

Thursday, 5 October 2023

1
2 (10.00 am)
3 **LADY HALLETT:** Mr Keith.
4 **MR KEITH:** My Lady, may I call, please, Catriona Myles.
5 **MRS CATRIONA MYLES (sworn)**
6 **Questions from LEAD COUNSEL TO THE INQUIRY**
7 **LADY HALLETT:** Please say if at any stage you need just to
8 pause. I appreciate how difficult it is.
9 **A.** Thank you.
10 **MR KEITH:** Could you commence, please, by giving us your
11 full name.
12 **A.** I'm Mrs Catriona Leanna Myles.
13 **Q.** Thank you very much, Mrs Myles. You have kindly
14 provided the Inquiry already with a statement,
15 INQ000282334. Is that a statement that you recall
16 signing in fact on 25 September of this year?
17 **A.** It is.
18 **Q.** Thank you. In that statement, Mrs Myles, you describe
19 how you are a member of Northern Ireland Covid Bereaved
20 Families for Justice. Is that a branch of the UK-wide
21 Covid Bereaved Families for Justice group?
22 **A.** It is.
23 **Q.** I'm going to ask you in a moment some more detail about
24 the aims of the group, what it seeks to achieve, what
25 it's done, and what it hopes still to do. Before I do

1

1 actually -- one of the strands to our campaign is that
2 we want more services in place for those that have had
3 their lives destroyed by Covid.
4 **Q.** Is it the view of your members, to which your
5 organisation provides a collective voice, that mistakes
6 were made and that where it is possible to correct those
7 mistakes, mainly to make sure that they never happen
8 again, you've sought to campaign for change?
9 **A.** Absolutely. I mean, we are very well represented here
10 by our legal team, but the group -- it would be
11 a travesty if what happened to us and our loved ones was
12 allowed to happen again. So really, the main thing that
13 we want from this Inquiry is accountability and reform.
14 **Q.** By accountability, do you mean an exploration of what
15 went wrong? Is that what is meant by accountability?
16 **A.** I mean, obviously we have got a very negative experience
17 of the pandemic --
18 **Q.** Of course.
19 **A.** -- but we're not saying everything went wrong, but we
20 just want the truth -- the truth to be out there, and to
21 know that if and when something like this hits our
22 shores again -- not that Covid in itself has actually
23 gone away, like some people think -- that we will be
24 better prepared, and that there will be nowhere for
25 those in power to hide.

3

1 that, could you give us just a brief overview of what
2 the general aims of the group are?
3 Does it, for example, focus its attention on
4 providing support to the bereaved in Northern Ireland,
5 campaigning for change where change is possible, and
6 also holding decision-makers to account for decisions
7 that the group believes contributed in any way towards
8 the bereavements which your members have suffered?
9 **A.** Absolutely. Our group, obviously, we look at it from
10 a Northern Ireland perspective. We are a little bit
11 different, a little bit out there, but we are very much
12 under the umbrella of the UK group, and we have
13 a fantastic working relationship with them also.
14 **Q.** Does your group provide, firstly, bereavement support to
15 its members?
16 **A.** Yeah, we -- we're a group who never thought we would
17 ever come together. We have a shared loss.
18 Unfortunately shared trauma. But we support each other.
19 We source bereavement support for members. The leads of
20 the group are fantastic guides. They're there for us
21 24/7. In that respect, we're very lucky.
22 **Q.** Is that bereavement support in terms of psychological,
23 financial, emotional or all those areas?
24 **A.** The group will signpost, but as you -- I'm sure you're
25 aware the services are extremely limited, and that is

2

1 **Q.** Do you know whether your group has sought to take up the
2 battle with the government, for example writing to it,
3 pointing out areas where you believe mistakes were made,
4 where things could be improved, and where, for the
5 future, things could be done better? Is it a -- has it
6 been a campaign waged by correspondence and meetings or
7 through the press? How has it worked?
8 **A.** Unlike your witnesses yesterday, I am a member of
9 Northern Ireland Covid Bereaved, I'm not actually one of
10 the founders, but our two leads have been involved with
11 the government, liaising with the government from early,
12 early days of the pandemic, actually before the
13 inception of our group, to ensure that vulnerable people
14 in care homes and hospitals have a voice. And really,
15 I think that's one of the reasons that they decided to
16 form our group, because obviously our -- we're governed
17 very differently in Northern Ireland, when we have
18 a sitting government, and our leads have been chipping
19 away at this since April of 2020, and they continue to
20 do so.
21 **Q.** Is that when --
22 **A.** And hold down full-time careers.
23 **Q.** Forgive me. Is that when the group then commenced,
24 around about April --
25 **A.** No. We had all kind of linked up on Facebook as and

4

1 when our relatives died. The group really -- and we
2 also, most of us, had joined the UK group at its
3 inception. As time went on, we realised that with
4 the devolved situation that we kind of needed our own
5 representation, because really unless you're there on
6 the ground in Northern Ireland you don't really get how
7 a lot of things work. So our group came about around
8 the January of 2021.

9 **Q.** Thank you.

10 Now may I please ask you about your own father,
11 because of course you suffered a bereavement as well.
12 He was a teacher, was he not, and, we gather, a very
13 talented popular musician?

14 **A.** He was.

15 **Q.** Prior to his death, in fact for some years before his
16 death, did he suffer from a gallstone condition which
17 then changed into something known as necrotising
18 pancreatitis?

19 **A.** That's right.

20 **Q.** Which is a very unpleasant and painful condition which
21 will lead to the sufferer then developing severe
22 diabetes?

23 **A.** Correct.

24 **Q.** At the beginning of the pandemic, with the restrictions
25 that were then placed upon everybody, was it extremely

5

1 Mrs Myles, you said his medication -- I'm sorry,
2 I didn't catch the word.

3 **A.** Titrated. So maybe the dosages changed, you know, or --

4 **LADY HALLETT:** Oh, I see. Titrated is the word, thank you.

5 **A.** Yes, yes.

6 **LADY HALLETT:** Thank you.

7 **MR KEITH:** Perhaps due to the difficulty in getting medical
8 attention, being able to get the appointments, to get
9 the consultations, did there come a time when he was
10 given a diagnosis of secondary liver cancer,
11 effectively --

12 **A.** Yes.

13 **Q.** -- which turned out, in fact, to be a wrongful
14 diagnosis, he was then diagnosed with, in effect,
15 primary liver cancer?

16 **A.** That's right. By the September of 2020, Dad had been
17 rushed into Antrim Area Hospital. There they found
18 a lesion on his liver. It took a few weeks to get
19 a diagnosis because there was issues this in that every
20 time Daddy needed to attend a hospital appointment, he
21 had to isolate for two weeks, get a Covid test at
22 an acute hospital setting, wait for the results, wait
23 for the appointment, attend the appointment, whereby he
24 had broken his isolation, and then go home and wait
25 another two weeks to get -- to be able to go back to get

7

1 hard for him to be able to manage the treatment that he
2 was receiving, in terms of being able to see consultants
3 and medics and so on, because of the practical
4 difficulties associated with isolating himself before he
5 could see any medic or consultant or so on?

6 **A.** Just very quickly before I go on to that, you have to
7 remember that Northern Ireland's healthcare system is in
8 the worst state of all the UK healthcare systems, our
9 waiting times are ridiculous, and this was prior to the
10 pandemic. So by the time we locked down, Daddy I think
11 had maybe a dozen to 15 attempts to get a face-to-face
12 appointment with a GP. They all failed. He just was --
13 had his medication titrated, his dosages titrated --

14 **Q.** Mrs Myles, I'm just go to ask you to slow down a wee
15 bit, if you'd be so kind. It's quite difficult for our
16 stenographer to be able to keep up.

17 **A.** Okay, sorry. And maybe new prescriptions added into his
18 regime. So we -- you know, as a family, we very much
19 feel that the scaling back of GP face-to-face
20 appointments led Daddy down a path that potentially, if
21 he had gotten to see his GP, it might not have ended up
22 the way it ended up.

23 **Q.** In the event --

24 **LADY HALLETT:** Sorry, just before you do, sorry to
25 interrupt.

6

1 the results of said appointment.

2 So when Daddy was told that he had a rare,
3 aggressive liver cancer, we didn't have many two weeks
4 to play with.

5 **Q.** And of course all the time the cancer was growing all
6 the more aggressively?

7 **A.** Absolutely. And the -- sorry, the really sad thing is
8 at the outset we were told Daddy could be cured, but
9 unfortunately, by the time he met his oncologist,
10 and weeks and weeks had lapsed due to policy and
11 protocol and procedure within the hospital system in
12 Northern Ireland, Daddy was then deemed terminal.

13 **Q.** Was that on 27 November of 2020?

14 **A.** That's right.

15 **Q.** Because he was by then, and he had been told for the
16 first time on that day, terminally ill, and because his
17 condition was extremely poorly, did he have to go -- in
18 fact was he dropped off at A&E very shortly thereafter?

19 **A.** Yes, the next morning we got a call to say that his
20 bloods were through the roof and that he was -- his
21 liver was beginning to fail and we needed to get him to
22 the nearest A&E department immediately.

23 **Q.** What hospital was he made an in-patient in?

24 **A.** So my brother dropped him off at Antrim Area A&E
25 department, and my brother tells me that he remembers

8

1 Daddy waving back at him with his little bag like
 2 a scared schoolboy.
 3 **Q.** Did he leave the hospital again?
 4 **A.** In a box.
 5 **Q.** Do you know whether he moved wards when he was in
 6 hospital?
 7 **A.** Daddy was moved three times, and whenever I -- after
 8 Daddy had passed, I got his hospital notes, and in his
 9 records it clearly states in the nursing notes "Gerry
 10 has been moved wards due to possible exposure".
 11 **Q.** From Covid?
 12 **A.** That's right.
 13 **Q.** Do you know whether or not he was tested for Covid?
 14 **A.** Daddy was in a ward with symptomatic patients, I'm not
 15 sure which of the wards and at what time, but on day
 16 nine he tested positive for Covid.
 17 **Q.** He was given what is called end of life care?
 18 **A.** That's correct.
 19 **Q.** And your brother was the only member of your family who
 20 was permitted to see him, to the extent that he was, and
 21 I'll come on to that in a moment. Did you see him when
 22 he was in hospital?
 23 **A.** No, I didn't see my father from the day that he was told
 24 he was terminally ill, 27 November, and my brother -- we
 25 were given the option that one family member could come

9

1 lucky. We were allowed to invite 30 people to our
 2 church. But Daddy died on 23 December, and I still
 3 have -- had a young family at the time, and on
 4 23 December we were preparing for Santa Claus arriving.
 5 I remember waking up on the 24th, and bringing the
 6 turkey out of my fridge and thinking about my father
 7 lying alone in a fridge in a dirty hospital gown on his
 8 own on Christmas Eve.
 9 Christmas Day went by in a blur, all our family
 10 separated. The funeral plans had to happen over the
 11 phone, with three separate households not even able to
 12 come together to plan the small funeral.
 13 I checked out. I just felt that if it wasn't going
 14 to be a funeral worthy of my father's life, I didn't
 15 really want any part in it. We went to visit him in the
 16 chapel of rest, and in Northern Ireland wakes are --
 17 wakes happen before funerals in Northern Ireland, and
 18 they're a massive part of our culture, and they're
 19 a massive part of a grieving ritual. That didn't
 20 happen. And when I visited Daddy in the chapel of rest,
 21 whereby I felt he should never have had to have been --
 22 he should have been in his own home, although
 23 deceased -- I just remember looking at that coffin and
 24 thinking to myself: that could be a bag of potatoes in
 25 that coffin, how do I know what's in that coffin?

11

1 and say goodbye through a tiny slit of glass in
 2 a six-bay ward, where my father was three beds down, and
 3 the person would be wearing full hazmat protection. So
 4 by my reckoning that meant that this area here
 5 **(indicated)** through a window quite far away. And again,
 6 my brother is traumatised by the fact that he was --
 7 he'd only arrived and he had sort of said -- he made up
 8 a story that he was bringing daddy some music to listen
 9 to on an MP3 player rather than scare Daddy by saying,
 10 you know, "We're here to say goodbye", so he was making
 11 sign language at my father and the nurse came to the
 12 door, and said, "Right, that's it, the man in the next
 13 bay needs to use the commode". So the door was closed,
 14 and the nurse explained to my dad, and the curtain was
 15 pulled round for the man beside for to use the toilet,
 16 and my daddy saluted my brother, and that was the last
 17 anybody saw him.
 18 **Q.** None of you were present, therefore, at the time of his
 19 death. Do you know even the time of his death?
 20 **A.** Daddy had none of his family with him, Daddy had nobody
 21 with him. We don't know what time my father expired, he
 22 was found dead on 23 December, we suggest between 7 and
 23 8 pm.
 24 **Q.** Was there a funeral?
 25 **A.** We were lucky, in the second wave, if you can call it

10

1 It was one of the most detached, surreal experiences
 2 of my life, and that was on Boxing Day. So
 3 Christmas Day was the weirdest experience. I can barely
 4 explain it.
 5 **Q.** From your own terrible experience and the experiences of
 6 the members of the group of which you're a member, have
 7 you raised -- has your group raised -- a number of
 8 concerns, expressed across large numbers of people,
 9 relating to the deaths of their loved ones which form
 10 the basis of the campaign which your group has pursued?
 11 **A.** There are wide-ranging concerns, and there are themes
 12 and strands to lots of those concerns.
 13 **Q.** Picking up some of those themes, Mrs Myles, in your
 14 statement you turn firstly to the high level issue of
 15 the differences in decision-making between
 16 Northern Ireland and Westminster. Has it appeared to
 17 many of your members that there's a lack of clarity or
 18 understanding as to the extent to which Northern Ireland
 19 made decisions for itself and for its own people, as
 20 opposed to Westminster being the driver behind
 21 the imposition of society-wide restrictions and
 22 decisions on Northern Ireland society? Has that been
 23 a big area of concern?
 24 **A.** That has been a theme. And I'm very conscious that when
 25 I finish today you're going to hear from people with

12

1 lots of letters to their names and things, experts in
 2 their field, but our group and the people I represent,
 3 we're the experts on what happens when it all goes very
 4 wrong, and one of the opinions in our group is that
 5 Stormont basically did what Westminster told them to do.

6 **Q.** None of us are necessarily privy to government decisions
 7 behind the scenes, how they're made, at least until
 8 there's an Inquiry of this sort. From your perspective,
 9 and the perspective of your members, was there a degree
 10 of clarity? Were you, do you feel, properly informed as
 11 to the developments which flowed from the decisions that
 12 were being made? Were you kept, in essence, in the
 13 loop, do you feel?

14 **A.** There certainly wasn't clarity. If anything,
 15 the opposite. Very often you would watch the reports in
 16 the evening and the updates, and it wasn't clear whether
 17 we were following what Westminster were saying or
 18 waiting to hear what the devolved government would tell
 19 us to do. There needed to be more cohesion and more
 20 communication, in our eyes, with the two governments,
 21 and it seemed, particularly in hindsight, that
 22 Northern Ireland didn't really have a seat at the table
 23 with the big boys, they were just told: this is how much
 24 money you're getting, this is what you should do.
 25 You know, and that's what happened.

13

1 people, it was very hard for normal people to work out
 2 if they were abiding by the rules, which rules they were
 3 abiding by.

4 And another thing I think is relevant is that we
 5 found in hindsight that Northern Ireland actually seemed
 6 to be two weeks behind in the curve at most times from
 7 the mainland, and I wonder -- this is personal -- if we
 8 had enacted what was said here at the beginning of the
 9 two weeks, rather than having the lag, would our curve
 10 have been slightly dampened?

11 **Q.** And would more people have survived?

12 **A.** Absolutely.

13 **Q.** Looking at the healthcare structures generally, and
 14 of course hospitals -- and your father of course died in
 15 the Antrim Hospital -- is -- I mean, it's obvious,
 16 nosocomial infection is a huge issue for many of your
 17 members, the catching of Covid in hospital.

18 But do the concerns of your members go wider than
 19 that? Have some of them expressed concern about whether
 20 or not, due to age or vulnerability, their loved ones
 21 were given up on, or, because of the demands being
 22 placed on the system, they simply didn't receive the
 23 levels of medical care that they were absolutely
 24 entitled to receive?

25 **A.** Absolutely. Within my statement, we had a case whereby

15

1 And generally there was a two-week lag, we found,
 2 with Northern Ireland, so that if a new rule came in
 3 here, we were sort of made to feel that our guys were
 4 going to go away and think about it, but in reality
 5 two weeks later they just stood up and told us to do
 6 what had been said here two weeks prior.

7 **Q.** So has concern also been expressed about the timings of
 8 the decisions that were made? So, for example, the
 9 timings of decisions in relation to travel restrictions
 10 or social restrictions or society-wide interventions
 11 such as the lockdowns?

12 **A.** Absolutely. One standout is the fact that, of course,
 13 there's no denying -- doesn't matter what political
 14 persuasion you are, we share an island with the
 15 Republic of Ireland and the rules and legislation set
 16 out in Westminster didn't really allow for the fact that
 17 we had a land border that -- whereby meant that in some
 18 cases, on, for example, the Derry and Donegal border,
 19 you could have a house on one side of a fence having to
 20 abide by one set of rules and legislations and yet the
 21 neighbours on the other side of that fence had
 22 a completely different set of rules. And then because
 23 of that you had people that were moving about through
 24 the two different regions for work purposes, social
 25 purposes, et cetera. It got so confusing at times for

14

1 a lady felt her mother was being telephone triaged with
 2 some sort of form, and because of her age was deemed not
 3 worthy of any life-saving treatment.

4 I remember reading an article by Sandy Toksvig, and
 5 in it she said there shouldn't be a hierarchy for life,
 6 and it seemed very much like, nearly a fatalistic
 7 approach, that if you had underlying issues, if you're
 8 an ethnic minority, if you were aged, whatever that is,
 9 in society -- you know, at what age do you become aged,
 10 I don't know -- that those lives were more expendable
 11 and weren't worthy of the same interventions.

12 **Q.** Is palliative or end of life care also another issue,
 13 another area about which a great deal of concern has
 14 been expressed?

15 **A.** It's an issue that's extremely triggering for our
 16 families. Lots of families, including my own, feel that
 17 the end of life pathway, even the structure that they
 18 were using, the Liverpool Pathway, years ago was deemed
 19 inappropriate, and that the medications used really
 20 hastened death in lots of cases.

21 **Q.** Did many of your members lose loved ones in the
 22 care sector?

23 **A.** Absolutely. We have massive concerns with -- that we
 24 now know that the care sector was flooded with
 25 non-tested residents at the beginning of the Covid

16

1 outbreak. But we also had a situation whereby maybe
2 someone was being transferred from a care home to
3 a hospital, the families weren't maybe being told that
4 that person was symptomatic of Covid, that person
5 unfortunately maybe passed away in hospital, but the
6 care home were never informed by the hospital that that
7 person had Covid, therefore the other residents had been
8 exposed.

9 And another issue is the isolation for residents in
10 care homes. You know, it must have just been like
11 prison to those poor people at that time, you know,
12 being basically locked in tiny square boxes for many
13 hours of the day, you know, and having zero autonomy.

14 **Q.** You've described your own father's funeral. Are the
15 restrictions that were placed on funerals and wakes and
16 social rituals associated with the passing, is that also
17 another area about which a great deal of concern has
18 been expressed?

19 **A.** Yes, and in Northern Ireland particularly it's of such
20 importance to us within our culture. I mean, from my
21 perspective, we were actually one of the -- being
22 wave 2 -- one of the luckier families, in that we did
23 get to have a small -- pathetic -- funeral, but at the
24 very start -- and some people might say, well, the
25 government didn't know what was coming down the track.

17

1 people think, you know, "Christmas parties, it was
2 Christmas", we have a family that when their parent was
3 dying, alone, and it was May of 2020, we now know, and
4 it's in the public realm, that one of these parties was
5 going on. And it's just disgusting. It's galling that
6 the same people that were making these draconian rules
7 thought, "Rules for some", but were above the rules and,
8 "Sure, what they don't know will never hurt them". But
9 the thing about the modern day is the truth will always
10 come out. And for us, we get very angry about it, and
11 we don't -- you know, public that haven't been touched
12 by this, I get it, if it doesn't visit your door, you
13 don't really get it, but we're still living through
14 this.

15 And so many people have so many opinions. We have
16 the Covid deniers, the arguments about vaccinations, we
17 have all that, and we still have to try to live our
18 lives, process our grief, and hold our loved ones'
19 memory in our heart against the backdrop of all
20 the politics that are going around, you know,
21 surrounding Covid. So when there are likes of these
22 parties going on, it just adds insult to injury for the
23 bereaved families.

24 **MR KEITH:** Mrs Myles, thank you very much.

25 **THE WITNESS:** Could I very, very briefly, because I know

19

1 I don't think that's true. I think they just didn't act
2 quick enough. But some people -- I have a cousin who
3 got a phone call to say, "Your daddy will be buried at
4 such and such a time if you would like to say a prayer
5 in your home", and four men in hazmat suits just placed
6 that coffin in the ground at a certain time on a certain
7 day, with masses of open graves around. That was
8 in 2020. And then the step up from that was the
9 six-person funeral. And I can only imagine, if you have
10 an immediate family of more than six people, how could
11 you ever choose which six people went to your loved
12 one's funeral?

13 **Q.** Finally, Mrs Myles, your statement identifies another
14 big area of concern, which is the damage done to public
15 trust in government by virtue of the revelations of the
16 behaviour in Downing Street and elsewhere during
17 particularly the middle and later parts of the pandemic.

18 Why is that an issue of such great concern to your
19 members? I don't want you to answer by virtue, please,
20 of the merits or demerits of partying, but in terms of
21 the damage that was done to society's belief and trust
22 in government.

23 **A.** Yeah. Yes. This is an area I've been very vocal about,
24 and I'm not here -- I'm not an expert, I haven't got all
25 the details, but one thing I will say is that some

18

1 you're under pressure. I just wanted to say what
2 a privilege it is that my father's story was heard
3 today, but I am a corporate witness for every family in
4 Northern Ireland, and I hope that today you will
5 remember every mother, father, brother, sister, husband,
6 wife, that are feeling how I feel or have suffered and
7 lost, and the -- ultimately I am telling my father's
8 story because he's not here to tell it, and we want to
9 know why our loved ones aren't here.

10 **LADY HALLETT:** Thank you very much indeed, Mrs Myles.

11 I'm in no way surprised that you and your family are
12 so traumatised, having described the circumstances of
13 your father's death, and I'm truly sorry, and I will
14 remember all the people you've described. As you know,
15 I've met some of them and I hope to meet some more
16 during the course of this Inquiry, but I will remember
17 them, I promise.

18 How old were your children when your father died?

19 **THE WITNESS:** My son was almost 8 and then I had one in her
20 teens and one of 19 at that time.

21 **LADY HALLETT:** It must have been particularly difficult with
22 them.

23 **THE WITNESS:** Yeah. And, sorry, my youngest son has autism,
24 which played a factor, and I had meant to mention that
25 as one of the vulnerabilities as well. You know,

20

1 special needs people were really impacted terribly.

2 **LADY HALLETT:** Yes. Well, thank you very much indeed, you

3 have been extremely brave.

4 **THE WITNESS:** Thank you, my Lady.

5 **(The witness withdrew)**

6 **LADY HALLETT:** Right, I think the idea is that we have

7 a quick break.

8 **MR KEITH:** Please.

9 **LADY HALLETT:** Five minutes, please.

10 **(10.34 am)**

11 **(A short break)**

12 **(10.40 am)**

13 **MR KEITH:** Professor Nazroo, please.

14 **PROFESSOR JAMES NAZROO (affirmed)**

15 **Questions from LEAD COUNSEL TO THE INQUIRY**

16 **MR KEITH:** Please be seated. Could you commence, please, by

17 giving us your full name.

18 **A.** Yes, my name is James Nazroo.

19 **Q.** You are in fact Professor Nazroo, so that's how I'm

20 going to call you, if I may.

21 Professor, whilst you give evidence, could you

22 please remember to keep your voice up so that we may

23 clearly hear what you have to say, and also speak as

24 clearly as you can so that the microphone can pick up

25 your evidence. And also, lastly, due to the complexity

21

1 **A.** Indeed.

2 **Q.** Thank you.

3 That report is at INQ000280057.

4 Did you in fact sign that report as being a report

5 that was prepared based on facts within your knowledge

6 and obviously true to the best of your knowledge and

7 belief and in accordance with your professional expert

8 views?

9 **A.** I did.

10 **Q.** And you did, I think, on 15 September of 2023.

11 Remaining on that front page, could we start,

12 please, with your professional qualifications. Are you

13 a fellow of the Academy of Social Sciences, a fellow of

14 the British Academy and professor of sociology at the

15 University of Manchester?

16 **A.** I am.

17 **Q.** For many years, and this is the area in which you are

18 one of the world's leading experts, you've conducted

19 research on issues of inequality, social justice and

20 health, with a focus on ethnicity and race, ageing,

21 gender, and the interrelationships, intersectionality,

22 between these topics or these areas?

23 **A.** That's correct.

24 **Q.** At the end of that paragraph, you say that you're

25 a member of the governing board of the NHS Race and

23

1 of the subject matter in which you are expert, and for

2 the rest of us who will be hearing your evidence, could

3 you please try to keep your answers as short and

4 succinct as you can, whilst obviously doing credit,

5 giving sufficient credit to the subject matter.

6 You have been good enough to prepare for

7 her Ladyship an expert report. Is that a report that

8 you wrote with a professional colleague, a professor,

9 herself, of social science and health at the Department

10 of Global Health and Social Medicine at King's College

11 London, Professor Laia Bécáres?

12 **A.** It is.

13 **Q.** Was that report prepared by both of you?

14 **A.** It was.

15 **Q.** Now, she's not giving evidence today with you, on

16 account of the fact that she was unavailable to give

17 evidence today. But when you give evidence about the

18 subject matter of your report, will you be giving

19 evidence in a way that's reflective of your own views or

20 the views of both of you?

21 **A.** It will reflect the views of both of us. We've worked

22 together for many years and have reached this position

23 together.

24 **Q.** And of course you debated the many issues raised in your

25 report when you compiled it together?

22

1 Health Observatory and co-chair of its academic

2 reference group. What is the NHS Race and Health

3 Observatory?

4 **A.** The NHS Race and Health Observatory is an independent

5 organisation located within the NHS that focuses, as its

6 name suggests, on the relationship between race and

7 health, and focuses on policy in relation to that, as

8 well as evidence.

9 **Q.** How long has that observatory been in existence and how

10 long have you been a member of the governing board?

11 **A.** I have been a member of the governing board since it

12 started, and I'm now trying to remember, I think it's

13 about 18 months that it's been in existence.

14 **Q.** Post-pandemic, in fact?

15 **A.** Post-pandemic, yes, indeed.

16 **Q.** All right.

17 If we could then move over the page, please, to the

18 preamble, so over two pages in fact, thank you very

19 much.

20 I want to commence the examination of your report,

21 please, Professor, by setting out some of the basic

22 building blocks, the legislation that applies to the

23 area of race equality, the comparative evidence upon

24 which you draw, and the sources to which you make

25 reference later in your report.

24

1 Your report in general terms addresses ethnic
2 inequalities in the areas or the fields of health,
3 society and the economy.

4 What is meant by ethnic inequality? Is that
5 a general compendious term that refers to all the many
6 ways in which there may be an inequality in day-to-day
7 life, in that particular person's existence, in the
8 resources to which they have access, the services that
9 they receive from the state, based in some way upon
10 their ethnic grouping?

11 **A.** Yes, on the ethnic category within which they belong.

12 **Q.** This is, of course, an issue that government has paid
13 attention to, with varying degrees of success or not,
14 over the years. Is there in place legislation to try to
15 promote ethnic equality?

16 **A.** There is, and the most recent legislation is the
17 Equality Act of 2010.

18 **Q.** Over time, and particularly since 2010, have a variety
19 of government bodies, including Public Health England,
20 tried to assess, tried to -- carried out research upon
21 and tried to assess the actual state of ethnic
22 inequality in the United Kingdom?

23 **A.** They have.

24 **Q.** Public Health England prepared a report in 2018 called
25 "*Local action on health inequalities. Understanding and*

25

1 she was Prime Minister, but had a precursor when
2 David Cameron was Prime Minister. And that collated
3 data from across government departments on the extent of
4 ethnic disparity. So including education, employment,
5 housing and so on, health.

6 **Q.** Does the government publish facts and figures that it's
7 derived from its own research on publicly accessible
8 websites?

9 **A.** Yes, absolutely. So the Race Disparity Unit has
10 a publicly accessible website where it presents headline
11 figures, but also allows access to more detailed
12 reporting on those headline figures.

13 **Q.** Are those figures in fact -- or are they published under
14 headings such as the government's Ethnicity facts and
15 figures website, and the government Race Disparity Audit
16 website?

17 **A.** Indeed, yeah.

18 **Q.** So that's the government's own internal research, if you
19 like.

20 SAGE, which we know is the Scientific Advisory Group
21 for Emergencies, which was stood up, to use a terrible
22 modern idiom, during the pandemic, did that have
23 a subgroup which focused on ethnicity?

24 **A.** It did. So there was a SAGE Ethnicity subgroup that
25 I believe was established autumn 2020, something like

27

1 *reducing ethnic inequalities in health*". As it says in
2 the title, that was a report concerned with health
3 inequalities, but has government generally sought to try
4 to address the issue of ethnic inequality across
5 society?

6 **A.** So there have been a number of inquiries and
7 investigations by government into ethnic inequalities.
8 Many of those have focused on very specific areas like
9 employment or policing, more recently there has been the
10 Commission on Race and Ethnic Disparities, chaired by
11 Dr Sewell, which reported in 2021 and did look across
12 the spectrum of society, so it looked at a range of
13 features of society.

14 **Q.** What other areas of research have been carried out, or
15 what other government bodies or non-governmental
16 organisations have carried out research into the state
17 of play of ethnic inequality? So the ONS, SAGE, of
18 which we've heard of course a lot in this Inquiry, the
19 government's own Race Disparity Unit, can you list or
20 identify the main players in this field of research?

21 **A.** Yes. So prior to the pandemic, there were a number of
22 endeavours examining ethnic inequalities. The Race
23 Disparity Unit, set up within the Cabinet Office, is one
24 example of that. In fact, perhaps a prominent example
25 of that. Established by Theresa May, I believe, when

26

1 that. I think that's the correct date.

2 **Q.** You've mentioned the ONS. Does the ONS carry out
3 sometimes year by year, on other occasions less
4 frequently, surveys across the United Kingdom to try to
5 evaluate or identify and evaluate the state of play?

6 **A.** It does indeed, yeah.

7 **Q.** So does it carry out, for example, a census from time to
8 time?

9 **A.** Every ten years.

10 **Q.** Every ten years. Does it carry out any censuses that
11 are more specific? So, for example, focused on social
12 impacts and, we'll come to this in a minute, coronavirus
13 or ethnicity?

14 **A.** It carries out the annual population survey, which is
15 a very large survey, so enables data users to say -- to
16 examine and to say something about ethnic differences
17 across a range of outcomes. And it carries out a number
18 of other very important surveys, like the Labour Force
19 Survey that we use to examine ethnicity inequalities in
20 the labour market.

21 **Q.** After the time that in fact you were asked to look at,
22 which was the dawn of the pandemic, preceding the
23 pandemic, in December 2020, did the ONS carry out
24 a survey or report called "*Coronavirus and the social*
25 *impacts on different ethnic groups in the UK*"?

28

1 A. It did.

2 Q. And did it in 2021 carry out a census entitled "*Ethnic*
3 *group consensus*"?

4 A. Sorry, entitled?

5 Q. "*Ethnic group consensus 2021*"?

6 A. I don't know of that report.

7 Q. I can say with absolute certainty, Professor, that is
8 probably my fault, not yours. It may be that I have
9 misled myself. But are you aware of any ONS work done
10 by way of a census specifically focusing on ethnicity?

11 A. So in 2021 a census was carried out which includes
12 collection of data on people's ethnicity.

13 Q. Ah, it just may not therefore have been entitled as
14 I read it out.

15 A. No, so the census covers the whole population. ONS are
16 responsible for the England and Wales census, and within
17 that they collect data on people's ethnicity.

18 Q. The ONS also prepared a report on mortality, did it not?

19 A. It did.

20 Q. Again, was that a report that postdated the time that
21 you were looking at, so 2021 in fact?

22 A. It did. So that report grew out of their work around
23 ethnic differences in death rates from coronavirus,
24 where they did some very innovative work linking death
25 certificates to census records to estimate differences

29

1 practices, racism, the lack of access of those in ethnic
2 groups to social and economic resources, the prejudice
3 which they encounter and so on? So it was a very
4 wide-ranging report?

5 A. It was a very wide-ranging report that looked across
6 the board in terms of ethnic disparity.

7 Q. Now, you've introduced a number of reports, the majority
8 of which in fact postdate 2020. You were asked, were
9 you not, to look specifically at what material was
10 available at the commencement of the pandemic in order
11 to be able to ascertain what decision-makers, what
12 government would have understood the position to be when
13 it commenced making the momentous decisions which are
14 the subject of this Inquiry; is that correct?

15 A. Indeed.

16 Q. To what extent, therefore, do the later reports assist
17 you in providing the snapshot of the position at 2020?
18 For example, do any of those reports contain
19 backward-looking conclusions which might be reflective
20 in part on the position at 2020?

21 A. Yes, so inevitably those reports look at the evidence
22 across a wide period of time, and so therefore do
23 contain backward-looking evidence. I did not
24 incorporate them into my and Laia's report because they
25 were not available at the time that the coronavirus

31

1 in the prevalence of risk of death or, you know, of
2 death, and then they extended that work to examine
3 the period prior to the coronavirus pandemic. Though,
4 as you say, published in 2021.

5 Q. And importantly, that report or that survey of facts and
6 figures addressing mortality rates was a survey or
7 a report that focused on the links between ethnicity and
8 mortality, so that is to say which ethnic group suffered
9 the highest rates of mortality, whether, therefore, it
10 would impact -- or whether you were white or whether you
11 were a member of an ethnic group would affect the risk
12 of mortality?

13 A. Yes, exactly, they estimated mortality rates by ethnic
14 group.

15 Q. We'll come back to that report in greater detail later,
16 because I know you have some views on the methodology
17 behind that report and therefore the weight which can be
18 placed upon it.

19 You have mentioned Dr Sewell's report. Was that
20 a report from 2022, March 2022, or was it March 2021?

21 A. March 2021.

22 Q. March 2021. And again, that's obviously a report that
23 postdates the pandemic or the commencement of the
24 pandemic. Was that a report which looked at, in very
25 general terms, not just mortality but discriminatory

30

1 pandemic began.

2 Q. Because of course the government wouldn't have known of
3 them, they hadn't yet been produced.

4 But to the extent to which, if at all, you express
5 any views on what the reality was at 2020, what
6 the state of racism was, what the state of prejudice,
7 the levels of prejudice were at, and the way in which
8 members of ethnic groups were denied access to social
9 and economic resources, any view as to what the reality
10 was would have to be assessed in light of postdated
11 material, because it's backward looking; is that a fair
12 summary?

13 A. Certainly the evidence that we produce should be
14 considered in the light of the more recent reports,
15 indeed.

16 Q. Thank you very much.

17 Because you were asked to look at what surveys were
18 in existence and what material existed in front of
19 decision-makers in January 2020, did you go back and
20 look and see what material was available?

21 A. I did.

22 Q. If we look at the top, please, of, I think it's page 4,
23 did you find that, and of course you were aware already,
24 that the last health survey for England to oversample
25 ethnic minority people had been in 2004, and the

32

1 Department for Communities and Local Government's
2 citizenship survey, which oversampled ethnic minority
3 people and has been a key source of data, had its final
4 round of funding in 2011?

5 So although there were reports, they were, at least
6 by comparison to the post-pandemic position, fewer and
7 further between, in part because of a lack of investment
8 in funding?

- 9 **A.** Yeah, that is correct. The health survey for England,
10 just to clarify, is perhaps the most important annual
11 monitoring of the health of the population. A standard
12 survey does not contain -- because of the relatively low
13 numbers of ethnic minority people in the population,
14 a standard survey does not contain enough ethnic
15 minority people to be able to examine ethnic
16 differences. So the last time we were able to do
17 that -- or the last time we had data to enable us to do
18 that was in 2004. And a similar story goes with the
19 citizenship survey. Neither of those surveys have been
20 resourced to include ethnic minority oversamples since
21 then.
- 22 **Q.** For good reasons of fairness, is it right to say that,
23 since the pandemic, funding has become somewhat more
24 available? I believe that more funding has been
25 provided by the NIHR and by government and, therefore,

33

1 and made recommendations for how we might approach
2 addressing ethnic inequalities in health.

- 3 **Q.** If we turn over the page, to "Topic 1: Definitions",
4 could you please assist us with some of the basic
5 terminology, Professor.
- 6 "Ethnicity" and "race" are words that, of course,
7 are in extremely common use and it's not altogether
8 clear what we always mean by them when we refer to them.

9 What is, in a sentence, if you can do it, ethnicity?

- 10 **A.** So ethnicity is collective identity, an affiliation to
11 a grouping, based on ancestry, culture, religion,
12 geographical origins, and so on.
- 13 **Q.** So in essence, if you'll forgive me, who they are?
- 14 **A.** One dimension of who they are.
- 15 **Q.** One dimension of who they are.
- 16 By contrast, is "race" a word which refers to shared
17 physical features, most often skin colour?
- 18 **A.** Yes. This is how I use the term "race".
- 19 **Q.** Is that why racism, the social scourge that it is, is
20 a reflection of behaviour which is outrageously and
21 unfairly based upon, in the main, the colour of
22 someone's skin?
- 23 **A.** Not just the colour of someone's skin. So racism also
24 incorporates notions of cultural inferiority as well.
- 25 **Q.** Yes, I said in the main, but yes, thank you.

35

1 that in part is why there have been more surveys since
2 the pandemic than there were before?

- 3 **A.** Yes, that's correct. Just to add one additional bit of
4 clarification.
- 5 **Q.** Please.
- 6 **A.** There is also the UK Longitudinal Household Study, known
7 as Understanding Society, which has been running
8 throughout the period that we're talking about, so from
9 2010, I think, onwards, and that oversamples ethnic
10 minority people. So that has been a very important
11 source of data, funded by the Economic and Social
12 Research Council.
- 13 **Q.** And in fact you refer to that household survey in this
14 same paragraph, alongside the references to the census
15 in 2021, to which you've already made reference?
- 16 **A.** Yeah. And as you asked, there has been additional
17 funding since the beginning of the Covid pandemic to
18 investigate ethnic differences.
- 19 **Q.** Finally, in paragraph 8, further down the page, you
20 refer to the Public Health England report of 2018. How
21 important, in the general scheme of things, was that
22 report?
- 23 **A.** I believe that report was very important. It brought
24 together existing evidence on the patterning of ethnic
25 inequalities in health, it examined underlying causes,

34

1 At paragraph 11, you refer to racism, and you say
2 one of the elements of racism, one of its, perhaps its
3 most pernicious, elements, is a racist approach to
4 a person often entails the placing of them and their
5 cultural group on a hierarchical scale. What is meant
6 by hierarchical scale?

- 7 **A.** So it's how we evaluate each other on the basis of our
8 ethnicity and the notion that some ethnicities are more
9 valued than others.
- 10 **Q.** And by implication, some are considered inferior to
11 others and are therefore marginalised and excluded?
- 12 **A.** Yep.
- 13 **Q.** All right.
- 14 What then are inequalities?
- 15 **A.** Inequalities are unfair outcomes as a consequence of
16 processes related to inferiority, superiority and access
17 to resources.
- 18 **Q.** The consequences?
- 19 **A.** The consequences.
- 20 **Q.** And in order to aid the study of this area, is racism
21 conceptually separated into three different areas:
22 structural, institutional and interpersonal?
- 23 **A.** Yeah, so this is the approach that I take in order to
24 understand how racism operates in our society. If we
25 consider these three dimensions of highly interrelated

36

1 processes of racism, we can then begin to identify how
 2 racism leads to unfair outcomes, how it leads to
 3 inequalities.

4 **Q.** And what is structural racism?

5 **A.** So structural racism is the uneven distribution of
 6 access to resources as a result of people's ethnicity or
 7 race. So by that I include things like economic
 8 resources, geographical location, cultural resources,
 9 access to political resources and so on.

10 **Q.** It's structural because it focuses upon the way in which
 11 society and its structures, governmental, commercial,
 12 and otherwise, fail to give proper access?

13 **A.** It's structural because of the ways in which social
 14 structures constrain access to certain resources. These
 15 aren't necessarily the direct actions of particular
 16 organisations or individuals.

17 **Q.** But it's across society?

18 **A.** It's across society.

19 **Q.** Right.

20 Institutional racism, is that a reflection of the
 21 processes and procedures within institutional settings?

22 **A.** Indeed.

23 **Q.** And is interpersonal racism, as would appear to be the
 24 case from the word "interpersonal", a reference to
 25 everyday encounters of racism? Which, as what we might

37

1 one since 2004, and there had been an underinvestment in
 2 data generally with regards to ethnic minority
 3 monitoring?

4 **A.** Indeed. And as I've argued earlier, or as I said
 5 earlier, the Health Survey for England I think is
 6 an absolutely crucial resource for documenting
 7 inequalities in health.

8 **Q.** Is that the report you refer to at paragraph 17 and
 9 which you've already spoken of already?

10 **A.** That's the Health Survey for England I refer to in
 11 paragraph 16. The Public Health England report brought
 12 together evidence from a range of sources.

13 **Q.** You've referred to the census carried out by the ONS and
 14 in particular the 2011 census which preceded the
 15 pandemic, the 2021 was later, of course. A census
 16 depends, of course, on every recipient or contributor
 17 self-reporting information. To what extent does
 18 the information that can be extracted from a census have
 19 to be assessed in light of the fact that it's
 20 self-reported? Putting it another way, can the same
 21 weight be placed on self-reported data as objectively
 22 observed data?

23 **A.** So, this is a very important topic. There has been some
 24 investigation into how far measured disease correlates
 25 with self-reported health, and how far that varies

39

1 all see as the most obvious, through our personal
 2 experiences, is personal prejudice, hence interpersonal?

3 **A.** Yes, and this is how most of us see and recognise
 4 racism.

5 **Q.** All right.

6 Now, paragraph 14, please, page 7.

7 You then turn to the heart of the report, which is
 8 what was the position relating to ethnic inequalities in
 9 health prior to January 2020, for the purposes of
 10 setting, of course, the building block for what
 11 the position was that confronted government
 12 decision-makers on the cusp of the pandemic.

13 Do you conclude, in very general terms, in
 14 paragraph 15, that ethnic inequalities in health have
 15 been long-standing and persistent? Have they been
 16 documented, for example, for many years?

17 **A.** They have been documented for several decades.

18 **Q.** Was there a greater amount of documentation and survey
 19 and research in the years leading up to January 2020 or
 20 less?

21 **A.** In the decade or so leading up to January 2020, there
 22 was less total population examination of ethnic
 23 inequalities in health.

24 **Q.** Was that in the main because, as you've said earlier,
 25 the last health survey hadn't been -- there hadn't been

38

1 across ethnic groups. The bottom line of this is that
 2 for the two crucial questions in the census, they both
 3 correlate very well with risk of mortality and with risk
 4 of having a diagnosed disease, and that correlation does
 5 not appear to vary dramatically across ethnic groups or
 6 meaningfully across ethnic groups.

7 **Q.** If I may say so, I think that's admirably clear. I'll
 8 probably bring confusion in where it's not warranted,
 9 but in essence, therefore, what you're saying is the
 10 figures which are self-reported by people who contribute
 11 to a census and respond to a census, they're consistent
 12 with objectively verifiable levels of mortality,
 13 the risk of death, in ethnic grouping, and also with
 14 the objectively verifiable information relating to
 15 disease?

16 **A.** They are.

17 **Q.** What that census material shows is that over time ethnic
 18 inequalities in health have been persistent, and
 19 therefore that some ethnic groups, Pakistani,
 20 Bangladeshi and black Caribbean groups and, among women,
 21 the Indian group, have higher rates of long-term illness
 22 than the white ethnic group?

23 **A.** Yes, that's correct.

24 **Q.** Can I bring you back to the post-pandemic ONS data of
 25 2021, which I said I would, was that a report that

40

1 focused on mortality rates?

