive NHS Wales

Sent: 18 March 2020 10:09

To: DS to DG for Health and Social Services Chief Executive NHS Wales

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Cc: Saeed-Edmonds, Samia (HSS - Planning) <Samia.Saeed-Edmonds@gov.wales>; Kamalan, Chishan (HSS - DHP Public Health) <Chishan.Kamalan@gov.wales>; Atherton, Frank (HSS - Chief Medical Officer) <Frank.Atherton@gov.wales>; Gill Richardson (Public Health Wales - No. 2 Capital Quarter) <Gill.Richardson2@wales.nhs.uk>; Goulding, David (HSS - DHP Public Health) <David.Goulding@gov.wales>; Surman, Neil (HSS - DHP Public Health) <Neil.Surman@gov.wales>;

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Subject: Sorry all - Problems with the tele-conference. We will try and re do later or in the next 24 hours

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Ysgrifennydd Preifat i Gyfarwyddwr Cyffredinol GIGC/Prif Weithredwr GIG Cymru

Private Secretary to Director General HSSG/Chief Executive NHS Wales

Piler 4-M02, 4ydd Llawr, CP2 / Pillar 4-M02, 4th Floor, CP2

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From: NR HSS - Office of the DG NHS Wales Chief Executive) NR <2@Gov.Wales> **On Behalf Of** DS to DG
for Health and Social Services Chief Executive NHS Wales

Sent: 17 March 2020 16:28

To: sharon.hopkins@wales.nhs.uk; Simon.Dean@wales.nhs.uk; Steve Moore <steve.moore2@wales.nhs.uk>; Judith
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Social Services Chief Executive NHS Wales <DStoDGforHealthandSocialServicesChiefExecutiveNHSWales@gov.wales>; PS
to DG for Health and Social Services Chief Executive NHS Wales <pstodgforhsscenhswales@gov.wales>
Subject: RE: National Chief Executive teleconference calls

Good afternoon all

Please note, as Andrew will now be meeting the First Minister tomorrow morning at 11:00am the
Covid-19 Chief Executive teleconference call scheduled at the same time will now take place at the
slightly earlier time of 10:00-11:00.

Many apologies for the lateness of notice and any inconvenience caused, very grateful if you could
update your dairies to reflect the new start time.

Many thanks

NR

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Diary Secretary to Director General HSSG/Chief Executive NHS Wales | Ysgrifennydd Dyddiadur i
Gyfarwyddwr Cyffredinol GIGC/Prif Weithredwr GIG Cymru
Health and Social Services Group | Grŵp Iechyd a Gwasanaethau Cymdeithasol
Welsh Government | Llywodraeth Cymru

I&S

E-bost | Email: DStoDGforHealthandSocialServicesChiefExecutiveNHSWales@gov.wales
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From: NR (HSS - Government and Corporate Business Team) NR [@gov.wales](mailto:NR@gov.wales) > On Behalf Of PS to DG
for Health and Social Services Chief Executive NHS Wales

Sent: 06 March 2020 14:39

To: PS to DG for Health and Social Services Chief Executive NHS Wales <pstodgforhsscenhswales@gov.wales>;
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Alex Howells - HEIW (alex.howells@wales.nhs.uk) <alex.howells@wales.nhs.uk>; Neil Frow - NHS Wales Shared Services
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Cc: DS to DG for Health and Social Services Chief Executive NHS Wales
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(HSS - Chief Medical Officer) <Frank.Atherton@gov.wales>; Gill Richardson (Public Health Wales - No. 2 Capital Quarter)
<Gill.Richardson2@wales.nhs.uk>; Goulding, David (HSS - DHP Public Health) <David.Goulding@gov.wales>; Surman,
Neil (HSS - DHP Public Health) <Neil.Surman@gov.wales>

Subject: National Chief Executive teleconference calls

Good morning all,

Following up on the attached letter, Andrew will be holding a series of regular national Chief Executive teleconference calls to share with you information and take on any strategic issues on your behalf. These calls will also help demonstrate visible leadership of our co-ordinated response and a facility to support each other working as one NHS Wales.

Please see below dates and times of these calls for your diary.

