

Message

From: John Boulton (Public Health Wales - No. 2 Capital Quarter) [John.Boulton2@wales.nhs.uk]
Sent: 02/04/2020 16:04:24
To: [REDACTED] NR; fliss.benee@gov.wales
Subject: FW: Deloitte

Hi both (Fliss, I hope I have your email address correct)
Please see attached. Happy to discuss further
Best wishes
John

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We welcome correspondence in Welsh. We will respond in Welsh without delay.

Peidiwch ag anfon unrhyw enwau, dyddiadau geni, neu wybodaeth adnabod cleifion arall i mi.
Please do not send me any patient names, dates of birth, or other patient-identifying information.

From: John Boulton (Public Health Wales - No. 2 Capital Quarter)
Sent: 02 April 2020 15:53
To: Huw George (Public Health Wales - No. 2 Capital Quarter) <Huw.George2@wales.nhs.uk>; Quentin Sandifer (Public Health Wales - No. 2 Capital Quarter) <Quentin.Sandifer@wales.nhs.uk>; [REDACTED] NR (Public Health Wales) [REDACTED] NR @wales.nhs.uk; Tracey Cooper (Public Health Wales - No. 2 Capital Quarter) <Tracey.Cooper3@wales.nhs.uk>
Subject: RE: Deloitte

Huw

Thanks for the conversation this afternoon, it was really useful.

Situation

- Deloitte Consulting contacted me on 30 the March to arrange a call to discuss the UK wide Keyworker testing strategy

- Call took place 1/4/20 at 3pm. During that call I was told that they had set up a testing facility in Cardiff City Stadium and was ready to accept keyworkers for testing as 2/4/20
- I have asked them to stand down the facility until further discussion and clarity is sought
- A media enquiry has asked today if there is a testing facility in Cardiff City stadium

Background

- PHW is currently working through its testing strategy internally and currently will include home-delivery of antigen test kits to identified key worker and drive through facilities to support antigen and ultimately antibody testing
- Conversations had started with DHSC regarding the UK wide testing strategy, which was assumed to be in addition to our internal strategy
- Deloitte made contact on 30/3/20 to arrange a call to discuss the phased roll out of testing sites to the devolved nations. This call took place yesterday with me and a number of their senior partners
- Advised that there was a facility that was ready to open on 2/4/20 and could accept key workers for testing. It doesn't appear that any communication to PHW or Welsh Government had taken place prior to this call, nobody in Wales knew they were coming it appears.
- After conversation with Tracey last evening I spoke with Deloitte again and asked them to step down the facility until we had had further conversation and expressed concern that nobody was aware knew
- Further conversation with them on 2/4/20 suggests they have identified a further site at Bangor University and they are concluding discussions regarding this

Assessment

- The process that Deloitte have developed differs from PHW processes that have been developed and may pose significant challenges:
 - Identified keyworkers are recorded on an Excel spreadsheet and then loaded onto a secure server in England, rather than using an electronic request form
 - Both nasal and throat swabs are undertaken rather than the single swab we do. (robin happy that they are likely comparable)
 - Swabs are couriered to a testing site in England
 - Results are texted out to keyworker, with no current ability to record on electronic patient record. A spreadsheet could be utilised to send results back, but would need to be manually input into our systems
 - There would be no opportunity for surveillance
 - There isn't clarity around safety and clinical governance of the site at the present time
 - Boots have only provided 2 staff for a 6 lane testing site.
- It may be possible to use the site as a test to see how we convey into our labs, but there is concerns around deploying staff and necessary IT to support when this hasn't been fully completed/ sorted
 - We don't yet have the necessary IT assets to undertake electronic test request etc at a site like this. This is being tested I part tomorrow with the police
 - SOP, etc are currently in development
 - PHW staff need identifying and is in progress to support testing
- Until we have worked this through (there is a further call with them taking place now) we have asked that they remain on standby. They are keen to work with us.
- It may be possible the Deloitte/ Boots offer is not an option we would like to work with at the moment and this could have challenges. It may also mean a reduction in testing support from the UK.
- It appears that the 'Wales' process is further on in terms of thinking
- There has been a media request today which we have just responded to

Recommendations

- Request that Deloitte and the site at Cardiff City stadium remain on standby until we have worked through process, SOP and governance.
- Look to embed the Wales process rather than what is defined from England. It is further developed

- Discussion early 3/4/20 to identify tactics

Sorry for the length of the email. I hope that gives you an idea of what is going on. I have a further update with my team shortly and can provide more detail if need this evening
Look forward to speaking in the morning
John

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From: Huw George (Public Health Wales - No. 2 Capital Quarter) <Huw.George2@wales.nhs.uk>
Sent: 02 April 2020 15:06
To: Quentin Sandifer (Public Health Wales - No. 2 Capital Quarter) <Quentin.Sandifer@wales.nhs.uk>; **NR**
NR (Public Health Wales) **NR** <NR@wales.nhs.uk>; Tracey Cooper (Public Health Wales - No. 2 Capital Quarter) <Tracey.Cooper3@wales.nhs.uk>
Cc: John Boulton (Public Health Wales - No. 2 Capital Quarter) <John.Boulton2@wales.nhs.uk>
Subject: Deloitte

John doing us a quick update and I have invited him to our meeting at 8.30 tomorrow so we can discuss

Huw

Huw George

Dirprwy Brif Weithredwr a Chyfarwyddwr Cyllid Gweithredol
Deputy Chief Executive and Executive Director of Operations and Finance

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