2 **A.** It was, and subsequently on life expectancy.

3 **Q.** And was that report, post-pandemic as it was,

4 consistent, in your opinion, with the pre-pandemic

5 material, the census material, the Public Health England

6 material, the Longitudinal survey and so on, in terms of

7 the persistency of ethnic inequality in health?

8 **A.** Yes, so that report covered a period prior to

9 the pandemic, so the period that we're talking about in

10 terms of the evidence that we've presented in the

11 document, and again the bottom line is it was not

12 consistent with that evidence.

13 **Q.** So the post-pandemic ONS survey, although it was

14 backward facing in terms of relying upon data from 2012

15 to 2019, reached a different general conclusion from

16 the earlier material?

17 **A.** That's correct, the conclusion it reached was that

18 the life expectancy of white people was lower than the

19 life expectancy of ethnic minority people, suggesting

20 white people had worse health, and that the mortality

21 risk for white people, consistent with what I've just

22 said about life expectancy, were higher for white people

23 compared with ethnic minority people.

24 **Q.** The conclusion of that report was that the white group

25 had a statistically significantly elevated all-cause

41

1 My concerns with this really began when I saw

2 the inconsistency between the mortality rates and what

3 we knew about morbidity or health levels. When I looked

4 a little bit closer, I saw that some of the estimates of

5 life expectancy and of mortality rates were rather

6 unusual. For example, the life expectancy of an 80-year

7 old Pakistani or Bangladeshi woman is considerably

8 longer than the life expectancy of a Japanese woman of

9 a similar age. And I use Japan as the example because

10 Japan has long life expectancies, considerably longer.

11 So when you see that, you begin to wonder whether

12 the data are correct.

13 The reason why the data may not be correct is

14 because of the linkage of administrative records, so

15 that some deaths may not be accurately linked to census

16 records, so then deaths become undercounted. And that

17 means that some people become statistically immortal,

18 they never die, in the statistical record.

19 We are working with -- or "we", me and colleagues

20 are working with ONS to explore the consequences of

21 that, but we believe that that does raise questions

22 about the conclusions that they reach.

23 The data themselves are also published as

24 experimental statistics, which means that

25 the statistical underpinnings of the analysis have not

43

1 mortality when compared to all other ethnic groups, so

2 in practice, in reality, because of the prevalence of

3 dementia, Alzheimer's and cancer in white groups, they

4 concluded or the ONS concluded that the risk of death

5 was higher, generally speaking, across the white group

6 than it was for ethnic minority groups; is that the sum

7 of it?

8 **A.** That's the conclusion of the report.

9 **Q.** But you have concerns about the methodology of that

10 report; is that right?

11 **A.** Indeed.

12 **Q.** Could you just briefly summarise what concerns you have

13 and therefore what concerns you have about the validity

14 of the conclusions that the ONS reached?

15 **A.** Yes. So the report itself was based on very innovative

16 analysis. I'm not sure whether people are aware, but on

17 death certificates we do not record ethnicity. So we

18 know whether people have died but we don't know their

19 ethnicity. So what the ONS did, and they did this as

20 part of pandemic research that they conducted, was to

21 link death certificate data to census data and to NHS

22 records. Census data and NHS records do contain data on

23 ethnicity, so they were then able to estimate risk of

24 death by ethnicity. This is incredibly innovative work,

25 and -- yeah, and difficult work to do.

42

1 yet been gold standard.

2 **Q.** All right.

3 **A.** We need to treat them with some caution.

4 **Q.** So, quite properly, there are issues raised about

5 the methodology and the statistical validity of

6 the material, which you in fact, and I think you're

7 looking at this for the ONS, will no doubt research and

8 opine upon in due course. Is it the position that

9 therefore the conclusions from the ONS post-pandemic may

10 or may not prove in the fullness of time to be accurate,

11 we just don't know?

12 **A.** We don't know.

13 **Q.** All right.

14 But what that shows is there is at least an issue as

15 to whether or not there had been changes both in

16 the levels of access to health services amongst ethnic

17 groups, levels of mortality and health inequalities,

18 over time, perhaps, before the pandemic, we just don't

19 know to what extent, if at all, there were?

20 **A.** So the data on morbidity, on health, on disease and so

21 on suggests consistency over time, that the inequalities

22 have persisted over time. The data on mortality are

23 backward looking, as you've described them, which means

24 that they are also consistent over time. So that

25 backward look is also consistent with a more recent

44

1 analysis that was conducted using data since the 2021
 2 census.
 3 **Q.** On mortality?
 4 **A.** On mortality.
 5 **Q.** Right.
 6 **A.** But, as I have suggested, my opinion is that there are
 7 statistical problems with those analyses.
 8 **Q.** At paragraphs 21 and 22, you conclude, as a result of
 9 your examination, that ethnic inequalities in health are
 10 also more pronounced at older ages, and you give some
 11 details or some examples of why that is so, and you also
 12 say, in paragraph 22, that:
 13 "Inequalities across ethnic groups begin to emerge
 14 in middle adulthood and for three [particular] groups -
 15 Bangladeshi, Pakistani and Black Caribbean people ..."
 16 **A.** Yes.
 17 **Q.** You produced a chart -- on the following page, please,
 18 if we could just scroll in, please, on that chart --
 19 does this show ethnic differences in fair or poor
 20 self-reported health by age? So these are
 21 the recipients of the surveys and the contributors
 22 indicating themselves where they have fair or poor
 23 health?
 24 **A.** That is correct, yeah.
 25 **Q.** And we can see Bangladeshi at the top, Pakistani second
 45

1 the risk of chronic conditions are higher -- the risk of
 2 a diagnosis with a chronic condition is higher amongst
 3 ethnic minority people than white British people, in
 4 general terms.
 5 **Q.** Topic 3, on the following page, page 10, "Ethnic
 6 inequalities in access to healthcare", is this the topic
 7 of the extent to which members of any particular ethnic
 8 group might go to a GP or a hospital and seek medical
 9 care?
 10 **A.** That's correct.
 11 **Q.** Are there differences between ethnic groups as to how
 12 likely it is that people use GP services than not?
 13 **A.** Apart from the Chinese group and the white Gypsy and
 14 Irish traveller group, ethnic minority people are more
 15 likely to use a GP than white British people.
 16 **Q.** And how indicative is that of the need for medical
 17 treatment as opposed to a propensity or a disinclination
 18 to want to seek help?
 19 **A.** It at least in part reflects the need for more
 20 treatment.
 21 **Q.** But not wholly?
 22 **A.** It's a very difficult statistical exercise to be able to
 23 take into account the whole of need in terms of
 24 healthcare. When you take it into account as far as you
 25 can, it explains some of the difference, some of the
 47

1 there, underneath, and then -- my eyesight will probably
 2 betray me -- black Caribbean third and white British at
 3 the bottom?
 4 **A.** White British not quite at the bottom, white British are
 5 the yellow line in the chart, and you can there are two
 6 or three lines that are not much different from them.
 7 **Q.** They are at the bottom, they're just not very far from
 8 the bottom from the other two above them.
 9 **A.** Yeah, so the black African and Chinese levels of
 10 self-reported health are pretty similar to those for
 11 white British people across the age range.
 12 **Q.** Right. You then went on to look at the position in
 13 relation to specific diseases, and obviously in
 14 the population at large there are a number of chronic
 15 conditions such as diabetes, ischaemic heart disease,
 16 hypertension and stroke and so on and so forth. What,
 17 in very general terms, did you conclude in relation to
 18 specific disease outcomes? And by "outcomes" I mean the
 19 extent to which people self-reported the existence of
 20 and the suffering from specific diseases.
 21 **A.** Yeah, so the picture does become complicated because
 22 specific diseases have specific -- have differences in
 23 prevalence across ethnic groups that don't immediately
 24 parallel -- each disease doesn't immediately parallel
 25 the other. But in general terms, in high-level terms,
 46

1 higher rate, which suggests that need is at least one of
 2 the drivers of this.
 3 **Q.** Yes. In essence, it must be a factor?
 4 **A.** It is a factor.
 5 **Q.** Yes. All right.
 6 You also referred to a Public Health report in 2018
 7 which expresses the view that ethnic minority groups
 8 report lower satisfaction with primary and secondary
 9 healthcare, and you also refer to the particular field
 10 of maternal and neonatal healthcare, where ethnic
 11 minority women experience less good communication with
 12 providers and also delays in antenatal care?
 13 **A.** That is correct, the Public Health England report, in
 14 paragraph 28, brings together evidence from a large
 15 number of studies. The work on maternal and neonatal
 16 morbidity has been done by a handful of studies.
 17 **Q.** Lastly under this section, at 31 and 33, you deal with
 18 the issue of access to mental health services. 31:
 19 "... ethnic minority people are more likely than
 20 White people to experience high rates of admissions
 21 involving the police, less likely to be referred to by
 22 a GP ..."
 23 For mental health services.
 24 And, 33, there are ethnic inequalities in relation
 25 to young people in addition, particularly black young
 48

1 people, who are more likely to be referred through
2 education, mental health services, social care, relative
3 to primary care?

4 **A.** That is correct.

5 **Q.** All right. Well, I'm not going to ask you any more
6 questions about that, because, if I may say so, you've
7 set it out very clearly and your conclusions are
8 self-evident in those paragraphs.

9 Topic 4, social and economic resources. What is,
10 what are social and economic resources?

11 **A.** So here I -- or we refer to things like housing,
12 employment, education, yeah, et cetera.

13 **Q.** Over time, has there been a persistent inequality in
14 terms of those resources?

15 **A.** The evidence we summarise strongly suggests that that
16 inequality has been persistent. Is present and has been
17 persistent.

18 **Q.** And that's across the whole range of economic activity,
19 so employment, income, educational outcomes, housing,
20 area deprivation, discrimination and so on, this is
21 a huge area.

22 **A.** It is a huge area, but those inequalities are
23 persistent. There is variation in the detail,
24 of course, but those inequalities are persistent.

25 **Q.** To what extent does an individual or have individual

49

1 groups, not all of them, but it is higher in ethnic
2 minority groups, and that higher rate has largely
3 remained persistent over time.

4 **Q.** Do you reach the view that it's remained persistent
5 because the rates of unemployment in ethnic groups are
6 still there, despite the fact that ethnic minority
7 populations now have a large proportion of second and
8 third generation people within them and therefore might
9 otherwise be expected to have enjoyed better prospects?

10 **A.** Indeed, we would expect -- I would have expected over
11 time for ethnic inequalities in things like employment
12 to have diminished because the resources that we sell as
13 we apply for jobs, the inequalities in those resources
14 should have reduced over time, across generations and
15 over time.

16 **Q.** The government has made the point in the response to
17 your report, by way of what's called a Rule 10(4)
18 submission, that since the pandemic -- and again
19 emphasising that you were looking at the position as
20 at 2020 here -- since the pandemic there is some
21 material, in particular an annual population survey
22 in 2021, which suggests that the risk of unemployment or
23 the levels of unemployment are narrowing. Would you
24 agree or not?

25 **A.** So I would qualify the statement. The levels of

51

1 surveys or censuses tried to unpick the individual areas
2 which are grouped in the area of social and economic
3 resources? So are there specific surveys dealing with
4 just housing, for example, or just employment, or is
5 this information which has to be extracted from a much
6 larger body of data?

7 **A.** There are specific studies around housing, specific
8 studies around employment, specific studies around
9 health and so on, but the census, perhaps one of
10 the most useful tools or one of the most useful sources
11 of data, does cover a number of these dimensions
12 jointly.

13 **Q.** Of particular importance to this Inquiry is, of course,
14 employment, because the figures appear to indicate, and
15 they're very clear, that certain people in certain jobs
16 were more at risk of being infected, depended of course
17 on whether they were on the frontline of healthcare or
18 whether they were delivering public services which
19 required them to come into contact with other people who
20 might be infected, so employment and the nature of
21 employment, whether it's part or full-time and what
22 sort of employment it is, is of great importance.

23 What general conclusions did you reach in relation
24 to the risk of unemployment, firstly?

25 **A.** So the risk of unemployment is higher in ethnic minority

50

1 unemployment are reducing, the gap between ethnic
2 minority people and white British people has remained.

3 And it's also important to recognise that one of
4 the crucial dimensions of employment is not just having
5 a job but the type of job you have, and so that
6 actual -- those data do not tell us much about part-time
7 employment, for example, and the dramatic move of some
8 ethnic minority groups into part-time employment from
9 full-time employment.

10 **Q.** So in essence, that proposition, whilst it might well be
11 right in part, doesn't tell the full story, that's what
12 you would say?

13 **A.** Doesn't tell the full story and I think the headline
14 conclusion, that ethnic inequalities are diminishing, is
15 not the correct conclusion.

16 **Q.** Yes. I think to be fair to them, I actually put it in
17 a different way, Professor, I said they suggest that
18 the gap in levels of unemployment is lowering or
19 reducing, which isn't what you've described it as.

20 **A.** Okay.

21 **Q.** Paragraph 36, you then deal with the point which you've
22 just raised, which is the type of work. So are there
23 ethnic differences in the employment profile of ethnic
24 minority people? That is to say, are they employed in
25 sectors that may increase the risk of exposure to

52

1 an infectious agent, such as transport, delivery jobs,
 2 healthcare assistants, hospital cleaners, social care
 3 workers, nursing and medical jobs and the like?
 4 **A.** That is correct.
 5 **Q.** Can you give us any figures or a closer indication of
 6 the proportion of employment undertaken by ethnic
 7 minority people which is in those sectors?
 8 **A.** I'm sorry, I don't have those figures off the top of my
 9 head, and I don't have a note in relation to those
 10 figures, but I think it has been very well documented in
 11 a number of sources that these are the locations where
 12 ethnic minority people are more concentrated and ...
 13 yeah.
 14 **Q.** Housing. Relevant to this Inquiry because of the
 15 greater risk of infection in a multigenerational
 16 household, and that's obviously relevant to the
 17 governmental decision-making as to how restrictions and
 18 lockdowns were imposed and what the impact would be on
 19 such housing. Are there conclusions that you can draw
 20 in relation to the proportion of people in ethnic
 21 minority groups who live in multigenerational households
 22 or overcrowded households, or households which are seen
 23 as deprived because of lack of central heating and so on
 24 and so forth?
 25 **A.** So that is the case for some ethnic minority groups,

53

1 featuring at the lowest point, the percentage points, or
 2 are we talking about different ones?
 3 **A.** Yes, my Lady, there are three groups that are
 4 particularly vulnerable, according to the general data
 5 we have, which are the Pakistani, Bangladeshi and
 6 black Caribbean group. You have less coverage of a very
 7 vulnerable group, which is the white
 8 Gypsy/traveller/Roma group.
 9 **LADY HALLETT:** Is that in any way related to the difficulty
 10 in getting data from them because they don't always have
 11 a permanent base, or ...
 12 **A.** I think it -- my view is that it relates to our
 13 willingness to reach out, to get to those people. But
 14 I accept it's more complicated.
 15 **MR KEITH:** The evidence, in part your own evidence,
 16 indicates that there is another group of people who are
 17 digitally excluded, and that is the elderly.
 18 Are you in a position to draw any view, to express
 19 an opinion as to comparatively what the levels of
 20 digital exclusion are between some ethnic minority
 21 groups and the elderly?
 22 You will look in vain at that paragraph, Professor,
 23 I'm afraid I've bowled you a difficult ball, it's not in
 24 that paragraph.
 25 **A.** So the evidence we have in terms of older ethnic

55

1 they're more likely to be in poor quality housing, more
 2 likely to be in the private rental sector, which runs
 3 the risk of poorer quality housing, and more precarious
 4 housing, and more likely to be in overcrowded houses
 5 than white British people. This is not across all
 6 ethnic minority groups, but it's the case for some
 7 ethnic minority groups.
 8 **LADY HALLETT:** Mr Keith, I don't know how your timing is
 9 going?
 10 **MR KEITH:** That's a very good moment.
 11 **LADY HALLETT:** Very well, I shall return at quarter to.
 12 (11.30 am)
 13 (A short break)
 14 (11.45 am)
 15 **MR KEITH:** Professor, higher pollution levels, are ethnic
 16 minority groups more likely than white majority groups
 17 to live in deprived neighbourhoods with higher pollution
 18 levels?
 19 **A.** Yes.
 20 **Q.** And are ethnic minority groups more likely than the
 21 general population to experience digital exclusion?
 22 **A.** Some ethnic minority groups, not all.
 23 **Q.** Yes.
 24 **LADY HALLETT:** You said "some" more than once. Are we
 25 always talking about the same minority groups that are

54

1 minority people and digital exclusion cannot be easily
 2 derived from survey data, simply because of the very
 3 small number of older ethnic minority people who appear
 4 in surveys. Qualitative research suggests that older
 5 ethnic minority people are particularly at risk of
 6 digital exclusion. But, as you say, I haven't
 7 reported ...
 8 **Q.** And that's not a surprising conclusion at all?
 9 **A.** It's not a surprising conclusion.
 10 **Q.** All right.
 11 Topic 5, the role of racism. Bearing in mind what
 12 you said earlier about the definitional differences
 13 between structural, institutional and interpersonal
 14 racism, do you conclude that ethnicity remains strongly
 15 associated with social location, status and power,
 16 leading to inequalities in access to the resources that
 17 you've described, because of ongoing structural racism?
 18 **A.** That is my opinion.
 19 **Q.** In essence, at its most basic, access to resources is
 20 more limited for members of its groups because they are
 21 members of those groups; is that it?
 22 **A.** Because of the way society is organised and
 23 the consequences of that for members of those ethnic
 24 groups.
 25 **Q.** In relation to interpersonal racism, that is to say acts

56

- 1 of racism in everyday life, everyday lives, can you say
2 anything about the level of interpersonal racism over
3 time in the United Kingdom?
- 4 **A.** Measuring the level of interpersonal racism is extremely
5 complicated. The ways in which we phrase questions, the
6 ways in which they're interpreted makes it difficult to
7 capture all dimensions of interpersonal racism. But the
8 headline response to your question is that it appears
9 that levels of interpersonal racism on average have
10 remained consistent over time.
- 11 **Q.** Now, there are a number of different ways in which
12 levels of racism might be surveyed or monitored,
13 the most important is the self-reported surveys where
14 members of the ethnic minorities report on the degree to
15 which they have experienced racist abuse, assault or
16 vandalism; is that correct?
- 17 **A.** That's correct, that's the measure has been used quite
18 consistently over time.
- 19 **Q.** From what time period do those sorts of reports date
20 upon which you place reliance for your conclusion that
21 there had been a persistence of racism over time?
- 22 **A.** So they were first used on a national level in 1993/4,
23 the survey was carried out in 1993/4, and were repeated
24 in a few surveys subsequently.
- 25 **Q.** What dates were those subsequent surveys?

57

- 1 figure 3, what the impact is of those reports in the
2 surveys, which is that -- if you could scroll into the
3 charts, thank you very much.
- 4 The solid line indicates self-reported acts of
5 racism. That is to say, members of the ethnic groups
6 that you identify, Pakistani, black Caribbean and Irish,
7 have experienced racism, and they're the solid groups.
8 And we can see in the bottom right-hand half of the page
9 a fairly persistent line, because the lines are
10 horizontal, perhaps less persistent in the case of
11 the Irish, but over time from 1991 to 2008, which is
12 the last survey you mentioned. Those figures have
13 remained fairly constant.
- 14 Then there's self-reported fear of racism, which has
15 remained constant in the case of black Caribbean people.
16 In the case of Pakistani people, the fear of racism has
17 gone up.
- 18 What is the top line, starting on the left at 1983,
19 by comparison to fear of racism or experience of racism?
- 20 **A.** The top line reflects the general population's responses
21 to a question asking whether they are prejudiced against
22 ethnic minority people, and it shows how that rate has
23 changed from 1983 through to 2013. Each square is the
24 period when the data were collected, and you can see it
25 was collected quite frequently in the early phase of

59

- 1 **A.** I'd need to look at my chart here, 2001 and 2008,
2 I believe, those ...
- 3 **Q.** Then were there further reports or further surveys
4 thereafter, or is the last survey upon which you place
5 reliance that year in 2008?
- 6 **A.** The last survey that used that wording of the question.
7 There have been other surveys that have continued to
8 collect data on experiences of racism and
9 discrimination, most notably the survey I referred to
10 earlier, Understanding Society: The UK Household
11 Longitudinal Study.
- 12 **Q.** And when was the longitudinal household survey?
- 13 **A.** That started I believe in 2010, and it's an annual
14 survey, but it doesn't collect the measures of racism
15 every year.
- 16 **Q.** It does?
- 17 **A.** It does not. It does it every few years.
- 18 **Q.** So would it be fair to say that the primary material,
19 the primary surveys upon which you've placed reliance --
20 and it is of course because that is all that there is --
21 is a little dated by the viewpoint of 2020?
- 22 **A.** The pattern over time is a little dated. The pattern
23 over time that I present in the report is a little
24 dated.
- 25 **Q.** You properly identify, and we can go to the next page,

58

- 1 this and less frequently in the later phase, and it
2 basically shows, in my view, a fairly consistent level
3 of reporting that you are prejudiced, that ranges
4 between 30% and 40% over this time period.
- 5 **Q.** Now, it's obvious that the figures must to some extent,
6 because they're -- the asking of anybody the question
7 "Are you prejudiced?" of course may not elicit
8 an entirely truthful answer, so is that an issue which
9 is taken into account in this survey or this approach?
- 10 **A.** It's an issue that needs to be taken account of in terms
11 of the interpretation of responses to this question.
- 12 **LADY HALLETT:** Because an awful lot of people don't know
13 that they're prejudiced when they are?
- 14 **A.** And the willingness to admit you're prejudiced in front
15 of an interviewer is also going to vary.
- 16 **MR KEITH:** So the figures of actual prejudice could be
17 higher because of under-reporting, or if you ask the
18 question to what degree do they know that they're
19 prejudiced the figure could be lower because of
20 a failure to identify that they are prejudiced?
- 21 **A.** That's correct, and it's also important to bear in mind
22 how those issues may change over time.
- 23 **Q.** Indeed.
- 24 What survey does the blue block in 2013 for
25 prejudice signify? What survey is that? Because that's

60

1 in 2013, but the earlier surveys for all the other
2 indices, indicia, are different.

3 **A.** Yeah, so the data for each of these lines comes from
4 a range of surveys. The only consistent line is
5 the blue line at the top on prejudice, which comes from
6 the British Social Attitudes Survey, which is repeated
7 every year, although the question on prejudice is not
8 repeated every year.

9 **Q.** And was the last year in which that question was
10 contained in the survey 2013, which is why there's
11 a block on the chart?

12 **A.** At the time we did this analysis, that was the last --

13 **Q.** Right.

14 So the last objective or quantifiable data
15 underpinning your conclusions is from 2013?

16 **A.** Indeed.

17 **Q.** All right.

18 The reason I ask, Professor, as you know, is that in
19 the submissions put forward to the Inquiry
20 the government says: well, what about other surveys or
21 data from 2013 to 2020, and also what about surveys
22 post-pandemic which may be reflective of levels of
23 prejudice pre-pandemic?

24 Do you follow?

25 **A.** Yes.

61

1 group.

2 That is a comparative survey, we don't know on what
3 it was based, and it obviously says something to the
4 general advantage of the United Kingdom.

5 **LADY HALLETT:** Sorry, is that they would wish to live next
6 door or they wouldn't?

7 **MR KEITH:** 1% say they would not like to -- sorry, did
8 I miss out the "not"?

9 **LADY HALLETT:** Yes, you did.

10 **MR KEITH:** I do apologise.

11 Did it say anything about the levels of prejudice,
12 objective levels of prejudice in the United Kingdom, as
13 opposed to saying something, and perhaps not very much,
14 about the comparative position of the United Kingdom?

15 **A.** So the World Values Survey is actually a very important
16 survey, that enables us to explore attitudes across
17 the globe. It includes very many countries, and so
18 enables us to position attitudes held in
19 the United Kingdom alongside attitudes held in other
20 countries. So for that purpose it's a very valuable
21 survey.

22 That question is a very specific question that
23 captures just one dimension of people's experiences, or
24 people's prejudicial views. So to generalise from that
25 one question to a broader dimension of prejudice against

63

1 **Q.** Is there really an absence of data 2013 to 2020? Was
2 the research and the surveys simply not done?

3 **A.** As I mentioned earlier, there is this crucial survey
4 called Understanding Society which has continued
5 throughout this period and over that period has
6 intermittently asked questions on racism and
7 discrimination. Those questions are different from the
8 questions that I charted in this figure, which is why
9 they're not included in this figure, because the way you
10 ask the question is crucial. But what it shows is that
11 ethnic minority people continue to report experiences of
12 racism and discrimination up to the period of
13 the pandemic, and the levels at which they report this
14 doesn't change very much over that period.

15 Post-pandemic there have been additional surveys
16 conducted on this question.

17 **Q.** The government refers in particular to something called
18 the World Values Survey, I think it's April 2023,
19 earlier this year, but in any event that survey suggests
20 that of 18 countries, one of the least prejudiced -- and
21 I'll come to the significance of this in a moment, of
22 course -- one of the least prejudiced is the
23 United Kingdom. The survey reports that only 1% of
24 the United Kingdom public say that they would wish to
25 live next door to a neighbour of a different ethnic

62

1 ethnic minorities I think is a bit of a stretch, but
2 there are important conceptual and methodological issues
3 related to that, but I would not use that as
4 an indicator that levels of prejudice have decreased.

5 **Q.** Finally, the issue of institutional racism, upon which
6 we have not touched in this context, is there
7 a difficulty in separating out the degree of racism that
8 comes from individuals on an interpersonal basis and the
9 extent to which racism is perhaps baked into
10 the institutions of which those individuals form part?

11 **A.** Yes. So although I've talked about the difficulties of
12 measuring interpersonal experiences of racism, these are
13 straightforward experiences, therefore you can design
14 questions to capture that. In terms of institutional
15 racism and structural racism, you can't ask people
16 questions about this in a direct way, you have to ask
17 about the consequences of racism. So in terms of
18 structural racism, you can see the consequences, in
19 terms of the resources that people have access to. In
20 terms of institutional racism, you can see it operating
21 in terms of the processes and outcomes of the actions of
22 institutions.

23 **Q.** Topic 6, the role of cultural and genetic difference.
24 In this chapter, do you investigate the argument put
25 forward by some that differences in access to health

64

1 resources and, on a wider sense, ethnic inequality in
 2 health, that is to say the risk of disease, mortality
 3 rates and so on, are in some way connected to
 4 the cultural or genetic characteristics of that person?
 5 So, putting it another way, saying a Chinese person is
 6 more likely to have a worse health outcome in general
 7 terms because genetically he or she is more prone to
 8 cancer, that sort of argument. Is that the argument
 9 which underpins this argument about cultural and genetic
 10 differences and their impact?
 11 **A.** Yes, we felt it very important to discuss this topic,
 12 for perhaps very obvious reasons. Genetics and health
 13 behaviours, culturally informed health behaviours,
 14 inevitably impact on our health. And we assume, we make
 15 the assumption in everyday thinking, that health is
 16 a biological outcome and therefore genetic and cultural
 17 differences across ethnic groups may lead to ethnic
 18 differences in health.
 19 It's a common lay approach to thinking about why
 20 ethnic groups might have a higher risk of poor health,
 21 so we felt it important to discuss this.
 22 **Q.** And is the problem here that the argument, as I've so
 23 defined it, is insufficiently nuanced? It's too bold,
 24 too broad brush an approach? Plainly there may be some
 25 ethnic groups who do suffer more widely from particular

65

1 risk of infection and mortality during a pandemic. Do
 2 you conclude in paragraph 62 that because of
 3 the inequalities that you've described, including
 4 the stress generated by experiences of and knowledge of
 5 racism, higher levels of chronic disease, which, as
 6 we've explored, is prevalent or is present in some
 7 ethnic groups, and early onset of biological ageing,
 8 ethnic minority people are more at risk?
 9 **A.** Indeed, including the social and economic inequalities
 10 faced by ethnic minority people.
 11 **Q.** Just picking apart that proposition in part, are there
 12 any figures showing the degree of stress or are there
 13 figures other than self-reported stress upon which you
 14 have been able to rely for the purposes of assessing
 15 that degree of stress?
 16 **A.** There have been studies that have examined biological
 17 stress responses to experiences of racism which show
 18 the rise in those biological responses when people are
 19 exposed to narratives of racism.
 20 **Q.** Do we presume that it is not possible to delineate
 21 the degree to which any one of those factors may be
 22 a greater contributory factor than any of the others?
 23 So, for example, are the pre-existing social, economic
 24 and health inequalities that you've described likely to
 25 be the greater contributory factor to the risk of

67

1 diseases.

2 The fallacy or the flaw in this approach is to make
 3 broad or to draw broad conclusions about differences
 4 between ethnic groups in the hope, foolishly, that that
 5 will assist in identifying health treatment, for example
 6 saying, "Well, why don't we give vitamin D to particular
 7 segments of the population because they are drawn from
 8 particular ethnic groups", is that the fallacy, is that
 9 the wrongful approach?
 10 **A.** Yeah, the fallacy is to look at an association and to
 11 take a common sense approach to understanding the causes
 12 of that association without investigating it.
 13 **Q.** Right. So in fact it's in that category of proposition,
 14 equally flawed, to the effect of, for example, the sole
 15 driver of worse health outcome is ethnicity?
 16 **A.** Indeed.
 17 **Q.** The truth is it is a far more sophisticated and complex
 18 debate, ethnicity is related to deprivation, geography,
 19 housing, exposure to risk and racism, and as a result of
 20 all those features, based in part upon ethnicity, you
 21 can say ethnic grouping is relevant to the health
 22 outcome?
 23 **A.** Indeed.
 24 **Q.** Right.
 25 Topic 7, implications of ethnic inequalities for

66

1 serious illness and mortality rather than stress or
 2 biological ageing?
 3 **A.** So these processes are intimately related to each other,
 4 so pre-existing social and economic inequalities are
 5 the driver of higher levels of chronic disease and also
 6 a driver of earlier onset of biological ageing. And
 7 racism is part of the set of processes that lead to
 8 the social and economic inequalities, as well as having
 9 a direct effect on people's biology.
 10 **Q.** Now, beginning to draw the threads together, topic 8,
 11 the implications of ethnic inequalities for adverse
 12 outcomes resulting from non-pharmaceutical
 13 interventions, that is to say government steps that are
 14 not drug or vaccine-related, so social restrictions,
 15 lockdowns and so on.
 16 You set out some of the indicia of inequality:
 17 poorer quality and overcrowded housing, lack of access
 18 to digital devices, broadband, dislocation from
 19 education, the types of employment, the greater levels
 20 of unemployment and so on. All the features that you've
 21 described already.
 22 Do you set them out here in order to make, if I may
 23 say so, the relatively straightforward proposition which
 24 is that all these issues, all these indicia of
 25 inequality, have a direct bearing on the impact of any

68

1 particular non-pharmaceutical intervention that any
2 government might impose?

3 **A.** Indeed, the pre-existing inequalities mean that those
4 interventions are likely to have a more adverse impact
5 on ethnic minority people.

6 **Q.** You then go on to deal with two particular examples of
7 where clinical interventions have a different outcome
8 because of ethnicity. Firstly, pulse oximetry. What is
9 pulse oximetry?

10 **A.** Pulse oximetry is a convenient device that can be used
11 to measure the level of oxygen saturation in the blood,
12 and therefore an indicator of the beginnings of
13 respiratory failure.

14 **Q.** And do pulse oximeters rely upon, mechanically, the
15 transmission of light through the skin?

16 **A.** Exactly.

17 **Q.** On account of ethnicity, are there differences in the
18 way in which pulse oximetry may work?

19 **A.** So there is extensive evidence, some from before the
20 pandemic and since the pandemic occurred, which
21 demonstrates that pulse oximeters do not work as well on
22 darker skin, they're more inaccurate.

23 **Q.** Because in the health service pulse oximetry is
24 a particularly valuable indicator for people who are
25 older, there is an impact insofar as the cut-off date

69

1 you mean by that reference in fact the position as at
2 2020?

3 **A.** Indeed.

4 **Q.** All right. May we take it -- I mean, I think we're all
5 aware that a great deal of work was done in relation to
6 addressing vaccine hesitancy during the pandemic. Did
7 the Minister for Equalities, Kemi Badenoch MP, in fact
8 produce a number of reports trying to address
9 the problem of vaccine hesitancy?

10 **A.** She did, once government became aware that this was
11 an issue.

12 **Q.** The last topic in your report is topic 10, missed
13 opportunities. Do you set out in that paragraph the
14 areas in which you believe the government should have
15 done more to try to tailor its interventions and its
16 responses taking into account the inequalities that
17 you've described in your report?

18 **A.** Yes, this is an attempt to provide a high-level summary
19 of the considerations that government and
20 decision-makers generally could have taken in the light
21 of evidence that was available prior to the pandemic.

22 **Q.** To what extent -- are you aware, you may not know, but
23 to what extent did various parts of the government,
24 for example SAGE, Public Health England, the UKHSA, or
25 the Health and Safety Executive, or the Faculty of

71

1 for age under which the NHS won't therefore generally
2 use pulse oximetry ought to be re-examined in the case
3 of its groups because, as you say, there are differences
4 of outcome on account of differences in skin colour?

5 **A.** So that's not quite the proposition that we -- or the
6 opinion that we express in this document. The opinion
7 is two-fold. One is that pulse oximeters are less
8 accurate in darker skin, so if you use them to make
9 clinical judgments then you need to either design new
10 devices or take that into account.

11 The other argument is that if you have an age
12 cut-off for the use of an intervention, then you need to
13 take into account the earlier biological ageing of
14 ethnic minority people. So, as we documented, a 50-year
15 old Bangladeshi is not the same as a 50-year old white
16 British person on average.

17 **Q.** Right, that's very clear, thank you.

18 The second area that you address in terms of
19 clinical intervention is the roll-out of vaccines. You
20 say at paragraph 82:

21 "Given the existing evidence on vaccine
22 hesitancy ..."

23 More dedicated effort should be made to "address the
24 concerns of ethnic minority people".

25 Although you say "given the existing evidence", did

70

1 Occupational Medicine, attempt to address any of these
2 issues as the pandemic rolled on?

3 **A.** So once it became apparent that ethnic minority people
4 were dying at higher rates from Covid infection --

5 **Q.** Can I just pause you there, can you express a view as to
6 when that generally became understood?

7 **A.** So it became visible in the general media in March and
8 April, if I remember correctly, March and April 2020.

9 **Q.** Thank you.

10 **A.** Research began under way around that time, with a number
11 of non-government agencies doing research, including
12 Professor Bécares and myself. Data was difficult but we
13 and others did some work to illustrate the extent of
14 ethnic inequality and risk of mortality, and then ONS
15 began to gear up to do this in a much more robust way.

16 But I think from those early days, public health
17 responses recognised the higher risk amongst ethnic
18 minority people and began to try and do things about
19 that.

20 **Q.** You say "public health responses"; do you mean bodies
21 within and without government?

22 **A.** Yes.

23 **Q.** So across the whole range, in fact, of this field.

24 So when you express your views as to what more could
25 have been done, do you express those views in light of

72

1 what was done or do you restrict yourself to identifying
 2 conceptually where the problem areas were, as at
 3 the position in 2020?
 4 **A.** So this is where the problem areas were at the outset of
 5 the pandemic, and the issues that should have been
 6 considered when things like non-pharmaceutical
 7 interventions were put in place.
 8 **Q.** Regardless of the extent to which they were thereafter
 9 considered, if they were considered at all?
 10 **A.** Regardless of whether they were considered afterwards.
 11 **Q.** Right, thank you, that's very clear.
 12 So you identify the broad areas in which these
 13 inequalities of outcomes should have been addressed or
 14 should be addressed or the extent to which
 15 the government should have started addressing them
 16 in 2020: economic safety nets for the circumstances of
 17 ethnic minority people, precarious work -- who were in
 18 precarious work, self-employed in sole trading or small
 19 business.
 20 Of course there were schemes, not for determination
 21 in this module, for self-employed and so on and
 22 so forth, and we'll have to look in due course at
 23 the extent to which the schemes that were put in place
 24 did address your concerns.
 25 There is the link between the development of
 73

1 to which it was:
 2 "... attention should be paid to the risk of
 3 an increase in prejudicial sentiment leading to
 4 a blaming of ethnic minority people ..."
 5 And such racist behaviour was required to be
 6 addressed?
 7 **A.** Indeed.
 8 **MR KEITH:** Professor Nazroo, thank you very much.
 9 Now, there will be some further questions for you.
 10 **LADY HALLETT:** I have the list, Mr Keith, thank you.
 11 May I just explain to those who haven't followed
 12 this process before, before the witness gives evidence,
 13 I'm given a list of questions that core participants
 14 would like to ask. I direct which questions they may
 15 ask and I set time limits, and I'm afraid I have to be
 16 fairly strict with those time limits.
 17 **MR KEITH:** My Lady, may I also explain that you give
 18 permission for those areas to be explored once,
 19 of course, you've heard the extent of the evidence
 20 already given, so may I invite you to give permission
 21 for the three areas that Covid Bereaved Families for
 22 Justice and Covid Bereaved Families for
 23 Justice Northern Ireland have raised within their
 24 ten-minute time allotment for Professor Nazroo?
 25 **LADY HALLETT:** Certainly.
 75

1 lockdown rules and their surveillance on the fact that
 2 those in ethnic minorities suffer from overcrowded,
 3 poor-quality housing, lack of access to outside and
 4 green spaces and reduced access to the internet.
 5 Hugely important to the lockdowns; yes?
 6 **A.** Yes.
 7 **Q.** Social distancing and lockdown measures are linked to
 8 the degree of digital exclusion, because of isolation
 9 and the inability to be able to receive information
 10 about what the government has in mind for us all next.
 11 Clinical interventions were required to be developed
 12 in partnership with ethnic minority people and trials of
 13 their effectiveness and side effects.
 14 My Lady will be hearing a bit about that in a moment
 15 from Professor Banfield of the BMA.
 16 For NPIs and clinical interventions there was
 17 a requirement to use the strength and cohesiveness of
 18 ethnic minority communities, that is to say to speak to
 19 them, to communicate with them, and to address how their
 20 needs and concerns could be more properly and carefully
 21 met, in the development of the intervention?
 22 **A.** Indeed, to work in partnership.
 23 **Q.** Then lastly, in paragraph 91, you say that part of
 24 the government's obligation as at 2020 should have
 25 been -- again, I emphasise, we don't yet know the extent
 74

1 Mr Weatherby.
 2 **Questions from MR WEATHERBY KC**
 3 **MR WEATHERBY:** Professor, I am going to ask you a handful of
 4 questions on behalf of bereaved families who are part of
 5 the Covid Bereaved Families for Justice UK group,
 6 a significant number of whom are from ethnic minority
 7 communities.
 8 Mr Keith's already touched on my first point. At
 9 paragraph 6 of your report, you comment on the lack of
 10 data in the ten years leading up to January 2020
 11 relating to ethnic inequalities because of
 12 underinvestment or contributed to by underinvestment.
 13 Is it right that the effect of the lack of such data
 14 is to reduce the ability to identify and mitigate
 15 foreseeable pre-existing ethnic inequalities?
 16 **A.** That is correct.
 17 **Q.** Would you agree, therefore, that the underinvestment in
 18 data for the understanding and monitoring of ethnic
 19 inequalities over this period is itself, therefore,
 20 an example of structural racism?
 21 **A.** I would argue -- I'm sorry to be kind of definitional,
 22 but I would argue that this is institutional racism
 23 within --
 24 **Q.** Okay.
 25 **A.** -- within the process of commissioning --
 76

1 Q. Right, so you would classify it -- I don't think it
2 probably matters, but that's very helpful --
3 institutional racism.

4 My second point, at paragraphs 26 to 33, you
5 highlight the reported poor experiences of members of
6 its ethnic groups with primary and secondary healthcare
7 historically.

8 Are these negative experiences likely to have
9 reduced access to healthcare when needed in the eye of
10 the crisis?

11 A. It's hard to make that extrapolation in terms of the eye
12 of the crisis because of the nature of the crisis --

13 Q. Yes.

14 A. -- where the risk that we were all under was very
15 obvious, but it is possible.

16 Q. Yes, and perhaps then, for example, language
17 difficulties, with the 111 service, it would be more
18 difficult for accessing of that; yes?

19 A. Yes, so this is a -- language interpretation is a major
20 issue. It affects a relatively small minority of ethnic
21 minority people but it is absolutely crucial for them.

22 Q. Okay, perhaps a wider one then is a reduced trust.
23 Through negative experience there's a reduced trust in
24 guidance and such matters?

25 A. Exactly. And this is, I think, something that in our

77

1 the sources of that, which include the issues that you
2 have raised. And we had reasonable evidence on how that
3 might be addressed.

4 Q. Yes, and so having had this problem highlighted in
5 the 2018 report, at least, is there anything you're
6 aware of that was in fact done to address this problem
7 of engagement, particularly in relation to vaccine
8 hesitancy, before the pandemic?

9 A. Before the pandemic, there was not.

10 MR WEATHERBY: Thank you very much, Professor.

11 LADY HALLETT: Thank you very much, Mr Weatherby.

12 Now, I don't think I'm saying goodbye, Professor,
13 am I? I think you're returning this afternoon.

14 THE WITNESS: I am.

15 LADY HALLETT: You won't need to take the oath again.

16 Thank you very much.

17 (The witness withdrew)

18 MR KEITH: Thank you, my Lady.

19 Once the Professor has gone, could we perhaps turn
20 to another eminent professor, Professor Philip Banfield.

21 LADY HALLETT: Just so people understand, the reason
22 Professor Nazroo is coming and going is we were trying
23 to do it in specific areas, but I don't think it's
24 worked totally because of the availability of some
25 witnesses.

79

1 conclusions we suggest should have been paid attention
2 to.

3 Q. Yes. Therefore, would the reported poor experiences
4 likely have impacted on the rate of infection and,
5 therefore, mortality in ethnic minority groups?

6 A. That's very hard to judge. It's unlikely, in my view,
7 to have impacted on risk of infection. It may have
8 impacted on poor outcomes and certainly may have
9 impacted on vaccine hesitancy.

10 Q. Right. That's my last point that I'm just coming on to.
11 So the lower satisfaction with primary and secondary
12 healthcare services reported by ethnic minority groups,
13 and generally the poor experience of ethnic minority
14 women within maternal and neonatal healthcare, which was
15 asserted in the 2018 report that you have been referred
16 to, the PHE report, should they have raised the issue
17 for policymakers that future engagement with ethnic
18 minority communities may be negatively impacted?

19 A. That is my opinion.

20 Q. Yes. That brings me on to the point of vaccine
21 hesitancy. So was it likely to have been a factor in
22 lowering vaccine take-up amongst ethnic minority groups?

23 A. I think prior to the pandemic we had good evidence that
24 there would be higher levels of vaccine hesitancy
25 amongst ethnic minority people. We had good evidence on

78

PROFESSOR PHILIP BANFIELD (affirmed)**Questions from LEAD COUNSEL TO THE INQUIRY**

3 MR KEITH: Could you give the Inquiry your full name,
4 please.

5 A. Yes, I'm Professor Philip James Banfield.

6 Q. Professor Banfield, are you the chair of the BMA's UK
7 council?

8 A. Yes, I am.

9 Q. You were asked by the Inquiry to provide, by way of
10 Rule 9, a witness statement addressing in very broad
11 terms, at least descriptively now, for present purposes,
12 in very broad terms, the role of the BMA in the pandemic
13 and the way in which, firstly, the members of the BMA,
14 those who you represent, suffered under the pandemic,
15 and secondly, the way in which you engaged with
16 government on behalf of the BMA.

17 You were asked, I think, to focus on the impact upon
18 those who you represent of the pandemic and the
19 government decision-making because they might broadly be
20 described as frontline and key workers.

21 But are many of the workers and the members whom you
22 represent also members of the ethnic minorities?

23 A. Yes, they are.

24 Q. So are you giving evidence now in relation to this
25 theme, ethnicity, because the subject matter of your

80

1 witness statement covers not just frontline and
2 key worker impact evidence but also the impact on ethnic
3 minority members of the BMA?

4 **A.** Yes, indeed.

5 **Q.** All right, thank you, that's very clear.

