

Public Health Wales Response Levels

The Public Health Wales response level will be dictated by the seriousness of the incident and the impact on the organisation. Public Health Wales operates the following three levels of response;

1. Normal

A normal incident will be within 'business as usual' operational arrangements.

Outbreak Control Teams and Environmental Incident Management Teams are part of normal arrangements.

2. Enhanced

Incidents that require coordination and resources above those provided by normal operational capacity. This incident is responded to by a Silver Group. The appointment of a Strategic Director and a Gold Group may be necessary.

3. Major incident

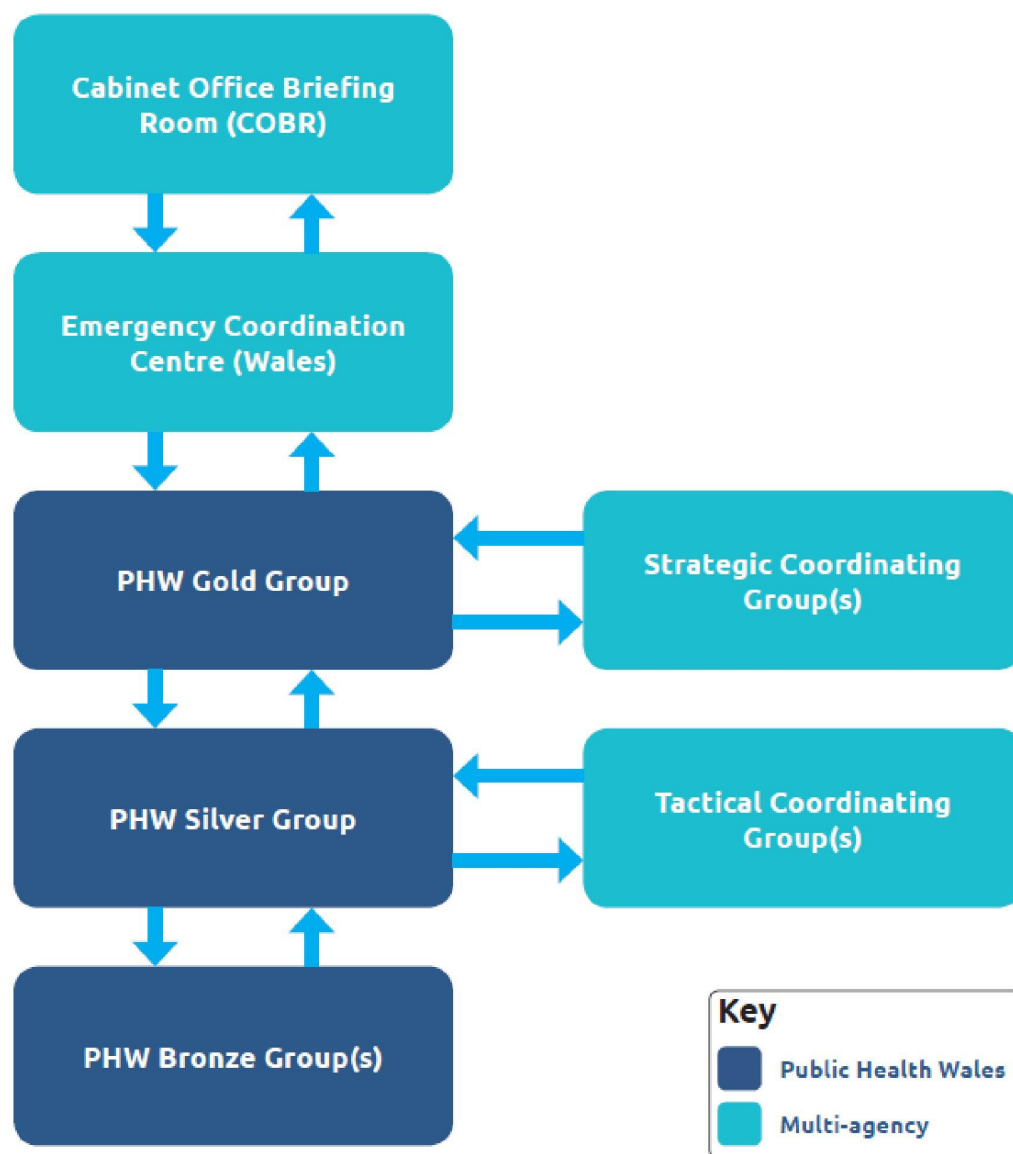
The scale of the incident response requires a more significant mobilisation of resources and a level of strategic response. There may be significant reputational issues. A Major Incident will require the appointment of a Strategic Director and if necessary a Gold Group.



