

Update meeting with SoS: the offer on vulnerability

Core principles and eligibility

- On go-live-day, have to be ready with an offer for the clinically high risk cohort of 1.4m (UK-wide figure).
- In practice fewer will need it, but we might need to support the wider household if all members are required to fully self-isolate (PHE guidance on this point expected tonight).
- Led nationally in terms of setting core expectations
- Local delivery, and local choices about how outcomes are delivered.
- Key features:
 - o Utilise the LA as the core unit. 9 regional Chief Execs coming back with agreed groupings of LAs by COP
 - o Strategic planning of support offer at Local Resilience Forum (LRF) level
 - o Strong dependence on the 'elite' nationwide VCS in delivery, but coordinated via the LRFs
 - o But has to get support where it is most needed and some will only be safely provided by professionals or DBS qualified staff etc.
- ***Policy question: do you want to set a minimum standards/ offer? Do you want this to be promised or an ambition?***
 - o Standard food package to the front door – is this universal or just for those who opt-in as requiring this?
 - o Regular social contact

Operating model

- NHS identify the cohort and inform GP practices
- GP writes out to inform individuals they are in the high risk cohort
- Local hub receives list of high risk cohort and calls individuals using core script to identify need
- Medication delivered as per standard community model, but ramped up to reach outstanding 25%
- Refers to local LA-run hub to pick up social contact and food request.
- Planning and strategic coordination of the region at LRF level
- Delivery at LA level or groups of LAs; must involve the multiple tiers given importance of parish/ district as well as upper tier
- VCS plugged in at LRF planning level and delivering at LA level. LRF will have to ensure each delivery unit is coordinating to meet obligations to keep people safe
- DEFRA working with supermarkets to agree logistics and content of food packages
- Military planners working with LRFs to determine and organise logistics of food delivery involving VCS, supermarkets, fire and rescue etc. Expectation that in early weeks military/ fire and rescue will need to play a bigger role while the model gets off the ground.

Phase 1: from this Friday

- Military planning role MACA request now.