6 You prepared a statement, INQ000228384.

7 We'll have it up, thank you.

8 Did you sign it on 21 July 2023 and declare its
9 truthfulness?

10 **A.** Yes, I did.

11 **Q.** We'll come back to the statement in due course.

12 Could we start, please, Professor Banfield, with
13 just a few questions about the structure of the BMA and
14 your place in the general scheme of things. This is
15 an area that we've covered, of course, because you gave
16 evidence in Module 1, but it's important to set it out
17 again for this module.

18 Is the BMA a professional association and trade
19 union?

20 **A.** Yes, it is.

21 **Q.** Does its membership come from the whole breadth of
22 medicine, from academics, students, general practice,
23 consultants, junior doctors, public health, and no doubt
24 many other areas?

25 **A.** Yes, it does, and retired members.

81

1 **Q.** And you are its chair, as I've said.

2 Are there also within the BMA structure a number of
3 regional councils?

4 **A.** Yes, there are in England.

5 **Q.** Eight?

6 **A.** Indeed.

7 **Q.** And a number of divisions?

8 **A.** So these are our local structures at this point in time,
9 and they cross over between primary and secondary care.

10 **Q.** When dealing with the UK Government, which part of
11 the BMA provides the political leadership of the BMA and
12 leads the engagement with the UK Government?

13 **A.** That was mainly done at UK level by the chair of
14 UK council, at that point Dr Chaand Nagpaul, but also
15 the chairs of the UK branch practice committees.

16 **Q.** Because you took on the role of chair of the council in
17 July 2022 in fact after, of course, the pandemic was
18 over?

19 **A.** Yes, prior to that I was chair of the consultants
20 committee in Wales.

21 **Q.** But you had been on the UK council as well since 2012,
22 alongside your practice as a consultant obstetrician and
23 gynaecologist in North Wales?

24 **A.** Yes, so I was working on the frontline during the
25 pandemic.

83

1 **Q.** And retired members.

2 Are there of course in your organisation different
3 committees, bodies and areas that reflect the many
4 different specialities of medicine?

5 **A.** Yes, there are.

6 **Q.** So you have committees which feed into the central
7 structure of the BMA and committees that feed into
8 the general structure of BMA committees in England and
9 in Scotland and in Wales and Northern Ireland,
10 reflective of those different specialities?

11 **A.** So the UK council represents all four nations, the
12 devolved nations have their own separate council to
13 deliberate on matters that are devolved purely to those
14 nations.

15 **Q.** But there is a BMA UK council, of which you are chair --

16 **A.** Correct.

17 **Q.** -- and information and political leadership and
18 the degree to which there are particular issues that
19 each committee wants to raise are fed through the UK
20 council, are they not?

21 **A.** For matters that affect the whole UK.

22 **Q.** Of course.

23 The BMA UK council is the principal executive
24 committee of the BMA, is it not?

25 **A.** It is.

82

1 **Q.** For the purposes of giving evidence today, have you gone
2 back through the BMA's paperwork and informed yourself
3 as to the degree to which the BMA engaged with
4 the government, the UK Government, during the time of
5 the pandemic?

6 **A.** Yes, to the best of my ability.

7 **Q.** All right, thank you very much.

8 In general terms, from late March 2020, within
9 the BMA, did you have daily virtual meetings in order to
10 inform the leadership, namely your predecessor, and to
11 identify key emerging evidence and what the government's
12 position on various issues was for the purposes of
13 working out what the BMA's response would be?

14 **A.** Yes, there were daily meetings. It was really important
15 because things were happening so quickly, and we were
16 getting conflicting advice, both coming down from
17 governments, but also from clinicians on the shop floor,
18 who had a feed in from international colleagues as to
19 what the state of play was in Europe, and that was very
20 worrying because that was going to come to our shores
21 with an inevitability that we felt we weren't prepared
22 for.

23 **Q.** At what time did this battle rhythm within the BMA
24 commence?

25 **A.** Just towards the end of March.

84

- 1 **Q.** So at the time, in fact, that the government was first
 2 imposing, mid-March, social restrictions of
 3 a society-wide nature or latterly towards the lockdown
 4 period?
 5 **A.** No, we had started our deliberations. It was very
 6 quickly apparent to the profession the seriousness of
 7 what was due to happen. There was a recognition that
 8 services were likely to be overwhelmed. A number of us
 9 went about writing our wills and making sure that our
 10 life insurance was up to date, because we had no doubts
 11 that we were facing something that was completely
 12 unprecedented.
 13 **Q.** In general terms, focusing on the BMA's role and
 14 function, are there a number of areas that the BMA
 15 focuses on? So, firstly, providing individual support
 16 to members, because they are members of your body and
 17 association; secondly, providing guidance to doctors and
 18 their employers; thirdly, and this is the area upon
 19 which we'll be focusing today, seeking to influence
 20 decision-makers on a wide range of matters related to
 21 Covid through meetings, letters and correspondence,
 22 engagement with the media, and issuing of press
 23 statements, and giving evidence in Parliament. Are
 24 those the broad areas?
 25 **A.** Yes, we advocate for excellence in healthcare and for

85

- 1 other areas, but Covid remained on the agenda.
 2 **Q.** May we presume that, because you're the BMA, you were
 3 raising issues not just to do with the mechanics of
 4 Covid and the government's response, but including many
 5 other wider public health issues, all related in one
 6 form or other to the pandemic?
 7 **A.** Yes.
 8 **Q.** Did the BMA have regular meetings with the CMO for
 9 England, Sir Chris Whitty?
 10 **A.** Not regular, but we were able to contact the CMO as and
 11 when we felt it was appropriate to. He made himself
 12 readily available at the point at which we had any
 13 specific questions.
 14 **Q.** So he said if you wish to raise concerns with him, in
 15 effect, you were free to do so, and he made himself
 16 available to meet you if you wished to do so?
 17 **A.** Correct. We didn't always agree, but he was there to
 18 listen.
 19 **Q.** Were there a number of meetings held to discuss a range
 20 of issues, the government's approach to lockdown, PPE,
 21 the impact on your members and so on, a huge range of
 22 issues?
 23 **A.** Yes, there were.
 24 **Q.** Public Health England, did you have regular meetings
 25 with it?

87

- 1 healthy populations.
 2 **Q.** The engagement with government presumably required
 3 the BMA to meet with and speak to and write to or
 4 correspond with a significant number of different moving
 5 governmental parts?
 6 **A.** Correct.
 7 **Q.** In general terms, does the BMA consider that it had good
 8 access to the Secretary of State for the Department of
 9 Health and Social Care and ministers during the
 10 pandemic?
 11 **A.** Yes, it does. There was already an existing
 12 relationship between Chaand Nagpaul as chair and the
 13 Secretary of State, Matt Hancock.
 14 **Q.** Did he have regular meetings with Mr Hancock whilst he
 15 was Secretary of State, and did he and other senior
 16 staff have regular meetings with ministers of state,
 17 for example Ed Argar MP, Helen Whately MP and others
 18 throughout the currency of the pandemic?
 19 **A.** Yes, they did.
 20 **Q.** Were there also meetings between the BMA's general
 21 practitioners committee for England and the
 22 Parliamentary Under Secretary of State for Public Health
 23 and Primary Care, Jo Churchill MP?
 24 **A.** Yes, there were. They started off about Covid
 25 specifically and then after a period of time went into

86

- 1 **A.** No.
 2 **Q.** Was there written communication?
 3 **A.** Yes. It was more specific. When we had concerns, or
 4 wanted to query a specific piece of advice, we would
 5 write formally about that. Our public health committee
 6 does have a number of, and a range of public health
 7 clinicians, so a lot of information for the general BMA
 8 was coming to us through that committee.
 9 **Q.** As for the Department of Health and Social Care more
 10 generally, did you receive updates from the civil
 11 servants in the DHSC and also their representatives on
 12 a body called the SPF, is it social policy forum?
 13 **A.** The Social Partnership Forum.
 14 **Q.** Social Partnership Forum, Covid-19 engagement forum?
 15 **A.** Yes, and, you know, there were a number of meetings set
 16 up to impart information and share it between multiple
 17 organisations and bodies, and we were part of that,
 18 either as elected members or members of staff of
 19 the BMA.
 20 **Q.** Did the government set up what are called stakeholder
 21 meetings between the DHSC and other bodies, including
 22 Professor Sir Jonathan Van-Tam, the Deputy CMO, and
 23 the BMA, at which issues of general concern could be
 24 ventilated?
 25 **A.** Yes. It tended to be that we were listening rather than

88

1 giving information.

2 **Q.** Finally, did the BMA have significant engagement with
3 senior officials from NHS England?

4 **A.** Yes, there was regular and full engagement to discuss
5 operational matters, so the chair of consultants
6 committee, Dr Vish Sharma, used to meet with
7 Professor Stephen Powis, as did the GP chair at that
8 time.

9 **Q.** My Lady, may I just make plain that much of
10 Professor Banfield's statement does deal with engagement
11 between the BMA and the devolved administrations, but
12 of course that is an issue which will be for later
13 consideration in Modules A, B and C.

14 Just at this stage, at a very general level, what
15 were the sorts of issues, what were the themes, what
16 were the general areas that the BMA raised with
17 NHS England? PPE?

18 **A.** So PPE and a lack of testing were the two immediate
19 issues between ourselves and NHS England. We felt that
20 the guidance was inadequate. We had stories very early
21 on about not being able to have PPE, so there was a lack
22 of aprons, a lack of visors. A number of us had -- our
23 local schools were 3D printing visors for us. A number
24 of people had to source masks themselves, especially in
25 general practice, for example.

89

1 rapidly tailed off. So, for example, people were either
2 treating patients with no masks or with fluid-resistant
3 surgical masks, which don't protect from an airborne
4 virus.

5 **Q.** Was another area of general concern to the BMA the
6 disproportionate impact on ethnic minority communities?

7 **A.** Yes, there were quite early data from the intensive care
8 community showing a disproportionate number of intensive
9 care admissions from black, Asian and minority ethnic
10 groups. Alarming, the first ten doctors who died of
11 Covid were all in that black and Asian and minority
12 ethnic group, and that was spotted very quickly by
13 a number of organisations, including BAPIO, and the BMA,
14 and the BMA then wrote immediately to raise concerns.

15 **Q.** So were there three areas, in fact, touching upon
16 the issue of your ethnic minorities: one, the
17 disproportionate impact of the virus on them; two, the
18 disproportionate impact of the virus on members of your
19 association who were from ethnic minorities; and, three,
20 was there then the issue of the efficacy or suitability
21 of particular types of PPE for those members of your
22 organisation who were drawn from ethnic minorities?

23 **A.** That is true, because PPE needs to be particularly well
24 fit tested, and it doesn't suit people with beards,
25 for example, for religious purposes. But people from

91

1 **Q.** Just pausing there, can I just delineate the scope of
2 what you've just said. So in relation to PPE, there
3 were in fact three areas of concern, very broadly
4 putting it, as I say: firstly, the shortages; secondly,
5 the guidance in relation to the use of PPE; and then
6 thirdly, the impact of the, in cases, deficient PPE on
7 your members?

8 **A.** That's true, yes.

9 **Q.** All right.

10 **A.** There's a fourth aspect, which is actually have to work
11 in that kind of PPE. That has a -- had a huge impact on
12 people's health and wellbeing.

13 **Q.** Is that the topic of risk assessment? So, because of
14 the impact or because of the consequences of your
15 members having to wear PPE that may not have been
16 adequate or proper, that gave rise to very difficult
17 debates about the extent to which they would have been
18 placed at risk, the need for risk assessments, as well
19 as the objective impact upon them individually of having
20 to wear deficient PPE?

21 **A.** Yes, because there was a shortage of PPE, the very
22 high-risk areas, like intensive care units, were using
23 respiratory protection throughout the pandemic, but once
24 you got beyond an intensive care unit, with people who
25 were Covid positive, the amount and degree of PPE very

90

1 ethnic minorities are less likely to stick up and speak
2 up when there is insufficient PPE, and they -- we found
3 that they were much less likely to have had an adequate
4 risk assessment.

5 By the end of the first wave, two out of three
6 doctors still hadn't felt that they'd been adequately
7 risk assessed.

8 **Q.** Could we now turn in a little more detail to
9 the particular areas and issues of concern that you
10 raised from time to time with various parts of the
11 government, the parts of the government that you've now
12 identified.

13 Starting -- if we could have on the screen --
14 paragraph 77 on page 20.

15 The BMA first became aware of the Covid-19 emergence
16 via the media, when it was still confined to China. Did
17 you, as a result, send in January a letter -- in fact it
18 was your predecessor who sent a letter -- to the
19 Secretary of State and to NHS England and Public Health
20 England, offering the BMA's support and expertise?

21 **A.** Yes, we did.

22 **Q.** In that period up to the end of March, the period you've
23 already identified, did you have a number of meetings or
24 phone calls or did the BMA have a number of meetings or
25 phone calls with senior officials in the UK Government?

92

1 **A.** Yes, we did. It was to find out and to highlight
 2 the exchange of information that we were receiving both
 3 from our own experts and from our colleagues abroad.
 4 **Q.** If you could go, please, to page 22, paragraph 86.
 5 At the ministerial meetings, that's to say meetings
 6 with the Secretary of State or his ministers -- as
 7 you've said, the meetings invariably covered many
 8 aspects of the pandemic, but have you drawn out in your
 9 witness statement in that paragraph 86, reflective of
 10 the same areas that you were raising in fact with the
 11 NHS, the broad areas of PPE, testing and contact
 12 tracing, shielding, social distancing and other
 13 lockdowns?
 14 **A.** Yes, I have.
 15 **Q.** Now, as at that time, mid to late March, to what extent
 16 did the BMA have a view on the particularity, the
 17 specifics of what the government was proposing by way of
 18 social distancing and then ultimately, from 23 March,
 19 lockdown? Were you focusing in your engagement with
 20 the government upon the impact of whatever it is the
 21 government might then have been proposing, or were you
 22 focusing on the efficacy of whatever was being proposed,
 23 would it work?
 24 **A.** Well, the biggest issue really started one step back
 25 from that, was our lack of understanding as to why the

93

1 **Q.** Just a couple of features around that, please,
 2 Professor. Firstly, when you say, when you refer to
 3 local public health systems, do you mean the local
 4 authority health protection teams, the directors of
 5 public health, the local structures which were already
 6 in place for dealing with infectious disease outbreaks
 7 and environmental risks?
 8 **A.** Yes.
 9 **Q.** Secondly, you were concerned on behalf of the BMA that
 10 the government had abandoned contact tracing; to what
 11 extent was the BMA aware of the physical or
 12 the practical limits on the testing structures that were
 13 then available?
 14 **A.** Well, that came out, I think, in discussions and
 15 communications afterwards, and there was an admission
 16 that part of the decision to do that was a lack of
 17 testing.
 18 **Q.** Now, you know that there is in place or there was in
 19 place, of course, a system by which, whenever a disease
 20 emerges or there is an infectious viral outbreak, a data
 21 set can be prepared, a structure can be put in place
 22 whereby the first few hundred cases are tracked,
 23 contacted, tested, traced, isolated, but there was
 24 a distinct limit on how many cases that First Few 100
 25 system could accommodate.

95

1 government was apparently abandoning basic public health
 2 protection measures. Our local public health teams, our
 3 local public health doctors were prepared for
 4 a pandemic, this is their bread and butter subject, and
 5 we seemed to have abandoned that first principle of
 6 control of an infectious outbreak by trying to control
 7 and contain through testing and isolating and making
 8 sure that you can support people to do that.
 9 **Q.** Sorry, just pause there, can I just come back to
 10 something you said at the start of that sentence. You
 11 say there was an abandonment of basic public health
 12 protection measures, and you've referred to testing and
 13 isolating.
 14 Was test and trace and isolation, TTI, the primary
 15 or perhaps the only way by which an infection could be
 16 controlled or can be controlled on its emergence?
 17 **A.** Well, you need to identify it, you need to contain it,
 18 and you need to then help people to isolate, but that
 19 needs local knowledge and local efforts, and there was
 20 a disconnect between the central control -- and this
 21 seemed to be the message that we were trying to get
 22 across to government, was the need to involve local
 23 health protection teams as early as they could. So we
 24 couldn't understand the decision to abandon contact
 25 tracing that was made on 11 or 12 March.

94

1 To what extent did the BMA become aware that that
 2 basic system for test and trace and contact for
 3 high-consequence infectious disease was lamentably
 4 inadequate for dealing with the demands of a massive
 5 viral outbreak?
 6 **A.** I mean, that was known quite early on, because public
 7 health had already -- or our public health colleagues
 8 had already highlighted the risks of the disconnect
 9 between local health protection teams and the NHS, and
 10 it meant that possession of data was essential to
 11 control the outbreak, and because they were then sitting
 12 within different systems, the data didn't reach
 13 the frontline. We saw that -- a good example of that
 14 later on when there was a local lockdown in Leicester,
 15 where there was detailed information about the test
 16 results but not about the results and prevalence in the
 17 local population. And that made it really difficult to
 18 control it.
 19 **Q.** Is that because at the beginning one of the other
 20 features of the First Few 100 system is that that's
 21 a nationally-run system, it's not run by local
 22 authorities or public health directors?
 23 **A.** Well, normally it would be, you would expect it to be
 24 run locally for a local outbreak and have it
 25 co-ordinated by the regional directors, who would then

96

1 be feeding up to the centre. What happened here was the
 2 centre gave public health policy from the top downwards.
 3 **Q.** What about the absence of or the very limited number of
 4 PCR tests that were then available? You can't run
 5 a testing system, even at a basic level, unless you've
 6 got the testing kits, then, all that there was after
 7 the initial diagnostic tests were prepared, a PCR test.
 8 To what extent did the BMA become aware that there was
 9 a very distinct limit on the physical number of tests,
 10 testing kits available?
 11 **A.** Well, that happened very quickly, because we were
 12 relying on the availability of the PCR tests to keep
 13 people in work. In the absence of the PCR tests, we
 14 were having to isolate for 14 days, isolate if we were
 15 contacts. We were already short of staff and we ended
 16 up in that first wave with huge numbers of staff not
 17 being in work when they potentially could have been if
 18 there were tests to test both them and the patients
 19 around. And of course the consequence of not having
 20 sufficient tests in those early days were that we were
 21 admitting patients to unsuitable areas with patients who
 22 hadn't got Covid. So the chance of passing Covid around
 23 a hospital was very high.
 24 **Q.** Was there a general difference of view between the BMA
 25 and the government in relation to the level of

97

1 service as well, because the number of admissions soared
 2 during that time, the number of people who caught Covid
 3 and had been affected by it soared during that time, and
 4 we did feed back both to government and then publicly in
 5 the media that we thought that this was an unnecessary
 6 delay.
 7 **Q.** Can we just unpick some aspects of that answer. So on
 8 12 March the government announced that there would no
 9 longer be testing in the community and such PCR test as
 10 there was would be kept for healthcare workers.
 11 By that time, the First Few 100 dataset, the
 12 analysis of index cases and the pursuit of their
 13 contacts and the isolation of their contacts, had given
 14 up the ghost, it stopped at 415?
 15 **A.** They'd lost control.
 16 **Q.** They lost control. So are you saying that thereafter,
 17 from 12 March to the lockdown day of 23 March, there was
 18 in practice no way of assessing the degree of spread of
 19 the infections through the community at large?
 20 **A.** That's what it seemed like to our members.
 21 **Q.** And if you don't know how the virus is spreading, other
 22 than by way of estimate or modelling, what means of
 23 control have you got to suppress it?
 24 **A.** Very little. We were seeing the results of that
 25 actually on the frontline.

99

1 government intervention in terms of the robustness, if
 2 you like, of the way in which the government was taking
 3 action? Was that a subject of concern and of debate?
 4 **A.** It was a subject of concern. There wasn't very much
 5 that we could do about it, because a lot of public
 6 health policy that was announced was announced in
 7 the daily briefings, and that caused a problem for
 8 public health teams on the ground, because the first
 9 that they might have known of a change of tack or
 10 a change of policy would be at that meeting, and yet
 11 they would then be on call that evening trying to find
 12 out as to what the implications were for the local
 13 population.
 14 **Q.** As the clock turned through those dark days of the end
 15 of March, to what extent did the BMA seek to engage with
 16 the government on the primary decisions to, firstly,
 17 throughout mid-March, impose social restrictions, and
 18 then, on 23 March, announce the lockdown?
 19 **A.** Well, we had been advocating for strengthened measures,
 20 these non-pharmaceutical interventions, as soon as
 21 contact tracing was abandoned. That 11-day delay until
 22 the lockdown, and given that there was already a plan in
 23 place, just seemed to be increasing the number of
 24 infections unnecessarily. And that had a huge
 25 consequence not only to the public but to the health

98

1 **Q.** There were a number of areas where the BMA's entreaties
 2 to the government had greater degrees of success, were
 3 there not?
 4 **A.** Yes, indeed.
 5 **Q.** So could you turn, please, to page 34, paragraph 139.
 6 You were obviously trying to influence the government on
 7 multiple issues at any one time, but going over the
 8 page, to page 35, in relation to the wearing of face
 9 coverings, later systems for testing and contact
 10 tracing, and the exiting of lockdowns safely, did your
 11 lobbying meet with some, if not always completely
 12 unalloyed, success?
 13 **A.** Indeed, yes. It's difficult to actually put a cause and
 14 effect onto that, but eventually the measures that we
 15 were calling for came into play.
 16 **Q.** In relation to exiting lockdowns safely, at
 17 paragraph 142, did you publish documents in July and
 18 November 2020 setting out what you believed the
 19 government should do to ease restrictions that would
 20 keep control upon the virulence, the level of virus in
 21 the community?
 22 **A.** Yeah, it was really important to us, because we had
 23 a sense across that summer that we were failing to
 24 prepare for the inevitable second wave, and therefore we
 25 took it into our own hands to try to give guidance into

100

1 the public domain, that we shared with various parts of
 2 government, as to how to keep the levels of virus low
 3 enough to be able to get through the following winter.
 4 **Q.** In the summer of 2020, was there a general concern being
 5 expressed that, because the virus -- the levels of virus
 6 in the community had not been brought down low enough,
 7 too great a degree of relaxation in restrictions, or
 8 complete freedom, would allow it to unspring, uncoil
 9 itself like a spring, back out into the community
 10 violently?
 11 **A.** Yeah, I'm advised by my public health colleagues that
 12 you need a rate of around 10 per 100,000, which is
 13 around 100,000 cases per day, and the UK was above that.
 14 So, you know, the data were suggesting that it was
 15 unsafe to ease lockdowns at that point. We were
 16 advocating mandatory use of face protection, face masks
 17 for the public. We were advocating later for a higher
 18 degree of protection from vulnerable people, as the
 19 shielding came out of play.
 20 **Q.** Just finally before lunch, then, and just identifying
 21 certain aspects of the face mask debate, the government
 22 did impose a mandatory face covering order, firstly in
 23 relation to public transport and then latterly shops and
 24 supermarkets, but relatively speaking you were calling
 25 for mandatory face masks across the population at

101

1 still hiding away from society.
 2 **MR KEITH:** My Lady, that a convenient moment?
 3 **LADY HALLETT:** Certainly.
 4 Are you okay to come back this afternoon, Professor?
 5 Thank you.
 6 2 o'clock, please.

7 (1.02 pm)

(The short adjournment)

9 (2.00 pm)

10 **MR KEITH:** Professor Banfield, at paragraph 145 you say
 11 this:
 12 "While not a specific [non-pharmaceutical
 13 intervention], the BMA contends that a key failure of
 14 the Government was, and continues to be, the failure to
 15 properly acknowledge (and at an early enough stage),
 16 that Covid-19 was spread by aerosol transmission and to
 17 adapt their public messaging, guidance to health
 18 services or the focus of their NPIs appropriately."
 19 Was that because there was an issue in the very
 20 early days as to whether or not Covid was transmitted by
 21 droplet or aerosol or both, and when it became apparent
 22 that it could be spread by both vectors, or both forms
 23 of transmission, the government didn't sufficiently
 24 tailor its messaging?
 25 **A.** That's true in some ways. We have always advocated

103

1 an earlier time?
 2 **A.** Yes, we were. It didn't make sense to us that there
 3 would be -- and if you're going to ask the public to
 4 wear face masks, then why not do it all in one go rather
 5 than this phased approach, which seemed to us to be
 6 sustaining the transmission unnecessarily.
 7 **Q.** Did you at the same time call for ways in which
 8 the government could ameliorate, make better,
 9 the position of people who were subject to restrictions?
 10 There were some people, of course, a lot of people, who
 11 were subject to continuing shielding restrictions, and
 12 during the lockdowns themselves, of course, people who
 13 required better financial support, help with combatting
 14 the effects of isolation, and so on.
 15 At the top of page 36, for all these particular
 16 issues, did you go into bat against the government?
 17 **A.** Yes, we did. The best phrase that I've heard about that
 18 situation was that we were all in the same storm, but
 19 not in the same boat. There were clear discrepancies
 20 about how the pandemic was affecting different parts of
 21 our society, the poorest, the homeless, those who were
 22 already vulnerable. And that stayed with us. So when
 23 the country came out of lockdown, in inverted commas,
 24 right at the end in 2022, we've still got a situation in
 25 which very vulnerable people feel very exposed and are

102

1 a precautionary approach to public health measures, and
 2 it was known that similar coronaviruses are transmitted
 3 by aerosol, you know, airborne spread rather than
 4 droplets, so it seemed sensible from a professional
 5 point of view to consider that possibility. There
 6 became more emerging evidence across that summer, and it
 7 became unequivocal, and at the point at which it became
 8 unequivocal, there were temporary changes to the advice
 9 from Public Health England that then got reversed after
 10 the vaccination programme came into play.
 11 **Q.** So relatively late?
 12 **A.** Yes.
 13 **Q.** Now, earlier in the course of your evidence you
 14 described a number of areas in relation to which the BMA
 15 had not met with much success of persuading the
 16 government of the merits of its own views, but in
 17 relation to some other areas, starting on page 39, did
 18 you have a greater degree of success as a result of your
 19 interventions in influencing government decision-making?
 20 So firstly, do you believe that the interventions
 21 you made in relation to the exact manner in which
 22 the first lockdown was eased in the summer of 2021 had
 23 an impact?
 24 **A.** So I do beg your pardon, there is a typographical error
 25 in paragraph 154 in that that refers to us having

104

1 influence in the lockdown of 2021.
 2 **Q.** You mean 2020?
 3 **A.** No, it's listed as 2020, which is the first year, and it
 4 actually is 2021.
 5 **LADY HALLETT:** Oh, the headline is 2020.
 6 **MR KEITH:** Right.
 7 **A.** And the delay was, we feel, four weeks at that point.
 8 **LADY HALLETT:** Sorry, the delay in what?
 9 **MR KEITH:** Oh, is that because in the summer of 2021,
 10 pre-Omicron, the government, having announced a final
 11 exit date, the complete lifting of restrictions in that
 12 summer --
 13 **A.** Yes.
 14 **Q.** -- put the date of the lifting of the restrictions back
 15 by two weeks?
 16 **A.** By four weeks, it was, actually. So --
 17 **Q.** But you asked for a delay of two or four weeks or just
 18 a delay?
 19 **A.** A delay.
 20 **Q.** All right, okay. So there's a typo in relation to the
 21 two weeks and also the year?
 22 **A.** Yes, I beg your pardon.
 23 **Q.** All right.
 24 At paragraph 155, you met with some success in
 25 relation to calling for further work to be done on
 105

1 reflected on the face of the final report?
 2 **A.** As put to me, people felt hugely let down and as if it
 3 had been watered down.
 4 **Q.** So it went beyond the mere lack of replication of their
 5 submissions on the face of the report; it went to
 6 the issue of whether or not the report properly
 7 reflected the -- that -- the conclusions that had to be
 8 drawn from their material?
 9 **A.** Correct.
 10 **LADY HALLETT:** It's a very non-specific criticism, Mr Keith.
 11 **MR KEITH:** Yes.
 12 **LADY HALLETT:** Are we dealing with anybody else, or ...
 13 **MR KEITH:** No, that's all that I was going to ask about
 14 that, because it doesn't seem to me to be particularly
 15 specific.
 16 Paragraph 158, there's another important point. You
 17 raise the issue of what you say is the lack of
 18 independent public health expertise informing and
 19 supporting the public health response to the pandemic.
 20 Now, obviously a large number of members of the BMA
 21 work in the public health field. Was a general concern
 22 raised that the government was not receiving sufficient
 23 advice from public health experts, experts perhaps in
 24 pandemic management or the delivery of appropriate
 25 healthcare facilities at local level, as opposed to the
 107

1 the impact of the pandemic on people from ethnic
 2 minority backgrounds, because in April of 2020 the
 3 government announced that they would be conducting
 4 a review led by Public Health England?
 5 **A.** Yes.
 6 **Q.** Was that the disparity review that PHE carried out?
 7 **A.** It was indeed, yes.
 8 **Q.** You say there that you did have some concerns about the
 9 findings, though. What were those concerns?
 10 **A.** Well, we knew that a large number of stakeholders had
 11 been interviewed, and there seemed to be a large amount
 12 of evidence missing from the original report.
 13 Furthermore, the report didn't have any recommendations
 14 in it, so we were suspicious, and later had it confirmed
 15 to us, that pieces had been removed. At that point we
 16 wrote and asked for the report to be reissued.
 17 **Q.** And was it?
 18 **A.** It was modified in that the stakeholder engagement was
 19 then published later, and there were then
 20 recommendations.
 21 **Q.** So it wasn't, though, that their conclusions were for
 22 some unknown reason omitted, it was that the report had
 23 the ability to be able to cite passages of material
 24 submitted by stakeholders and a lot of the material or
 25 some of the material submitted by stakeholders wasn't
 106

1 epidemiological aspect of this affair?
 2 **A.** Our public health members who have expertise in this
 3 field felt deeply disrespected and that their views and
 4 expertise was being ignored. It was felt that decisions
 5 were being made at governmental level and were not
 6 seeking the expert views and opinions of people on the
 7 frontline with local and contemporary public health
 8 expertise.
 9 It's difficult if you are in a government
 10 environment to stand up and openly criticise
 11 a government, and our public health colleagues are quite
 12 good at saying when something isn't right, and they felt
 13 that that ability to criticise or push back or challenge
 14 was missing.
 15 **Q.** And you should make plain, of course, that that is in no
 16 way an attack on the expertise of the Chief and the
 17 Deputy Chief Medical Officers, who were undoubtedly
 18 expert in that field?
 19 **A.** Correct.
 20 **Q.** All right.
 21 At the same time, was concern raised about
 22 the over-reliance on behavioural expertise?
 23 **A.** It was. There was a lot of concern about how
 24 the necessary measures for public health protection
 25 would be received by the public, whether the public
 108

1 would agree to lockdown and, if so, for how long. And,
2 you know, as it turned out, the public responded very
3 well, but that seemed to drive the narrative in,
4 for example, mask wearing. So instead of bringing it in
5 in one go, they staggered it. It seemed to be based on
6 what was a political imperative to engage with the
7 public rather than a public health narrative. The
8 public health narrative seemed lacking, actually all the
9 way across the pandemic.

10 **LADY HALLETT:** Is that fair, Professor? Because if you do
11 have concerns about how the public will respond, it's
12 not necessarily a political imperative so much as
13 an imperative trying to ensure people will comply with
14 the guidance or advice. Is that really fair to accuse
15 it of being a political imperative?

16 **A.** I think some of the messaging became confused --

17 **LADY HALLETT:** I'm not denying that. What I'm saying is you
18 called it a political imperative when I'm just saying
19 maybe it was a "We need to keep the public onside so
20 they will comply" imperative.

21 **A.** I think I'm suggesting that there were economic and
22 other factors that lay outside public health necessities
23 in deciding what the messaging to the public was.

24 **MR KEITH:** So not political, but just not public health --

25 **A.** Political with a small p.

109

1 Covid tracker surveys, five Viewpoint surveys, some
2 190,000 responses in fact in total from members of the
3 BMA, and, we'll come to this later, also another
4 specific survey carried out.

5 In general terms, did those reviews conclude that
6 there had been failings by the government in the same
7 way as -- or, rather, the same failings had taken place
8 on the part of the government as those areas of concern
9 or failings which you had identified in your engagement
10 with the government as the pandemic moved on?

11 **A.** Yes. They reflected and they formalised and codified
12 much of the information that we had been receiving
13 across the pandemic. We felt it important that doctors
14 were able to tell what had happened. We felt that there
15 was a need for them to undergo a kind of grieving
16 debrief.

17 It was very clear that the profession was
18 traumatised, not only from within itself, but what it
19 had seen happen to its patients. And we felt that
20 because there was likely to be a delay with the
21 Covid Inquiry, that this should be collated, you know,
22 as quickly as possible with a view to providing evidence
23 to this Inquiry.

24 **Q.** So may we summarise it on this basis: if you look at
25 page 45, I've referred to the fourth report, the public

111

1 **Q.** Right. I'm going to go in for the double punch,
2 Professor, because in your witness statement you
3 actually say that the concerns were expressed about
4 behavioural expertise having too great a prominence
5 rather than that the decision-making was infected by
6 overtly political considerations.

7 **A.** That's true. But what that means by that is that it
8 wasn't necessarily driven by the public health measures
9 themselves that would be expected to contain and stop
10 the spread of the virus.

11 **Q.** But that's just simply a reflection of the fact that
12 the BMA's view was that behavioural expertise was
13 valuable, shouldn't be given too great a prominence
14 against other public health-related considerations?

15 **A.** Correct.

16 **Q.** All right.

17 Now, the final part of your statement deals with the
18 BMA Covid review. Between January 2020 and May 2022,
19 did the BMA carry out a number of reviews, five
20 published reports, in fact, the first one concerned with
21 how well protected the medical profession from Covid
22 was, and the fourth one, the public health response by
23 the UK Government?

24 **A.** Yes, it did.

25 **Q.** And I think the BMA drew those reviews from a number of

110

1 health response by the UK governments -- in fact,
2 I apologise, could you go back, please, one page, to the
3 bottom of page 44. The general points made in that
4 fourth report are reflective of the points you've
5 already raised: (a), the government was slow to react to
6 the emergence of Covid-19 globally; (b), there was
7 an absence of a sufficiently strong independent public
8 health presence on SAGE; a slowness in introducing face
9 masks to the public; the decision to shift capacity away
10 from contact tracing on 12 March whilst not controlling
11 the population for a further 11 days; the public
12 messaging consequences of Eat Out to Help Out; the cost
13 of outsourcing contact tracing and testing away from
14 local public health capacity; the chopping and changing
15 particularly in relation to the tier 3 structure
16 concerning the imposition of enhanced restrictions; the
17 clarity and simplicity of early pandemic messaging
18 giving way to the more ambiguous instructions later; and
19 the increasing public rhetoric concerning easing
20 restrictions.

21 Those were the themes in that fourth report?

22 **A.** Yes, they were.

23 **Q.** Likewise, in a further report published in March 2021,
24 entitled "*Mitigating the impact of Covid-19 on health*
25 *inequalities*" -- could we have page 64 -- the BMA went

112

1 in to bat on the subject of a number of aspects of
 2 the way in which the pandemic had affected members of
 3 the ethnic minorities, and it asked for or it identified
 4 several key priorities for the government: reducing the
 5 overall transmission of the virus; ensuring vaccine
 6 access; improving financial security; protecting the
 7 long-term health outcomes of children; and investing in
 8 a strong public mental health response.

9 You set out at paragraph 232 onwards, page 68, how
 10 the pandemic had highlighted disparities within society,
 11 widened health inequalities, and impacted groups
 12 differently, and you sought to make a number of
 13 recommendations about how to ameliorate that position?

14 **A.** Yes, we did.

15 **MR KEITH:** Thank you very much.

16 My Lady, there have been a number of applications
 17 for Rule 10(4) questions to be put by core participants.

18 You've declined some of them. In light of

19 Professor Banfield's evidence, would you please grant --

20 **LADY HALLETT:** It's Mr Thomas, I think.

21 **MR KEITH:** -- permission -- yes -- to

22 Mr Thomas King's Counsel.

23 **LADY HALLETT:** Mr Thomas.

24 I'm afraid, Professor, Mr Thomas is behind you,
 25 don't get a crick in your neck.

113

1 more likely to have been posted to the frontline and
 2 exposed to high-risk cases. And the recognition that
 3 that was the case emerged across the pandemic and has
 4 been recognised by the NHS, and there are very active
 5 steps being put to correct that, both driven by us and
 6 by NHS England.

7 **Q.** And so, if I can just follow up on that, so to be
 8 absolutely crystal clear, these aren't imagined
 9 concerns, these are very real concerns, are they?

10 **A.** Yes, they are, and they have been found in multiple
 11 reports.

12 **Q.** Thank you.

13 Can I move on, then. I think you've dealt with that
 14 fully.

15 What considerations were made regarding PPE that
 16 could cater for the needs of black, Asian and minority
 17 ethnic healthcare workers and communities? So you told
 18 us what the difficulties were, but what considerations
 19 were made in fact?

20 **A.** Well, I mean, firstly you can help people to work in
 21 safer environments. There is PPE and respiratory
 22 protective equipment that is available for different
 23 shaped faces or for the presence of beards. But getting
 24 hold of that at the beginning of the pandemic was very
 25 difficult. So what has been done is that that has been

115

1 Questions from PROFESSOR THOMAS KC

2 **PROFESSOR THOMAS:** Professor, I've only got a few questions
 3 for you, some of which you have touched upon already
 4 this morning, but if I can just put the question to you,
 5 and you can amplify if necessary. Yes?

6 **A.** Yes.

7 **Q.** So the first question that I've got for you is: we've
 8 looked at the experience of black, Asian and minority
 9 ethnic healthcare workers in the profession; I would be
 10 interested to know what insights that you have and
 11 whether you can elaborate on what you think the key
 12 concerns posed were relating to those healthcare workers
 13 in terms of the virus and their vulnerabilities?

14 **A.** There were a number of issues that arose going into
 15 the pandemic. Firstly, the NHS is acknowledged to be
 16 institutionally racist; there are discrepancies both in
 17 the way that staff are treated and the experiences that
 18 staff have at the NHS as well as patients. So, taking
 19 the disproportionate physical effect on them, the
 20 ability to protect staff during the pandemic was
 21 affected by the biases and discrimination. People from
 22 an ethnic background are less likely to seek out and be
 23 upheld with their risk assessments, they are less likely
 24 to be forthright about saying, "I need to have
 25 appropriate respiratory protective equipment", they are

114

1 now, largely, rectified.

2 **Q.** Next, what tangible steps could government institutions
 3 take to tackle some of those healthcare disparities that
 4 you've told us about amongst ethnic minority
 5 communities, particularly in the context of the
 6 pandemic?

7 **A.** Well, I mean, there's a greater recognition of the need
 8 for cultural competency. You know, we went into this
 9 pandemic with one set of health messages and made no
 10 attempt or little attempt to adapt those for different
 11 recipients. So it took a long time, for example, for
 12 videos to be -- and messaging to be worked up with the
 13 BBC World Service, for example, into different languages
 14 and to become culturally competent to the communities
 15 that were actually subjected to huge discrepancy and
 16 bias.

17 **Q.** Sorry, just to be clear, so you're saying, if I can
 18 paraphrase, it was only being looked at through one
 19 lens, a white lens?

20 **A.** I'm going to say that it was looking, to start off with,
 21 as that as the default.

22 **Q.** Yes.

23 **A.** I would say that it became very apparent very quickly
 24 that that was the wrong lens, and I think that enormous
 25 efforts have gone -- been made since then to recognise

116

1 and correct that. And that's part of our longer term
 2 wish, to make sure that inequalities, both inside the
 3 health service and in our communities, are narrowed and
 4 resolved. Because, you know, this country cannot go on
 5 like this.

6 **Q.** Can I ask my final question: what suggestions would you
 7 propose, you know, being in the BMA, for moving beyond
 8 our established understanding, you know, to effectively
 9 address these health disparities?

10 **A.** Well, I mean, the first thing to do is to acknowledge
 11 that they exist, and then to work to eliminate them, and
 12 I think that there is work that's going on. I've talked
 13 about NHS England, for example. We've talked about
 14 the institutional discrimination within the NHS. So we
 15 are working together and want to work with whoever to
 16 make sure that this is improved and changes, because we
 17 have to have change out of this.

18 **Q.** So acknowledgement. What else, if anything?

19 **A.** Listening. Listening to what the needs are of
 20 the communities and how best to address them, and then
 21 tailoring our health service and the way that we work
 22 with people to that.

23 **PROFESSOR THOMAS:** Thank you, that's all I ask.

24 **LADY HALLETT:** Thank you very much, Mr Thomas.

25 **MR KEITH:** My Lady, there are two further points, if I may.

117

1 **MR KEITH:** That's all, in fact, that I have for
 2 Professor Banfield, my Lady, unless there are any
 3 questions that you --

4 **Questions from THE CHAIR**

5 **LADY HALLETT:** Just following up on that,
 6 Professor Banfield, one of the problems I've noticed
 7 with other conditions which I've dealt with in the
 8 course of my career is when there's no objective test it
 9 can sometimes be difficult to persuade, dare I say it,
 10 your colleagues of the existence of a condition.

11 So how do you -- this is obviously a very real
 12 condition and we've heard from several people who have
 13 suffered.

14 **A.** That is true, but one of the advantages of having
 15 the academic committee and the broader science is that
 16 I do know that there are tests on the horizon that would
 17 help us with that as a positive diagnosis.

18 What's really difficult about all of this is that
 19 a large number of doctors with long Covid caught this in
 20 the first wave before testing and acknowledgement and
 21 any kind of PPE was in place, but at a time that they
 22 were self-isolating from their families. At the start
 23 of this, we all used to go in in scrubs, we used to get
 24 to our front doors, switch our clothes off, go and
 25 shower, keep ourselves away from the rest of our

119

1 Firstly, we gave an assurance to the long Covid
 2 groups that I would ask a question about long Covid of
 3 Professor Banfield, which, I apologise, I omitted to do.
 4 May I put that question?

5 **LADY HALLETT:** Of course.

6 **Further questions from LEAD COUNSEL TO THE INQUIRY**

7 **MR KEITH:** Professor, is it the position that the BMA has
 8 long advocated the issue of long Covid and the impact of
 9 long Covid on its members, so doctors and other
 10 healthcare workers, and has published a number of
 11 reports concerning and addressing the healthcare
 12 challenges of long Covid in the medical profession?

13 **A.** Yes, it is.

14 **Q.** You've made representations to government and during the
 15 pandemic, because of the impact of long Covid and the
 16 prevalence of that syndrome, you in fact made arguments
 17 to the government as to why there should be delay in
 18 the lifting of restrictions because the greater
 19 incidence of the virus would lead to an increased number
 20 in long Covid cases?

21 **A.** Yes. I mean, we've had feedback from over 600 doctors
 22 with long Covid, and their stories are horrible. It's
 23 disrupted their lives, it's stopped their careers. And
 24 there's still a lack of acknowledgement that this could
 25 and is most likely to have been gained at work.

118

1 families. So it's difficult to see how they could have
 2 caught Covid any other way.

3 **LADY HALLETT:** Thank you very much.

4 **MR KEITH:** My Lady, thank you. That concludes the evidence
 5 of Professor Banfield.

6 **LADY HALLETT:** Thank you, Professor, very grateful for your
 7 help.

8 **(The witness withdrew)**

9 **MR KEITH:** Lastly, my Lady, in relation to the theme of
 10 ethnicity, you will recall that you ordered that a large
 11 number of questionnaires be sent out to groups and
 12 organisations, bereaved, impact and voluntary
 13 organisations, asking them for their views on this area,
 14 this theme. We've drawn together just a very high-level
 15 summary of what those responses amount to.

16 I don't propose to read out the questionnaires or
 17 indeed to put them up on the screen. I just wanted to
 18 summarise them in this way, that they make absolutely
 19 plain that there are a number of themes dealing with
 20 ethnicity, which are actually largely reflective of the
 21 evidence of Professor Nazroo and Banfield. Respondents
 22 highlighted in particular: the lack of consultation and
 23 involvement in decision-making, resulting in a lack of
 24 influence over the decisions that affected them; the
 25 fact, secondly, that the Covid pandemic and some of

120

1 the measures implemented exacerbated pre-existing
2 inequalities; thirdly, that the government
3 communications were unclear and failed to consider
4 the impact on disadvantaged groups.