GIG
CYMRU
NHS
WALES

Iechyd Cyhoeddus
Cymru
Public Health
Wales

Public Health Wales Command and Control Integration

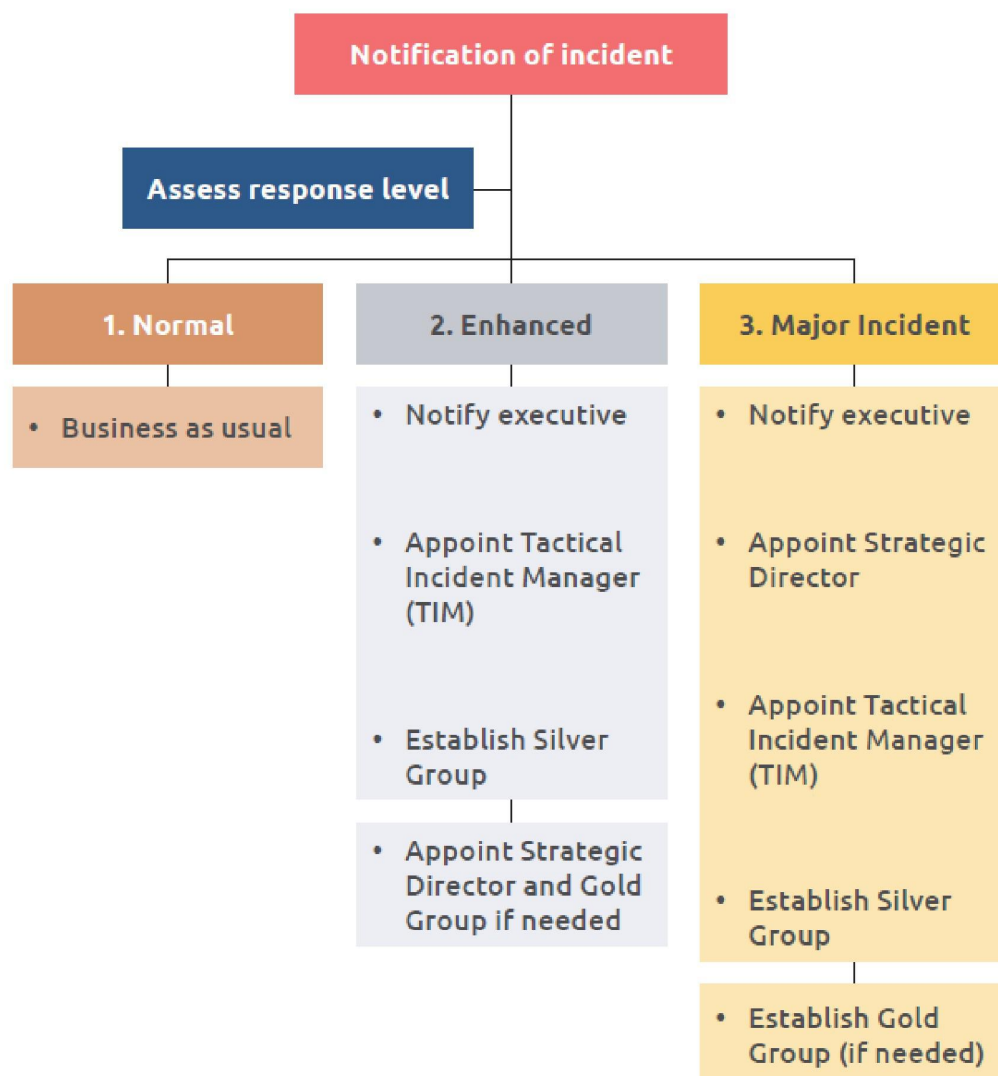


GIG
CYMRU
NHS
WALES

Iechyd Cyhoeddus
Cymru
Public Health
Wales

Notification and Alerting

The arrangements for activating each Public Health Wales response level are outlined below:



| | |
|---------------------|--|
| In Hours | In hours, incident notification is to be received by the All Wales Acute Response Service (AWARe) on Irrelevant & Sensitive |
| Out of hours | Out of hours incident notification is received by the Health Protection on call service contactable through regional ambulance control centres |



GIG
CYMRU
NHS
WALES

Iechyd Cyhoeddus
Cymru
Public Health
Wales