

Actions planned	 Milestones	Funding commitments	Impact	Potential mitigations / escalations	Key data and trajectory
1. Identify vulnerable patient list (900k – 1.5m). 2. Agree shielding guidance. 3. Contact 900k identified as at risk from central NHS data by text and letter. 4. Website and phone line, alongside back up contact measures, established to ensure individuals register for support (GDS/MHCLG). 5. Local Support System—essential grocery deliveries provided for shielded people needing support to get food and basics (DEFRA/MHCLG). 6. Pharmacy—arrangements with community pharmacy to enable delivery of medicines to shielded who require delivery.	1a. Initial group identified 20/03 by NHS Digital – 898k. 1b. GPs and specialist doctors to identify other at-tisk people not on initial list who they believe should also be shielding (from 23/03). 2. Guidance agreed 21/03 (to be published 22/03). 3. Letters and text messages to commence being sent 23/03. 4. Website currently planned to go live 23/03. National helpline expected to go live 23/03 for Support registration (GDS / MHCLG). 5. First food deliveries expected to start within 7 days (DEFRA/MHCLG). 6a. Prescription funding agreed and distributed to community pharmacy network 21/03 6b. Community prescription delivery model goes live 27/03 (noto 75% of pharmacies already deliver, the model increases capacity).	£90-250m agreed in principle with CST for community pharmacy prescription deliveries. £1.6 billion announced for LAs to support care providers with additional cost pressures from Covid-19.		ultimately for the individual to I decide whether to comply. Behavioural nudges and ongoing clinical support to individuals will promote compliance. DHSC will continue working closely with MHCLG and Defra to ensure the x-gov Local Support System package. Wider guidance / support for LAs. Military planners to help LRFs scope out their plans for shielding and delivery of the Local Support System in situ on the ground; risk assessments of LRFs by the regional leads.	Pharmacy delivery number (data will be provided by community pharmacies to generate payment for deliveries). Number of people receiving the support package (DEFRA / MHCL G). Measuring transmission an bospitalisation rates. It will be possible to retrospectively report true. ICU and hospitalisation rate ICU and hospitalisation rate We will know exactly who the group are via coding. Even if patients in this groustay at home with/without mild symptoms and are never tested we could in theory report a true in hospitalisation/ICU rate retrospectively. It is likely that anybody who gets the disease from this vulnerable group will have severe illness so we will fin out who they are. Transmission rates — tbd (high complexity).