5 Many of the questionnaires -- much of the material
6 and many of the questionnaires make plain that members
7 of ethnic minorities are disproportionately affected by
8 long-term chronic diseases and therefore that there were
9 comorbidities in place and therefore they were
10 disproportionately impact by the pandemic, they were at
11 greater risk because of exposure to the virus in
12 key worker roles, and children and older people from
13 minority groups faced specific challenges.

14 The Runnymede Trust in particular says the BAME
15 communities and their disparities were not fully
16 considered by the government when making decisions about
17 the response to Covid, and the Traveller Movement noted
18 the contrast between the response in
19 the Republic of Ireland and Northern Ireland and the
20 United Kingdom. In the Republic of Ireland travellers
21 were supported whilst in isolation or quarantine through
22 the provision of food, phone helplines and mental health
23 support.

24 Lastly, some respondents noted that
25 the disproportionate rates of Covid deaths from

121

1 **MR O'CONNOR:** Professor, as my Lady indicated before you
2 left that chair this morning, you're still here because
3 you have in fact prepared a second report to help
4 the Inquiry, this one relating to the subject of later
5 life; is that right?

6 **A.** Yes.

7 **Q.** This report you prepared on your own, not with, as in
8 the case of the ethnicity report, Professor Bécares?

9 **A.** That's correct.

10 **Q.** Can we call it up on screen, please. It's at
11 INQ000280058.

12 We can see there, Professor, the report is in fact
13 entitled "Inequality, Later Life and Ageism".

14 **A.** Yes.

15 **Q.** We see your name at the bottom, and the date of
16 19 September this year. Is that your report?

17 **A.** That is my report.

18 **Q.** Have you had a chance to read it through before giving
19 evidence today and are the contents of it true?

20 **A.** They are.

21 **Q.** Thank you.

22 It's right, I think, Professor, that very broadly
23 speaking, the subject of this report is inequalities
24 faced at the outset of the pandemic by older people in
25 this country?

123

1 the minority communities was both inequality and
2 a safety work issue. Because so many key workers from
3 minority communities faced greater risks and were placed
4 at greater levels of exposure.

5 **LADY HALLETT:** Just to add -- thank you, Mr Keith, for
6 that -- we do have one more witness, I think, from the
7 organisation Mr Thomas represents, who is tomorrow
8 afternoon.

9 **MR KEITH:** Indeed.

10 **LADY HALLETT:** And I assume will be dealing with this too.

11 **MR KEITH:** Absolutely.

12 **LADY HALLETT:** Thank you.

13 Mr O'Connor.

14 **MR O'CONNOR:** My Lady, as Mr Keith indicated, the witnesses
15 you have heard so far today have been addressing the
16 issue of ethnicity. We now move to another area, that
17 of later life, and for that reason may I invite you to
18 re-call Professor Nazroo.

19 **PROFESSOR JAMES NAZROO (recalled)**

20 **LADY HALLETT:** Professor. Thank you.

21 Don't worry, you don't need to take the oath again,
22 I don't think anything's happened over lunch that I know
23 of.

24 **THE WITNESS:** Thank you.

25 **Questions from COUNSEL TO THE INQUIRY**

122

1 **A.** Correct.

2 **Q.** We can perhaps put a little more detail there. If we
3 can go to the next page of the report and look at
4 the very first paragraph, in fact I think it's two pages
5 on, sorry, and zoom in on paragraph 1, please, you say
6 that in the report you summarise evidence produced prior
7 to January 2020 on inequalities in health, social and
8 economic factors experienced by older people and how
9 that varies across the older population.

10 **A.** Yes.

11 **Q.** So it is, if you like, a snapshot taken prior to
12 the pandemic of the research that was available,
13 the issues that might or perhaps should have been known
14 to those who were going to go on and take decisions
15 during the pandemic?

16 **A.** This is the evidence that was available as the pandemic
17 emerged.

18 **Q.** Thank you.

19 Now, you apologised this morning during your
20 evidence for being definitional, I think was the word
21 you used. I want to ask you very briefly about what we
22 mean by "older people" or "age". You address it at
23 paragraph 5 of your report. Well, perhaps you can tell
24 us in your own words: for the purposes of this report,
25 what do you mean when you use the term "older people"?

124

1 **A.** So "older people", the term -- I use the term in
2 an entirely pragmatic way in the context of this report.
3 So the report primarily focuses on those aged 65 and
4 older. This is a pragmatic division in order to be able
5 to collate evidence. In some places I do talk about
6 people who are a bit younger, so those aged 50 and over.

7 The importance of that -- or the important
8 consequence of that pragmatic decision, though, is that
9 there is great variation amongst the 65 and older
10 population in terms of the range of things that
11 I discuss in the report.

12 **Q.** Yes. So exactly as you say, although the age gives one
13 a cohort, much of what we will go on to discuss will be
14 about sub-groups within that larger cohort?

15 **A.** Yes.

16 **Q.** In particular those who are vulnerable within
17 the cohort, for example those who are economically
18 disadvantaged; yes?

19 **A.** Yes.

20 **Q.** Older people from ethnic minorities?

21 **A.** Yes.

22 **Q.** And older people living in care homes?

23 **A.** Yes.

24 **Q.** Thank you.

25 Let me ask you, again by way of introduction, about
125

1 The issue with the data from the NICOLA study and
2 the HAGIS study is that it's relatively immature, so
3 it's not detailed enough to do this kind of work yet,
4 though it will over time be able to do that.

5 The other sources of data really rely on surveys
6 that have large enough samples of older people within
7 them, and many surveys, most surveys, do not have large
8 enough samples of older people within them, hence the
9 specialist nature of the English Longitudinal Study of
10 Ageing.

11 There are variations in circumstances across
12 the different four nations of the UK, of course there
13 are, including in relation to health. The points I'm
14 making in this report are really about the level of
15 inequality. So it's not about the absolute level, it's
16 about the level of inequality. There is no evidence to
17 suggest that the nature of inequality varies across
18 the four nations.

19 I take some reassurance in making that claim,
20 drawing that opinion, because there are a range of
21 international studies that I can look to, to examine
22 inequality in later life, and find that across a variety
23 of national contexts very similar conclusions can be
24 drawn to those that I draw here.

25 **Q.** Thank you.

127

1 the geographical reach of your report. You explain in
2 paragraph 6 of your report that the data which allows
3 you to opine on these issues is much more detailed, much
4 more reliable, relating to England than it is to
5 the other nations of the UK; is that a fair summary?

6 **A.** That's correct, yeah.

7 **Q.** But you go on to say, and I'm not going to take you to
8 the paragraphs of the report, perhaps we can deal with
9 this by way of summary, but you go on to say that, in
10 your expert view, the patterns, if you like, of
11 inequality and the risks that may have been present
12 probably are replicated or were replicated in Scotland,
13 Wales, Northern Ireland?

14 **A.** Indeed. So --

15 **Q.** Can you explain that?

16 **A.** Yeah. So for England we have a very rich data source
17 that allows us to examine later life in a great detail.
18 That's the English Longitudinal Study of Ageing, which
19 has been running for more than 20 years, and so you can
20 see how things unfold for older people as they grow
21 older.

22 There are parallel studies in some of the other
23 nations of the UK, so there's the NICOLA study in
24 Northern Ireland, there's the HAGIS study in Scotland,
25 there is not such a study in Wales at the moment.

126

1 Perhaps we can just go over the page and zoom in on
2 paragraph 9 to finish off this point. When you say in
3 your report is, despite the imbalance in data, if we can
4 put it that way, you say:

5 "... in [your] considered opinion it is very
6 unlikely that there will be meaningful differences
7 across the nations of the UK in relation to the issues
8 discussed in this report, and that the ... conclusions
9 [you draw] are relevant for [all
10 those four] nation[s] ..."

11 **A.** That is my opinion, and in some places I do draw on
12 evidence from other nations as well.

13 **Q.** Yes, thank you.

14 I want to move on, then, Professor, and talk about
15 the first of the topics that you address in your report,
16 and that is the question of the vulnerability of older
17 people to a pandemic caused by a respiratory virus.

18 You say, perhaps we can go over to the next page, at
19 paragraph 10 of your report, that it is well documented
20 that older people have increased vulnerability to
21 a respiratory virus such as flu, which would of course
22 have been the obvious benchmark if we are thinking of
23 the position as at 2020 before the pandemic; is that
24 fair?

25 **A.** Yes, exactly, and flu is the archetypal pandemic virus.

128

1 Q. You refer, for example, to the well-known fact that
 2 older people are encouraged to have a flu jab?
 3 A. Indeed.
 4 Q. Just before we move on, can you perhaps make it clear,
 5 the vulnerability that you're talking about of older
 6 people to these types of respiratory diseases, is it
 7 a vulnerability to catching the disease or to
 8 experiencing severe symptoms and complications having
 9 caught it?
 10 A. It's to experiencing severe complications, illness,
 11 mortality, having caught it.
 12 Q. You explain, and I'm looking at paragraph 14 now, that
 13 there are three factors, albeit that they work in
 14 combination, to explain why it is that older people have
 15 this increased vulnerability to a respiratory virus or
 16 to experiencing severe symptoms of such a virus.
 17 I'll list them and then perhaps we can talk briefly
 18 about each of them in turn.
 19 First of all, a greater prevalence of chronic
 20 illness amongst that group. Secondly, reduced immunity.
 21 And thirdly, the term "frailty".
 22 So can I ask you first of all just to expand
 23 a little on the point about greater prevalence of
 24 chronic illness, or I think as it's sometimes referred
 25 to comorbidity?

129

1 So those factors, then, are the building blocks, if
 2 you like, the overlapping causes of this well known
 3 vulnerability of older people to catching respiratory
 4 viruses like flu or, as we shall see, Covid.
 5 You go on to refer to the fact, and I'm now looking
 6 at paragraphs 17 and 18 of your report, that precisely
 7 that vulnerability which was known to exist in relation
 8 to flu demonstrated itself equally applicable to Covid
 9 within a fairly short period of the pandemic commencing.
 10 A. Indeed, as soon as we had data from China, which was
 11 reasonably early in February, mid-February maybe, we saw
 12 very clearly that the risk of infection was not
 13 age-related, amongst the adult population, but the risk
 14 of mortality was very strongly age-related.
 15 Q. We see in paragraph 18 of your report the type of
 16 statistic that Mr Keith referred to in his opening
 17 a couple of days ago, ONS figures between March 2020 and
 18 June 2023: that of the deaths classified as being due to
 19 Covid-19, 59.6% of them occurred in the age group of
 20 80 and over, 22.4% the cohort between 70 and 79, at
 21 10.6% 60 to 69, and 6.6% in the age group 40 to 59, with
 22 less than 1% of those deaths occurring for people
 23 younger than 40.
 24 A. Indeed.
 25 Q. Quite striking statistics.

131

1 A. Yes, so I think it's very thoroughly established that
 2 the risk of illness is higher amongst older people, the
 3 risk of diagnosed disease is higher amongst older
 4 people, and the risk of chronic disease is higher among
 5 older people. And alongside that, as you indicated,
 6 there is a greater risk of having more than one disease.
 7 Q. That's the first component, then. What about "reduced
 8 immunity", what do you mean by that term?
 9 A. So this is a consequence of biological ageing where the
 10 immune system performs less effectively and consequently
 11 people have reduced immunity and therefore are less able
 12 to combat an infection.
 13 Q. Then frailty, and that's a word of course we're all
 14 familiar with, but I think you use it as something of
 15 a term of art here?
 16 A. Yes, so "frailty" within gerontology has a set of
 17 specific definitions. Here I refer to one in
 18 particular, produced by Ken Rockwood, who is an eminent
 19 gerontologist in Canada, and it basically talks about
 20 decline in biological systems across the spectrum, so
 21 physical, psychological and cognitive. And involves --
 22 like multimorbidity, involves many things occurring
 23 together and reduces vulnerability to subsequent adverse
 24 events.
 25 Q. Thank you.

130

1 Let's move, then, if we may, to the second of the
 2 topics in your report, and this, as we said, we move
 3 from the general issues relating to the whole cohort of
 4 people of a certain age to vulnerable groups within that
 5 cohort.
 6 You describe it as the patterning of inequality
 7 within the older population in your report.
 8 A. Yes.
 9 Q. You refer in this section of your report to two segments
 10 of the older population that suffered greater ethnic
 11 inequality than others, first of all economically
 12 disadvantaged; yes?
 13 A. Yes.
 14 Q. Secondly, older people from ethnic minorities?
 15 A. Yes.
 16 Q. The issue that you are exploring in this part of your
 17 report is whether there were data available and research
 18 available in 2020 to suggest that those groups might be
 19 at greater risk to a pandemic --
 20 A. Yes.
 21 Q. -- such as occurred?
 22 A. Yes.
 23 Q. I'll start and in fact spend more time asking you
 24 questions about the first of those categories,
 25 the socioeconomic inequalities. Of course you have

132

1 already touched this morning with Mr Keith on ethnicity.
 2 I'll come back to it but more briefly.
 3 **A.** Yes.
 4 **Q.** So as far as the economically disadvantaged cohort is
 5 concerned, you make the point, I'm looking at
 6 paragraphs 20 and 21 of your report, that in the period
 7 up to 2020 broadly speaking socioeconomic inequality
 8 amongst older people was marked, and in fact was
 9 growing; is that a fair summary?
 10 **A.** That's correct, yeah.
 11 **Q.** Then looking at paragraph 22, and perhaps we can bring
 12 this up on screen, you say:
 13 "Socioeconomic position is strongly related to
 14 health, even in older ages, and consequently
 15 socioeconomic position is related to risk of
 16 complications and mortality in the context of
 17 a pandemic."
 18 **A.** Yes.
 19 **Q.** Can you perhaps expand on that a little?
 20 **A.** Yes. So if you look at the patterning of health within
 21 the older population you see it's strong correlated to
 22 markers of socioeconomic position such as wealth and
 23 education and so on, and as a consequence poorer older
 24 people are more likely to have the underlying diseases,
 25 comorbidities, that then lead to greater risk of death

133

1 **Q.** I see, all right.
 2 But what we see, then -- I mean, let's look at the
 3 women, the graph on the left, first. Over though
 4 72-month, six-year period, what we are seeing is
 5 essentially how many of them survive?
 6 **A.** Yes, correct.
 7 **Q.** The different colour lines reflect the different
 8 quartiles of socioeconomic advantage, wealth?
 9 **A.** The different quintiles of wealth, yes.
 10 **Q.** Sorry. The high level point to be made, if we're
 11 looking at the left-hand table, is that we see the dark
 12 blue line, so that is the bottom, the poorest quintile,
 13 far more of those people die than the highest quintile,
 14 the green line at the top?
 15 **A.** That is correct.
 16 **Q.** So what we see is that over those 72 months, the least
 17 affluent, only 84% of the cohort survive, whereas with
 18 the most affluent it's 96?
 19 **A.** That is correct.
 20 **Q.** So a marked difference over that six-year period?
 21 **A.** Indeed.
 22 **Q.** And the right-hand table reflects the experiences of
 23 men, otherwise it's the same?
 24 **A.** The same pattern but --
 25 **Q.** The --

135

1 in the context of a pandemic.
 2 **Q.** Perhaps even, thinking of those other factors, lower
 3 immunity?
 4 **A.** Indeed.
 5 **Q.** More frailty?
 6 **A.** Yeah, indeed.
 7 **Q.** You have provided us with a graph which is actually on
 8 the next page of the report and I wonder if we can bring
 9 that up.
 10 Tell me if I'm wrong, Professor, but I think the two
 11 graphs, first of all, they reflect women on the
 12 left-hand side and men on the right-hand side, you
 13 describe this in your report; is that right?
 14 **A.** Yes, apologies, I should have put that on the graph.
 15 **Q.** Don't worry. What they show, each of them, they
 16 represent a period of ageing between, you've got it in
 17 months at the bottom there, but it's actually between
 18 the ages of 50 and 56?
 19 **A.** No, no, so it's people who are aged 50 and over and it's
 20 a process of observing them over a six-year period, so
 21 over 72 months, sorry.
 22 **Q.** Yes, but would that not -- if they started at 50, would
 23 that not be between --
 24 **A.** Yes, but some of them are older than 50, so it's 50 and
 25 older.

134

1 **A.** -- different because of differences in mortality risk
 2 for men and women.
 3 **Q.** Yes, so rather more of the men die, that's 80 -- sorry,
 4 93% for the most advantaged and 80% for the poorest
 5 quintile?
 6 **A.** Yes.
 7 **Q.** But a similar pattern nonetheless?
 8 **A.** Yeah.
 9 **Q.** Is that then a reflection of what you were saying about
 10 a very marked relationship between affluence or economic
 11 advantage on the one hand and health outcomes and
 12 ultimately mortality on the other?
 13 **A.** Indeed, this is a high-level summary of that
 14 relationship.
 15 **Q.** Just before we take that down, I think it's actually on
 16 the previous page, but these were statistics I think
 17 that appeared in a report that you yourself wrote?
 18 **A.** Indeed, using data from the English Longitudinal Study
 19 of Ageing.
 20 **Q.** Yes. So just remind us of the date of that study, or
 21 roughly the date.
 22 **A.** I think these were published probably 2012, I'm not 100%
 23 certain.
 24 **Q.** No, well, we don't need to worry about the exact date.
 25 The point I'm after is that this was data that was

136

1 available in 2020?

2 **A.** Indeed.

3 **Q.** I'm sure there was lots of data addressing issues like
4 this or closely related issues; is that fair?

5 **A.** Indeed, there were a number of papers, reports and
6 policy documents reporting this kind of evidence.

7 **Q.** So is this, are these tables, these graphs that you've
8 produced, reflective of what the mainstream data was
9 showing --

10 **A.** They are.

11 **Q.** -- in the period prior to the pandemic?

12 **A.** They are.

13 **Q.** Then towards the end of your report, you refer -- we
14 don't need to go to it -- to early SAGE meetings that
15 took place in the very first weeks of 2020 and
16 discussion there about trying to identify who might be
17 the sections of society who were most vulnerable to
18 a pandemic such as was at that stage developing, and
19 looking at those graphs, is your view that that would
20 have been relevant to answering that question?

21 **A.** I think it would have been relevant to answering that
22 question. My report refers to my reading of minutes of
23 those early meetings. I don't know the full extent of
24 how these issues were discussed in the SAGE committee
25 of course.

137

1 **A.** Yes.

2 **Q.** You have included it in your Later Life report because
3 of its relevance to that as well as to ethnicity,
4 intersectionality?

5 **A.** Indeed.

6 **Q.** For our purposes, we are interested in the sort of
7 right-hand corner of this graph, are we not?

8 **A.** Indeed.

9 **Q.** Because that's the sort of end of this table which
10 informs us about, on the face of it at any rate,
11 disparity in health outcomes or self-reported health
12 towards the end of people's lives?

13 **A.** Indeed.

14 **Q.** As we saw this morning, the disparities widen generally
15 as the age of the individuals increases?

16 **A.** They do.

17 **Q.** So by the end of the -- by the far right-hand side of
18 the table, one sees some quite marked differences, with
19 the Bangladeshi, Pakistani and black Caribbean cohorts
20 really quite distinct from some of the others, including
21 the white British?

22 **A.** Yes.

23 **Q.** Now, on its face, and this is the point you make in your
24 report, does that type of information also feed into
25 the question of who might be vulnerable to a pandemic

139

1 **Q.** Yes, I'm not trying to -- perhaps I can make myself
2 clearer. I'm certainly not trying to ask you to put
3 yourself into the minds of those at SAGE and I'm not
4 even asking really for you to comment on what SAGE did
5 or didn't do. It's simply to address that very
6 high-level question. If one was asking oneself from
7 a position of knowledge and expertise at the outset of
8 the pandemic "Who do we need to look out for?" would
9 these graphs have given you part of the answer to that?

10 **A.** So this was not only -- this kind of evidence was not
11 only publicly available, it actually was present in
12 government departments and very widely circulated.

13 **Q.** Thank you.

14 I mentioned a few minutes ago that there were two
15 segments or particularly vulnerable segments of society
16 that I was going to ask you about. One was the
17 socioeconomic disadvantage, which we've covered. The
18 other was older people within ethnic minorities. As
19 I said, this is an issue that you have already touched
20 on with Mr Keith this morning, but can we go, please,
21 it's paragraph -- if we can go to figure 4 in your
22 report, which is just above paragraph 31. That's it.
23 If we could zoom in on that graph, please.

24 Now, Professor, this is a graph that you looked at
25 with Mr Keith this morning, isn't it?

138

1 such as Covid?

2 **A.** It does. Just to divert very slightly to illustrate
3 the point, I'd encourage you to look at the line that
4 cuts across at 20% on the chart, the orange line, and
5 see where the different ethnic minority groups cross
6 that line, and that's the age at which 20% of them
7 report having not good health, and you can see that it's
8 much younger for some groups than for other groups, and
9 that gives you a sense of how health vulnerability
10 happens at a younger age for some ethnic minority groups
11 than for white British groups.

12 **Q.** Going back to my question, I was asking you
13 the hypothetical or the high-level question about those
14 people within society who might have been identified at
15 an early stage as those who were vulnerable,
16 particularly vulnerable, to Covid. We talked about the
17 less affluent groups. On its face, and I'm going to
18 come to ask you whether we need to qualify it or not,
19 but on its face does this graph tell us something
20 separate about those who might have been identified as
21 being at risk from Covid?

22 **A.** Yes, apologies, I didn't answer that correctly, but,
23 yes, that's what this graph tells us, that there are
24 certain ethnic minority groups that were particularly
25 vulnerable or appear to be particularly vulnerable to

140

1 Covid.

2 **Q.** As you explained this morning, we can see that these

3 figures are drawn from the results of the 2011 census?

4 **A.** Yes.

5 **Q.** And no doubt it takes a while for all of that

6 information to feed through into the research. But

7 similarly to the questions I was asking you about your

8 own socioeconomic data, are you able to help us whether

9 this type of table shows the general understanding

10 amongst the academic community of these types of issues

11 as at 2020?

12 **A.** It does. These analyses are not unique, there have been

13 earlier analyses that have a very, very similar pattern.

14 Using data that are earlier, of course. So these are

15 the most recent available, but ...

16 **Q.** As at 2020?

17 **A.** Yeah.

18 **Q.** But we then have to ask ourselves the question that you

19 were addressing with Mr Keith, because we know that

20 since the pandemic the ONS have produced further data,

21 backward-looking data, which relates to this

22 pre-pandemic period --

23 **A.** Yes.

24 **Q.** -- which gives different results. That data relates not

25 to morbidity, which is a subject of this graph, but

141

1 analyses are, in my view, not credible.

2 **LADY HALLETT:** Do we not also have a problem -- sorry to

3 interrupt, Mr O'Connor.

4 The graph that you showed us first, that's based on

5 self-reporting. That's got problems too, hasn't it?

6 **A.** Yes, so the graph that we have in front of us, figure 4,

7 is self-reported health. As I described earlier, there

8 is now a considerable body of evidence that shows that

9 self-reported health does predict mortality. There does

10 not appear to be a variation in that across different

11 ethnic groups, even though of course it is

12 a self-report. And I haven't included it in this

13 report, but I have similar graphs from other data

14 periods which show something similar for things like

15 diagnosed diabetes.

16 **LADY HALLETT:** Thank you.

17 **MR O'CONNOR:** Thank you.

18 Professor, I'm going to move on, and turn to another

19 section of society again, one of those which I mentioned

20 at the outset, one of those I mentioned as being

21 vulnerable, which is older people living in care homes.

22 I'm now looking at topic 3 in your report, and in

23 the broadest of terms -- and we'll look at this in

24 a little more detail -- I think the headline points that

25 you're making are that those in care homes or

143

1 mortality. But in fact do those later figures at least

2 cast doubt on the accuracy of the lines we see on this

3 page?

4 **A.** The mortality data published as experimental statistics

5 by the Office for National Statistics show the opposite

6 pattern to these data. So in those data, white British

7 people at older ages have a shorter life expectancy than

8 ethnic minority people at older ages.

9 **Q.** So, on the basis of that data, one would identify

10 different groups of society as being at particular risk

11 of a pandemic?

12 **A.** If those data were available prior to the pandemic,

13 those analyses were available prior to the pandemic, and

14 I would also qualify and say if those data had also

15 received the approval as a national statistic, then they

16 would suggest that the white British group were most at

17 risk.

18 **Q.** You had a debate with Mr Keith this morning about

19 the reliability of that ONS data. I don't want to go

20 back over that territory, but maybe I can simply ask you

21 this: do the same considerations then that you expressed

22 this morning apply to this question of the reliability

23 of this data as compared with the ONS data?

24 **A.** They do. The estimations of life expectancy for ethnic

25 minority people at older ages according to the ONS

142

1 residential care were at an elevated risk of respiratory

2 diseases essentially for two reasons: one, because they

3 were very likely already to have some form of chronic

4 illness, that's why they're there; and secondly, the

5 environmental considerations associated with care homes,

6 the proximity of other people, the risks from the staff

7 and so on.

8 So is that a fair summary of the very bald aspects

9 of that type of vulnerability?

10 **A.** That is a fair summary: increased risk of infection

11 because of the environment in which they were living,

12 and, once having an infection, increased risk of serious

13 illness and mortality.

14 **Q.** You have drawn our attention to an article in a learned

15 scientific journal which addressed exactly these points,

16 going back to 2017, which therefore perhaps is a useful

17 benchmark to see how these risks were understood by

18 the scientific community prior to the pandemic.

19 **A.** Yes.

20 **Q.** It's been helpfully brought up on the screen. First of

21 all, the title "Influenza in long-term care facilities";

22 yes?

23 **A.** Yes.

24 **Q.** The date, we can see right at the top, I mean, the exact

25 date doesn't matter, but it's June 2017. Do you see

144

1 that?

2 **A.** Yes.

3 **Q.** Can you help us, I couldn't actually find it on this

4 sheet, what was the name of the journal that it appeared

5 in? Or perhaps you can't help us with that?

6 **A.** I can. I'm just looking it up, apologies. It's called

7 "*Influenza and other respiratory viruses*".

8 **Q.** I see. In fact we do see that. If anyone's interested

9 it's at the bottom right-hand corner of this page.

10 **A.** Yeah.

11 **Q.** Do you see it?

12 **A.** Yes.

13 **Q.** So I hadn't appreciated, that's actually the name of the

14 journal itself, is it?

15 **A.** Yes.

16 **Q.** Thank you.

17 We can see the rest of the page now, because the

18 next point to note about this article is who wrote it.

19 Could we zoom out, please, and look at the top again.

20 Yes. So we see three names listed along the top:

21 Louise Lansbury, Caroline Brown and Jonathan Van-Tam.

22 Perhaps it's the third of those names which draws the

23 eye: Professor Van-Tam as he was then, is now. I think

24 I'm right in saying that at the time that this article

25 was published, that's June 2017, he was a professor of

145

1 and B viruses are well documented in LTCFs, and may be

2 explosive, with high mortality, highlighting the need

3 for early recognition and prompt initiation of control

4 measures."

5 Then two other passages, if I may. If we can go

6 over to the next full page, and it's the left-hand

7 column starting at "Transmission", about halfway down:

8 "Transmission of influenza from healthcare

9 workers ... to hospital patients, including those in

10 geriatric facilities, has been well documented using

11 epidemiological linkage, nucleotide sequence analysis

12 and contact tracking data and case reports of outbreaks

13 of influenza-like illness in care facilities indicate

14 that staff can transmit the virus to residents."

15 There is then a passage which goes into some detail

16 about various studies and test reports and so on, but

17 picking it up about eight or nine lines up from the

18 bottom:

19 "The observed variability ..."

20 That's in these test results, of healthcare workers.

21 "... might be explained by [healthcare workers]

22 being at higher risk of asymptomatic or subclinical

23 infection, indicating that [healthcare workers] may act

24 as an infective pool to transmit influenza to frail

25 elderly people."

147

1 public health at Nottingham University, he hadn't yet

2 been appointed to the role that we will become familiar

3 with him in, as the Deputy Chief Medical Officer; he was

4 appointed to that role later in 2017, I think.

5 **A.** Yes.

6 **Q.** With that in mind, what I want to do is just look at

7 a few passages of this report and then ask you some

8 questions about it.

9 Could we start, please, by just zooming in on

10 the bottom right-hand corner where it says "The impact

11 of influenza". So we see the article says:

12 "Persons residing in LTCFs [long-term care

13 facilities] present a population very susceptible to the

14 acquisition and spread of infectious diseases and for

15 whom the consequences of infection may be serious.

16 Nursing home residents are at greatest risk due to their

17 overall frailty, close quarter living arrangements,

18 shared caregivers, and opportunities for introduction of

19 healthcare associated infections and the spread of

20 pathogens to other facilities through resident transfers

21 and the movement of staff and visitors in and out of the

22 home."

23 I'm not sure we've got -- yes, sorry, we have got

24 the right part:

25 "Outbreaks of influenza caused by both influenza A

146

1 Finally, if I can pick it up at the very bottom of

2 that column and going on to the next column:

3 "Although the role of asymptomatic people and those

4 with only mild symptoms in spreading influenza is

5 uncertain, [healthcare workers] often continue to work

6 despite having symptoms and may act as a source of

7 infection to those in their care. Nursing home aides in

8 particular have been shown in one Swedish study to be

9 the occupational group at significantly greatest risk of

10 continuing to work despite the feeling that, in the

11 light of their perceived state of health, they should

12 have taken sick leave. However, in reality the

13 employment status of many LTCF staff is often precarious

14 and taking unpaid sick leave may result in adverse

15 economic consequences."

16 One might think -- thank you very much -- Professor,

17 that in that article in 2017 Professor Van-Tam was

18 flagging certain risks, risks that in fact, as we shall

19 hear, transpired with terrible results, very clearly?

20 **A.** I think the paper flagged those risks very clearly, yes.

21 **Q.** First of all, he was flagging the basic vulnerability of

22 nursing and care home occupants to a flu-like virus on

23 account of their own frailty and their close living

24 arrangements?

25 **A.** Yes.

148

1 Q. He was also flagging the risk that healthcare staff
2 might themselves transmit the disease --
3 A. Yes.
4 Q. -- firstly by moving themselves between different care
5 facilities, secondly the risk in asymptomatic
6 transmission --
7 A. Yes.
8 Q. -- by healthcare workers. Why is that of interest?
9 A. Because even though you are asymptomatic you could still
10 carry infection and therefore can pass the infection on
11 to other people.
12 Q. And so --
13 A. If you're in intimate contact with someone, caring for
14 them, then that risk of transmission is very high.
15 Q. The risk then, as with any asymptomatic transmission, is
16 that the people who are doing the transmitting don't
17 even realise that they have the virus, there's no reason
18 for them to shield or to isolate, and therefore the risk
19 of them spreading it is that much worse?
20 A. That's correct.
21 Q. Then also flagged is what's described in the report as
22 the precarious nature of healthcare workers' employment,
23 which in fact leads to the risk that even if they do
24 know that they're ill they might still carry on working.
25 They don't want to take sick leave, they're worried

149

1 an infectious diseases epidemiologist, but the example
2 would be that one person becomes infected within
3 the care home and, without adequate protections within
4 the care home, then the illness will spread rapidly.
5 Q. Yes.
6 Then finally with this document, could we have to
7 the seventh page of it, please. It's the paragraph
8 headed "Conclusion" but the last few lines of it, we see
9 about four or five lines up from the bottom, the
10 sentence starting at the end of one of the lines:
11 "The prevention and control of influenza in LTCFs
12 requires a multifaceted approach; vaccination and
13 antiviral policies form an important part of this, but
14 strong managerial leadership, outbreak planning, and a
15 well-trained, educated and engaged workforce are pivotal
16 to the successful implementation of IPC policies."
17 IPC, infection ...
18 A. Infection prevention control, I believe.
19 Q. That's right. Again, it would seem in this article to
20 be rather prophetic as to what was needed in 2020; is
21 that fair?
22 A. Indeed.
23 Q. So just finally then before we leave this part of it,
24 for the reasons really summarised in that article, that
25 segment of the older population who were resident in

151

1 about whether they're going to keep their job; is that
2 fair?
3 A. They're worried about income in the context of having to
4 take sick leave.
5 Q. Finally, and perhaps bringing it all together, these
6 risks generate risks of outbreaks of infectious disease
7 in nursing homes, in care homes, that can be, to use
8 the words of the report, explosive and involve high
9 mortality?
10 A. They carry the risk of high mortality, indeed.
11 Q. The word in the report was "explosive"; is that a word
12 you're not comfortable with?
13 A. I probably would not choose to use such an emotive word,
14 but certainly a high risk of mortality.
15 Q. One wonders, one doesn't know, of course, but one
16 wonders what the authors of the report meant by that
17 word. Might they have meant that those -- if you like,
18 it's a sort of tinder box, the coming together of frail
19 people, living in close proximity to each other, and
20 these transient workers who may have an asymptomatic
21 virus and who may not be inclined to isolate even if
22 they know they are ill, a risk of a sudden and extreme
23 outbreak, would that be one way of understanding the
24 word explosive perhaps?
25 A. So I initially qualified my response by saying I'm not

150

1 nursing homes, in care homes, and in fact in your report
2 you say similar considerations would apply to those who
3 were in hospital awaiting discharge, were they another
4 identifiable vulnerable group who were vulnerable,
5 particularly vulnerable, to experiencing serious
6 symptoms from Covid?
7 A. So my opinion is that the profile of the people who were
8 medically fit, awaiting discharge, was very similar, is
9 very similar to those who are in care homes, they're
10 awaiting discharge into care homes or into their own
11 homes if appropriate packages can be put in place, which
12 means they have a similar level of morbidity, frailty
13 and so on, and then in addition because they are in
14 hospital they are at a heightened risk of infection.
15 Q. Thank you.
16 Finally, one more topic to address with you,
17 Professor, and that is the risk of adverse outcomes
18 resulting from non-pharmaceutical interventions during
19 the pandemic, and how that relates to these inequality
20 issues that we have been addressing together.
21 I'm now looking at paragraphs 46 and following of
22 your report, and perhaps it's worth me saying that, as
23 with previous sections of your report, this is focused
24 very much on the research that was available in 2020.
25 We will be hearing, my Lady, later this afternoon

152

1 from a witness from Age UK who will tell us more about
2 the impact that was in fact experienced by older people
3 as a result of NPIs.

4 But at the moment I'm going to ask you questions, as
5 I say, about what was known, what data, what research
6 was available before the pandemic started.

7 But in summary, is it fair to say, Professor, that
8 the evidence, the research that was available indicated
9 that older people would suffer more than most from,
10 for example, a lockdown, first of all because, because
11 of the greater vulnerability, they would be more likely
12 to have to isolate themselves, and that they would be
13 more affected once they were isolating; is that a fair
14 summary?

15 **A.** That's a fair summary of the on-average situation
16 amongst older people.

17 **Q.** Focusing a little on various areas. First of all, the
18 question of social exclusion. You refer in your report
19 to the risk of social exclusion being higher for
20 particular groups of older people. Can you expand on
21 that a little?

22 **A.** Yes. So I offer a brief summary of what social
23 exclusion might be, but in effect it means poor access
24 to services, facilities, community and so on, and the
25 evidence suggests that people who are poorer or people

153

1 wellbeing, social distancing and lockdown measures have
2 a particularly negative impact on those who do not have
3 access to digital devices and high quality broadband,
4 because they can be used to maintain connections ..."

5 And so on.

6 I think it's fair to say that not just maintaining
7 connections with family but, in a distancing situation,
8 necessary for much more than that?

9 **A.** Indeed, for connections with community networks and
10 connections with services, amenities and so on.

11 **Q.** At paragraph 57 of your report you indicate that in
12 the years prior to 2020 there had been a lot of
13 progress, if one wants to call it progress, in moving
14 many of the sort of essential services online?

15 **A.** Yes.

16 **Q.** Then if we can look at paragraph 58, please, you say
17 this:

18 "However, older people are more likely not to be
19 using the internet."

20 Then you have produced this data from 2020,
21 an estimate that 13% of adults in the UK do not use
22 the internet, so that's a global figure, but then if one
23 breaks it down, you say there is a sharp age gradient,
24 so it's 17% of -- and these are figures of people who
25 are not using the internet -- 17% in the bracket 55 to

155

1 who are living in more deprived areas are more likely to
2 not only be socially excluded at a particular point in
3 time but over time they are more likely to move into
4 social exclusion than richer people, and much less
5 likely to move out of social exclusion if they're
6 already in it.

7 **Q.** And those considerations are clearly of great relevance
8 to the question of lockdown and how older people would
9 fare in that situation?

10 **A.** Yes, absolutely.

11 **Q.** I want to move to the question of digital exclusion.

12 **LADY HALLETT:** I don't know how much longer you have to go.
13 We do have, I think, about 15 minutes of other
14 questions.

15 **MR O'CONNOR:** Yes. I probably only have another two or
16 three minutes with the Professor, and perhaps if
17 I finish with him and then we have a break before my
18 learned friends can go to their questions.

19 **LADY HALLETT:** Of course.

20 **MR O'CONNOR:** It's in fact -- well, I've got two more
21 topics. The first of those is digital exclusion,
22 Professor, and I'm now looking at paragraph 56 of your
23 report.

24 You say:

25 "Also relevant to social and psychological

154

1 64, 30% in the bracket 65 to 74, and 51% for those aged
2 75 and older.

3 You say an ONS survey also from 2020 found that
4 nearly 40% of those aged 75 and older had never used the
5 internet, and Age UK report that many of those who had
6 used the internet no longer do so.

7 **A.** Yes.

8 **Q.** So 13% of the adult population but, as you say, a very
9 sharp gradient when one gets to the older cohorts --

10 **A.** Yes.

11 **Q.** -- of people who don't use the internet.

12 You then go on to, as it were, focus more precisely.

13 You say at paragraph 60 in effect that the wealthier
14 elderly, and I take it you mean of all of those cohorts,
15 are more likely than the poorer elderly to use
16 the internet?

17 **A.** Yes.

18 **Q.** So this digital exclusion is something, therefore,
19 that's more keenly felt by the poorer elderly cohorts?

20 **A.** Yes.

21 **Q.** You also indicate or suggest that poor health also
22 shapes the trajectory of internet use?

23 **A.** That's correct.

24 **Q.** So in summary, are you saying that these sort of
25 intersections, older, poorer and those with ill health,

156

1 putting those all together, are the least likely to have
 2 or to be able to use, to be familiar with the internet?
 3 **A.** Yeah. So socioeconomic position and health are related,
 4 as I described, as we discussed earlier, but over and
 5 above socioeconomic inequality, deteriorating health
 6 leads to less use of the internet.
 7 **Q.** That was the data that was available in 2020, and
 8 of course one might think that, if you like, those
 9 people you're describing who are least likely to use
 10 the internet might have been amongst those who would
 11 most need it once the pandemic started?
 12 **A.** That's certainly possible. And the data were available
 13 before 2020, so much of this work was done before 2020.
 14 **Q.** Just finally on this, are you able to help us -- this is
 15 not something that's covered in your report, and you may
 16 not be able to help us, but are you able to help us
 17 whether there was yet another variation in the sense of
 18 whether older women were more digitally excluded than
 19 older men?
 20 **A.** Older women are more digitally excluded than older men.
 21 **Q.** Was that something that was there on the research prior
 22 to the pandemic?
 23 **A.** Indeed, it was available prior to the pandemic.
 24 **Q.** Thank you.
 25 The last subject then, again, which is something

157

1 **MR O'CONNOR:** Thank you.
 2 My Lady, those are all the questions that I had.
 3 **LADY HALLETT:** Thank you, Mr O'Connor.
 4 Are you all right?
 5 **A.** I am indeed.
 6 **LADY HALLETT:** Thank you very much. I shall return at
 7 25 to. Thank you.
 8 (3.20 pm)
 9 (A short break)
 10 (3.35 pm)
 11 **LADY HALLETT:** Mr O'Connor.
 12 **MR O'CONNOR:** My Lady, as I said, I have finished my
 13 questioning of Professor Nazroo, but there were two
 14 representatives, Mr Thomas from FEHMO, and Ms Gowman
 15 from Covid Bereaved Families for Justice Cymru, who you
 16 had indicated you might be prepared to grant permission
 17 to ask questions of this witness.
 18 **LADY HALLETT:** Yes, I do grant permission.
 19 Mr Thomas.
 20 **Questions from PROFESSOR THOMAS KC**
 21 **PROFESSOR THOMAS:** Thank you, Professor, I've only got one
 22 question for you, and it's this: in your report you
 23 note, firstly, the complexity of the age and ethnicity
 24 intersecting; secondly, in particular heightened
 25 vulnerabilities of older ethnic minority people, notably

159

1 that is not covered in your report, is the question of
 2 domestic abuse.
 3 Was there in 2020 evidence showing any particular
 4 patterning or risks of domestic abuse within the older
 5 population?
 6 **A.** So domestic abuse I think we need to define broadly,
 7 need to think about physical abuse, sexual abuse,
 8 psychological abuse, neglect and financial abuse I think
 9 are the main dimensions that are studied when people
 10 study domestic abuse of older people.
 11 The evidence is intermittent. There was a large
 12 study done 2006/7, something around then, on domestic
 13 abuse amongst older people, that was a large
 14 representative study, which -- I can't remember the
 15 exact number, but something like 2% or 3% of older
 16 people reported experiencing abuse.
 17 I think we have to put that estimate in the context
 18 of how easy it is to tell someone that you're being
 19 abused, particularly when various dimensions of elder
 20 abuse are seen as normal, routine and so on. But
 21 nevertheless, a significant proportion.
 22 In relation to your earlier question about gender,
 23 it seems that most of the elder abuse is conducted by
 24 partners. Well, maybe not most, but at least half of
 25 elder abuse is conducted by partners.

158

1 the early onset of age-related illnesses compared with
 2 the white British group; thirdly, the significant
 3 presence of ethnic minority workers in the social care
 4 sector; and fourthly, the missed opportunities in
 5 treating older people as a monolithic group.
 6 Here's the question: given the above, can you share
 7 with us what your views are on the appropriateness of
 8 inviting older and/or retired health and social care
 9 workers from ethnic minority communities to return to
 10 active service during the pandemic?
 11 **A.** I'll speak into the microphone, sorry. I presume that's
 12 appropriate, rather than ...
 13 Okay, so this is an important question, I think.
 14 I think it's right to summarise my evidence as
 15 suggesting that older ethnic minority people are
 16 particularly vulnerable, and this will apply of course
 17 to former as well as current healthcare workers.
 18 So for me the question then would be what kind of
 19 risk assessments should you put in place if you were
 20 asking those people to return to the frontline in
 21 the context of the need for additional labour. So the
 22 risk assessments would be crucial here.
 23 **LADY HALLETT:** Thank you, Mr Thomas.
 24 Now, you're going to have the same problem I have in
 25 seeing the next questioner.