March:

Monday 9 th March –	10:00-11:00
Wednesday 11 th March -	13:30-14:30
Friday 13 th March -	14:00-15:00 v
Monday 16 th March -	09:00-10:00
Wednesday 18 th March -	11:00-12:00
Friday 20 th March -	09:00-10:00
Monday 23 rd March -	10:00-11:00
Wednesday 25 th March -	12:00-13:00
Monday 30 th March -	12:00-13:00

April:

Wednesday 1 st April -	12:00-13:00
Friday 3 rd April -	12:00-13:00
Monday 6 th April -	10:00-11:00
Wednesday 8 th April -	12:00-13:00
Tuesday 14 th April	14:00 – 15:00
Wednesday 15 th April -	12:30-13:30
Friday 17 th April -	09:00-10:00
Monday 20 th April -	10:00-11:00
Wednesday 22 nd April -	13:00-14:00
Friday 24 th April -	10:00-11:00
Monday 27 th April -	10:00-11:00
Wednesday 29 th April -	12:00-13:00
Friday 1 st May -	10:00-11:00

To note, the below dial in details for these calls:

I&S

Many thanks

NR

Ysgrifennydd Preifat i Gyfarwyddwr Cyffredinol GIGC/Prif Weithredwr GIG Cymru
Private Secretary to Director General HSSG/Chief Executive NHS Wales
Piler 4-M02, 4ydd Llawr, CP2 / Pillar 4-M02, 4th Floor, CP2
Llywodraeth Cymru / Welsh Government

From: NR (HSS - Government and Corporate Business Team) **On Behalf Of** PS to DG for Health and Social Services Chief Executive NHS Wales

Sent: 05 March 2020 10:26

To: PS to DG for Health and Social Services Chief Executive NHS Wales <pstodgforhsscenhswales@gov.wales>; sharon.hopkins@wales.nhs.uk; Simon.Dean@wales.nhs.uk; Steve Moore <steve.moore2@wales.nhs.uk>; Judith Paget <judith.paget@wales.nhs.uk> <judith.paget@wales.nhs.uk>; Tracy Myhill <Tracy.Myhill@wales.nhs.uk> <tracy.myhill@wales.nhs.uk>; Tracey Cooper <tracey.cooper3@wales.nhs.uk> <tracey.cooper3@wales.nhs.uk>; Jason Killens (Welsh Ambulance Service NHS Trust - 020) <Jason.Killens@wales.nhs.uk>; Carol Shillabeer <carol.shillabeer2@wales.nhs.uk>; Len Richards (Cardiff and Vale UHB - Chief Executive) <Len.Richards@wales.nhs.uk>; Steve Ham <steve.ham2@wales.nhs.uk> <steve.ham2@wales.nhs.uk>; Alex Howells - HEIW <alex.howells@wales.nhs.uk> <alex.howells@wales.nhs.uk>; Neil Frow - NHS Wales Shared Services Partnership <Neil.Frow@wales.nhs.uk> <neil.frow@wales.nhs.uk>

Cc: DS to DG for Health and Social Services Chief Executive NHS Wales

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Neil (HSS - DHP Public Health) <Neil.Surman@gov.wales>

Subject: Covid-19 - Andrew Goodall letter

Good morning all

Please find attached letter on behalf of Andrew Goodall

Kind Regards

NR

Ysgrifennydd Preifat i Gyfarwyddwr Cyffredinol GIGC/Prif Weithredwr GIG Cymru
Private Secretary to Director General HSSG/Chief Executive NHS Wales
Piler 4-M02, 4ydd Llawr, CP2 / Pillar 4-M02, 4th Floor, CP2
Llywodraeth Cymru / Welsh Government

Sganiwyd y neges hon am bob feirws hysbys wrth iddi adael Llywodraeth Cymru. Mae Llywodraeth Cymru yn cymryd o ddifrif yr angen i ddiogelu eich data. Os cysylltwch â Llywodraeth Cymru, mae ein [hysbysiad preifatrwydd](#) yn esbonio sut rydym yn defnyddio eich gwybodaeth a sut rydym yn diogelu eich preifatrwydd. Rydym yn croesawu gohebiaeth yn Gymraeg. Byddwn yn anfon ateb yn Gymraeg i ohebiaeth a dderbynnir yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi. On leaving the Welsh Government this email was scanned for all known viruses. The Welsh Government takes the protection of your data seriously. If you contact the Welsh Government then our [Privacy Notice](#) explains how we use your information and the ways in which we protect your privacy. We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.