

## **The action now:** practical steps to improve disabled people's everyday lives

**Part 1 sets out immediate commitments we will make to improve every part of a disabled person's day – from the moment someone gets up to the moment they go to bed.**

These immediate steps will not, in and of themselves, lead to the transformative change we want to see in disabled people's everyday lives, so we do not stop there.

## **The longer-term ambition:** putting disabled people at the heart of the design and delivery of services

**Part 2 sets out ambitious changes to how the government works with and for disabled people into the future. We commit to putting disabled people at the heart of government policy-making and service delivery – laying the foundations for longer term, transformative change.**

We will ensure disability is well understood by UK government departments and that the needs and experiences of disabled people are central to policy making and always taken into account by frontline staff.

We will work across government departments to embed the following elements, which underpin our future approach to disability:

- 1. Ensure fairness and equality** – we will empower disabled people by promoting fairness and equality of opportunities, outcomes and experiences, including work and access to products and services.
- 2. Consider disability from the start** – we will embed inclusive and accessible approaches and services to avoid creating disabling experiences from the outset.
- 3. Support independent living** – we will actively encourage initiatives that support all disabled people to have choice and control in life.
- 4. Increase participation** – we will enable greater inclusion of a diverse disabled population in the development and delivery of services, products and policies.
- 5. Deliver joined up responses** – we will work across organisational boundaries and improve data and evidence to better understand and respond to complex issues that affect disabled people.

These elements complement those of the UNCRPD.

## Improving disability data and evidence

The health system does not collect fully comprehensive data on disability.

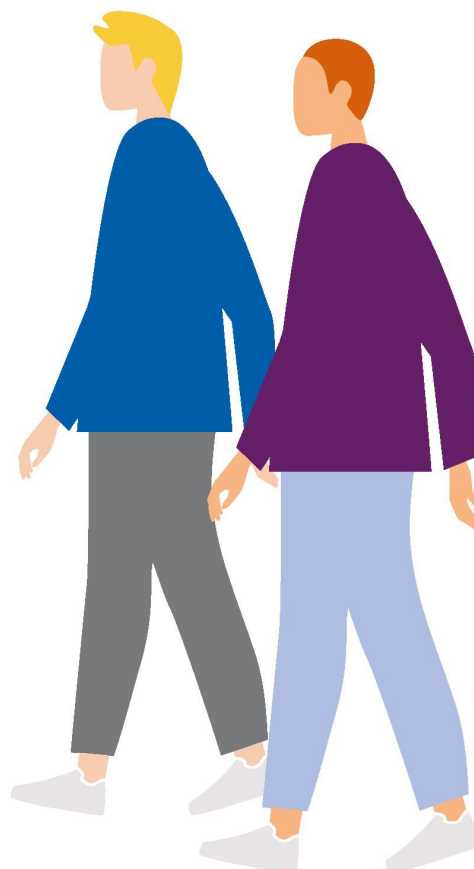
This means we do not currently have an accurate picture of the health and social care support needs of disabled people in the UK. We will work across the UK to improve disability data.

We will take action to improve the availability, quality and use of disability data in health and social care.

**DHSC will establish a new disability data working group in 2021 to look at health and social care datasets and address priority areas where there are gaps in the data.**

DHSC and NHSX published a draft data strategy for health and social care in 2021 to drive improvements in data on working age adults in receipt of care.

Alongside this, we will fund additional research to improve the quality of life of people with multiple long-term conditions, some of whom will be disabled.





**The new Social Value Model of public procurement came into force in January 2021.**

Commercial teams across government use the model to assess and evaluate the social value offered in tenders, and to manage and measure the social value delivered in contracts.

Priority outcomes include reducing the disability employment gap, promoting equality of opportunity and supporting physical and mental health in the contract workforce.

**This year (2021), the Cabinet Office will create a Disability Commissioning Taskforce of disabled people's user-led organisations to improve disability organisations' access to government contracts.**

The taskforce will be chaired by the Champion of the Social Value Act, Claire Dove CBE.

We will go further and appoint the first Disability Crown Representative.

Crown Representatives help the government to act as a single customer. They work across departments to ensure that a coherent, strategic view of the government's needs is communicated to potential suppliers.

Appointing a Disability Crown Representative will help to ensure that the case for inclusion is more strongly and consistently conveyed to businesses, so that they invest in – and realise the commercial benefits of – inclusive business.

**Cabinet Office will appoint a Disability Crown representative to help unlock the innovation and economic benefits of disability inclusion through the government's commercial activities by March 2022.**

## **Enhancing our engagement with disabled people**

We want to build on the best models of engagement and to ensure we are engaging with a diverse group of disabled people.