160

1 Ms Gowman, there you are, I can see you.
 2 **THE WITNESS:** I can.
 3 **Questions from MS GOWMAN**
 4 **MS GOWMAN:** Professor Nazroo, I represent Covid Bereaved
 5 Families for Justice Cymru. I'm going to ask you
 6 questions on four topics, time permitting.
 7 The first topic is the use of blanket policies and
 8 tools in healthcare. My Lady has granted permission for
 9 the Cymru group to ask a set of reformulated questions
 10 on this topic, having liaised with Covid Bereaved
 11 Families for Justice UK and Northern Ireland, and it is
 12 on behalf of all three groups that I ask questions on
 13 this topic.
 14 At paragraph 77 of your report, you say that many
 15 hospitals used some form of triage to restrict intensive
 16 care for those aged 60 and over, modelled on
 17 a disseminated but not implemented NHS Covid-19 decision
 18 support tool.
 19 It's right, isn't it, that the decision support tool
 20 was a points-based system, using a combination of four
 21 constituent scores across the domains of age, gender,
 22 level of frailty and medical conditions, that then
 23 subsequently recommended patients into particular
 24 treatment pathways?
 25 **A.** That's correct, though, as you said, this decision
 161

1 people who need treatment is appropriate to identify
 2 those as people who are not worth treating, I think is
 3 the wrong use of such tools.
 4 **Q.** So they should be used to identify effectively the most
 5 vulnerable and deserving of treatment as opposed to
 6 eliminate treatment being given to those vulnerable
 7 individuals; is that fair?
 8 **A.** The people who most need treatment.
 9 **Q.** Yes. And it's also correct that there has been
 10 a long-standing concern about poor practices regarding
 11 the blanket use of Do Not Attempt Resuscitation notices.
 12 Is that your understanding?
 13 **A.** Sorry, I'm afraid I haven't seen detailed evidence of
 14 this, so all I can observe is the anecdotal evidence
 15 that has appeared in various reporting suggesting that
 16 that was the case.
 17 **LADY HALLETT:** Don't worry, we're going to deal with it in
 18 some detail at some stage. It's one of those issues
 19 that I'm very conscious of.
 20 **MS GOWMAN:** If there is a blanket use of such notices, it
 21 follows, doesn't it, that that would disproportionate
 22 affect the older population?
 23 **A.** It would disproportionately affect the older, iller
 24 population, yeah.
 25 **Q.** From your perspective, based on the anecdotal evidence,
 163

1 support tool was never implemented.
 2 **Q.** Yes.
 3 **A.** Though it may have influenced decision-making.
 4 **Q.** When assessing levels of frailty, the clinical frailty
 5 score, also known as the Rockwood frailty score, is also
 6 used as a prognostic indicator; is that right?
 7 **A.** That's correct.
 8 **Q.** Do you agree that the blanket use of the decision
 9 support tool and the clinical frailty score, insofar as
 10 they were used, and other similar tools, are potentially
 11 discriminately, and if so why?
 12 **A.** They are discriminatory, in my view, so long as they
 13 restrict entry into care. My opinion is that they are
 14 useful tools for identifying those who need care, rather
 15 than the opposite.
 16 **Q.** Yes.
 17 Insofar as the scoring systems are concerned, could
 18 they be used to impact on the prioritisation of
 19 treatment, and in turn mortality rates?
 20 **A.** So my opinion is that they could be used to encourage
 21 treatment of people who are particularly vulnerable
 22 rather than to discourage the treatment of people who
 23 are particularly vulnerable. So my view is that the use
 24 of something like an age threshold or a frailty
 25 threshold or a multimorbidity threshold to identify
 162

1 did the pandemic expose and exacerbate issues
 2 surrounding the Do Not Attempt Resuscitation process?
 3 **A.** Anecdotal evidence suggests that the Do Not Resuscitate
 4 notices were not used, in my view, appropriately. But
 5 I haven't done research in this area, this is my
 6 understanding of the anecdotal evidence.
 7 **Q.** Finally on this topic, Professor Nazroo, are you aware
 8 of any alternative approaches to clinical
 9 decision-making that reduces the risk of discrimination
 10 against older and/or disabled people in particular?
 11 **A.** As I've tried to identify in my report and in response
 12 to your earlier questions, there are clearly groups of
 13 older people who are more in need of treatment, of
 14 protection against infection and treatment once they
 15 receive infection. I think those groups -- we had
 16 evidence on how to identify those groups prior to the
 17 pandemic.
 18 **Q.** Thank you.
 19 The next topic is the vulnerability of older people
 20 in care homes and awaiting discharge from hospital,
 21 which you've already covered to some extent with my
 22 learned friend.
 23 At paragraph 89 of your report, you identify, in
 24 respect of those living in care homes and medically fit
 25 and awaiting discharge, that there was a missed
 164

1 opportunity to implement recommendations of the review
2 paper that we have already referred to. You have been
3 taken to the risks in respect of those residing in
4 long-term care facilities, but I want to ask you about
5 the recommendations that emanated from that article.

6 It's right, isn't it, that the article makes several
7 recommendations in respect of control measures in
8 respect of long-term care facilities?

9 **A.** That's correct.

10 **Q.** If I summarise them in the following way, you can tell
11 me if that represents your understanding: firstly, it
12 recommends routine and pre-outbreak prevention measures
13 comprising of planning, training and education,
14 vaccination of residents and staff.

15 Secondly, it emphasises the need for early
16 recognition, including by way of testing.

17 And, thirdly, it makes recommendations for outbreak
18 control measures comprising respiratory etiquette,
19 appropriate use of PPE, isolation of infected residents,
20 and the minimisation of transmission opportunities,
21 closure of care homes to new admissions, limitation of
22 visitors, rostering vaccinated staff to care for
23 residents, and hand hygiene and enhanced environmental
24 cleaning.

25 Do you agree that those represent a summary of
165

1 impression is that it was not, but that strictly is
2 an impression.

3 **Q.** So when you cite in your report that there was a missed
4 opportunity --

5 **A.** Indeed.

6 **Q.** -- is that what you mean, ie --

7 **A.** Indeed.

8 **Q.** -- a missed opportunity to implement clear
9 recommendations emanating from the article?

10 **A.** Indeed, and missed opportunity in the sense that this
11 was well established evidence and could have been
12 considered in the early days of the pandemic. I don't
13 know to what extent it was considered in the early days
14 of the pandemic.

15 **Q.** But your impression was that it was not?

16 **A.** My impression is that it was not implemented.

17 **Q.** The next topic is the fragility of the domiciliary
18 care sector. Within your report you identify that
19 the social care system, in particular the care home
20 sector, was in a fragile state on going into
21 the pandemic. What comment, if any, can you make in
22 respect of vulnerability and fragility of the
23 domiciliary care sector in particular on going into
24 the pandemic?

25 **A.** So again I have not reviewed the evidence in relation to
167

1 the primary recommendations made in that article?

2 **A.** I agree. I would add perhaps one more, which was around
3 the staffing of long-term care facilities.

4 **Q.** To ensure that there was effectively sufficient levels
5 of staffing; is that right?

6 **A.** To ensure that staffing was sufficiently secure that the
7 risks of precarity in the labour force, working in more
8 than one care home and so on, were minimised.

9 **Q.** You have already indicated in response to questions by
10 my learned friend in respect of the impact on such
11 patients, but is it right that the recommendations also
12 represented the thrust of scientific thought on control
13 measures at the time?

14 **A.** Sorry, I missed the: also represent?

15 **Q.** The thrust of scientific thought?

16 **A.** They do, yes.

17 **Q.** So this wasn't a minority view?

18 **A.** No, no, this was an important review paper.

19 **Q.** Can I ask, was the article publicly available?

20 **A.** Yes.

21 **Q.** To your knowledge, it may be that you can't assist with
22 this, were the recommendations ever noted and
23 implemented by any policymakers in advance of or going
24 into the pandemic?

25 **A.** I cannot answer that question, I don't know. The
166

1 domiciliary care, but the papers that I have seen
2 suggest that there are very similar issues around
3 underfunding and security of employment, and so on, that
4 mean that there was a substantial risk of domiciliary
5 care failure within the context of a pandemic.

6 **LADY HALLETT:** Just so people understand, domiciliary means
7 care in the home.

8 **A.** Indeed.

9 **MS GOWMAN:** Thank you, my Lady, I was about to ask that
10 follow-up question to clarify.

11 In terms of the issues that you identify with social
12 care more generally that may have direct applicability
13 to domiciliary care, your report identifies low pay and
14 lack of resilience, carers moving from setting to
15 setting, dependence on private agencies, problems
16 sustaining packages of care and lack of PPE, and I think
17 your evidence is that those issues applied equally to
18 domiciliary care provision?

19 **A.** I understand that they did.

20 **Q.** Do you consider that there were missed opportunities by
21 decision-makers in relation to the domiciliary
22 care sector specifically?

23 **A.** Yes. I think the issues that you have just raised could
24 have been considered at the beginning of the pandemic.

25 The extent to which they were is not clear to me. That
168

1 they did not lead to action does seem to be the case.
 2 **Q.** And should have been considered?
 3 **A.** Should have been -- should have been considered and
 4 should, in my opinion, have led to action.
 5 **Q.** The final topic, I think I have time, namely
 6 the disparities between the devolved nations. At
 7 paragraph 9 of your report, you state that it's very
 8 unlikely there will have been meaningful differences
 9 across the nations, and you were taken to this section
 10 of your report earlier in your evidence.
 11 The nature of inequalities may be similar across the
 12 four nations, but do you agree that the impact and
 13 extent of the health inequalities might differ between
 14 nations depending on the population make-up?
 15 **A.** So I think the -- for me the crucial point is that
 16 the level of risk of illness will vary across
 17 the four nations. I think that's very well established,
 18 that it varies across the four nations.
 19 **Q.** Yes.
 20 **A.** It also varies within the nations as well
 21 geographically. And so in terms of planning, you may
 22 well want to consider the absolute level of risk within
 23 the nation, but the inequality in risk, which is what
 24 I focus on here, I believe did not vary particularly
 25 across the four nations.

169

1 distracted. But even before I do that, and just while
 2 Professor Nazroo's evidence is fresh in our minds,
 3 perhaps just for the record I can make it clear to
 4 everyone who's listening and who may read the transcript
 5 that the terms of Professor Nazroo's instructions did
 6 not extend for us either showing him the evidence that
 7 has been provided to you about the government response
 8 or inviting him to provide any evidence, far less expert
 9 evidence, on what should or shouldn't have been done,
 10 but I think in answering questions he made it clear that
 11 he was really speaking from his own sort of --

12 **LADY HALLETT:** Yes, I was getting a little concerned at that
 13 stage.

14 **MR O'CONNOR:** -- impression. But to be clear, that wasn't
 15 part of his formal function in either drafting his
 16 report or providing his views.

17 **LADY HALLETT:** I think when you're talking about expert
 18 evidence, we have got to be pretty clear.

19 **MR O'CONNOR:** Yes.

20 Summary of questionnaire responses

21 **MR O'CONNOR:** As I say, I wonder -- I'm sorry, it's going to
 22 take a few minutes, but I think it's -- since I'm going
 23 to, as Mr Keith did, just summarise the questionnaire
 24 responses that we received relating to the issue of
 25 later life, I think it would be more sensible to do that

171

1 **Q.** And one final question on --

2 **LADY HALLETT:** No, I'm afraid not, Ms Gowman. I'm afraid
 3 you're out of time. Apart from anything else, I can't
 4 find that I had given approval for these. Anyway, we're
 5 going to stop there.

6 **MS GOWMAN:** Certainly.

7 Thank you, Professor. Thank you, my Lady.

8 **LADY HALLETT:** Thank you very much indeed, Professor.

9 Those are all the questions, Mr O'Connor, for --

10 **MR O'CONNOR:** No, no further questions, I'm very grateful --

11 **LADY HALLETT:** And thank you for being so patient with us
 12 today.

13 **THE WITNESS:** No, thank you, my Lady, I appreciate the
 14 opportunity to give evidence.

15 (The witness withdrew)

16 **LADY HALLETT:** We've just got a wait a second, I'm afraid,
 17 until it's all cleaned.

18 **MR O'CONNOR:** My Lady, just before the witness is sworn,
 19 I wonder if I could just invite the witness to sit down
 20 for a moment, because I was in fact intending to take
 21 one other matter before I invite you to call her, which
 22 is the narrative, similar to the narrative that
 23 Mr Keith --

24 **LADY HALLETT:** Of course, yes, absolutely, the summary.

25 **MR O'CONNOR:** It's useful for her to be -- I'm sorry, I was

170

1 before Ms Abrahams gives evidence rather than
 2 afterwards, so that we have them in mind when she gives
 3 evidence. So I'm just going to read those out. It will
 4 take me two or three minutes.

5 As Mr Keith explained, we sought questionnaire
 6 responses from a range of interest groups within
 7 the field, in this case of later life, and received very
 8 helpful responses. Amongst them were -- I'll start with
 9 in fact a passage from Age UK's questionnaire, which is
 10 the organisation we'll hear that Ms Abrahams is part of,
 11 and their response included this passage:

12 "It should have been apparent from the very
 13 beginning that older people would be at the eye of the
 14 storm. Age was identified early on as a major risk
 15 factor for critical illness and mortality. The risk of
 16 living with pre-existing health conditions, disability
 17 or care need rises directly in line with age, including
 18 the majority of people advised they were clinical or
 19 extremely clinical vulnerable. Older people have
 20 greater likelihood of social isolation and digital
 21 exclusion. Older carers are more likely to be providing
 22 intensive informal care and there was a predictably high
 23 risk of losing and not regaining mobility, cognitive
 24 function, strength and balance or cardiovascular fitness
 25 amongst older people. In addition, the experiences of

172

1 other countries that were ahead of us during the
2 pandemic, such as Italy, demonstrated the vulnerability
3 of older people, especially those living in residential
4 settings."

5 Then we have identified two broad themes that were
6 addressed in these questionnaire responses, the first of
7 which was a lack of understanding of the sector by those
8 making decisions.

9 The National Care Forum stated this:

10 "One key overarching theme spans our submission,
11 which is the lack of understanding of the care and
12 support sector and those who are supported through it.
13 This lack of understanding can be compared to the
14 absolute primacy given to the NHS in all aspects of the
15 government's response to the pandemic, which is a far
16 better understood institution for policy and
17 decision-makers."

18 Care England said this:

19 "Decisions were made during the pandemic,
20 particularly within or during the first wave, that
21 protected the NHS with little or no regard for the adult
22 social care sector. Decision-makers did not have
23 a clear and sufficient understanding of the social care
24 sector, lack of central understanding of the diversity
25 of the adult social care sector, particularly for those

173

1 likely they are to have ill health, increased loneliness
2 and isolation as well as financial hardship."

3 Then, finally, Homecare Association Wales stated
4 that:

5 "Recovery did not end in spring 2022. Workforce
6 wellbeing continues to be important. The Welsh
7 Government began discussions about recovery in 2020 and
8 produced a Covid-19 recovery framework in July 2021.
9 However, the guidance [they say] for social care only
10 really reached a new normal during the spring 2023 when
11 testing was finally stepped down."

12 My Lady, those are the summary of the questionnaire
13 responses, and may I now invite you to call Ms Abrahams.

14 Thank you.

15 **LADY HALLETT:** Thank you for being patient.

16 **MS CAROLINE ABRAHAMS (sworn)**

17 **Questions from COUNSEL TO THE INQUIRY**

18 **MR O'CONNOR:** Can you give us your full name, please.

19 **A.** Yes, Caroline Susan Abrahams.

20 **Q.** You are the charity director of Age UK; is that right?

21 **A.** Correct.

22 **Q.** I think that's a post you've held for some time?

23 **A.** Yeah, I've been there for about 11 years.

24 **Q.** So during the pandemic?

25 **A.** Indeed.

175

1 with learning disabilities and/or autism. Care England
2 members operating within the younger adult sector found
3 themselves having to rewrite guidance as a result of its
4 predominant focus on older people living in residential
5 care homes."

6 The second theme is of longer term impacts. Age UK
7 said this:

8 "Research suggests that older people who previously
9 did not need support to maintain their independence are
10 now requiring care and support for the first time, and
11 much earlier than would otherwise have been the case.
12 Those who were already struggling to carry out
13 activities of daily living such as walking, eating,
14 showering and getting dressed, are now finding things
15 harder. The significant drop in activity levels amongst
16 over 50s, and only a third of people aged 75 and over
17 have been active during the pandemic, this has impacted
18 on older people's mobility, strength and balance and
19 left them at greater risk of frailty and falls. The
20 Carers UK survey in 2021 said that 72% of unpaid carers
21 had not had a break since the pandemic began. The 2021
22 census shows the number of unpaid carers providing over
23 20 hours of care per week increased by 260,050 hours by
24 152,000. The more care provided, the more likely it is
25 that someone will have to give up work to care, the more

174

1 **Q.** You have helpfully provided the Inquiry with a witness
2 statement which we can see on the screen. It's dated
3 27 September 2023.

4 **A.** Yeah.

5 **Q.** It's concealed on the screen, but I can tell you,
6 because I'm looking at it, that you signed that
7 statement.

8 **A.** Yes.

9 **Q.** Do you recall signing it?

10 **A.** I do.

11 **Q.** I'm sure you're familiar with the contents of the
12 statement.

13 **A.** Yes.

14 **Q.** Are they true to the best of your knowledge and belief?

15 **A.** Yes.

16 **Q.** It's a very lengthy statement, Ms Abrahams, and we won't
17 be able to go into anything like the detail that it
18 contains today, but of course the Inquiry have
19 the statement and we will be adducing it in writing in
20 full. What we will try to do today is simply, in
21 the time we have available, cover some of the key themes
22 that you have identified.

23 First of all, may I ask you just a few questions
24 about Age UK itself.

25 **A.** Yeah.

176

1 **Q.** You describe the organisation in your statement as being
 2 a federated network of organisations across the UK?
 3 **A.** Yeah.
 4 **Q.** Can you perhaps explain that in a little detail, please.
 5 **A.** Certainly. So there's Age UK, the national organisation
 6 which I work for, and then we also have about 125 local
 7 Age UKs scattered across England, and there's Age Cymru,
 8 Age Scotland and Age Northern Ireland, there's also
 9 Age International, and we have a commercial arm as well.
 10 **Q.** Another measure of the size of the organisation is how
 11 many people it reaches.
 12 **A.** Yeah.
 13 **Q.** And in your statement you say that you believe that,
 14 taken together, the organisation reaches about 1 million
 15 older people across the UK; is that right?
 16 **A.** Correct.
 17 **Q.** In what way?
 18 **A.** I suppose the bulk of those numbers come to use our
 19 information and advice, particularly through our
 20 website, but we also operate a free helpline that is
 21 rung by hundreds of thousands of people every year.
 22 In addition to that we also have our local Age UKs
 23 that provide face-to-face services, and then nationally
 24 and locally we provide friendship services for older
 25 people as well.

177

1 We also -- obviously through our information and
 2 advice it covers just about anything any older person
 3 ever wants to know about, or indeed their family or
 4 carers. We provide friendship services for people who
 5 are alone who would like more companionship in their
 6 lives, which -- join up a volunteer with somebody who
 7 can ring them once a week, that sort of thing.
 8 And locally we provide a wide range of direct
 9 services in local communities. Some of it is low-level
 10 support in people's homes, there is some personal care
 11 delivered, but also things like choirs and pottery
 12 classes and keep fit and rambling and all kinds of
 13 things you could -- you know, men in sheds and walking
 14 football, all sorts of things like that, which give
 15 older people the opportunity to come together to sustain
 16 their wellbeing, to keep physically fit and mentally fit
 17 as well.
 18 **Q.** Thank you, Ms Abrahams. You will see we have
 19 a stenographer who is trying to take a note of what we
 20 both say.
 21 **A.** Yeah.
 22 **Q.** I'm trying to speak slowly and perhaps I can just ask
 23 you --
 24 **A.** I'll slow down, sorry.
 25 **Q.** -- on her behalf to try to speak a little more slowly as

179

1 **Q.** Perhaps we can turn to the second page on the screen of
 2 your statement, and at paragraph 3, if we can zoom in,
 3 first of all you give a succinct summary of the aims of
 4 Age UK?
 5 **A.** Yeah.
 6 **Q.** We see that reference to 1 million people a year and you
 7 say that you seek to ensure that older people have
 8 enough money, are socially connected, receive high
 9 quality health and care, that they're considerable, safe
 10 and secure at home, and that they feel valued and able
 11 to participate in society.
 12 Then you explain how you seek to achieve those ends,
 13 referring to research, advocacy, campaigning, providing
 14 information, advice, public information, and so on.
 15 **A.** Yes.
 16 **Q.** Can you maybe just expand a little on those various
 17 means by which you seek to achieve your aims?
 18 **A.** Certainly. Yeah, so particularly nationally we
 19 research, campaign and advocate, and that's my job,
 20 really, with my colleagues, to work with
 21 decision-makers, to work with government, the NHS. Very
 22 often we're asking the question: what about older
 23 people? That's, I guess, our primary role. But also
 24 talking in detail with policymakers about emerging
 25 policy and practice issues.

178

1 you answer our questions. It's very difficult to
 2 remember.
 3 You mentioned that your particular role amongst that
 4 whole range of activity that you just described is in
 5 the campaigning and the advocacy --
 6 **A.** Yeah.
 7 **Q.** -- and you mentioned engaging with the NHS and also
 8 policymakers --
 9 **A.** Yeah.
 10 **Q.** -- more generally. Are there in fact particular sort of
 11 liaison points in -- and I'm really, perhaps, asking you
 12 about central government now, that you normally engage
 13 with?
 14 **A.** Yes. Very often central government, different
 15 government departments, will set up groups, they will
 16 bring together officials from a government department
 17 and also outsiders, people who work for organisations
 18 like mine, who know about issues they're interested in.
 19 Of course during the pandemic those largely stopped and
 20 for a while that sort of contact became more difficult.
 21 But it's also the job for people like me to build strong
 22 trusting relationships with ministers, with their
 23 advisers, and with senior officials. And the same is
 24 true with the NHS.
 25 **Q.** I want to come on to ask you about the pandemic and your

180

1 campaigning, advocacy role on behalf of Age UK during
2 that time.

3 Starting chronologically at the beginning, you
4 say -- this is in fact in paragraph 9 of your report, so
5 it's the fourth page, I'll read out just a sentence from
6 that paragraph, you say:

7 "There were clear indications that the virus itself
8 and public health measures taken in response would have
9 a disproportionate impact on older people."

10 **A.** Yeah.

11 **Q.** How quickly in the course of the spread of the virus did
12 it become clear to you in Age UK that it would have this
13 type of disproportionate effect on older people?

14 **A.** Very early on. And I think that was because we knew
15 what your previous witness knew about the evidence, and
16 we could see what was playing out on in the media,
17 particularly from Italy and America, where congregate
18 settings were proving to be places where, once the virus
19 got in, lots of older people were dying or becoming
20 very ill. So that was a very clear warning to us, and
21 I think should have been to everybody else. But
22 of course we also -- it's our job to understand older
23 people in the round, what their lives are like. So we
24 knew that if there were lockdowns or people's movement
25 were restricted or they restricted their own movements

181

1 then trying to engage with government in a constructive
2 way so that they understood what the issues would be for
3 older people, and we could also act as advocates for
4 government actually back to older people. We felt that
5 was part of our responsibility too, because we know
6 we're a trusted voice by older people and we have really
7 good channels to lots and lots of them.

8 **Q.** Did your engagement with government, national government
9 in that period extend to lobbying for particular steps
10 to be taken, for example most obviously perhaps
11 a lockdown, or particular provision being made for older
12 people?

13 **A.** Well, at that stage, and I would say probably for the
14 first two or three months, most of our lobbying happened
15 through the media, because we weren't -- no one was
16 reaching out to us from government on the whole, and we
17 were finding it really difficult to reach in. It was as
18 though the wagons had circled and everyone was very
19 internally focused within government. Our usual routes
20 in were no longer there, so that was a problem for us
21 because those groups that we would normally be part of
22 weren't meeting, and of course there were no
23 face-to-face interactions. So people doing my kind of
24 job depend a lot on bumping into people and having that
25 conversation in the corridor and, we couldn't do that.

183

1 because they were frightened to go out, that that would
2 have a huge impact on older people, particularly older
3 people living alone or who didn't have good family or
4 neighbour support, who really were suddenly in really
5 big trouble.

6 **Q.** So in those early, I think you're saying, weeks --

7 **A.** Yes, definitely.

8 **Q.** -- in 2020, what steps did you take as
9 an organisation --

10 **A.** Yes.

11 **Q.** -- to try to react to what you understood?

12 **A.** Well, local Age UKs situated in communities across
13 England, lots of them dropped what they were doing
14 normally and became emergency outreach organisations,
15 particularly delivering food to older people who were
16 stuck at home, collecting prescriptions, transporting
17 older people around, those sorts of tasks. Sometimes
18 off their own bat and sometimes as part of broader
19 community activity. Some of it formally led by councils
20 or by the emergency forums that were set up in local
21 areas.

22 Nationally, I think the first thing we did was we
23 were on the media a lot nationally, and locally, trying
24 to reassure older people, because we were conscious how
25 incredibly scary all this news would be for them, and

182

1 So we were quite cut off, and it meant that on the whole
2 our advice initially was conveyed through the national
3 media.

4 **Q.** I want to skip ahead just a little bit and if we could
5 go to paragraph 39 of your statement, please, on page 16
6 of the document. About four lines down, we see your
7 assertion in that statement that the government's
8 response to the first wave was deeply inadequate.

9 Can you expand on that, please, and tell us, first
10 of all, whether you're referring to the general response
11 or, for example, its particular actions relating to the
12 care sector --

13 **A.** Yes.

14 **Q.** -- and, secondly, what you mean by those strong words?

15 **A.** Yes. They are strong words, but I think we do believe
16 they are valid. I think we were thinking in particular
17 of what happened in the care sector, where there was
18 just a complete misunderstanding really of what happens
19 in care homes. You've already heard about how
20 vulnerable older people in care homes are, but I would
21 want to emphasise that many of the people in
22 care homes -- I mean, you're only in a care home
23 generally these days because you have very significant
24 health issues. At least 80% of people in care homes
25 have dementia, and very often physical health problems

184

1 as well. So these were very, very vulnerable people.
 2 And many care homes didn't have enough staff, even at
 3 the beginning of the pandemic. Even before anyone got
 4 sick, they were covering with agency staff who were in
 5 and out.

6 So we could see what was likely to happen, and yet
 7 it seemed to take a long time for policymakers to
 8 respond to that reality.

9 Q. I'm going to come back in a moment because, in the
 10 subparagraphs underneath paragraph 39, you refer to
 11 a few, what you regard as being the sort of crucial --

12 A. Yes.

13 Q. -- factors that fed into that --

14 A. Yeah.

15 Q. -- government response.

16 A. Yeah.

17 Q. But before I do, it's fair to say that you also say in
 18 that earlier part of paragraph 39 that things got
 19 better, as far as you were concerned, in the way that
 20 the government responded.

21 A. Definitely.

22 Q. The first wave --

23 A. Yes.

24 Q. -- was the worst, but --

25 A. Yes.

185

1 A. Yeah.

2 Q. -- few months, and what you describe as the deeply
 3 inadequate government --

4 A. Yeah.

5 Q. -- response to the first wave. As I said, you identify,
 6 just below paragraph 39, three points --

7 A. Yes.

8 Q. -- which you describe as the critical factors --

9 A. Yeah.

10 Q. -- and I just want to ask you briefly about --

11 A. Yes.

12 Q. -- each of those.

13 The first point you make is what you describe as
 14 a sense of fatalism --

15 A. Yeah.

16 Q. -- an underlying assumption that older people with care
 17 needs would be unlikely to survive --

18 A. Yeah.

19 Q. -- there wasn't much that could be done for them?

20 A. Yes.

21 Q. Is that a sense of fatalism that you got from -- that
 22 you understood to be present in central government?

23 A. My colleagues -- this is my colleagues rather than me --
 24 but including, for example, our head of research, who is
 25 an academic epidemiologist. So they -- people like that

187

1 Q. -- subsequently matters improved.

2 A. Very much so.

3 Q. Can you briefly give us an outline of those points?

4 A. Yes. I think the single biggest reason things got
 5 better was because the government appointed
 6 Sir David Pearson, as he now is, to come in as their
 7 adviser and to essentially sort out their response to
 8 social care, and he was a highly -- he is a highly
 9 respected leader in local government and also, crucially
 10 for us, a friend; we knew him. And he then became the
 11 bridge that had been so obviously lacking, I think,
 12 between government on the one hand and the outside world
 13 on the other, and David was able to mediate that, and
 14 I talked to him a lot. If we saw things we were worried
 15 about, we could just ring him up and tell him and he
 16 would listen and he would act on them, where
 17 appropriate, and he was also able to ask us for help
 18 too, and he helped to stimulate the creation of more
 19 structured engagement with providers of care and
 20 organisations like Mind and Carers UK, who you've also
 21 mentioned today.

22 Q. Thank you.

23 So that was as things were to develop --

24 A. Yes.

25 Q. -- but, as I said, just coming back to those first --

186

1 talked -- eventually were able to talk to some of the
 2 scientists and some of the senior public health figures
 3 who were trying to manage this disaster, and I think
 4 from them they felt a definite sense that there wasn't
 5 much that could be done. If the virus did ever get into
 6 a care home, there wouldn't be a lot that you could do.

7 So I think too much -- I mean, of course we saw what
 8 happened, to a degree they were right, but actually it
 9 was incredibly patchy and some people -- not all older
 10 people are the same, I suppose that is the most enormous
 11 finding that comes out so far from this evidence -- and
 12 some older people were fit and well, they didn't have
 13 comorbidities and they were able to withstand it. And
 14 even in care homes we saw some older people who caught
 15 the virus and were okay, and other care homes that
 16 worked incredibly hard and managed to keep the virus out
 17 altogether.

18 Q. Then, perhaps just briefly, if we can go on to the next
 19 page, the other two --

20 A. Yeah.

21 Q. -- critical factors that you refer to.

22 First of all, and this is perhaps a consideration of
 23 which we heard in the questionnaire responses --

24 A. Yeah.

25 Q. -- a feeling that, at least at the outset, the

188

1 government didn't have any knowledge about the realities
 2 of the care sector?
 3 **A.** Yeah, exactly.
 4 **Q.** And perhaps that's the point you've already made that,
 5 once --
 6 **A.** Yeah.
 7 **Q.** -- Sir David Pearson was appointed, that was remedied.
 8 **A.** Yeah.
 9 **Q.** Well, let's move to the final of the factors then where
 10 you say:
 11 "Especially in the early months of the pandemic" --
 12 **A.** Yeah.
 13 **Q.** -- "but to an extent throughout, there was a hesitation
 14 on the part of government to intervene or to provide
 15 support to services which were predominantly provided by
 16 the private or voluntary sector."
 17 **A.** Correct.
 18 **Q.** Again with the questionnaire responses there was the
 19 contrast noted --
 20 **A.** Yes.
 21 **Q.** -- between the consideration that the government --
 22 **A.** Yeah.
 23 **Q.** -- appeared to be taking to protecting the NHS --
 24 **A.** Yes.
 25 **Q.** -- on the one hand, and the social care --

189

1 disease itself had on older people.
 2 **A.** Sure.
 3 **Q.** And then some questions about the impact of NPIs --
 4 **A.** Yes.
 5 **Q.** -- on older people.
 6 First of all, you describe in your statement issues
 7 relating to infection control --
 8 **A.** Yeah.
 9 **Q.** -- in care homes.
 10 **A.** Yeah.
 11 **Q.** We've already heard some evidence about that, and we'll
 12 be hearing plenty more, so I don't want to take time --
 13 **A.** Sure.
 14 **Q.** -- with you today on that.
 15 There was one point, a related point in your
 16 statement which is perhaps worth touching on, which is
 17 that you draw attention to the fact that really similar
 18 issues arose very widely in relation to care being
 19 provided not in --
 20 **A.** Yeah.
 21 **Q.** -- residential care homes --
 22 **A.** Yes.
 23 **Q.** -- but in fact in people's domestic homes.
 24 **A.** Indeed, and that's absolutely the case, and I know that
 25 from Age UK and I know it because I was caring, with

191

1 **A.** Yes.
 2 **Q.** -- sector on the other. Is that the point, perhaps,
 3 that's coming here?
 4 **A.** Definitely and, you know, you could see it play out all
 5 the time at that time. A real sense sometimes, I think
 6 more from ministers than -- certainly rather than
 7 officials, that these were private organisations so,
 8 you know, it was up to them to look after themselves,
 9 this was not part of the state.
 10 So I think the fact that social care is so
 11 fragmented -- and in practice, as you know now, it
 12 provides an absolutely crucial public service for very
 13 vulnerable people -- but with its fragmented governance
 14 it meant there was a reluctance, and actually to begin
 15 with an inability really to know how government could
 16 help. They didn't have the information, they didn't
 17 know who they were, they didn't have a list even of --
 18 they couldn't even write to them, to begin with.
 19 **Q.** Yes. Thank you.
 20 I'm going to move on now, away from the Age UK's
 21 liaison with the government and steps taken during the
 22 pandemic, and shift focus to more what we talk of as
 23 impact evidence.
 24 **A.** Yes.
 25 **Q.** First of all, a few questions about the impact that the

190

1 a care package, for my mum at home at the time. So
 2 I saw it from my personal experience as well as from
 3 Age UK's. And you may remember that at times it became
 4 very difficult to actually even get hold of gloves and
 5 masks and things like that, aprons, or they were very,
 6 very expensive, and it was difficult, particularly for
 7 all those people who fund their own care who aren't part
 8 of the state system at all, of whom there are hundreds
 9 of thousands, to even be able to get hold of those sorts
 10 of things, and because of that reality it faced carers
 11 and older people with a difficult decision about whether
 12 it might be safer to stop care coming in to the home and
 13 to try and manage on their own rather than have someone
 14 come in who wasn't properly protected, wasn't able to
 15 protect themselves. And over time that improved and
 16 those things became more widely available.
 17 **Q.** Yes.
 18 **A.** But it was a continuing fear, I think, for many carers.
 19 **Q.** Moving to another albeit related subject, I'm now
 20 looking at page 21 of your report, paragraph 48,
 21 end-of-life care.
 22 **A.** Yes.
 23 **Q.** You refer to the fact that, particularly perhaps in
 24 residential settings but maybe in homes as well --
 25 **A.** Yeah.

192

1 Q. -- the palliative care, the symptomatic relief --
 2 A. Yeah.
 3 Q. -- that would in normal times have been available dried
 4 up --
 5 A. Yeah.
 6 Q. -- partly, perhaps principally, because GPs weren't
 7 visiting and the care staff weren't able to prescribe
 8 this medication.
 9 A. Yes. I mean, that was particularly a problem in
 10 care homes where very sadly for a time, again quite
 11 early on in the pandemic, it wasn't -- there were lots
 12 of people very, very sick and dying in some care homes,
 13 but the people working there couldn't access the drugs
 14 that make that -- someone feel more comfortable in that
 15 situation. And this has to be seen against a context in
 16 which palliative care, before the pandemic, during the
 17 pandemic and now, is very patchy, and you can be lucky
 18 and be in a part of the country where that is available,
 19 often through a palliative care team or district nurses
 20 or a hospice at home service, or where there are none of
 21 those resources.
 22 So -- but after a time they resolved those issues
 23 and got over the problem of things like: was there
 24 someone with the right qualifications in a care home to
 25 be able to dispense what is controlled medicine? These

193

1 A. Yes, and I don't think this was -- I mean, this is
 2 a particularly grave example of what happened to
 3 somebody in that situation, but the situation was not
 4 unusual, at that time, that people were unable to see
 5 a doctor face-to-face. Sometimes medical services
 6 used -- were starting to use video calls and things like
 7 that, but of course -- I know you may ask me about the
 8 fact that many, many older people do not use digital
 9 technology, so they were unable to take advantage of
 10 that. So they might have a phone call, as here.
 11 But possibly, had a doctor seen this lady
 12 straightaway, he would have identified how seriously
 13 unwell she was. And this is one of the things we live
 14 with now, which is people who became unwell in different
 15 ways during the pandemic but were unable to get the
 16 treatment they needed, either for a new condition or for
 17 one of those long-term conditions they were managing,
 18 and it helps to explain why so many people are unwell
 19 today.
 20 Q. I mentioned that I would deal first of all with the
 21 impact of the disease itself and regulations and so
 22 on --
 23 A. Yeah.
 24 Q. -- and then on the impact of NPIs.
 25 I know that you've seen the impact video --

195

1 are powerful drugs that people need at this point.
 2 Q. Yes.
 3 A. But yes, tragically for some people, they died without
 4 that help, and I hate to think what some care workers
 5 witnessed, and I'm sure they're experiences they will
 6 never forget.
 7 Q. Moving on, Ms Abrahams, now I'm looking at page 23 of
 8 your report, this is in the section where you deal with,
 9 again, a related consequence of the pandemic, which is
 10 simply older people not having access to normal, whether
 11 it's primary or --
 12 A. Yeah.
 13 Q. -- ongoing care.
 14 A. Yeah.
 15 Q. And you give perhaps a particularly striking example --
 16 I'm looking at, as I think I said, paragraph 54 -- of
 17 an elderly lady who, on the face of it, was very
 18 seriously injured with spinal injuries, but the type of
 19 injury that one would normally expect to have --
 20 A. Yeah.
 21 Q. -- hospital treatment.
 22 A. Yeah.
 23 Q. But in fact -- well, perhaps you can tell us, in a few
 24 sentences explain, but on the face of it appears to have
 25 had very little care indeed.

194

1 A. Yes.
 2 Q. -- that was shown at the start of our hearings on
 3 Tuesday of this week, and I know that you recall this
 4 because we've discussed it, but many of us who saw the
 5 impact video will remember one elderly lady who
 6 described her condition. I think probably of all of the
 7 people who appeared in that video she was the only one
 8 who doesn't seem to have had Covid herself --
 9 A. Yeah.
 10 Q. -- or in fact she doesn't mention anyone else she
 11 knows --
 12 A. Yeah.
 13 Q. -- or her family having had Covid. But she spoke about
 14 the profound impact that simply isolating --
 15 A. Yeah.
 16 Q. -- had had on her. She said, from memory, that she'd
 17 been worried about catching Covid, she had some
 18 pre-existing health problems.
 19 A. Yes.
 20 Q. She was frightened of having to go to hospital, and she
 21 said that she'd been indoors for three years now --
 22 A. Yeah.
 23 Q. -- more or less, she didn't feel she could go out any
 24 more.
 25 A. Yeah.

196

- 1 Q. She wasn't the person she had been before, she'd been
2 a sociable person but now --
- 3 A. Yeah.
- 4 Q. -- she couldn't really get her head round meeting other
5 people.
- 6 A. Yeah.
- 7 Q. Is that a typical story that you hear in the course of
8 your work?
- 9 A. I'm not sure it's typical, but we hear from many older
10 people in that position, and so do our local Age UKs.
11 So one of the new services some of them have created is
12 actually helping older people to get out of their own
13 homes and begin to walk around again, and including
14 using transport, which is a particular fear for some
15 older people. But of course for many it's too late. It
16 was a different -- it was a different lifestyle for
17 sufficiently long time that they're not able now to be
18 able to get back to how they were.
- 19 So, yes, I'm afraid there are many older people who
20 lead much, much more constrained lives now than before
21 the pandemic.
- 22 Q. Some of the concepts you describe in your statement are
23 physical and mental deconditioning --
- 24 A. Yes.
- 25 Q. -- as a result of lockdown.

197

- 1 Q. -- of lockdown. I'm now looking at paragraphs 80 and
2 following of your report, so page 32.
- 3 Just two points to draw out. One is that you
4 explain that because some of the clinics, memory clinics
5 and so on, and activities that they might in normal
6 times have been attending were no longer functioning --
- 7 A. Yeah.
- 8 Q. -- they had to be -- in order to control their
9 conditions, they were then -- either had the doses of
10 their medication increased or were put on medication
11 otherwise they wouldn't have been on, with some quite
12 serious side effects.
- 13 A. Yeah. Absolutely, and, you know, one's heart goes out
14 to carers and families who found they were -- there was
15 no one to call for help, and they were with somebody who
16 was profoundly unwell for long periods of time. And we
17 have no doubt at Age UK that this will have led to
18 neglect, to abuse, to enormous distress for carers and
19 also for people being cared for. It's difficult enough
20 caring for someone with dementia at the best of times,
21 not like this, and day centres are often a great outlet
22 for people, they give some -- a good safe place for
23 someone -- somewhere to go, and the carer has a few
24 hours off. But, as you've heard, those opportunities
25 often disappeared. Those services had to close during

199

- 1 A. Yes.
- 2 Q. And also an effect on mental health and much higher
3 rates of depression and self-harming and suicide
4 amongst --
- 5 A. Yeah.
- 6 Q. -- older people.
- 7 A. Yes, we've had to provide new training for some of our
8 helpline staff on how to cope with people who are
9 ringing up in great distress, and that only happened
10 during and after the pandemic. It's undoubtedly exacted
11 a toll on many older people, that anxiety, and also --
12 as in the case of the lady on the film -- a great loss
13 of confidence, coupled with the fact that if you stay
14 still and you don't move around so much, as an older
15 person, then you stiffen up and your muscles tend to
16 waste and then it's physically very, very difficult to
17 be able to get around.
- 18 Q. You mentioned earlier in your evidence the great number
19 of people -- I think you were actually referring to
20 care homes, but no doubt generally -- of older people
21 who suffer from dementia.
- 22 A. Yeah.
- 23 Q. In your statement you do say a little about the
24 particular impact on that group of people --
- 25 A. Yeah.

198

- 1 the pandemic, and actually many of them have not
2 re-opened, so there's an ongoing problem today.
- 3 Q. At paragraph 82 of your report, so over on the next
4 page, you give an example of a very particular concern
5 of dementia patients who were at home and wandered off,
6 left the house and their carers, their family being
7 uncertain as to whether they could even go and try and
8 find them because they might be breaking lockdown
9 regulations.
- 10 A. Yes.
- 11 Q. From the way you put it, it sounds as though that was
12 not an isolated case but something that you heard of
13 more than once?
- 14 A. I think we certainly heard of lots of different ways in
15 which ... people trying very hard to stay the right side
16 of the law got in the way of being able to do the things
17 they wanted to for their loved ones, even if that was
18 being afraid to go out for a walk because they read that
19 the police had arrested someone who'd sat on a bench,
20 those sorts of things. And so, you know, none of these
21 things were probably intended, but it was a time when
22 people were very -- and lots of older people -- most
23 older people are very law-abiding and they don't want to
24 do the wrong thing. So these may well have been older
25 carers who were worried about going out, and indeed

200

1 particularly at a time when they were being told to take
 2 extra precautions.
 3 **MR O'CONNOR:** Yes. Ms Abrahams, thank you very much.
 4 As I said at the start, we have your witness statement.
 5 There's far more detail in there than I have been able
 6 to cover today, but those are all the questions I wanted
 7 to ask you. Thank you very much.
 8 **THE WITNESS:** Thank you.
 9 **LADY HALLETT:** Extremely grateful, and I suspect we might be
 10 seeing you again during the course of this Inquiry, but
 11 there is a great deal of information in your statement,
 12 and I'll consider it all very carefully.
 13 **THE WITNESS:** Thank you very much.
 14 **LADY HALLETT:** Thank you very much for your help.
 15 **THE WITNESS:** Thank you.
 16 **(The witness withdrew)**
 17 **MR O'CONNOR:** My Lady, that concludes our business for
 18 today.
 19 **LADY HALLETT:** Thank you very much.
 20 So we meet again at 10 o'clock tomorrow. Thank you.
 21 **(4.30 pm)**
 22 **(The hearing adjourned until 10 am**
 23 **on Friday, 6 October 2023)**
 24
 25

201

1 PROFESSOR JAMES NAZROO (recalled) 122
 2
 3 Questions from COUNSEL TO THE INQUIRY 122
 4
 5 Questions from PROFESSOR THOMAS KC 159
 6
 7 Questions from MS GOWMAN 161
 8
 9 Summary of questionnaire responses 171
 10
 11 MS CAROLINE ABRAHAMS (sworn) 175
 12
 13 Questions from COUNSEL TO THE INQUIRY 175
 14
 15
 16
 17
 18
 19
 20
 21
 22
 23
 24
 25

203

1 **INDEX**
 2 **PAGE**
 3 MRS CATRIONA MYLES (sworn) 1
 4
 5 Questions from LEAD COUNSEL TO THE INQUIRY ... 1
 6
 7 PROFESSOR JAMES NAZROO (affirmed) 21
 8
 9 Questions from LEAD COUNSEL TO THE INQUIRY ..21
 10
 11 Questions from MR WEATHERBY KC 76
 12
 13 PROFESSOR PHILIP BANFIELD (affirmed) 80
 14
 15 Questions from LEAD COUNSEL TO THE INQUIRY ..80
 16
 17 Questions from PROFESSOR THOMAS KC 114
 18
 19 Further questions from LEAD COUNSEL TO THE ... 118
 20 INQUIRY
 21
 22 Questions from THE CHAIR 119
 23
 24
 25

202

LADY HALLETT: [62] 1/3 1/7 6/24 7/4 7/6 20/10 20/21 21/2 21/6 21/9 54/8 54/11 54/24 55/9 60/12 63/5 63/9 75/10 75/25 79/11 79/15 79/21 103/3 105/5 105/8 107/10 107/12 109/10 109/17 113/20 113/23 117/24 118/5 119/5 120/3 120/6 122/5 122/10 122/12 122/20 143/2 143/16 154/12 154/19 159/3 159/6 159/11 159/18 160/23 163/17 168/6 170/2 170/8 170/11 170/16 170/24 171/12 171/17 175/15 201/9 201/14 201/19 MR KEITH: [33] 1/4 1/10 7/7 19/24 21/8 21/13 21/16 54/10 54/15 55/15 60/16 63/7 63/10 75/8 75/17 79/18 80/3 103/2 103/10 105/6 105/9 107/11 107/13 109/24 113/15 113/21 117/25 118/7 119/1 120/4 120/9 122/9 122/11 MR O'CONNOR: [16] 122/14 123/1 143/17 154/15 154/20 159/1 159/12 170/10 170/18 170/25 171/14 171/19 171/21 175/18 201/3 201/17 MR WEATHERBY: [2] 76/3 79/10 MS GOWMAN: [4] 161/4 163/20 168/9 170/6 PROFESSOR THOMAS: [3] 114/2 117/23 159/21 THE WITNESS: [11] 19/25 20/19 20/23 21/4 79/14 122/24 161/2 170/13 201/8 201/13 201/15	10.00 am [1] 1/2 10.34 am [1] 21/10 10.40 am [1] 21/12 10.6 [1] 131/21 100 [4] 95/24 96/20 99/11 136/22 100,000 [2] 101/12 101/13 11 [2] 36/1 94/25 11 days [1] 112/11 11 years [1] 175/23 11-day [1] 98/21 11.30 am [1] 54/12 11.45 am [1] 54/14 111 service [1] 77/17 12 March [4] 94/25 99/8 99/17 112/10 125 [1] 177/6 13 [2] 155/21 156/8 139 [1] 100/5 14 [2] 38/6 129/12 14 days [1] 97/14 142 [1] 100/17 145 [1] 103/10 15 [2] 6/11 38/14 15 minutes [1] 154/13 15 September [1] 23/10 152,000 [1] 174/24 154 [1] 104/25 155 [1] 105/24 158 [1] 107/16 16 [2] 39/11 184/5 17 [4] 39/8 131/6 155/24 155/25 18 [3] 62/20 131/6 131/15 18 months [1] 24/13 19 [9] 20/20 88/14 92/15 103/16 112/6 112/24 131/19 161/17 175/8 19 September [1] 123/16 190,000 [1] 111/2 1983 [2] 59/18 59/23 1991 [1] 59/11 1993/4 [2] 57/22 57/23	2010 [4] 25/17 25/18 34/9 58/13 2011 [3] 33/4 39/14 141/3 2012 [3] 41/14 83/21 136/22 2013 [7] 59/23 60/24 61/1 61/10 61/15 61/21 62/1 2017 [5] 144/16 144/25 145/25 146/4 148/17 2018 [5] 25/24 34/20 48/6 78/15 79/5 2019 [1] 41/15 2020 [53] 4/19 7/16 8/13 18/8 19/3 27/25 28/23 31/8 31/17 31/20 32/5 32/19 38/9 38/19 38/21 51/20 58/21 61/21 62/1 71/2 72/8 73/3 73/16 74/24 76/10 84/8 100/18 101/4 105/2 105/3 105/5 106/2 110/18 124/7 128/23 131/17 132/18 133/7 137/1 137/15 141/11 141/16 151/20 152/24 155/12 155/20 156/3 157/7 157/13 157/13 158/3 175/7 182/8 2021 [23] 5/8 26/11 29/2 29/5 29/11 29/21 30/4 30/20 30/21 30/22 34/15 39/15 40/25 45/1 51/22 104/22 105/1 105/4 105/9 112/23 174/20 174/21 175/8 2022 [6] 30/20 30/20 83/17 102/24 110/18 175/5 2023 [8] 1/1 23/10 62/18 81/8 131/18 175/10 176/3 201/23 21 [3] 45/8 133/6 192/20 21 July 2023 [1] 81/8 22 [4] 45/8 45/12 93/4 133/11 22.4 [1] 131/20 23 [1] 194/7 23 December [3] 10/22 11/2 11/4 23 March [3] 93/18 98/18 99/17 232 [1] 113/9 24/7 [1] 2/21 24th [1] 11/5 25 September [1] 1/16 25 to [1] 159/7 26 [1] 77/4	260,050 hours [1] 174/23 27 November [2] 8/13 9/24 27 September 2023 [1] 176/3 28 [1] 48/14	69 [1] 131/21
1	2	3	4	7
1 million [2] 177/14 178/6 1.02 pm [1] 103/7 10 [6] 47/5 51/17 71/12 101/12 113/17 128/19 10 am [1] 201/22 10 o'clock [1] 201/20	2 o'clock [1] 103/6 2.00 pm [1] 103/9 20 [4] 92/14 133/6 140/4 140/6 20 hours [1] 174/23 20 years [1] 126/19 2001 [1] 58/1 2004 [3] 32/25 33/18 39/1 2006/7 [1] 158/12 2008 [3] 58/1 58/5 59/11	3.20 pm [1] 159/8 3.35 pm [1] 159/10 30 [2] 60/4 156/1 30 people [1] 11/1 31 [3] 48/17 48/18 138/22 32 [1] 199/2 33 [3] 48/17 48/24 77/4 34 [1] 100/5 35 [1] 100/8 36 [2] 52/21 102/15 39 [5] 104/17 184/5 185/10 185/18 187/6 3D [1] 89/23	4.30 pm [1] 201/21 40 [3] 60/4 131/23 156/4 415 [1] 99/14 44 [1] 112/3 45 [1] 111/25 46 [1] 152/21 48 [1] 192/20	70 [1] 131/20 72 [1] 174/20 72 months [2] 134/21 135/16 72-month [1] 135/4 74 [1] 156/1 75 [3] 156/2 156/4 174/16 77 [2] 92/14 161/14 79 [1] 131/20
		5	6	8
		5 October 2023 [1] 1/1 50 [6] 125/6 134/18 134/19 134/22 134/24 134/24 50s [1] 174/16 51 [1] 156/1 54 [1] 194/16 55 [1] 155/25 56 [2] 134/18 154/22 57 [1] 155/11 58 [1] 155/16 59 [1] 131/21 59.6 [1] 131/19	6 October 2023 [1] 201/23 6.6 [1] 131/21 60 [3] 131/21 156/13 161/16 600 doctors [1] 118/21 62 [1] 67/2 64 [2] 112/25 156/1 65 [3] 125/3 125/9 156/1 68 [1] 113/9	8 pm [1] 10/23 80 [4] 136/3 136/4 184/24 199/1 80 and [1] 131/20 82 [2] 70/20 200/3 84 [1] 135/17 86 [2] 93/4 93/9 89 [1] 164/23
		6	7	8
				8 pm [1] 10/23 80 [4] 136/3 136/4 184/24 199/1 80 and [1] 131/20 82 [2] 70/20 200/3 84 [1] 135/17 86 [2] 93/4 93/9 89 [1] 164/23
				9
				91 [1] 74/23 93 [1] 136/4 96 [1] 135/18
				A
				abandon [1] 94/24 abandoned [3] 94/5 95/10 98/21 abandoning [1] 94/1 abandonment [1] 94/11 abide [1] 14/20 abiding [3] 15/2 15/3 200/23 ability [5] 76/14 84/6 106/23 108/13 114/20 able [41] 6/1 6/2 6/16 7/8 7/25 11/11 31/11 33/15 33/16 42/23 47/22 67/14 74/9 87/10 89/21 101/3 106/23 111/14 125/4 127/4 130/11 141/8 157/2 157/14 157/16 157/16 176/17 178/10 186/13 186/17 188/1 188/13 192/9 192/14 193/7 193/25 197/17 197/18 198/17 200/16 201/5 about [140] 1/23 4/24 5/7 5/10 11/6 14/4 14/7 14/23 15/19 16/13 17/17 18/23 19/9 19/10 19/16 22/17 24/13 28/16 34/8 41/9 41/22 42/9 42/13 43/3 43/22 44/4 49/6 52/6 54/25 55/2

A	abused [1] 158/19	147/23 148/6 183/3	admit [1] 60/14	3/22 9/3 10/5 29/20
about... [110] 56/12	academic [4] 24/1	186/16	admitting [1] 97/21	30/22 41/11 51/18
57/2 61/20 61/21	119/15 141/10 187/25	action [4] 25/25 98/3	adult [5] 131/13	74/25 79/15 81/17
63/11 63/14 64/11	academics [1] 81/22	169/1 169/4	156/8 173/21 173/25	122/21 125/25 143/19
64/16 64/17 65/9	Academy [2] 23/13	64/21 184/11	174/2	145/19 151/19 157/25
65/19 66/3 72/18	accept [1] 55/14	actions [3] 37/15	adulthood [1] 45/14	167/25 189/18 193/10
74/10 74/14 81/13	access [26] 25/8	active [3] 115/4	adults [1] 155/21	194/9 197/13 201/10
85/9 86/24 88/5 89/21	27/11 31/1 32/8 36/16	160/10 174/17	advance [1] 166/23	201/20
90/17 96/15 96/16	37/6 37/9 37/12 37/14	activities [2] 174/13	advantage [4] 63/4	against [8] 19/19
97/3 98/5 102/17	44/16 47/6 48/18	199/5	135/8 136/11 195/9	59/21 63/25 102/16
102/20 106/8 107/13	56/16 56/19 64/19	activity [4] 49/18	advantaged [1] 136/4	110/14 164/10 164/14
108/21 108/23 109/11	64/25 68/17 74/3 74/4	174/15 180/4 182/19	advantages [1]	193/15
110/3 113/13 114/24	77/9 86/8 113/6	acts [2] 56/25 59/4	119/14	age [47] 15/20 16/2
116/4 117/13 117/13	153/23 155/3 193/13	actual [3] 25/21 52/6	adverse [5] 68/11	16/9 43/9 45/20 46/11
118/2 119/18 121/16	194/10	60/16	69/4 130/23 148/14	70/1 70/11 124/22
124/21 125/5 125/14	accessible [2] 27/7	actually [30] 3/1 3/22	152/17	125/12 131/13 131/14
125/25 127/14 127/15	27/10	4/9 4/12 15/5 17/21	advice [9] 84/16 88/4	131/19 131/21 132/4
127/16 128/14 129/5	accessing [1] 77/18	52/16 63/15 90/10	104/8 107/23 109/14	139/15 140/6 140/10
129/18 129/23 130/7	accommodate [1]	99/25 100/13 105/4	177/19 178/14 179/2	153/1 155/23 156/5
130/19 132/24 136/9	95/25	105/16 109/8 110/3	184/2	159/23 160/1 161/21
136/24 137/16 138/16	accordance [1] 23/7	116/15 120/20 134/7	advised [2] 101/11	162/24 172/9 172/14
139/10 140/13 140/16	according [2] 55/4	134/17 136/15 138/11	172/18	172/17 174/6 175/20
140/20 141/7 142/18	142/25	145/3 145/13 183/4	adviser [1] 186/7	176/24 177/5 177/7
145/18 146/8 147/7	account [12] 2/6	188/8 190/14 192/4	advisers [1] 180/23	177/7 177/8 177/8
147/16 147/17 150/1	22/16 47/23 47/24	197/12 198/19 200/1	Advisory [1] 27/20	177/9 177/22 178/4
150/3 151/9 153/1	60/9 60/10 69/17 70/4	acute [1] 7/22	advocacy [3] 178/13	181/1 181/12 182/12
153/5 154/13 158/7	70/10 70/13 71/16	adapt [2] 103/17	180/5 181/1	190/20 191/25 192/3
158/22 163/10 165/4	148/23	116/10	advocate [2] 85/25	197/10 199/17
168/9 171/7 171/17	accountability [3]	add [3] 34/3 122/5	178/19	Age Cymru [1] 177/7
175/7 175/23 176/24	3/13 3/14 3/15	166/2	advocated [2] 103/25	Age International [1]
177/6 177/14 178/22	accuracy [1] 142/2	added [1] 6/17	118/8	177/9
178/24 179/2 179/3	accurate [2] 44/10	addition [4] 48/25	advocates [1] 183/3	Age Northern [1]
180/12 180/18 180/25	70/8	152/13 172/25 177/22	advocating [3] 98/19	177/8
181/15 184/6 184/19	accurately [1] 43/15	additional [4] 34/3	101/16 101/17	Age Scotland [1]
186/15 187/10 189/1	accuse [1] 109/14	34/16 62/15 160/21	aerosol [3] 103/16	177/8
190/25 191/3 191/11	achieve [3] 1/24	address [14] 26/4	103/21 104/3	Age UK [11] 153/1
192/11 195/7 196/13	178/12 178/17	70/18 70/23 71/8 72/1	affair [1] 108/1	156/5 174/6 175/20
196/17 198/23 200/25	acknowledge [2]	73/24 74/19 79/6	affect [4] 30/11 82/21	176/24 177/5 178/4
above [6] 19/7 46/8	103/15 117/10	117/9 117/20 124/22	163/22 163/23	181/1 181/12 191/25
101/13 138/22 157/5	acknowledged [1]	128/15 138/5 152/16	affected [6] 99/3	199/17
160/6	114/15	addressed [6] 73/13	113/2 114/21 120/24	Age UK's [3] 172/9
Abrahams [10] 172/1	acknowledgement	73/14 75/6 79/3	121/7 153/13	190/20 192/3
172/10 175/13 175/16	[3] 117/18 118/24	144/15 173/6	affecting [1] 102/20	Age UKs [4] 177/7
175/19 176/16 179/18	119/20	addresses [1] 25/1	affects [1] 77/20	177/22 182/12 197/10
194/7 201/3 203/11	acquisition [1]	addressing [10] 30/6	affiliation [1] 35/10	age-related [3]
abroad [1] 93/3	146/14	35/2 71/6 73/15 80/10	affirmed [4] 21/14	131/13 131/14 160/1
absence [4] 62/1	across [48] 12/8 26/4	118/11 122/15 137/3	80/1 202/7 202/13	aged [9] 16/8 16/9
97/3 97/13 112/7	26/11 27/3 28/4 28/17	141/19 152/20	affluence [1] 136/10	125/3 125/6 134/19
absolute [4] 29/7	31/5 31/22 37/17	adds [1] 19/22	affluent [3] 135/17	156/1 156/4 161/16
127/15 169/22 173/14	37/18 40/1 40/5 40/6	adducing [1] 176/19	135/18 140/17	174/16
absolutely [19] 2/9	42/5 45/13 46/11	adequate [3] 90/16	afraid [9] 55/23 75/15	ageing [10] 23/20
3/9 8/7 14/12 15/12	46/23 49/18 51/14	92/3 151/3	113/24 163/13 170/2	67/7 68/2 68/6 70/13
15/23 15/25 16/23	54/5 63/16 65/17	adequately [1] 92/6	170/2 170/16 197/19	126/18 127/10 130/9
27/9 39/6 77/21 115/8	72/23 94/22 100/23	adjourned [1] 201/22	200/18	134/16 136/19
120/18 122/11 154/10	101/25 104/6 109/9	adjournment [1]	African [1] 46/9	Ageism [1] 123/13
170/24 190/12 191/24	111/13 115/3 124/9	103/8	after [10] 9/7 28/21	agencies [2] 72/11
199/13	127/11 127/17 127/22	administrations [1]	83/17 86/25 97/6	168/15
abuse [15] 57/15	128/7 130/20 140/4	89/11	104/9 136/25 190/8	agency [1] 185/4
158/2 158/4 158/6	143/10 161/21 169/9	administrative [1]	193/22 198/10	agenda [1] 87/1
158/7 158/7 158/8	169/11 169/16 169/18	43/14	afternoon [4] 79/13	agent [1] 53/1
158/8 158/10 158/13	169/25 177/2 177/7	admirably [1] 40/7	103/4 122/8 152/25	ages [6] 45/10
158/16 158/20 158/23	177/15 182/12	admission [1] 95/15	afterwards [3] 73/10	133/14 134/18 142/7
158/25 199/18	act [6] 18/1 25/17	admissions [4] 48/20	95/15 172/2	142/8 142/25
		91/9 99/1 165/21	again [25] 3/8 3/12	aggressive [1] 8/3

A	alone [4] 11/7 19/3 179/5 182/3	78/25 116/4 125/9 129/20 130/2 130/3 131/13 133/8 141/10 153/16 157/10 158/13 172/8 172/25 174/15 180/3 198/4	117/18 170/3 176/17 179/2	aprons [2] 89/22 192/5
aggressively [1] 8/6	along [1] 145/20	amount [4] 38/18 90/25 106/11 120/15	anything's [1] 122/22	archetypal [1] 128/25
ago [3] 16/18 131/17 138/14	alongside [4] 34/14 63/19 83/22 130/5	amplify [1] 114/5	Anyway [1] 170/4	are [278]
agree [8] 51/24 76/17 87/17 109/1 162/8 165/25 166/2 169/12	already [29] 1/14 32/23 34/15 39/9 39/9 68/21 75/20 76/8 86/11 92/23 95/5 96/7 96/8 97/15 98/22 102/22 112/5 114/3 133/1 138/19 144/3 154/6 164/21 165/2 166/9 174/12 184/19 189/4 191/11	analyses [5] 45/7 141/12 141/13 142/13 143/1	apart [3] 47/13 67/11 170/3	area [22] 7/17 8/24 10/4 12/23 16/13 17/17 18/14 18/23 23/17 24/23 36/20 49/20 49/21 49/22 50/2 70/18 81/15 85/18 91/5 120/13 122/16 164/5
Ah [1] 29/13	also [72] 2/6 2/13 5/2 14/7 16/12 17/1 17/16 21/23 21/25 27/11 29/18 34/6 35/23 40/13 43/23 44/24 44/25 45/10 45/11 48/6 48/9 48/12 52/3 60/15 60/21 61/21 68/5 75/17 80/22 81/2 83/2 83/14 84/17 86/20 88/11 105/21 111/3 139/24 142/14 142/14 143/2 149/1 149/21 154/25 156/3 156/21 156/21 162/5 162/5 163/9 166/11 166/14 169/20 177/6 177/8 177/20 177/22 178/23 179/1 179/11 180/7 180/17 180/21 181/22 183/3 185/17 186/9 186/17 186/20 198/2 198/11 199/19	annual [4] 28/14 33/10 51/21 58/13	apologies [3] 134/14 140/22 145/6	are [278]
ahead [2] 173/1 184/4	alternative [1] 164/8	ancestry [1] 35/11	apologise [3] 63/10 112/2 118/3	aren't [4] 20/9 37/15 115/8 192/7
aid [1] 36/20	although [8] 11/22 33/5 41/13 61/7 64/11 70/25 125/12 148/3	anecdotal [4] 163/14 163/25 164/3 164/6	apologised [1] 124/19	areas [35] 2/23 4/3 23/22 25/2 26/8 26/14 36/21 50/1 71/14 73/2 73/4 73/12 75/18 75/21 79/23 81/24 82/3 85/14 85/24 87/1 89/16 90/3 90/22 91/15 92/9 93/10 93/11 97/21 100/1 104/14 104/17 111/8 153/17 154/1 182/21
aides [1] 148/7	altogether [2] 35/7 188/17	angry [1] 19/10	apparent [5] 72/3 85/6 103/21 116/23 172/12	Argar [1] 86/17
aims [4] 1/24 2/2 178/3 178/17	always [7] 19/9 35/8 54/25 55/10 87/17 100/11 103/25	announce [1] 98/18	apparently [1] 94/1	argue [2] 76/21 76/22
airborne [2] 91/3 104/3	am [15] 1/2 4/8 20/3 20/7 21/10 21/12 23/16 54/12 54/14 76/3 79/13 79/14 80/8 159/5 201/22	announced [5] 98/6 98/6 99/8 105/10 106/3	appear [6] 37/23 40/5 50/14 56/3 140/25 143/10	argued [1] 39/4
Alarmingly [1] 91/10	am I [1] 79/13	annual [4] 28/14 33/10 51/21 58/13	appeared [6] 12/16 136/17 145/4 163/15 189/23 196/7	argument [6] 64/24 65/8 65/8 65/9 65/22 70/11
albeit [2] 129/13 192/19	ambiguous [1] 112/18	another [21] 7/25 15/4 16/12 16/13 17/9 17/17 18/13 39/20 55/16 65/5 79/20 91/5 107/16 111/3 122/16 143/18 152/3 154/15 157/17 177/10 192/19	appears [2] 57/8 194/24	arguments [2] 19/16 118/16
all [102] 2/23 4/25 6/8 6/12 8/5 8/5 11/9 13/3 18/24 19/17 19/19 20/14 24/16 25/5 32/4 36/13 38/1 38/5 41/25 42/1 44/2 44/13 44/19 48/5 49/5 51/1 54/5 54/22 56/8 56/10 57/7 58/20 61/1 61/17 66/20 68/20 68/24 68/24 71/4 71/4 73/9 74/10 77/14 81/5 82/11 84/7 87/5 90/9 91/11 97/6 102/4 102/15 102/18 105/20 105/23 107/13 108/20 109/8 110/16 117/23 119/1 119/18 119/23 128/9 129/19 129/22 130/13 132/11 134/11 135/1 141/5 144/21 148/21 150/5 153/10 153/17 156/14 157/1 159/2 159/4 161/12 163/14 170/9 170/17 173/14 176/23 178/3 179/12 179/14 182/25 184/10 188/9 188/22 190/4 190/25 191/6 192/7 192/8 195/20 196/6 201/6 201/12	antrim [3] 7/17 8/24 15/15	answer [7] 18/19 60/8 99/7 138/9 140/22 166/25 180/1	appointed [4] 146/2 146/4 186/5 189/7	arm [1] 177/9
all right [18] 24/16 36/13 38/5 44/2 44/13 48/5 49/5 56/10 61/17 71/4 81/5 84/7 90/9 105/20 105/23 108/20 110/16 135/1	antrim hospital [1] 15/15	answering [3] 137/20 137/21 171/10	appointments [2] 6/20 7/8	arose [2] 114/14 191/18
all-cause [1] 41/25	anxiety [1] 198/11	answers [1] 22/3	apply [4] 51/13 142/22 152/2 160/16	around [21] 4/24 5/7 18/7 19/20 29/22 50/7 50/8 50/8 72/10 95/1 97/19 97/22 101/12 101/13 158/12 166/2 168/2 182/17 197/13 198/14 198/17
allotment [1] 75/24	any [38] 1/7 2/7 6/5 11/15 16/3 28/10 29/9 31/18 32/5 32/9 47/7 49/5 53/5 55/9 55/18 62/19 67/12 67/21 67/22 68/25 69/1 72/1 87/12 100/7 106/13 119/2 119/21 120/2 139/10 149/15 158/3 164/8 166/23 167/21 171/8 179/2 189/1 196/23	antnatal [1] 48/12	appointed [4] 146/2 146/4 186/5 189/7	arranged [2] 146/17 148/24
allow [2] 14/16 101/8	anybody [3] 10/17 60/6 107/12	antiviral [1] 151/13	apply [4] 51/13 142/22 152/2 160/16	arrived [1] 10/7
allowed [2] 3/12 11/1	anyone [2] 185/3 196/10	Antrim Hospital [1] 15/15	apply [4] 51/13 142/22 152/2 160/16	arriving [1] 11/4
allows [3] 27/11 126/2 126/17	anyone's [1] 145/8	antiviral [1] 151/13	apply [4] 51/13 142/22 152/2 160/16	art [1] 130/15
almost [1] 20/19	anything [8] 13/14 57/2 63/11 79/5	Antrim Hospital [1] 15/15	apply [4] 51/13 142/22 152/2 160/16	article [13] 16/4 144/14 145/18 145/24 146/11 148/17 151/19 151/24 165/5 165/6 166/1 166/19 167/9

A	attend [2] 7/20 7/23 attending [1] 199/6 attention [7] 2/3 7/8 25/13 75/2 78/1 144/14 191/17 attitudes [4] 61/6 63/16 63/18 63/19 Audit [1] 27/15 authorities [1] 96/22 authority [1] 95/4 authors [1] 150/16 autism [2] 20/23 174/1 autonomy [1] 17/13 autumn [1] 27/25 availability [2] 79/24 97/12 available [31] 31/10 31/25 32/20 33/24 71/21 87/12 87/16 95/13 97/4 97/10 115/22 124/12 124/16 132/17 132/18 137/1 138/11 141/15 142/12 142/13 152/24 153/6 153/8 157/7 157/12 157/23 166/19 176/21 192/16 193/3 193/18 average [3] 57/9 70/16 153/15 awaiting [5] 152/3 152/8 152/10 164/20 164/25 aware [13] 2/25 29/9 32/23 42/16 71/5 71/10 71/22 79/6 92/15 95/11 96/1 97/8 164/7 away [10] 3/23 4/19 10/5 14/4 17/5 103/1 112/9 112/13 119/25 190/20 awful [1] 60/12	bag [2] 9/1 11/24 baked [1] 64/9 balance [2] 172/24 174/18 bald [1] 144/8 ball [1] 55/23 BAME [1] 121/14 Banfield [13] 74/15 79/20 80/1 80/5 80/6 81/12 103/10 118/3 119/2 119/6 120/5 120/21 202/13 Banfield's [2] 89/10 113/19 Bangladeshi [7] 40/20 43/7 45/15 45/25 55/5 70/15 139/19 BAPIO [1] 91/13 barely [1] 12/3 base [1] 55/11 based [11] 23/5 25/9 35/11 35/21 42/15 63/3 66/20 109/5 143/4 161/20 163/25 basic [8] 24/21 35/4 56/19 94/1 94/11 96/2 97/5 148/21 basically [4] 13/5 17/12 60/2 130/19 basis [5] 12/10 36/7 64/8 111/24 142/9 bat [3] 102/16 113/1 182/18 battle [2] 4/2 84/23 bay [2] 10/2 10/13 BBC [1] 116/13 be [205] bear [1] 60/21 beards [2] 91/24 115/23 bearing [2] 56/11 68/25 became [17] 71/10 72/3 72/6 72/7 92/15 103/21 104/6 104/7 104/7 109/16 116/23 180/20 182/14 186/10 192/3 192/16 195/14 because [122] 4/16 5/5 5/11 6/3 7/19 8/15 8/16 14/22 15/21 16/2 19/25 20/8 30/16 31/24 32/2 32/11 32/17 33/7 33/12 37/10 37/13 38/24 42/2 43/9 43/14 46/21 49/6 50/14 51/5 51/12 53/14 53/23 55/10 56/2 56/17 56/20 56/22 58/20 59/9 60/6 60/12 60/17 60/19 60/25 62/9 65/7 66/7 67/2 69/8 69/23 70/3	74/8 76/11 77/12 79/24 80/19 80/25 81/15 83/16 84/15 84/20 85/10 85/16 87/2 90/13 90/14 90/21 91/23 96/6 96/11 96/19 97/11 98/5 98/8 99/1 100/22 101/5 103/19 105/9 106/2 107/14 109/10 110/2 111/20 117/4 117/16 118/15 118/18 121/11 122/2 123/2 127/20 136/1 139/2 139/9 141/19 144/2 144/11 145/17 149/9 152/13 153/10 153/10 155/4 170/20 176/6 181/14 182/1 182/24 183/5 183/15 183/21 184/23 185/9 186/5 191/25 192/10 193/6 196/4 199/4 200/8 200/18 become [10] 16/9 33/23 43/16 43/17 46/21 96/1 97/8 116/14 146/2 181/12 becomes [1] 151/2 becoming [1] 181/19 beds [1] 10/2 been [131] 4/6 4/10 4/18 7/16 8/15 9/10 11/21 11/22 12/22 12/24 14/6 14/7 15/10 16/14 17/7 17/10 17/18 18/23 19/11 20/21 21/3 22/6 24/9 24/10 24/11 24/13 26/6 26/9 26/14 29/13 32/3 32/25 33/3 33/19 33/24 34/1 34/7 34/10 34/16 38/15 38/15 38/17 38/25 38/25 39/1 39/23 40/18 44/1 44/15 48/16 49/13 49/16 49/16 53/10 57/17 57/21 58/7 62/15 67/14 67/16 72/25 73/5 73/13 74/25 78/1 78/15 78/21 83/21 90/15 90/17 92/6 93/21 97/17 98/19 99/3 101/6 106/11 106/15 107/3 111/6 111/12 113/16 115/1 115/4 115/10 115/25 115/25 116/25 118/25 122/15 124/13 126/11 126/19 128/22 137/20 137/21 140/14 140/20 141/12 144/20 146/2 147/10 148/8 152/20 155/12	157/10 163/9 165/2 167/11 168/24 169/2 169/3 169/3 169/8 171/7 171/9 172/12 174/11 174/17 175/23 181/21 186/11 193/3 196/17 196/21 197/1 197/1 199/6 199/11 200/24 201/5 before [35] 1/25 4/12 5/15 6/4 6/6 6/24 11/17 34/2 44/18 69/19 75/12 75/12 79/8 79/9 101/20 119/20 123/1 123/18 128/23 129/4 136/15 151/23 153/6 154/17 157/13 157/13 170/18 170/21 171/1 172/1 185/3 185/17 193/16 197/1 197/20 beg [2] 104/24 105/22 began [7] 32/1 43/1 72/10 72/15 72/18 174/21 175/7 begin [6] 37/1 43/11 45/13 190/14 190/18 197/13 beginning [12] 5/24 8/21 15/8 16/25 34/17 68/10 96/19 115/24 168/24 172/13 181/3 185/3 beginnings [1] 69/12 behalf [6] 76/4 80/16 95/9 161/12 179/25 181/1 behaviour [3] 18/16 35/20 75/5 behavioural [3] 108/22 110/4 110/12 behaviours [2] 65/13 65/13 behind [5] 12/20 13/7 15/6 30/17 113/24 being [42] 6/2 7/8 12/20 13/12 15/21 16/1 17/2 17/3 17/12 17/21 23/4 50/16 89/21 93/22 97/17 101/4 108/4 108/5 109/15 115/5 116/18 117/7 124/20 131/18 140/21 142/10 143/20 147/22 153/19 158/18 163/6 170/11 175/15 177/1 183/11 185/11 191/18 199/19 200/6 200/16 200/18 201/1 belief [3] 18/21 23/7 176/14 believe [14] 4/3 26/25 27/25 33/24
----------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

B	55/6 59/6 blaming [1] 75/4 blanket [4] 161/7 162/8 163/11 163/20 block [3] 38/10 60/24 61/11 blocks [2] 24/22 131/1 blood [1] 69/11 bloods [1] 8/20 blue [3] 60/24 61/5 135/12 blur [1] 11/9 BMA [51] 74/15 80/12 80/13 80/16 81/3 81/13 81/18 82/7 82/8 82/15 82/23 82/24 83/2 83/11 83/11 84/3 84/9 84/23 85/14 86/3 86/7 87/2 87/8 88/7 88/19 88/23 89/2 89/11 89/16 91/5 91/13 91/14 92/15 92/24 93/16 95/9 95/11 96/1 97/8 97/24 98/15 103/13 104/14 107/20 110/18 110/19 110/25 111/3 112/25 117/7 118/7 BMA's [8] 80/6 84/2 84/13 85/13 86/20 92/20 100/1 110/12 board [4] 23/25 24/10 24/11 31/6 boat [1] 102/19 bodies [6] 25/19 26/15 72/20 82/3 88/17 88/21 body [4] 50/6 85/16 88/12 143/8 bold [1] 65/23 border [2] 14/17 14/18 both [18] 22/13 22/20 22/21 40/2 44/15 84/16 93/2 97/18 99/4 103/21 103/22 103/22 114/16 115/5 117/2 122/1 146/25 179/20 bottom [16] 40/1 41/11 46/3 46/4 46/7 46/8 59/8 112/3 123/15 134/17 135/12 145/9 146/10 147/18 148/1 151/9 bowled [1] 55/23 box [2] 9/4 150/18 boxes [1] 17/12 Boxing [1] 12/2 boys [1] 13/23 bracket [2] 155/25 156/1 branch [2] 1/20 83/15	brave [1] 21/3 bread [1] 94/4 breadth [1] 81/21 break [6] 21/7 21/11 54/13 154/17 159/9 174/21 breaking [1] 200/8 breaks [1] 155/23 bridge [1] 186/11 brief [2] 2/1 153/22 briefings [1] 98/7 briefly [8] 19/25 42/12 124/21 129/17 133/2 186/3 187/10 188/18 bring [5] 40/8 40/24 133/11 134/8 180/16 bringing [4] 10/8 11/5 109/4 150/5 brings [2] 48/14 78/20 British [16] 23/14 46/2 46/4 46/4 46/11 47/3 47/15 52/2 54/5 61/6 70/16 139/21 140/11 142/6 142/16 160/2 broad [9] 65/24 66/3 66/3 73/12 80/10 80/12 85/24 93/11 173/5 broadband [2] 68/18 155/3 broader [3] 63/25 119/15 182/18 broadest [1] 143/23 broadly [5] 80/19 90/3 123/22 133/7 158/6 broken [1] 7/24 brother [7] 8/24 8/25 9/19 9/24 10/6 10/16 20/5 brought [4] 34/23 39/11 101/6 144/20 Brown [1] 145/21 brush [1] 65/24 build [1] 180/21 building [3] 24/22 38/10 131/1 bulk [1] 177/18 bumping [1] 183/24 buried [1] 18/3 business [2] 73/19 201/17 but [198] 2/11 2/18 2/24 3/10 3/19 3/19 4/10 8/8 9/15 11/2 13/2 14/4 15/18 17/1 17/5 17/23 18/2 18/20 18/25 19/7 19/8 19/13 20/3 20/16 22/17 26/3 27/1 27/11 29/9 30/25 32/4 35/25 37/17 40/9	42/9 42/16 42/18 43/21 44/14 45/6 46/25 47/21 49/22 49/24 50/9 51/1 52/5 53/10 54/6 55/13 56/6 57/7 58/14 59/11 61/1 62/10 62/19 64/1 64/3 71/22 72/12 72/16 76/22 77/2 77/15 77/21 79/23 80/21 81/2 81/16 82/15 83/14 83/21 84/17 87/1 87/4 87/10 87/17 89/11 90/23 91/25 93/8 94/18 95/23 96/16 98/25 100/7 100/14 101/24 102/18 104/16 105/17 109/3 109/24 110/7 110/11 111/18 114/4 115/18 115/23 119/14 119/21 126/7 126/9 130/14 131/13 133/2 134/10 134/17 134/22 134/24 135/2 135/24 136/7 136/16 138/20 140/19 140/22 141/6 141/15 141/18 141/25 142/1 142/20 143/13 144/25 147/16 150/14 150/15 151/1 151/8 151/13 153/4 153/7 153/23 154/3 155/7 155/22 156/8 157/4 157/16 158/15 158/20 158/24 159/13 161/17 164/4 165/4 166/11 167/1 167/15 168/1 169/12 169/23 171/1 171/10 171/14 171/22 176/5 176/18 177/20 178/23 179/11 180/21 181/21 184/15 184/20 185/17 185/24 186/25 187/24 188/8 189/13 190/13 191/23 192/18 192/24 193/13 193/22 194/3 194/18 194/23 194/24 195/3 195/7 195/11 195/15 196/4 196/13 197/2 197/9 197/15 198/20 199/24 200/12 200/21 201/6 201/10 butter [1] 94/4 Bécares [3] 22/11 72/12 123/8	123/10 155/13 170/21 175/13 195/10 199/15 called [10] 9/17 25/24 28/24 51/17 62/4 62/17 88/12 88/20 109/18 145/6 calling [3] 100/15 101/24 105/25 calls [3] 92/24 92/25 195/6 came [8] 5/7 10/11 14/2 95/14 100/15 101/19 102/23 104/10 Cameron [1] 27/2 campaign [5] 3/1 3/8 4/6 12/10 178/19 campaigning [4] 2/5 178/13 180/5 181/1 can [108] 10/25 12/3 18/9 21/24 21/24 22/4 26/19 29/7 30/17 35/9 37/1 39/18 39/20 40/24 45/25 46/5 47/25 53/5 53/19 57/1 58/25 59/8 59/24 64/13 64/18 64/20 66/21 69/10 72/5 72/5 90/1 94/8 94/9 94/16 95/21 95/21 99/7 114/4 114/5 114/11 115/7 115/13 115/20 116/17 117/6 119/9 123/10 123/12 124/2 124/3 124/23 126/8 126/15 126/19 127/21 127/23 128/1 128/3 128/18 129/4 129/17 129/22 133/11 133/19 134/8 138/1 138/20 138/21 140/7 141/2 142/20 144/24 145/3 145/6 145/17 147/5 147/14 148/1 149/10 150/7 152/11 153/20 154/18 155/4 155/16 160/6 161/1 161/2 163/14 165/10 166/19 167/21 171/3 173/13 175/18 176/2 176/5 177/4 178/1 178/2 178/16 179/7 179/22 184/9 186/3 188/18 193/17 194/23 can't [6] 64/15 97/4 145/5 158/14 166/21 170/3 Canada [1] 130/19 cancer [6] 7/10 7/15 8/3 8/5 42/3 65/8 cannot [3] 56/1 117/4 166/25 capacity [2] 112/9 112/14 capture [2] 57/7
----------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

C	118/23	66/11 131/2	chart [6] 45/17 45/18 46/5 58/1 61/11 140/4	21/24 49/7 131/12 148/19 148/20 154/7 164/12
capture... [1] 64/14	carefully [2] 74/20 201/12	caution [1] 44/3	charted [1] 62/8	clinical [10] 69/7 70/9 70/19 74/11 74/16 162/4 162/9 164/8 172/18 172/19
captures [1] 63/23	caregivers [1] 146/18	census [24] 28/7 29/2 29/10 29/11 29/15 29/16 29/25 34/14 39/13 39/14 39/15 39/18 40/2 40/11 40/11 40/17 41/5 42/21 42/22 43/15 45/2 50/9 141/3 174/22	charts [1] 59/3	clinicians [2] 84/17 88/7
cardiovascular [1] 172/24	carer [1] 199/23	censuses [2] 28/10 50/1	checked [1] 11/13	clinics [2] 199/4 199/4
care [116] 4/14 9/17 15/23 16/12 16/22 16/24 17/2 17/6 17/10 47/9 48/12 49/2 49/3 53/2 83/9 86/9 86/23 88/9 90/22 90/24 91/7 91/9 125/22 143/21 143/25 144/1 144/5 144/21 146/12 147/13 148/7 148/22 149/4 150/7 151/3 151/4 152/1 152/9 152/10 160/3 160/8 161/16 162/13 162/14 164/20 164/24 165/4 165/8 165/21 165/22 166/3 166/8 167/18 167/19 167/19 167/23 168/1 168/5 168/7 168/12 168/13 168/16 168/18 168/22 172/17 172/22 173/9 173/11 173/18 173/22 173/23 173/25 174/1 174/5 174/10 174/23 174/24 174/25 175/9 178/9 179/10 184/12 184/17 184/19 184/20 184/22 184/22 184/24 185/2 186/8 186/19 187/16 188/6 188/14 188/15 189/2 189/25 190/10 191/9 191/18 191/21 192/1 192/7 192/12 192/21 193/1 193/7 193/10 193/12 193/16 193/19 193/24 194/4 194/13 194/25 198/20	carers [13] 168/14 172/21 174/20 174/20 174/22 179/4 186/20 192/10 192/18 199/14 199/18 200/6 200/25	central [7] 53/23 82/6 94/20 173/24 180/12 180/14 187/22	Chief [3] 108/16 108/17 146/3	clock [1] 98/14
care [116] 4/14 9/17 15/23 16/12 16/22 16/24 17/2 17/6 17/10 47/9 48/12 49/2 49/3 53/2 83/9 86/9 86/23 88/9 90/22 90/24 91/7 91/9 125/22 143/21 143/25 144/1 144/5 144/21 146/12 147/13 148/7 148/22 149/4 150/7 151/3 151/4 152/1 152/9 152/10 160/3 160/8 161/16 162/13 162/14 164/20 164/24 165/4 165/8 165/21 165/22 166/3 166/8 167/18 167/19 167/19 167/23 168/1 168/5 168/7 168/12 168/13 168/16 168/18 168/22 172/17 172/22 173/9 173/11 173/18 173/22 173/23 173/25 174/1 174/5 174/10 174/23 174/24 174/25 175/9 178/9 179/10 184/12 184/17 184/19 184/20 184/22 184/22 184/24 185/2 186/8 186/19 187/16 188/6 188/14 188/15 189/2 189/25 190/10 191/9 191/18 191/21 192/1 192/7 192/12 192/21 193/1 193/7 193/10 193/12 193/16 193/19 193/24 194/4 194/13 194/25 198/20	Carers UK [2] 174/20 186/20	certainty [1] 29/7	children [3] 20/18 113/7 121/12	closed [1] 10/13
care England [2] 173/18 174/1	Caribbean [7] 40/20 45/15 46/2 55/6 59/6 59/15 139/19	certificates [2] 29/25 42/17	China [2] 92/16 131/10	closely [1] 137/4
care home [4] 17/6 148/22 151/4 167/19	Caroline [4] 145/21 175/16 175/19 203/11	cetera [2] 14/25 49/12	Chinese [3] 46/9 47/13 65/5	closer [2] 43/4 53/5
care homes [25] 4/14 17/10 125/22 143/21 143/25 144/5 150/7 152/1 152/9 152/10 164/20 164/24 165/21 174/5 184/19 184/20 184/22 184/24 185/2 188/14 188/15 191/9 193/10 193/12 198/20	Caroline Brown [1] 145/21	chaand [2] 83/14 86/12	Christmas [5] 11/8 11/9 12/3 19/1 19/2	closure [1] 165/21
care sector [7] 16/22 16/24 167/18 168/22 184/12 184/17 189/2	Carried [8] 25/20 26/14 26/16 29/11 39/13 57/23 106/6 111/4	Chaand Nagpaul [1] 86/12	Christmas Day [2] 11/9 12/3	CMO [3] 87/8 87/10 88/22
cared [1] 199/19	carries [2] 28/14 28/17	chair [13] 24/1 80/6 82/15 83/1 83/13 83/16 83/19 86/12 89/5 89/7 119/4 123/2 202/22	Christmas Eve [1] 11/8	co [2] 24/1 96/25
career [1] 119/8	carry [10] 28/2 28/7 28/10 28/23 29/2 110/19 149/10 149/24 150/10 174/12	chaired [1] 26/10	chronic [10] 46/14 47/1 47/2 67/5 68/5 121/8 129/19 129/24 130/4 144/3	co-chair [1] 24/1
careers [2] 4/22	case [18] 15/25 37/24 53/25 54/6 59/10 59/15 59/16 70/2 115/3 123/8 147/12 163/16 169/1 172/7 174/11 191/24 198/12 200/12	chairs [1] 83/15	chronologically [1] 181/3	co-ordinated [1] 96/25
	cases [9] 14/18 16/20 90/6 95/22 95/24 99/12 101/13 115/2 118/20	challenge [1] 108/13	church [1] 11/2	codified [1] 111/11
	cast [1] 142/2	challenges [2] 118/12 121/13	Churchill [1] 86/23	coffin [4] 11/23 11/25 11/25 18/6
	catch [1] 7/2	chance [2] 97/22 123/18	circled [1] 183/18	cognitive [2] 130/21 172/23
	catching [4] 15/17 129/7 131/3 196/17	change [8] 2/5 2/5 3/8 60/22 62/14 98/9 98/10 117/17	circulated [1] 138/12	cohesion [1] 13/19
	categories [1] 132/24	changed [3] 5/17 7/3 59/23	circumstances [3] 20/12 73/16 127/11	cohesiveness [1] 74/17
	category [2] 25/11 66/13	changes [3] 44/15 104/8 117/16	cite [2] 106/23 167/3 33/2	cohort [8] 125/13 125/14 125/17 131/20 132/3 132/5 133/4 135/17
	cater [1] 115/16	chaired [1] 26/10	claim [1] 127/19	cohorts [4] 139/19 156/9 156/14 156/19
	Catriona [4] 1/4 1/5 1/12 202/3	chairs [1] 83/15	clarification [1] 34/4	collate [1] 125/5
	Catriona Myles [1] 1/4	challenge [1] 108/13	clarify [2] 33/10 168/10	collated [2] 27/2 111/21
	caught [6] 99/2 119/19 120/2 129/9 129/11 188/14	challenges [2] 118/12 121/13	clarity [4] 12/17 13/10 13/14 112/17	colleague [1] 22/8
	cause [2] 41/25 100/13	chance [2] 97/22 123/18	classes [1] 179/12	colleagues [10] 43/19 84/18 93/3 96/7 101/11 108/11 119/10 178/20 187/23 187/23
	caused [3] 98/7 128/17 146/25	change [8] 2/5 2/5 3/8 60/22 62/14 98/9 98/10 117/17	classified [1] 131/18	collected [2] 59/24 59/25
	causes [3] 34/25	changed [3] 5/17 7/3 59/23	classify [1] 77/1	collecting [1] 182/16
		changes [3] 44/15 104/8 117/16	Claus [1] 11/4	collection [1] 29/12
		changing [1] 112/14	cleaned [1] 170/17	collective [2] 3/5 35/10
		channels [1] 183/7	cleaners [1] 53/2	College [1] 22/10
		chapel [2] 11/16 11/20	cleaning [1] 165/24	colour [5] 35/17 35/21 35/23 70/4 135/7
		chapter [1] 64/24	clear [22] 13/16 35/8 40/7 50/15 70/17 73/11 81/5 102/19 111/17 115/8 116/17 129/4 167/8 168/25 171/3 171/10 171/14 171/18 173/23 181/7 181/12 181/20	combat [1] 130/12
		characteristics [1] 65/4	clearer [1] 138/2	combatting [1] 102/13
		charity [1] 175/20	clearly [9] 9/9 21/23	

<p>C</p> <p>combination [2] 129/14 161/20</p> <p>come [24] 2/17 7/9 9/21 9/25 11/12 19/10 28/12 30/15 50/19 62/21 81/11 81/21 84/20 94/9 103/4 111/3 133/2 140/18 177/18 179/15 180/25 185/9 186/6 192/14</p> <p>comes [4] 61/3 61/5 64/8 188/11</p> <p>comfortable [2] 150/12 193/14</p> <p>coming [9] 17/25 78/10 79/22 84/16 88/8 150/18 186/25 190/3 192/12</p> <p>commas [1] 102/23</p> <p>commence [4] 1/10 21/16 24/20 84/24</p> <p>commenced [2] 4/23 31/13</p> <p>commencement [2] 30/23 31/10</p> <p>commencing [1] 131/9</p> <p>comment [3] 76/9 138/4 167/21</p> <p>commercial [2] 37/11 177/9</p> <p>Commission [1] 26/10</p> <p>commissioning [1] 76/25</p> <p>committee [9] 82/19 82/24 83/20 86/21 88/5 88/8 89/6 119/15 137/24</p> <p>committees [5] 82/3 82/6 82/7 82/8 83/15</p> <p>commode [1] 10/13</p> <p>common [3] 35/7 65/19 66/11</p> <p>communicate [1] 74/19</p> <p>communication [3] 13/20 48/11 88/2</p> <p>communications [2] 95/15 121/3</p> <p>communities [16] 33/1 74/18 76/7 78/18 91/6 115/17 116/5 116/14 117/3 117/20 121/15 122/1 122/3 160/9 179/9 182/12</p> <p>community [11] 91/8 99/9 99/19 100/21 101/6 101/9 141/10 144/18 153/24 155/9 182/19</p> <p>comorbidities [3]</p>	<p>121/9 133/25 188/13</p> <p>comorbidity [1] 129/25</p> <p>companionship [1] 179/5</p> <p>comparative [3] 24/23 63/2 63/14</p> <p>comparatively [1] 55/19</p> <p>compared [5] 41/23 42/1 142/23 160/1 173/13</p> <p>comparison [2] 33/6 59/19</p> <p>compendious [1] 25/5</p> <p>competency [1] 116/8</p> <p>competent [1] 116/14</p> <p>compiled [1] 22/25</p> <p>complete [3] 101/8 105/11 184/18</p> <p>completely [3] 14/22 85/11 100/11</p> <p>complex [1] 66/17</p> <p>complexity [2] 21/25 159/23</p> <p>complicated [3] 46/21 55/14 57/5</p> <p>complications [3] 129/8 129/10 133/16</p> <p>comply [2] 109/13 109/20</p> <p>component [1] 130/7</p> <p>comprising [2] 165/13 165/18</p> <p>concealed [1] 176/5</p> <p>concentrated [1] 53/12</p> <p>concepts [1] 197/22</p> <p>conceptual [1] 64/2</p> <p>conceptually [2] 36/21 73/2</p> <p>concern [20] 12/23 14/7 15/19 16/13 17/17 18/14 18/18 88/23 90/3 91/5 92/9 98/3 98/4 101/4 107/21 108/21 108/23 111/8 163/10 200/4</p> <p>concerned [7] 26/2 95/9 110/20 133/5 162/17 171/12 185/19</p> <p>concerning [3] 112/16 112/19 118/11</p> <p>concerns [22] 12/8 12/11 12/12 15/18 16/23 42/9 42/12 42/13 43/1 70/24 73/24 74/20 87/14 88/3 91/14 106/8 106/9 109/11 110/3 114/12 115/9 115/9</p>	<p>conclude [6] 38/13 45/8 46/17 56/14 67/2 111/5</p> <p>concluded [2] 42/4 42/4</p> <p>concludes [2] 120/4 201/17</p> <p>conclusion [10] 41/15 41/17 41/24 42/8 52/14 52/15 56/8 56/9 57/20 151/8</p> <p>conclusions [14] 31/19 42/14 43/22 44/9 49/7 50/23 53/19 61/15 66/3 78/1 106/21 107/7 127/23 128/8</p> <p>condition [8] 5/16 5/20 8/17 47/2 119/10 119/12 195/16 196/6</p> <p>conditions [7] 46/15 47/1 119/7 161/22 172/16 195/17 199/9</p> <p>conducted [6] 23/18 42/20 45/1 62/16 158/23 158/25</p> <p>conducting [1] 106/3</p> <p>confidence [1] 198/13</p> <p>confined [1] 92/16</p> <p>confirmed [1] 106/14</p> <p>conflicting [1] 84/16</p> <p>confronted [1] 38/11</p> <p>confused [1] 109/16</p> <p>confusing [1] 14/25</p> <p>confusion [1] 40/8</p> <p>congregate [1] 181/17</p> <p>connected [2] 65/3 178/8</p> <p>connections [4] 155/4 155/7 155/9 155/10</p> <p>conscious [3] 12/24 163/19 182/24</p> <p>consensus [2] 29/3 29/5</p> <p>consequence [8] 36/15 96/3 97/19 98/25 125/8 130/9 133/23 194/9</p> <p>consequences [10] 36/18 36/19 43/20 56/23 64/17 64/18 90/14 112/12 146/15 148/15</p> <p>consequently [2] 130/10 133/14</p> <p>consider [7] 36/25 86/7 104/5 121/3 168/20 169/22 201/12</p> <p>considerable [2] 143/8 178/9</p> <p>considerably [2]</p>	<p>43/7 43/10</p> <p>consideration [3] 89/13 188/22 189/21</p> <p>considerations [9] 71/19 110/6 110/14 115/15 115/18 142/21 144/5 152/2 154/7</p> <p>considered [13] 32/14 36/10 73/6 73/9 73/9 73/10 121/16 128/5 167/12 167/13 168/24 169/2 169/3</p> <p>consistency [1] 44/21</p> <p>consistent [9] 40/11 41/4 41/12 41/21 44/24 44/25 57/10 60/2 61/4</p> <p>consistently [1] 57/18</p> <p>constant [2] 59/13 59/15</p> <p>constituent [1] 161/21</p> <p>constrain [1] 37/14</p> <p>constrained [1] 197/20</p> <p>constructive [1] 183/1</p> <p>consultant [2] 6/5 83/22</p> <p>consultants [4] 6/2 81/23 83/19 89/5</p> <p>consultation [1] 120/22</p> <p>consultations [1] 7/9</p> <p>contact [13] 50/19 87/10 93/11 94/24 95/10 96/2 98/21 100/9 112/10 112/13 147/12 149/13 180/20</p> <p>contacted [1] 95/23</p> <p>contacts [3] 97/15 99/13 99/13</p> <p>contain [8] 31/18 31/23 33/12 33/14 42/22 94/7 94/17 110/9</p> <p>contained [1] 61/10</p> <p>contains [1] 176/18</p> <p>contemporary [1] 108/7</p> <p>contends [1] 103/13</p> <p>contents [2] 123/19 176/11</p> <p>context [10] 64/6 116/5 125/2 133/16 134/1 150/3 158/17 160/21 168/5 193/15</p> <p>contexts [1] 127/23</p> <p>continue [3] 4/19 62/11 148/5</p> <p>continued [2] 58/7 62/4</p>	<p>continues [2] 103/14 175/6</p> <p>continuing [3] 102/11 148/10 192/18</p> <p>contrast [3] 35/16 121/18 189/19</p> <p>contribute [1] 40/10</p> <p>contributed [2] 2/7 76/12</p> <p>contributor [1] 39/16</p> <p>contributors [1] 45/21</p> <p>contributory [2] 67/22 67/25</p> <p>control [17] 94/6 94/6 94/20 96/11 96/18 99/15 99/16 99/23 100/20 147/3 151/11 151/18 165/7 165/18 166/12 191/7 199/8</p> <p>controlled [3] 94/16 94/16 193/25</p> <p>controlling [1] 112/10</p> <p>convenient [2] 69/10 103/2</p> <p>conversation [1] 183/25</p> <p>conveyed [1] 184/2</p> <p>cope [1] 198/8</p> <p>core [2] 75/13 113/17</p> <p>core participants [2] 75/13 113/17</p> <p>corner [3] 139/7 145/9 146/10</p> <p>coronavirus [5] 28/12 28/24 29/23 30/3 31/25</p> <p>coronaviruses [1] 104/2</p> <p>corporate [1] 20/3</p> <p>correct [46] 3/6 5/23 9/18 23/23 28/1 31/14 33/9 34/3 40/23 41/17 43/12 43/13 45/24 47/10 48/13 49/4 52/15 53/4 57/16 57/17 60/21 76/16 82/16 86/6 87/17 107/9 108/19 110/15 115/5 117/1 123/9 124/1 126/6 133/10 135/6 135/15 135/19 149/20 156/23 161/25 162/7 163/9 165/9 175/21 177/16 189/17</p> <p>correctly [2] 72/8 140/22</p> <p>correlate [1] 40/3</p> <p>correlated [1] 133/21</p> <p>correlates [1] 39/24</p> <p>correlation [1] 40/4</p> <p>correspond [1] 86/4</p>
-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

C				
correspondence [2] 4/6 85/21	143/11 150/15 154/19 157/8 160/16 170/24 176/18 180/19 181/11	crystal clear [1] 115/8	69/25 85/10 105/11 105/14 123/15 136/20 136/21 136/24 144/24	decision-makers [10] 2/6 31/11 32/19 38/12 71/20 85/20
corridor [1] 183/25 cost [1] 112/12	181/22 183/22 188/7 195/7 197/7 197/15 201/10	cultural [8] 35/24 36/5 37/8 64/23 65/4 65/9 65/16 116/8	dated [4] 58/21 58/22 58/24 176/2	168/21 173/17 173/22 178/21
could [69] 1/10 2/1 4/4 4/5 6/5 8/8 9/25 11/24 14/19 18/10 19/25 21/16 21/21 22/2 23/11 24/17 35/4 42/12 45/18 59/2 60/16 60/19 71/20 72/24 74/20 79/19 80/3 81/12 88/23 92/8 92/13 93/4 94/15 94/23 95/25 97/17 98/5 100/5 102/8 103/22 112/2 112/25 115/16 116/2 118/24 120/1 138/23 145/19 146/9 149/9 151/6 162/17 162/20 167/11 168/23 170/19 179/13 181/16 183/3 184/4 185/6 186/15 187/19 188/5 188/6 190/4 190/15 196/23 200/7	cousin [1] 18/2 cover [3] 50/11 176/21 201/6	culturally [2] 65/13 116/14	dates [1] 57/25 David [4] 27/2 186/6 186/13 189/7	decision-making [8] 12/15 53/17 80/19 104/19 110/5 120/23 162/3 164/9
couldn't [6] 94/24 145/3 183/25 190/18 193/13 197/4	coverages [1] 55/6 covered [7] 41/8 81/15 93/7 138/17 157/15 158/1 164/21	culture [3] 11/18 17/20 35/11	David Cameron [1] 27/2	decisions [15] 2/6 12/19 12/22 13/6 13/11 14/8 14/9 31/13 98/16 108/4 120/24 121/16 124/14 173/8 173/19
council [10] 34/12 80/7 82/11 82/12 82/15 82/20 82/23 83/14 83/16 83/21	covering [2] 101/22 185/4	curtain [1] 10/14	dawn [1] 28/22	declared [1] 81/8 decline [1] 130/20 declined [1] 113/18
councils [2] 83/3 182/19	coverings [1] 100/9 covers [3] 29/15 81/1 179/2	curve [2] 15/6 15/9	day [15] 8/16 9/15 9/23 11/9 12/2 12/3 17/13 18/7 19/9 25/6 25/6 98/21 99/17 101/13 199/21	deconditioning [1] 197/23
COUNSEL [13] 1/6 21/15 80/2 113/22 118/6 122/25 175/17 202/5 202/9 202/15 202/19 203/3 203/13	Covid [68] 1/19 1/21 3/3 3/22 4/9 7/21 9/11 9/13 9/16 15/17 16/25 17/4 17/7 19/16 19/21 34/17 72/4 75/21 75/22 76/5 85/21 86/24 87/1 87/4 88/14 90/25 91/11 92/15 97/22 97/22 99/2 103/16 103/20 110/18 110/21 111/1 111/21 112/6 112/24 118/1 118/2 118/8 118/9 118/12 118/15 118/20 118/22 119/19 120/2 120/25 121/17 121/25 131/4 131/8 131/19 140/1 140/16 140/21 141/1 152/6 159/15 161/4 161/10 161/17 175/8 196/8 196/13 196/17	cusp [1] 38/12 cut [3] 69/25 70/12 184/1	dead [1] 10/22	decreased [1] 64/4 dedicated [1] 70/23 deemed [3] 8/12 16/2 16/18
countries [4] 62/20 63/17 63/20 173/1	Covid Inquiry [1] 111/21	cut-off [2] 69/25 70/12	deal [12] 16/13 17/17 48/17 52/21 69/6 71/5 89/10 126/8 163/17 194/8 195/20 201/11	deeply [3] 108/3 184/8 187/2
country [4] 102/23 117/4 123/25 193/18	Covid-19 [7] 88/14 92/15 103/16 112/6 112/24 131/19 161/17	cuts [1] 140/4	deals [1] 110/17	default [1] 116/21 deficient [2] 90/6 90/20
couple [2] 95/1 131/17	created [1] 197/11 creation [1] 186/18 credible [1] 143/1 credit [2] 22/4 22/5 crick [1] 113/25 crisis [3] 77/10 77/12 77/12	Cymru [4] 159/15 161/5 161/9 177/7	dealt [2] 115/13 119/7	define [1] 158/6 defined [1] 65/23 definite [1] 188/4 definitely [3] 182/7 185/21 190/4
coupled [1] 198/13 course [62] 3/18 5/11 8/5 14/12 15/14 15/14 20/16 22/24 25/12 26/18 32/2 32/23 35/6 38/10 39/15 39/16 44/8 49/24 50/13 50/16 58/20 60/7 62/22 73/20 73/22 75/19 81/11 81/15 82/2 82/22 83/17 89/12 95/19 97/19 102/10 102/12 104/13 108/15 118/5 119/8 127/12 128/21 130/13 132/25 137/25 141/14	critical [3] 172/15 187/8 188/21 criticise [2] 108/10 108/13 criticism [1] 107/10 cross [2] 83/9 140/5 crucial [10] 39/6 40/2 52/4 62/3 62/10 77/21 160/22 169/15 185/11 190/12 crucially [1] 186/9 crystal [1] 115/8	dad [2] 7/16 10/14 daddy [18] 6/10 6/20 7/20 8/2 8/8 8/12 9/1 9/7 9/8 9/14 10/8 10/9 10/16 10/20 10/20 11/2 11/20 18/3 daily [4] 84/9 84/14 98/7 174/13 damage [2] 18/14 18/21 dampened [1] 15/10 dare [1] 119/9 dark [2] 98/14 135/11 darker [2] 69/22 70/8 data [74] 27/3 28/15 29/12 29/17 33/3 33/17 34/11 39/2 39/21 39/22 40/24 41/14 42/21 42/21 42/22 42/22 43/12 43/13 43/23 44/20 44/22 45/1 50/6 50/11 52/6 55/4 55/10 56/2 58/8 59/24 61/3 61/14 61/21 62/1 72/12 76/10 76/13 76/18 91/7 95/20 96/10 96/12 101/14 126/2 126/16 127/1 127/5 128/3 131/10 132/17 136/18 136/25 137/3 137/8 141/8 141/14 141/20 141/21 141/24 142/4 142/6 142/6 142/9 142/12 142/14 142/19 142/23 142/23 143/13 147/12 153/5 155/20 157/7 157/12 dataset [1] 99/11 date [12] 28/1 57/19	death [16] 5/15 5/16 10/19 10/19 16/20 20/13 29/23 29/24 30/1 30/2 40/13 42/4 42/17 42/21 42/24 133/25 deaths [6] 12/9 43/15 43/16 121/25 131/18 131/22 debate [4] 66/18 98/3 101/21 142/18 debated [1] 22/24 debates [1] 90/17 debrief [1] 111/16 decade [1] 38/21 decades [1] 38/17 deceased [1] 11/23 December [4] 10/22 11/2 11/4 28/23 December 2020 [1] 28/23 decided [1] 4/15 deciding [1] 109/23 decision [27] 2/6 12/15 31/11 32/19 38/12 53/17 71/20 80/19 85/20 94/24 95/16 104/19 110/5 112/9 120/23 125/8 161/17 161/19 161/25 162/3 162/8 164/9 168/21 173/17 173/22	deemed [3] 8/12 16/2 16/18 deeply [3] 108/3 184/8 187/2 default [1] 116/21 deficient [2] 90/6 90/20 define [1] 158/6 defined [1] 65/23 definite [1] 188/4 definitely [3] 182/7 185/21 190/4 definitional [3] 56/12 76/21 124/20 definitions [2] 35/3 130/17 degree [16] 13/9 57/14 60/18 64/7 67/12 67/15 67/21 74/8 82/18 84/3 90/25 99/18 101/7 101/18 104/18 188/8 degrees [2] 25/13 100/2 delay [9] 98/21 99/6 105/7 105/8 105/17 105/18 105/19 111/20 118/17 delays [1] 48/12 deliberate [1] 82/13 deliberations [1] 85/5 delineate [2] 67/20 90/1 delivered [1] 179/11 delivering [2] 50/18 182/15 delivery [2] 53/1 107/24 demands [2] 15/21 96/4

D	45/11	190/17 196/23	directly [1] 172/17	31/6 106/6 139/11
dementia [5] 42/3 184/25 198/21 199/20 200/5	deteriorating [1] 157/5	die [3] 43/18 135/13 136/3	director [1] 175/20	dispense [1] 193/25
demerits [1] 18/20	determination [1] 73/20	died [7] 5/1 11/2 15/14 20/18 42/18 91/10 194/3	directors [3] 95/4 96/22 96/25	disproportionate [9] 91/6 91/8 91/17 91/18 114/19 121/25 163/21 181/9 181/13
demonstrated [2] 131/8 173/2	develop [1] 186/23	differ [1] 169/13	dirty [1] 11/7	disproportionately [3] 121/7 121/10 163/23
demonstrates [1] 69/21	developed [1] 74/11	difference [4] 47/25 64/23 97/24 135/20	disabilities [1] 174/1	disrespected [1] 108/3
denied [1] 32/8	developing [2] 5/21 137/18	differences [23] 12/15 28/16 29/23 29/25 33/16 34/18 45/19 46/22 47/11 52/23 56/12 64/25 65/10 65/17 65/18 66/3 69/17 70/3 70/4 128/6 136/1 139/18 169/8	disability [1] 172/16	disrupted [1] 118/23
deniers [1] 19/16	development [2] 73/25 74/21	different [38] 2/11 14/22 14/24 28/25 36/21 41/15 46/6 52/17 55/2 57/11 61/2 62/7 62/25 69/7 82/2 82/4 82/10 86/4 96/12 102/20 115/22 116/10 116/13 127/12 135/7 135/7 135/9 136/1 140/5 141/24 142/10 143/10 149/4 180/14 195/14 197/16 197/16 200/14	disadvantaged [4] 121/4 125/18 132/12 133/4	disseminated [1] 161/17
denying [2] 14/13 109/17	developments [1] 13/11	difficult [25] 1/8 6/15 20/21 42/25 47/22 55/23 57/6 72/12 77/18 90/16 96/17 100/13 108/9 115/25 119/9 119/18 120/1 180/1 180/20 183/17 192/4 192/6 192/11 198/16 199/19	disappeared [1] 199/25	distancing [5] 74/7 93/12 93/18 155/1 155/7
department [7] 8/22 8/25 22/9 33/1 86/8 88/9 180/16	device [1] 69/10	difficultly [2] 4/17 113/12	disaster [1] 188/3	distinct [3] 95/24 97/9 139/20
departments [3] 27/3 138/12 180/15	devices [3] 68/18 70/10 155/3	difficultly [2] 4/17 113/12	discharge [5] 152/3 152/8 152/10 164/20 164/25	distracted [1] 171/1
depend [1] 183/24	devolved [6] 5/4 13/18 82/12 82/13 89/11 169/6	difficultly [2] 4/17 113/12	disconnect [2] 94/20 96/8	distress [2] 198/9 199/18
depended [1] 50/16	DHSC [2] 88/11 88/21	difficultly [2] 4/17 113/12	discourage [1] 162/22	distribution [1] 37/5
dependence [1] 168/15	diabetes [3] 5/22 46/15 143/15	difficultly [2] 4/17 113/12	discourage [1] 162/22	district [1] 193/19
depending [1] 169/14	diagnosed [4] 7/14 40/4 130/3 143/15	difficultly [2] 4/17 113/12	discrepancies [2] 102/19 114/16	diversity [1] 173/24
depends [1] 39/16	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12	discrepancy [1] 116/15	divert [1] 140/2
depression [1] 198/3	diagnostic [1] 97/7	difficultly [2] 4/17 113/12	discriminately [1] 162/11	division [1] 125/4
deprivation [2] 49/20 66/18	did [89] 5/16 7/9 8/17 9/3 9/21 13/5 16/21 17/22 23/4 23/9 23/10 26/11 27/22 27/24 28/23 29/1 29/2 29/18 29/19 29/22 29/24 31/23 32/19 32/21 32/23 42/19 42/19 46/17 50/23 61/12 63/7 63/9 63/11 70/25 71/6 71/10 71/23 72/13 73/24 81/8 81/10 84/9 84/23 86/14 86/15 86/19 87/8 87/24 88/10 88/20 89/2 89/7 92/16 92/21 92/23 92/24 93/1 93/16 96/1 97/8 98/15 99/4 100/10 100/17 101/22 102/7 102/16 102/17 104/17 106/8 110/19 110/24 111/5 113/14 138/4 164/1 168/19 169/1 169/24 171/5 171/23 173/22 174/9 175/5 181/11 182/8 182/22 183/8 188/5	difficultly [2] 4/17 113/12	discrimination [7] 49/20 58/9 62/7 62/12 114/21 117/14 164/9	divisions [1] 83/7
deprived [3] 53/23 54/17 154/1	did [89] 5/16 7/9 8/17 9/3 9/21 13/5 16/21 17/22 23/4 23/9 23/10 26/11 27/22 27/24 28/23 29/1 29/2 29/18 29/19 29/22 29/24 31/23 32/19 32/21 32/23 42/19 42/19 46/17 50/23 61/12 63/7 63/9 63/11 70/25 71/6 71/10 71/23 72/13 73/24 81/8 81/10 84/9 84/23 86/14 86/15 86/19 87/8 87/24 88/10 88/20 89/2 89/7 92/16 92/21 92/23 92/24 93/1 93/16 96/1 97/8 98/15 99/4 100/10 100/17 101/22 102/7 102/16 102/17 104/17 106/8 110/19 110/24 111/5 113/14 138/4 164/1 168/19 169/1 169/24 171/5 171/23 173/22 174/9 175/5 181/11 182/8 182/22 183/8 188/5	difficultly [2] 4/17 113/12	discriminatory [2] 30/25 162/12	do [112] 1/25 1/25 3/14 4/1 4/20 6/24 9/5 9/13 10/19 11/25 13/5 13/10 13/13 13/19 13/24 14/5 15/18 16/9 31/16 31/18 31/22 33/16 33/17 35/9 38/13 42/17 42/22 42/25 51/4 52/6 56/14 57/19 60/18 61/24 63/10 64/24 65/25 67/1 67/20 68/22 69/14 69/21 71/13 72/15 72/18 72/20 72/25 73/1 79/23 87/3 87/15 87/16 94/8 95/3 95/16 98/5 100/19 102/4 104/20 104/24 109/10 117/10 118/3 119/11 119/16 122/6 124/25 125/5 127/3 127/4 127/7 128/11 130/8 138/5 138/8 139/16 142/1 142/21 142/24 143/2 144/25 145/8 145/11 146/6 149/23 154/13 155/2 155/21 156/6 159/18 162/8 163/11 164/2 164/3 165/25 166/16 168/20 169/12 171/1 171/25 176/9 176/10 176/20 183/25 184/15 185/17 188/6 195/8 197/10 198/23 200/16 200/24
deputy [3] 88/22 108/17 146/3	diagnosed [4] 7/14 40/4 130/3 143/15	difficultly [2] 4/17 113/12	discussed [4] 128/8 137/24 157/4 196/4	
derived [2] 27/7 56/2	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12	discussion [1] 137/16	
Derry [1] 14/18	diagnostic [1] 97/7	difficultly [2] 4/17 113/12	discussions [2] 95/14 175/7	
describe [9] 1/18 132/6 134/13 177/1 187/2 187/8 187/13 191/6 197/22	did [89] 5/16 7/9 8/17 9/3 9/21 13/5 16/21 17/22 23/4 23/9 23/10 26/11 27/22 27/24 28/23 29/1 29/2 29/18 29/19 29/22 29/24 31/23 32/19 32/21 32/23 42/19 42/19 46/17 50/23 61/12 63/7 63/9 63/11 70/25 71/6 71/10 71/23 72/13 73/24 81/8 81/10 84/9 84/23 86/14 86/15 86/19 87/8 87/24 88/10 88/20 89/2 89/7 92/16 92/21 92/23 92/24 93/1 93/16 96/1 97/8 98/15 99/4 100/10 100/17 101/22 102/7 102/16 102/17 104/17 106/8 110/19 110/24 111/5 113/14 138/4 164/1 168/19 169/1 169/24 171/5 171/23 173/22 174/9 175/5 181/11 182/8 182/22 183/8 188/5	difficultly [2] 4/17 113/12	disease [21] 39/24 40/4 40/15 44/20 46/15 46/18 46/24 65/2 67/5 68/5 95/6 95/19 96/3 129/7 130/3 130/4 130/6 149/2 150/6 191/1 195/21	
described [17] 17/14 20/12 20/14 44/23 52/19 56/17 67/3 67/24 68/21 71/17 80/20 104/14 143/7 149/21 157/4 180/4 196/6	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12	discusses [10] 46/13 46/20 46/22 66/1 121/8 129/6 133/24 144/2 146/14 151/1	
describing [1] 157/9	diagnostic [1] 97/7	difficultly [2] 4/17 113/12	disgusting [1] 19/5	
descriptively [1] 80/11	did [89] 5/16 7/9 8/17 9/3 9/21 13/5 16/21 17/22 23/4 23/9 23/10 26/11 27/22 27/24 28/23 29/1 29/2 29/18 29/19 29/22 29/24 31/23 32/19 32/21 32/23 42/19 42/19 46/17 50/23 61/12 63/7 63/9 63/11 70/25 71/6 71/10 71/23 72/13 73/24 81/8 81/10 84/9 84/23 86/14 86/15 86/19 87/8 87/24 88/10 88/20 89/2 89/7 92/16 92/21 92/23 92/24 93/1 93/16 96/1 97/8 98/15 99/4 100/10 100/17 101/22 102/7 102/16 102/17 104/17 106/8 110/19 110/24 111/5 113/14 138/4 164/1 168/19 169/1 169/24 171/5 171/23 173/22 174/9 175/5 181/11 182/8 182/22 183/8 188/5	difficultly [2] 4/17 113/12	disinclination [1] 47/17	
deserving [1] 163/5	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12	dislocation [1] 68/18	
design [2] 64/13 70/9	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12	disparities [7] 26/10 113/10 116/3 117/9 121/15 139/14 169/6	
despite [4] 51/6 128/3 148/6 148/10	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12	disparity [8] 26/19 26/23 27/4 27/9 27/15	
destroyed [1] 3/3	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12		
detached [1] 12/1	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12		
detail [13] 1/23 30/15 49/23 92/8 124/2 126/17 143/24 147/15 163/18 176/17 177/4 178/24 201/5	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12		
detailed [5] 27/11 96/15 126/3 127/3 163/13	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12		
details [2] 18/25	diagnosis [5] 7/10 7/14 7/19 47/2 119/17	difficultly [2] 4/17 113/12		

D	18/14 18/21 29/9 48/16 62/2 71/5 71/15 72/25 73/1 79/6 83/13 105/25 115/25 157/13 158/12 164/5 171/9 187/19 188/5 Donegal [1] 14/18 door [5] 10/12 10/13 19/12 62/25 63/6 doors [1] 119/24 dosages [2] 6/13 7/3 doses [1] 199/9 double [1] 110/1 doubt [6] 44/7 81/23 141/5 142/2 198/20 199/17 doubts [1] 85/10 down [18] 4/22 6/10 6/14 6/20 10/2 17/25 34/19 84/16 101/6 107/2 107/3 136/15 147/7 155/23 170/19 175/11 179/24 184/6 Downing [1] 18/16 Downing Street [1] 18/16 downwards [1] 97/2 dozen [1] 6/11 Dr [4] 26/11 30/19 83/14 89/6 Dr Chaand Nagpaul [1] 83/14 Dr Sewell [1] 26/11 Dr Sewell's [1] 30/19 Dr Vish Sharma [1] 89/6 draconian [1] 19/6 drafting [1] 171/15 dramatic [1] 52/7 dramatically [1] 40/5 draw [10] 24/24 53/19 55/18 66/3 68/10 127/24 128/9 128/11 191/17 199/3 drawing [1] 127/20 drawn [8] 66/7 91/22 93/8 107/8 120/14 127/24 141/3 144/14 draws [1] 145/22 dressed [1] 174/14 drew [1] 110/25 dried [1] 193/3 drive [1] 109/3 driven [2] 110/8 115/5 driver [4] 12/20 66/15 68/5 68/6 drivers [1] 48/2 drop [1] 174/15 droplet [1] 103/21 droplets [1] 104/4 dropped [3] 8/18 8/24 182/13 drug [1] 68/14	drugs [2] 193/13 194/1 due [11] 7/7 8/10 9/10 15/20 21/25 44/8 73/22 81/11 85/7 131/18 146/16 during [31] 18/16 20/16 27/22 67/1 71/6 83/24 84/4 86/9 99/2 99/3 102/12 114/20 118/14 124/15 124/19 152/18 160/10 173/1 173/19 173/20 174/17 175/10 175/24 180/19 181/1 190/21 193/16 195/15 198/10 199/25 201/10 dying [4] 19/3 72/4 181/19 193/12	49/2 49/12 68/19 133/23 165/13 educational [1] 49/19 effect [11] 7/14 66/14 68/9 76/13 87/15 100/14 114/19 153/23 156/13 181/13 198/2 effectively [5] 7/11 117/8 130/10 163/4 166/4 effectiveness [1] 74/13 effects [3] 74/13 102/14 199/12 efficacy [2] 91/20 93/22 effort [1] 70/23 efforts [2] 94/19 116/25 eight [2] 83/5 147/17 either [7] 70/9 88/18 91/1 171/6 171/15 195/16 199/9 elaborate [1] 114/11 elder [3] 158/19 158/23 158/25 elderly [8] 55/17 55/21 147/25 156/14 156/15 156/19 194/17 196/5 elected [1] 88/18 elements [2] 36/2 36/3 elevated [2] 41/25 144/1 elicit [1] 60/7 eliminate [2] 117/11 163/6 else [5] 107/12 117/18 170/3 181/21 196/10 elsewhere [1] 18/16 emanated [1] 165/5 emanating [1] 167/9 emerge [1] 45/13 emerged [2] 115/3 124/17 emergence [3] 92/15 94/16 112/6 Emergencies [1] 27/21 emergency [2] 182/14 182/20 emerges [1] 95/20 emerging [3] 84/11 104/6 178/24 eminent [2] 79/20 130/18 emotional [1] 2/23 emotive [1] 150/13 emphasise [2] 74/25 184/21 emphasises [1] 165/15	emphasising [1] 51/19 employed [3] 52/24 73/18 73/21 employers [1] 85/18 employment [21] 26/9 27/4 49/12 49/19 50/4 50/8 50/14 50/20 50/21 50/22 51/11 52/4 52/7 52/8 52/9 52/23 53/6 68/19 148/13 149/22 168/3 enable [1] 33/17 enables [3] 28/15 63/16 63/18 enacted [1] 15/8 encounter [1] 31/3 encounters [1] 37/25 encourage [2] 140/3 162/20 encouraged [1] 129/2 end [16] 9/17 16/12 16/17 23/24 84/25 92/5 92/22 98/14 102/24 137/13 139/9 139/12 139/17 151/10 175/5 192/21 endeavours [1] 26/22 ended [3] 6/21 6/22 97/15 ends [1] 178/12 engage [4] 98/15 109/6 180/12 183/1 engaged [3] 80/15 84/3 151/15 engagement [14] 78/17 79/7 83/12 85/22 86/2 88/14 89/2 89/4 89/10 93/19 106/18 111/9 183/8 186/19 engaging [1] 180/7 England [32] 25/19 25/24 29/16 32/24 33/9 34/20 39/5 39/10 39/11 41/5 48/13 71/24 82/8 83/4 86/21 87/9 87/24 89/3 89/17 89/19 92/19 92/20 104/9 106/4 115/6 117/13 126/4 126/16 173/18 174/1 177/7 182/13 English [3] 126/18 127/9 136/18 enhanced [2] 112/16 165/23 enjoyed [1] 51/9 enormous [3] 116/24 188/10 199/18 enough [12] 18/2 22/6 33/14 101/3
	E			
	each [11] 2/18 36/7 46/24 59/23 61/3 68/3 82/19 129/18 134/15 150/19 187/12 earlier [23] 38/24 39/4 39/5 41/16 56/12 58/10 61/1 62/3 62/19 68/6 70/13 102/1 104/13 141/13 141/14 143/7 157/4 158/22 164/12 169/10 174/11 185/18 198/18 early [27] 4/11 4/12 59/25 67/7 72/16 89/20 91/7 94/23 96/6 97/20 103/15 103/20 112/17 131/11 137/14 137/23 140/15 147/3 160/1 165/15 167/12 167/13 172/14 181/14 182/6 189/11 193/11 ease [2] 100/19 101/15 eased [1] 104/22 easily [1] 56/1 easing [1] 112/19 easy [1] 158/18 Eat [1] 112/12 eating [1] 174/13 economic [17] 31/2 32/9 34/11 37/7 49/9 49/10 49/18 50/2 67/9 67/23 68/4 68/8 73/16 109/21 124/8 136/10 148/15 economically [3] 125/17 132/11 133/4 economy [1] 25/3 Ed [1] 86/17 Ed Argar MP [1] 86/17 educated [1] 151/15 education [6] 27/4			

E	26/22 27/4 28/16 28/25 29/2 29/5 29/23 30/8 30/11 30/13 31/1 31/6 32/8 32/25 33/2 33/13 33/14 33/15 33/20 34/9 34/18 34/24 35/2 38/8 38/14 38/22 39/2 40/1 40/5 40/6 40/13 40/17 40/19 40/22 41/7 41/19 41/23 42/1 42/6 44/16 45/9 45/13 45/19 46/23 47/3 47/5 47/7 47/11 47/14 48/7 48/10 48/19 48/24 50/25 51/1 51/5 51/6 51/11 52/1 52/8 52/14 52/23 52/23 53/6 53/12 53/20 53/25 54/6 54/7 54/15 54/20 54/22 55/20 55/25 56/3 56/5 56/23 57/14 59/5 59/22 62/11 62/25 64/1 65/1 65/17 65/17 65/20 65/25 66/4 66/8 66/21 66/25 67/7 67/8 67/10 68/11 69/5 70/14 70/24 72/3 72/14 72/17 73/17 74/2 74/12 74/18 75/4 76/6 76/11 76/15 76/18 77/6 77/20 78/5 78/12 78/13 78/17 78/22 78/25 80/22 81/2 91/6 91/9 91/12 91/16 91/19 91/22 92/1 106/1 113/3 114/9 114/22 115/17 116/4 121/7 125/20 132/10 132/14 138/18 140/5 140/10 140/24 142/8 142/24 143/11 159/25 160/3 160/9 160/15	143/11 149/9 149/17 149/23 150/21 171/1 185/2 185/3 188/14 190/17 190/18 192/4 192/9 200/7 200/17 evening [2] 13/16 98/11 event [2] 6/23 62/19 events [1] 130/24 eventually [2] 100/14 188/1 ever [5] 2/17 18/11 166/22 179/3 188/5 every [11] 7/19 20/3 20/5 28/9 28/10 39/16 58/15 58/17 61/7 61/8 177/21 everybody [2] 5/25 181/21 everyday [4] 37/25 57/1 57/1 65/15 everyone [2] 171/4 183/18 everything [1] 3/19 evidence [81] 21/21 21/25 22/2 22/15 22/17 22/17 22/19 24/8 24/23 31/21 31/23 32/13 34/24 39/12 41/10 41/12 48/14 49/15 55/15 55/15 55/25 69/19 70/21 70/25 71/21 75/12 75/19 78/23 78/25 79/2 80/24 81/2 81/16 84/1 84/11 85/23 104/6 104/13 106/12 111/22 113/19 120/4 120/21 123/19 124/6 124/16 124/20 125/5 127/16 128/12 137/6 138/10 143/8 153/8 153/25 158/3 158/11 160/14 163/13 163/14 163/25 164/3 164/6 164/16 167/11 167/25 168/17 169/10 170/14 171/2 171/6 171/8 171/9 171/18 172/1 172/3 181/15 188/11 190/23 191/11 198/18 evident [1] 49/8 exacerbate [1] 164/1 exacerbated [1] 121/1 exact [4] 104/21 136/24 144/24 158/15 exacted [1] 198/10 exactly [7] 30/13 69/16 77/25 125/12 128/25 144/15 189/3 examination [3] 24/20 38/22 45/9	examine [6] 28/16 28/19 30/2 33/15 126/17 127/21 examined [3] 34/25 67/16 70/2 examining [1] 26/22 example [39] 2/3 4/2 14/8 14/18 26/24 26/24 28/7 28/11 31/18 38/16 43/6 43/9 50/4 52/7 66/5 66/14 67/23 71/24 76/20 77/16 86/17 89/25 91/1 91/25 96/13 109/4 116/11 116/13 117/13 125/17 129/1 151/1 153/10 183/10 184/11 187/24 194/15 195/2 200/4 examples [2] 45/11 69/6 excellence [1] 85/25 exchange [1] 93/2 excluded [5] 36/11 55/17 154/2 157/18 157/20 exclusion [14] 54/21 55/20 56/1 56/6 74/8 153/18 153/19 153/23 154/4 154/5 154/11 154/21 156/18 172/21 executive [2] 71/25 82/23 exercise [1] 47/22 exist [2] 117/11 131/7 existed [1] 32/18 existence [6] 24/9 24/13 25/7 32/18 46/19 119/10 existing [11] 34/24 67/23 68/4 69/3 70/21 70/25 76/15 86/11 121/1 172/16 196/18 exit [1] 105/11 exiting [2] 100/10 100/16 expand [5] 129/22 133/19 153/20 178/16 184/9 expect [3] 51/10 96/23 194/19 expectancies [1] 43/10 expectancy [9] 41/2 41/18 41/19 41/22 43/5 43/6 43/8 142/7 142/24 expected [3] 51/9 51/10 110/9 expendable [1] 16/10 expensive [1] 192/6 experience [11] 3/16 12/3 12/5 48/11 48/20	54/21 59/19 77/23 78/13 114/8 192/2 experienced [4] 57/15 59/7 124/8 153/2 experiences [17] 12/1 12/5 38/2 58/8 62/11 63/23 64/12 64/13 67/4 67/17 77/5 77/8 78/3 114/17 135/22 172/25 194/5 experiencing [5] 129/8 129/10 129/16 152/5 158/16 experimental [2] 43/24 142/4 expert [9] 18/24 22/1 22/7 23/7 108/6 108/18 126/10 171/8 171/17 expertise [10] 92/20 107/18 108/2 108/4 108/8 108/16 108/22 110/4 110/12 138/7 experts [6] 13/1 13/3 23/18 93/3 107/23 107/23 expired [1] 10/21 explain [12] 12/4 75/11 75/17 126/1 126/15 129/12 129/14 177/4 178/12 194/24 195/18 199/4 explained [4] 10/14 141/2 147/21 172/5 explains [1] 47/25 exploration [1] 3/14 explore [2] 43/20 63/16 explored [2] 67/6 75/18 exploring [1] 132/16 explosive [4] 147/2 150/8 150/11 150/24 expose [1] 164/1 exposed [4] 17/8 67/19 102/25 115/2 exposure [5] 9/10 52/25 66/19 121/11 122/4 express [6] 32/4 55/18 70/6 72/5 72/24 72/25 expressed [8] 12/8 14/7 15/19 16/14 17/18 101/5 110/3 142/21 expresses [1] 48/7 extend [2] 171/6 183/9 extended [1] 30/2 extensive [1] 69/19 extent [32] 9/20 12/18 27/3 31/16 32/4
----------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

E	149/23 152/1 153/2 154/20 170/20 172/9 180/10 181/4 190/10 191/17 191/23 192/23 194/23 195/8 196/10 198/13 factor [7] 20/24 48/3 48/4 67/22 67/25 78/21 172/15 factors [10] 67/21 109/22 124/8 129/13 131/1 134/2 185/13 187/8 188/21 189/9 facts [4] 23/5 27/6 27/14 30/5 Faculty [1] 71/25 fail [2] 8/21 37/12 failed [2] 6/12 121/3 failing [1] 100/23 failings [3] 111/6 111/7 111/9 failure [5] 60/20 69/13 103/13 103/14 168/5 fair [21] 32/11 45/19 45/22 52/16 58/18 109/10 109/14 126/5 128/24 133/9 137/4 144/8 144/10 150/2 151/21 153/7 153/13 153/15 155/6 163/7 185/17 fairly [5] 59/9 59/13 60/2 75/16 131/9 fairness [1] 33/22 fallacy [3] 66/2 66/8 66/10 falls [1] 174/19 familiar [4] 130/14 146/2 157/2 176/11 families [17] 1/20 1/21 16/16 16/16 17/3 17/22 19/23 75/21 75/22 76/4 76/5 119/22 120/1 159/15 161/5 161/11 199/14 family [15] 6/18 9/19 9/25 10/20 11/3 11/9 18/10 19/2 20/3 20/11 155/7 179/3 182/3 196/13 200/6 fantastic [2] 2/13 2/20 far [15] 10/5 39/24 39/25 46/7 47/24 66/17 122/15 133/4 135/13 139/17 171/8 173/15 185/19 188/11 201/5 fare [1] 154/9 fatalism [2] 187/14 187/21 fatalistic [1] 16/6 father [9] 5/10 9/23	10/2 10/11 10/21 11/6 15/14 20/5 20/18 father's [5] 11/14 17/14 20/2 20/7 20/13 fault [1] 29/8 fear [5] 59/14 59/16 59/19 192/18 197/14 features [6] 26/13 35/17 66/20 68/20 95/1 96/20 featuring [1] 55/1 February [2] 131/11 131/11 fed [2] 82/19 185/13 federated [1] 177/2 feed [6] 82/6 82/7 84/18 99/4 139/24 141/6 feedback [1] 118/21 feeding [1] 97/1 feel [11] 6/19 13/10 13/13 14/3 16/16 20/6 102/25 105/7 178/10 193/14 196/23 feeling [3] 20/6 148/10 188/25 FEHMO [1] 159/14 fellow [2] 23/13 23/13 felt [19] 11/13 11/21 16/1 65/11 65/21 84/21 87/11 89/19 92/6 107/2 108/3 108/4 108/12 111/13 111/14 111/19 156/19 183/4 188/4 fence [2] 14/19 14/21 few [19] 7/18 57/24 58/17 81/13 95/22 95/24 96/20 99/11 114/2 138/14 146/7 151/8 171/22 176/23 185/11 187/2 190/25 194/23 199/23 fewer [1] 33/6 field [8] 13/2 26/20 48/9 72/23 107/21 108/3 108/18 172/7 fields [1] 25/2 figure [7] 59/1 60/19 62/8 62/9 138/21 143/6 155/22 figure 3 [1] 59/1 figure 4 [1] 138/21 figures [21] 27/6 27/11 27/12 27/13 27/15 30/6 40/10 50/14 53/5 53/8 53/10 59/12 60/5 60/16 67/12 67/13 131/17 141/3 142/1 155/24 188/2 film [1] 198/12 final [8] 33/3 105/10	107/1 110/17 117/6 169/5 170/1 189/9 finally [14] 18/13 34/19 64/5 89/2 101/20 148/1 150/5 151/6 151/23 152/16 157/14 164/7 175/3 175/11 financial [5] 2/23 102/13 113/6 158/8 175/2 find [7] 32/23 93/1 98/11 127/22 145/3 170/4 200/8 finding [3] 174/14 183/17 188/11 findings [1] 106/9 finish [3] 12/25 128/2 154/17 finished [1] 159/12 first [54] 8/16 57/22 76/8 85/1 91/10 92/5 92/15 94/5 95/22 95/24 96/20 97/16 98/8 99/11 104/22 105/3 110/20 114/7 117/10 119/20 124/4 128/15 129/19 129/22 130/7 132/11 132/24 134/11 135/3 137/15 143/4 144/20 148/21 153/10 153/17 154/21 161/7 173/6 173/20 174/10 176/23 178/3 182/22 183/14 184/8 184/9 185/22 186/25 187/5 187/13 188/22 190/25 191/6 195/20 First Few 100 [3] 95/24 96/20 99/11 first weeks [1] 137/15 firstly [17] 2/14 12/14 50/24 69/8 80/13 85/15 90/4 95/2 98/16 101/22 104/20 114/15 115/20 118/1 149/4 159/23 165/11 fit [7] 91/24 152/8 164/24 179/12 179/16 179/16 188/12 fitness [1] 172/24 five [4] 21/9 110/19 111/1 151/9 Five minutes [1] 21/9 flagged [2] 148/20 149/21 flagging [3] 148/18 148/21 149/1 flaw [1] 66/2 flawed [1] 66/14 flooded [1] 16/24 floor [1] 84/17 flowed [1] 13/11	flu [6] 128/21 128/25 129/2 131/4 131/8 148/22 fluid [1] 91/2 fluid-resistant [1] 91/2 focus [8] 2/3 23/20 80/17 103/18 156/12 169/24 174/4 190/22 focused [7] 26/8 27/23 28/11 30/7 41/1 152/23 183/19 focuses [5] 24/5 24/7 37/10 85/15 125/3 focusing [6] 29/10 85/13 85/19 93/19 93/22 153/17 fold [1] 70/7 follow [3] 61/24 115/7 168/10 follow-up [1] 168/10 followed [1] 75/11 following [8] 13/17 45/17 47/5 101/3 119/5 152/21 165/10 199/2 follows [1] 163/21 food [2] 121/22 182/15 foolishly [1] 66/4 football [1] 179/14 force [2] 28/18 166/7 foreseeable [1] 76/15 forget [1] 194/6 forgive [2] 4/23 35/13 form [8] 4/16 12/9 16/2 64/10 87/6 144/3 151/13 161/15 formal [1] 171/15 formalised [1] 111/11 formally [2] 88/5 182/19 former [1] 160/17 forms [1] 103/22 forth [3] 46/16 53/24 73/22 forthright [1] 114/24 forum [5] 88/12 88/13 88/14 88/14 173/9 forums [1] 182/20 forward [2] 61/19 64/25 found [9] 7/17 10/22 14/1 15/5 92/2 115/10 156/3 174/2 199/14 founders [1] 4/10 four [16] 18/5 82/11 105/7 105/16 105/17 127/12 127/18 128/10 151/9 161/6 161/20 169/12 169/17 169/18
----------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

F	33/23 33/24 34/17	Gerry [1] 9/9	116/20 117/12 124/14	180/14 180/15 180/16
four... [2] 169/25 184/6	funeral [8] 10/24 11/10 11/12 11/14 17/14 17/23 18/9 18/12	get [25] 5/6 6/11 7/8 7/8 7/18 7/21 7/25 7/25 8/21 17/23 19/10 19/12 19/13 55/13 94/21 101/3 113/25 119/23 188/5 192/4 192/9 195/15 197/4 197/12 198/17	126/7 138/16 140/12 140/17 143/18 144/16 148/2 150/1 153/4 160/24 161/5 163/17 166/23 167/20 167/23 170/5 171/21 171/22 172/3 185/9 190/20 200/25	183/1 183/4 183/8 183/8 183/16 183/19 185/15 185/20 186/5 186/9 186/12 187/3 187/22 189/1 189/14 189/21 190/15 190/21
four lines [1] 184/6	funerals [2] 11/17 17/15	gets [1] 156/9	gold [1] 44/1	government's [10] 26/19 27/14 27/18 33/1 74/24 84/11 87/4 87/20 173/15 184/7
four nations [5] 82/11 127/12 169/12 169/18 169/25	further [13] 33/7 34/19 58/3 58/3 75/9 105/25 112/11 112/23 117/25 118/6 141/20 170/10 202/19	getting [7] 7/7 13/24 55/10 84/16 115/23 171/12 174/14	gone [5] 3/23 59/17 79/19 84/1 116/25	governmental [5] 26/15 37/11 53/17 86/5 108/5
four weeks [3] 105/7 105/16 105/17	Furthermore [1] 106/13	ghost [1] 99/14	good [13] 22/6 33/22 48/11 54/10 78/23 78/25 86/7 96/13 108/12 140/7 182/3 183/7 199/22	governments [3] 13/20 84/17 112/1
fourth [6] 90/10 110/22 111/25 112/4 112/21 181/5	future [2] 4/5 78/17	give [21] 2/1 21/21 22/16 22/17 37/12 45/10 53/5 66/6 75/17 75/20 80/3 100/25 170/14 174/25 175/18 178/3 179/14 186/3 194/15 199/22 200/4	goodbye [3] 10/1 10/10 79/12	Gowman [5] 159/14 161/1 161/3 170/2 203/7
fourthly [1] 160/4	G	given [16] 7/10 9/17 9/25 15/21 70/21 70/25 75/13 75/20 98/22 99/13 110/13 138/9 160/6 163/6 170/4 173/14	got [29] 3/16 8/19 9/8 14/25 18/3 18/24 90/24 97/6 97/22 99/23 102/24 104/9 114/2 114/7 134/16 143/5 146/23 146/23 154/20 159/21 170/16 171/18 181/19 185/3 185/18 186/4 187/21 193/23 200/16	gown [1] 11/7
fragile [1] 167/20	gained [1] 118/25	gives [6] 75/12 125/12 140/9 141/24 172/1 172/2	gotten [1] 6/21	GP [8] 6/12 6/19 6/21 47/8 47/12 47/15 48/22 89/7
fragility [2] 167/17 167/22	galling [1] 19/5	giving [11] 1/10 21/17 22/5 22/15 22/18 80/24 84/1 85/23 89/1 112/18 123/18	governance [1] 190/13	GPs [1] 193/6
fragmented [2] 190/11 190/13	gallstone [1] 5/16	glass [1] 10/1	governed [1] 4/16	gradient [2] 155/23 156/9
frail [2] 147/24 150/18	gap [2] 52/1 52/18	global [2] 22/10 155/22	governing [3] 23/25 24/10 24/11	grant [3] 113/19 159/16 159/18
frailty [14] 129/21 130/13 130/16 134/5 146/17 148/23 152/12 161/22 162/4 162/4 162/5 162/9 162/24 174/19	gather [1] 5/12	globally [1] 112/6	government [111] 4/2 4/11 4/11 4/18 13/6 13/18 17/25 18/15 18/22 25/12 25/19 26/3 26/7 26/15 27/3 27/6 27/15 31/12 32/2 33/25 38/11 51/16 61/20 62/17 68/13 69/2 71/10 71/14 71/19 71/23 72/11 72/21 73/15 74/10 80/16 80/19 83/10 83/12 84/4 84/4 85/1 86/2 88/20 92/11 92/11 92/25 93/17 93/20 93/21 94/1 94/22 95/10 97/25 98/1 98/2 98/16 99/4 99/8 100/2 100/6 100/19 101/2 101/21 102/8 102/16 103/14 103/23 104/16 104/19 105/10 106/3 107/22 108/9 108/11 110/23 111/6 111/8 111/10 112/5 113/4 116/2 118/14 118/17 121/2 121/16 138/12 171/7 175/7 178/21 180/12	granted [1] 161/8
framework [1] 175/8	gave [4] 81/15 90/16 97/2 118/1	globe [1] 63/17	governed [1] 4/16	graph [11] 134/7 134/14 135/3 138/23 138/24 139/7 140/19 140/23 141/25 143/4 143/6
free [2] 87/15 177/20	gear [1] 72/15	globally [1] 112/6	governing [3] 23/25 24/10 24/11	graphs [5] 134/11 137/7 137/19 138/9 143/13
freedom [1] 101/8	gender [3] 23/21 158/22 161/21	gloves [1] 192/4	government [111] 4/2 4/11 4/11 4/18 13/6 13/18 17/25 18/15 18/22 25/12 25/19 26/3 26/7 26/15 27/3 27/6 27/15 31/12 32/2 33/25 38/11 51/16 61/20 62/17 68/13 69/2 71/10 71/14 71/19 71/23 72/11 72/21 73/15 74/10 80/16 80/19 83/10 83/12 84/4 84/4 85/1 86/2 88/20 92/11 92/11 92/25 93/17 93/20 93/21 94/1 94/22 95/10 97/25 98/1 98/2 98/16 99/4 99/8 100/2 100/6 100/19 101/2 101/21 102/8 102/16 103/14 103/23 104/16 104/19 105/10 106/3 107/22 108/9 108/11 110/23 111/6 111/8 111/10 112/5 113/4 116/2 118/14 118/17 121/2 121/16 138/12 171/7 175/7 178/21 180/12	grateful [3] 120/6 170/10 201/9
frequently [3] 28/4 59/25 60/1	general [38] 2/2 25/1 25/5 30/25 34/21 38/13 41/15 46/17 46/25 47/4 50/23 54/21 55/4 59/20 63/4 65/6 72/7 81/14 81/22 82/8 84/8 85/13 86/7 86/20 88/7 88/23 89/14 89/16 89/25 91/5 97/24 101/4 107/21 111/5 112/3 132/3 141/9 184/10	go [46] 6/6 6/14 7/24 7/25 8/17 14/4 15/18 32/19 47/8 58/25 69/6 93/4 102/4 102/16 109/5 110/1 112/2 117/4 119/23 119/24 124/3 124/14 125/13 126/7 126/9 128/1 128/18 131/5 137/14 138/20 138/21 142/19 147/5 154/12 154/18 156/12 176/17 182/1 184/5 188/18 196/20 196/23 197/18 199/23 200/7 200/18	governed [1] 4/16	grave [1] 195/2
fresh [1] 171/2	generalise [1] 63/24	goes [4] 13/3 33/18 147/15 199/13	governing [3] 23/25 24/10 24/11	graves [1] 18/7
Friday [1] 201/23	generally [15] 14/1 15/13 26/3 39/2 42/5 70/1 71/20 72/6 78/13 88/10 139/14 168/12 180/10 184/23 198/20	going [44] 1/23 11/13 12/25 14/4 19/5 19/20 19/22 21/20 49/5 54/9 60/15 76/3 79/22 84/20 100/7 102/3 107/13 110/1 114/14	governance [1] 190/13	great [16] 16/13 17/17 18/18 50/22 71/5 101/7 110/4 110/13 125/9 126/17 154/7 198/9 198/12 198/18 199/21 201/11
fridge [2] 11/6 11/7	generate [1] 150/6		governed [1] 4/16	greater [22] 30/15 38/18 53/15 67/22 67/25 68/19 100/2 104/18 116/7 118/18 121/11 122/3 122/4 129/19 129/23 130/6 132/10 132/19 133/25 153/11 172/20 174/19
friend [3] 164/22 166/10 186/10	generated [1] 67/4		governing [3] 23/25 24/10 24/11	greatest [2] 146/16 148/9
friends [1] 154/18	generation [1] 51/8		governed [1] 4/16	green [2] 74/4 135/14
friendship [2] 177/24 179/4	generations [1] 51/14		governing [3] 23/25 24/10 24/11	grew [1] 29/22
frightened [2] 182/1 196/20	genetic [4] 64/23 65/4 65/9 65/16		governed [1] 4/16	grief [1] 19/18
front [5] 23/11 32/18 60/14 119/24 143/6	genetically [1] 65/7		governing [3] 23/25 24/10 24/11	grieving [2] 11/19 111/15
frontline [9] 50/17 80/20 81/1 83/24 96/13 99/25 108/7 115/1 160/20	Genetics [1] 65/12		governed [1] 4/16	ground [3] 5/6 18/6 98/8
full [14] 1/11 4/22 10/3 21/17 50/21 52/9 52/11 52/13 80/3 89/4 137/23 147/6 175/18 176/20	geographical [3] 35/12 37/8 126/1		governing [3] 23/25 24/10 24/11	
full-time [3] 4/22 50/21 52/9	geographically [1] 169/21		governed [1] 4/16	
fullness [1] 44/10	geography [1] 66/18		governing [3] 23/25 24/10 24/11	
fully [2] 115/14 121/15	geriatric [1] 147/10		governing [3] 23/25 24/10 24/11	
function [3] 85/14 171/15 172/24	gerontologist [1] 130/19		governing [3] 23/25 24/10 24/11	
functioning [1] 199/6	gerontology [1] 130/16		governing [3] 23/25 24/10 24/11	
fund [1] 192/7			governing [3] 23/25 24/10 24/11	
funded [1] 34/11			governing [3] 23/25 24/10 24/11	
funding [5] 33/4 33/8			governing [3] 23/25 24/10 24/11	

<p>G</p> <p>group [55] 1/21 1/24 2/2 2/7 2/9 2/12 2/14 2/16 2/20 2/24 3/10 4/1 4/13 4/16 4/23 5/1 5/2 5/7 12/6 12/7 12/10 13/2 13/4 24/2 27/20 29/3 29/5 30/8 30/11 30/14 36/5 40/21 40/22 41/24 42/5 47/8 47/13 47/14 55/6 55/7 55/8 55/16 63/1 76/5 91/12 129/20 131/19 131/21 142/16 148/9 152/4 160/2 160/5 161/9 198/24</p> <p>grouped [1] 50/2 grouping [4] 25/10 35/11 40/13 66/21</p> <p>groups [74] 28/25 31/2 32/8 40/1 40/5 40/6 40/19 40/20 42/1 42/3 42/6 44/17 45/13 45/14 46/23 47/11 48/7 51/1 51/2 51/5 52/8 53/21 53/25 54/6 54/7 54/16 54/16 54/20 54/22 54/25 55/3 55/21 56/20 56/21 56/24 59/5 59/7 65/17 65/20 65/25 66/4 66/8 67/7 70/3 77/6 78/5 78/12 78/22 91/10 113/11 118/2 120/11 121/4 121/13 125/14 132/4 132/18 140/5 140/8 140/8 140/10 140/11 140/17 140/24 142/10 143/11 153/20 161/12 164/12 164/15 164/16 172/6 180/15 183/21</p> <p>grow [1] 126/20 growing [2] 8/5 133/9</p> <p>guess [1] 178/23 guidance [9] 77/24 85/17 89/20 90/5 100/25 103/17 109/14 174/3 175/9</p> <p>guides [1] 2/20 guys [1] 14/3 gynaecologist [1] 83/23</p> <p>Gypsy [2] 47/13 55/8 Gypsy/traveller/Roma [1] 55/8</p>	<p>8/10 8/15 9/8 10/7 10/20 10/20 11/3 11/10 11/21 14/6 14/17 14/21 14/23 15/8 15/25 16/7 17/1 17/7 17/7 20/19 20/24 27/1 32/25 33/3 33/17 39/1 41/20 41/25 44/15 57/21 78/23 78/25 79/2 79/4 83/21 84/18 85/5 85/10 86/7 87/12 88/3 89/20 89/22 89/24 90/11 92/3 95/10 96/7 96/8 98/19 98/24 99/3 99/13 100/2 100/22 101/6 104/15 104/22 106/10 106/14 106/15 106/22 107/3 107/7 111/6 111/7 111/9 111/12 111/14 111/19 113/2 113/10 118/21 123/18 131/10 142/14 142/18 155/12 156/4 156/5 159/2 159/16 164/15 170/4 174/21 174/21 183/18 186/11 191/1 194/25 195/11 196/8 196/13 196/16 196/16 196/17 197/1 198/7 199/8 199/9 199/25 200/19</p> <p>hadn't [7] 32/3 38/25 38/25 92/6 97/22 145/13 146/1</p> <p>HAGIS [2] 126/24 127/2</p> <p>half [2] 59/8 158/24 halfway [1] 147/7 Hancock [2] 86/13 86/14</p> <p>hand [14] 59/8 134/12 134/12 135/11 135/22 136/11 139/7 139/17 145/9 146/10 147/6 165/23 186/12 189/25</p> <p>handful [2] 48/16 76/3</p> <p>hands [1] 100/25 happen [8] 3/7 3/12 11/10 11/17 11/20 85/7 111/19 185/6 happened [11] 3/11 13/25 97/1 97/11 111/14 122/22 183/14 184/17 188/8 195/2 198/9</p> <p>happening [1] 84/15 happens [3] 13/3 140/10 184/18 hard [6] 6/1 15/1 77/11 78/6 188/16 200/15</p>	<p>harder [1] 174/15 hardship [1] 175/2 harming [1] 198/3 has [60] 3/22 4/1 4/5 4/7 9/10 12/7 12/10 12/16 12/22 12/24 14/7 16/13 17/17 20/23 24/9 25/12 26/3 26/9 27/9 33/3 33/23 33/24 34/7 34/10 34/16 39/23 43/10 48/16 49/13 49/16 49/16 50/5 51/2 51/16 52/2 53/10 57/17 59/14 59/16 59/22 62/4 62/5 74/10 79/19 90/11 115/3 115/25 115/25 118/7 118/10 126/19 130/16 147/10 161/8 163/9 163/15 171/7 174/17 193/15 199/23</p> <p>hasn't [1] 143/5 hastened [1] 16/20 hate [1] 194/4 have [303] haven't [7] 18/24 19/11 56/6 75/11 143/12 163/13 164/5</p> <p>having [29] 14/19 15/9 17/13 20/12 40/4 52/4 68/8 79/4 90/15 90/19 97/14 97/19 104/25 105/10 110/4 119/14 129/8 129/11 130/6 140/7 144/12 148/6 150/3 161/10 174/3 183/24 194/10 196/13 196/20</p> <p>hazmat [2] 10/3 18/5 he [64] 5/12 5/12 5/14 5/16 6/1 6/4 6/12 6/21 7/9 7/14 7/20 7/23 8/2 8/9 8/15 8/15 8/17 8/18 8/20 8/23 8/25 9/3 9/5 9/5 9/13 9/16 9/17 9/20 9/22 9/23 9/24 10/6 10/7 10/7 10/8 10/10 10/21 11/21 11/22 65/7 86/14 86/14 86/15 87/11 87/14 87/15 87/17 145/23 145/25 146/1 146/3 148/21 149/1 171/10 171/11 186/6 186/8 186/8 186/10 186/15 186/16 186/17 186/18 195/12</p> <p>he'd [1] 10/7 he's [1] 20/8 head [3] 53/9 187/24 197/4 headed [1] 151/8 headings [1] 27/14</p>	<p>headline [6] 27/10 27/12 52/13 57/8 105/5 143/24 health [151] 22/9 22/10 23/20 24/1 24/2 24/4 24/7 25/2 25/19 25/24 25/25 26/1 26/2 27/5 32/24 33/9 33/11 34/20 34/25 35/2 38/9 38/14 38/23 38/25 39/5 39/7 39/10 39/11 39/25 40/18 41/5 41/7 41/20 43/3 44/16 44/17 44/20 45/9 45/20 45/23 46/10 48/6 48/13 48/18 48/23 49/2 50/9 64/25 65/2 65/6 65/12 65/13 65/14 65/15 65/18 65/20 66/5 66/15 66/21 67/24 69/23 71/24 71/25 72/16 72/20 81/23 86/9 86/22 87/5 87/24 88/5 88/6 88/9 90/12 92/19 94/1 94/2 94/3 94/11 94/23 95/3 95/4 95/5 96/7 96/7 96/9 96/22 97/2 98/6 98/8 98/25 101/11 103/17 104/1 104/9 106/4 107/18 107/19 107/21 107/23 108/2 108/7 108/11 108/24 109/7 109/8 109/22 109/24 110/8 110/14 110/22 112/1 112/8 112/14 112/24 113/7 113/8 113/11 116/9 117/3 117/9 117/21 121/22 124/7 127/13 133/14 133/20 136/11 139/11 139/11 140/7 140/9 143/7 143/9 146/1 148/11 156/21 156/25 157/3 157/5 160/8 169/13 172/16 175/1 178/9 181/8 184/24 184/25 188/2 196/18 198/2</p> <p>health-related [1] 110/14 healthcare [33] 6/7 6/8 15/13 47/6 47/24 48/9 48/10 50/17 53/2 77/6 77/9 78/12 78/14 85/25 99/10 107/25 114/9 114/12 115/17 116/3 118/10 118/11 146/19 147/8 147/20 147/21 147/23 148/5 149/1 149/8 149/22 160/17 161/8 healthy [1] 86/1 hear [7] 12/25 13/18</p>	<p>21/23 148/19 172/10 197/7 197/9 heard [12] 20/2 26/18 75/19 102/17 119/12 122/15 184/19 188/23 191/11 199/24 200/12 200/14 hearing [5] 22/2 74/14 152/25 191/12 201/22 hearings [1] 196/2 heart [4] 19/19 38/7 46/15 199/13 heating [1] 53/23 heightened [2] 152/14 159/24 held [4] 63/18 63/19 87/19 175/22 Helen [1] 86/17 Helen Whately MP [1] 86/17 help [19] 47/18 94/18 102/13 112/12 115/20 119/17 120/7 123/3 141/8 145/3 145/5 157/14 157/16 157/16 186/17 190/16 194/4 199/15 201/14 helped [1] 186/18 helpful [2] 77/2 172/8 helpfully [2] 144/20 176/1 helping [1] 197/12 helpline [2] 177/20 198/8 helplines [1] 121/22 helps [1] 195/18 hence [2] 38/2 127/8 her [11] 16/1 16/2 20/19 22/7 170/21 170/25 179/25 196/6 196/13 196/16 197/4 her Ladyship [1] 22/7 here [23] 3/9 10/4 10/10 14/3 14/6 15/8 18/24 20/8 20/9 49/11 51/20 58/1 65/22 68/22 97/1 123/2 127/24 130/15 130/17 160/22 169/24 190/3 195/10 Here's [1] 160/6 herself [2] 22/9 196/8 hesitancy [7] 70/22 71/6 71/9 78/9 78/21 78/24 79/8 hesitation [1] 189/13 hide [1] 3/25 hiding [1] 103/1 hierarchical [2] 36/5 36/6 hierarchy [1] 16/5 high [21] 12/14 46/25</p>
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

H	193/24 200/5	144/17 152/19 154/8	I do [10] 1/25 63/10	I offer [1] 153/22
high... [19] 48/20	Homecare [1] 175/3	154/12 158/18 164/16	104/24 119/16 125/5	I omitted [1] 118/3
71/18 90/22 96/3	Homecare	177/10 178/12 181/11	128/11 159/18 171/1	I please [1] 5/10
97/23 115/2 120/14	Association [1]	182/24 184/19 190/15	176/10 185/17	I present [1] 58/23
135/10 136/13 138/6	175/3	195/12 197/18 198/8	I don't [18] 16/10	I presume [1] 160/11
140/13 147/2 149/14	homeless [1] 102/21	However [3] 148/12	18/1 18/19 29/6 53/8	I probably [2] 150/13
150/8 150/10 150/14	homes [33] 4/14	155/18 175/9	53/9 54/8 77/1 79/12	154/15
155/3 172/22 178/8	17/10 125/22 143/21	huge [9] 15/16 49/21	79/23 120/16 122/22	I put [1] 118/4
high-consequence	143/25 144/5 150/7	49/22 87/21 90/11	137/23 142/19 154/12	I read [1] 29/14
[1] 96/3	150/7 152/1 152/1	97/16 98/24 116/15	166/25 167/12 195/1	I refer [2] 39/10
high-level [4] 46/25	152/9 152/10 152/11	182/2	I draw [1] 127/24	130/17
120/14 138/6 140/13	164/20 164/24 165/21	hugely [2] 74/5 107/2	I emphasise [1]	I referred [1] 58/9
high-risk [2] 90/22	174/5 179/10 184/19	hundred [1] 95/22	74/25	I remember [3] 11/5
115/2	184/20 184/22 184/24	hundreds [2] 177/21	I feel [1] 20/6	16/4 72/8
higher [25] 40/21	185/2 188/14 188/15	192/8	I felt [1] 11/21	I represent [2] 13/2
41/22 42/5 47/1 47/2	191/9 191/21 191/23	hurt [1] 19/8	I finish [2] 12/25	161/4
48/1 50/25 51/1 51/2	192/24 193/10 193/12	husband [1] 20/5	154/17	I said [8] 35/25 39/4
54/15 54/17 60/17	197/13 198/20	hygiene [1] 165/23	I focus [1] 169/24	52/17 138/19 159/12
65/20 67/5 68/5 72/4	hope [3] 20/4 20/15	hypertension [1]	I get [1] 19/12	186/25 187/5 194/16
72/17 78/24 101/17	66/4	46/16	I go [1] 6/6	I saw [3] 43/1 43/4
130/2 130/3 130/4	hopes [1] 1/25	hypothetical [1]	I got [1] 9/8	192/2
147/22 153/19 198/2	horizon [1] 119/16	140/13	I guess [1] 178/23	I say [3] 90/4 119/9
highest [2] 30/9	horizontal [1] 59/10		I had [4] 20/19 20/24	153/5
135/13	horrible [1] 118/22	I	159/2 170/4	I see [2] 135/1 145/8
highlight [2] 77/5	hospice [1] 193/20	I accept [1] 55/14	I hadn't [1] 145/13	I shall [1] 54/11
93/1	hospital [24] 7/17	I actually [1] 52/16	I hate [1] 194/4	I should [1] 134/14
highlighted [4] 79/4	7/20 7/22 8/11 8/23	I agree [1] 166/2	I have [15] 18/2	I still [1] 11/2
96/8 113/10 120/22	9/3 9/6 9/8 9/22 11/7	I am [7] 4/8 20/3 20/7	24/11 29/8 45/6 75/10	I summarise [1]
highlighting [1]	15/15 15/17 17/3 17/5	23/16 76/3 79/14 80/8	75/15 93/14 119/1	165/10
147/2	17/6 47/8 53/2 97/23	I apologise [2] 112/2	143/13 159/12 160/24	I suppose [2] 177/18
highly [3] 36/25	147/9 152/3 152/14	118/3	167/25 168/1 169/5	188/10
186/8 186/8	164/20 194/21 196/20	I appreciate [2] 1/8	201/5	I suspect [1] 201/9
him [19] 6/1 8/21	hospitals [3] 4/14	170/13	I haven't [4] 18/24	I take [3] 36/23
8/24 9/1 9/20 9/21	15/14 161/15	I ask [7] 61/18 117/6	143/12 163/13 164/5	127/19 156/14
10/17 10/20 10/21	hours [4] 17/13	117/23 129/22 161/12	I hope [2] 20/4 20/15	I talked [1] 186/14
11/15 87/14 146/3	174/23 174/23 199/24	166/19 176/23	I include [1] 37/7	I think [80] 4/15 6/10
154/17 171/6 171/8	house [2] 14/19	I assume [1] 122/10	I initially [1] 150/25	15/4 18/1 21/6 23/10
186/10 186/14 186/15	200/6	I beg [1] 105/22	I invite [3] 75/20	24/12 28/1 32/22 34/9
himself [3] 6/4 87/11	household [5] 34/6	I believe [8] 26/25	122/17 170/21	39/5 40/7 44/6 52/16
87/15	34/13 53/16 58/10	27/25 33/24 34/23	I just [9] 11/13 11/23	53/10 55/12 62/18
hindsight [2] 13/21	58/12	58/2 58/13 151/18	20/1 72/5 75/11 89/9	64/1 71/4 72/16 77/25
15/5	households [4]	169/24	90/1 94/9 120/17	78/23 79/13 80/17
his [27] 5/15 5/15	11/11 53/21 53/22	I bring [1] 40/24	I know [9] 11/25	95/14 109/16 109/21
6/13 6/13 6/17 6/21	53/22	I call [1] 1/4	19/25 30/16 122/22	110/25 115/13 116/24
7/1 7/18 7/24 8/9 8/16	houses [1] 54/4	I can [15] 12/3 18/9	191/24 191/25 195/7	117/12 122/6 123/22
8/19 8/20 9/1 9/8 9/8	housing [13] 27/5	29/7 114/4 115/7	195/25 196/3	124/4 124/20 129/24
10/18 10/19 10/20	49/11 49/19 50/4 50/7	116/17 127/21 138/1	I looked [1] 43/3	130/1 130/14 134/10
11/7 11/22 93/6	53/14 53/19 54/1 54/3	142/20 148/1 161/1	I may [6] 21/20 40/7	136/15 136/16 136/22
131/16 171/11 171/15	54/4 66/19 68/17 74/3	161/2 163/14 171/3	49/6 68/22 117/25	137/21 143/24 145/23
171/15 171/16	how [64] 1/8 1/19 4/7	176/5	147/5	146/4 148/20 154/13
historically [1] 77/7	5/6 11/25 13/7 13/23	I can't [2] 158/14	I mean [15] 3/9 3/16	155/6 158/6 158/8
hits [1] 3/21	18/10 20/6 20/18	170/3	15/15 17/20 46/18	158/17 160/13 160/14
hold [5] 4/22 19/18	21/19 24/9 24/9 34/20	I cannot [1] 166/25	71/4 115/20 116/7	163/2 164/15 168/16
115/24 192/4 192/9	35/1 35/18 36/7 36/24	I charted [1] 62/8	117/10 118/21 135/2	168/23 169/5 169/15
holding [1] 2/6	37/1 37/2 38/3 39/24	I checked [1] 11/13	144/24 184/22 188/7	169/17 171/17 171/25
home [23] 7/24 11/22	39/25 47/11 47/16	I could [1] 170/19	195/1	175/22 181/14 181/21
17/2 17/6 18/5 146/16	53/17 54/8 59/22	I couldn't [1] 145/3	I mentioned [5] 62/3	182/6 182/22 184/15
146/22 148/7 148/22	60/22 74/19 79/2	I described [2] 143/7	138/14 143/19 143/20	186/4 186/11 188/3
151/3 151/4 166/8	95/24 99/21 101/2	157/4	195/20	188/7 190/5 190/10
167/19 168/7 178/10	102/20 108/23 109/1	I did [4] 23/9 31/23	I miss [1] 63/8	192/18 194/16 196/6
182/16 184/22 188/6	109/11 110/21 113/9	32/21 81/10	I missed [1] 166/14	198/19 200/14
192/1 192/12 193/20	113/13 117/20 119/11	I didn't [4] 7/2 9/23	I move [1] 115/13	I understand [1]
	120/1 124/8 126/20	11/14 140/22	I need [1] 114/24	168/19
	135/5 137/24 140/9	I discuss [1] 125/11	I now [1] 175/13	I use [3] 35/18 43/9

I	164/11 175/23	169/16 172/15	98/17 101/22	139/8 139/13 150/10
I use... [1] 125/1	idea [1] 21/6	illnesses [1] 160/1	imposed [1] 53/18	151/22 155/9 157/23
I very [1] 19/25	identifiable [1] 152/4	illustrate [2] 72/13	imposing [1] 85/2	159/5 167/5 167/7
I visited [1] 11/20	identified [10] 92/12	140/2	imposition [2] 12/21	167/10 168/8 170/8
I want [8] 24/20	92/23 111/9 113/3	imagine [1] 18/9	112/16	175/25 179/3 191/24
124/21 128/14 146/6	140/14 140/20 172/14	imagined [1] 115/8	impression [5] 167/1	194/25 200/25
154/11 165/4 180/25	173/5 176/22 195/12	imbalance [1] 128/3	167/2 167/15 167/16	independence [1]
184/4	identifies [2] 18/13	immature [1] 127/2	171/14	174/9
I wanted [1] 201/6	168/13	immediate [2] 18/10	improved [4] 4/4	independent [3] 24/4
I was [9] 83/19 83/24	identify [21] 26/20	89/18	117/16 186/1 192/15	107/18 112/7
138/16 140/12 141/7	28/5 37/1 58/25 59/6	immediately [4] 8/22	improving [1] 113/6	index [2] 99/12
168/9 170/25 171/12	60/20 73/12 76/14	46/23 46/24 91/14	inability [2] 74/9	201/24
191/25	84/11 94/17 137/16	immortal [1] 43/17	190/15	Indian [1] 40/21
I will [2] 18/25 20/13	142/9 162/25 163/1	immune [1] 130/10	inaccurate [1] 69/22	indicate [4] 50/14
I wonder [4] 15/7	163/4 164/11 164/16	immunity [4] 129/20	inadequate [4] 89/20	147/13 155/11 156/21
134/8 170/19 171/21	164/23 167/18 168/11	130/8 130/11 134/3	96/4 184/8 187/3	indicated [7] 10/5
I work [1] 177/6	187/5	impact [45] 30/10	inappropriate [1]	122/14 123/1 130/5
I would [13] 51/10	identifying [4] 66/5	53/18 59/1 65/10	16/19	153/8 159/16 166/9
51/25 64/3 76/21	73/1 101/20 162/14	65/14 68/25 69/4	inception [2] 4/13 5/3	indicates [2] 55/16
76/22 114/9 116/23	identity [1] 35/10	69/25 80/17 81/2 81/2	incidence [1] 118/19	59/4
118/2 142/14 166/2	idiom [1] 27/22	87/21 90/6 90/11	inclined [1] 150/21	indicating [2] 45/22
183/13 184/20 195/20	ie [1] 167/6	90/14 90/19 91/6	include [3] 33/20	147/23
I'd [2] 58/1 140/3	if [105] 1/7 3/11 3/21	91/17 91/18 93/20	37/7 79/1	indication [1] 53/5
I'd need [1] 58/1	6/15 6/20 10/25 11/13	104/23 106/1 112/24	included [4] 62/9	indications [1] 181/7
I'll [11] 9/21 40/7	13/14 14/2 15/2 15/7	118/8 118/15 120/12	139/2 143/12 172/11	indicative [1] 47/16
62/21 129/17 132/23	16/7 16/7 16/8 18/4	121/4 121/10 146/10	includes [2] 29/11	indicator [4] 64/4
133/2 160/11 172/8	18/9 19/12 21/20	153/2 155/2 162/18	63/17	69/12 69/24 162/6
179/24 181/5 201/12	24/17 27/18 32/4	166/10 169/12 181/9	including [16] 16/16	indices [1] 61/2
I'm [78] 1/12 1/23	32/22 35/3 35/9 35/13	182/2 190/23 190/25	25/19 27/4 67/3 67/9	indicia [3] 61/2 68/16
2/24 4/9 6/14 7/1 9/14	36/24 40/7 44/19	191/3 195/21 195/24	72/11 87/4 88/21	68/24
12/24 18/24 18/24	45/18 49/6 59/2 60/17	195/25 196/5 196/14	91/13 127/13 139/20	individual [4] 49/25
20/11 20/13 21/19	68/22 70/8 70/11 72/8	198/24	147/9 165/16 172/17	49/25 50/1 85/15
24/12 42/16 49/5 53/8	73/9 87/14 87/16	impacted [8] 21/1	187/24 197/13	individually [1] 90/19
55/23 75/13 75/15	92/13 93/4 97/14	78/4 78/7 78/8 78/9	income [2] 49/19	individuals [5] 37/16
76/21 78/10 79/12	97/17 98/1 99/21	78/18 113/11 174/17	150/3	64/8 64/10 139/15
80/5 101/11 109/17	100/11 102/3 107/2	impacts [3] 28/12	inconsistency [1]	163/7
109/17 109/18 109/21	108/9 109/1 109/10	28/25 174/6	43/2	indoors [1] 196/21
110/1 113/24 116/20	111/24 114/4 114/5	impart [1] 88/16	incorporate [1] 31/24	inequalities [51] 25/2
126/7 127/13 129/12	115/7 116/17 117/18	imperative [6] 109/6	incorporates [1]	25/25 26/1 26/3 26/7
131/5 133/5 134/10	117/25 124/2 124/11	109/12 109/13 109/15	35/24	26/22 28/19 34/25
136/22 136/25 137/3	126/10 128/3 128/22	109/18 109/20	increase [2] 52/25	35/2 36/14 36/15 37/3
138/1 138/2 138/3	131/1 132/1 133/20	implement [2] 165/1	75/3	38/8 38/14 38/23 39/7
140/17 143/18 143/22	134/8 134/10 134/22	167/8	increased [8] 118/19	40/18 44/17 44/21
145/6 145/24 146/23	135/10 138/6 138/21	implementation [1]	128/20 129/15 144/10	45/9 45/13 47/6 48/24
150/25 152/21 153/4	138/23 142/12 142/14	151/16	144/12 174/23 175/1	49/22 49/24 51/11
154/22 161/5 163/13	145/8 147/5 147/5	implemented [5]	199/10	51/13 52/14 56/16
163/19 170/2 170/2	148/1 149/13 149/23	121/1 161/17 162/1	increases [1] 139/15	66/25 67/3 67/9 67/24
170/10 170/16 170/25	150/17 150/21 152/11	166/23 167/16	increasing [2] 98/23	68/4 68/8 68/11 69/3
171/21 171/22 172/3	154/5 154/16 155/13	implication [1] 36/10	112/19	71/16 73/13 76/11
176/6 176/11 179/22	155/16 155/22 157/8	implications [3]	incredibly [4] 42/24	76/15 76/19 112/25
180/11 185/9 190/20	160/19 162/11 163/20	66/25 68/11 98/12	182/25 188/9 188/16	113/11 117/2 121/2
192/19 194/5 194/7	165/10 165/11 167/21	importance [4] 17/20	indeed [57] 20/10	123/23 124/7 132/25
194/16 197/9 197/19	170/19 178/2 181/24	50/13 50/22 125/7	21/2 23/1 24/15 27/17	169/11 169/13
199/1	184/4 186/14 188/5	important [24] 28/18	28/6 31/15 32/15	inequality [26] 23/19
I'm afraid [5] 75/15	188/18 198/13 200/17	33/10 34/10 34/21	37/22 39/4 42/11	25/4 25/6 25/22 26/4
163/13 170/2 170/16	ignored [1] 108/4	34/23 39/23 52/3	51/10 60/23 61/16	26/17 41/7 49/13
197/19	ill [7] 8/16 9/24	57/13 60/21 63/15	66/16 66/23 67/9 69/3	49/16 65/1 68/16
I've [19] 18/23 20/15	149/24 150/22 156/25	64/2 65/11 65/21 74/5	71/3 74/22 75/7 81/4	68/25 72/14 122/1
39/4 41/21 55/23	175/1 181/20	81/16 84/14 100/22	83/6 100/4 100/13	123/13 126/11 127/15
64/11 65/22 83/1	iller [1] 163/23	107/16 111/13 125/7	106/7 120/17 122/9	127/16 127/17 127/22
102/17 111/25 114/2	illness [12] 40/21	151/13 160/13 166/18	126/14 129/3 131/10	132/6 132/11 133/7
114/7 117/12 119/6	68/1 129/10 129/20	175/6	131/24 134/4 134/6	152/19 157/5 169/23
119/7 154/20 159/21	129/24 130/2 144/4	importantly [1] 30/5	135/21 136/13 136/18	inevitability [1] 84/21
	144/13 147/13 151/4	impose [3] 69/2	137/2 137/5 139/5	inevitable [1] 100/24

I	INQ000280058 [1] 123/11	57/4 57/7 57/9 64/8 64/12	inviting [2] 160/8 171/8	168/2 168/11 168/17 168/23 178/25 180/18 183/2 184/24 191/6 191/18 193/22
inevitably [2] 31/21 65/14	INQ000282334 [1] 1/15	interpretation [2] 60/11 77/19	involve [2] 94/22 150/8	issuing [1] 85/22
infected [5] 50/16 50/20 110/5 151/2 165/19	INQUIRY [29] 1/6 1/14 3/13 13/8 20/16 21/15 26/18 31/14 50/13 53/14 61/19 80/2 80/3 80/9 111/21 111/23 118/6 122/25 123/4 175/17 176/1 176/18 201/10 202/5 202/9 202/15 202/20 203/3 203/13	interpreted [1] 57/6 interrelated [1] 36/25 interrelationships [1] 23/21	involved [1] 4/10 involvement [1] 120/23	it [358]
infection [22] 15/16 53/15 67/1 72/4 78/4 78/7 94/15 130/12 131/12 144/10 144/12 146/15 147/23 148/7 149/10 149/10 151/17 151/18 152/14 164/14 164/15 191/7	inside [1] 117/2	interrupt [2] 6/25 143/3	involves [2] 130/21 130/22	it's [110] 1/25 6/15 15/15 16/15 17/19 19/4 19/5 19/5 24/12 24/13 27/6 32/11 32/22 35/7 36/7 37/10 37/13 37/17 37/18 39/19 40/8 47/22 50/21 51/4 52/3 54/6 55/14 55/23 56/9 58/13 60/5 60/10 60/21 62/18 63/20 65/19 65/23 66/13 77/11 78/6 79/23 81/16 96/21 100/13 105/3 107/10 108/9 109/11 113/20 118/22 118/23 120/1 123/10 123/22 124/4 127/2 127/3 127/15 127/15 129/10 129/24 130/1 133/21 134/17 134/19 134/19 134/24 135/18 135/23 136/15 138/5 138/21 140/7 144/20 144/25 145/6 145/9 145/22 147/6 150/18 151/7 152/22 154/20 155/6 155/24 159/22 160/14 161/19 163/9 163/18 165/6 169/7 170/17 170/25 171/21 171/22 176/2 176/5 176/16 180/1 180/21 181/5 181/22 185/17 194/11 197/9 197/15 198/10 198/16 199/19
infectious [3] 98/24 99/19 146/19	insights [1] 114/10	intersect [1] 189/14	involving [1] 48/21	Italy [2] 173/2 181/17
infectious [8] 53/1 94/6 95/6 95/20 96/3 146/14 150/6 151/1	insofar [3] 69/25 162/9 162/17	intersection [2] 23/21 139/4	IPC [2] 151/16 151/17	its [32] 2/3 2/15 5/2 12/19 24/1 24/5 27/7 33/3 36/2 36/2 37/11 56/19 56/20 70/3 71/15 71/15 77/6 81/8 81/21 83/1 94/16 103/24 104/16 111/19 118/9 139/3 139/23 140/17 140/19 174/3 184/11 190/13
infective [1] 147/24	instead [1] 109/4	intersections [1] 156/25	Irish [3] 47/14 59/6 59/11	itself [12] 3/22 12/19 42/15 76/19 101/9 111/18 131/8 145/14 176/24 181/7 191/1 195/21
inferior [1] 36/10	institution [1] 173/16	intersectionality [2] 23/21 139/4	Ireland [27] 1/19 2/4 2/10 4/9 4/17 5/6 8/12 11/16 11/17 12/16 12/18 12/22 13/22 14/2 14/15 15/5 17/19 20/4 75/23 82/9 121/19 121/19 121/20 126/13 126/24 161/11 177/8	J
inferiority [2] 35/24 36/16	institutional [10] 36/22 37/20 37/21 56/13 64/5 64/14 64/20 76/22 77/3 117/14	intervene [1] 189/14	Ireland's [1] 6/7	jab [1] 129/2
influence [4] 85/19 100/6 105/1 120/24	institutionally [1] 114/16	intervention [6] 69/1 70/12 70/19 74/21 98/1 103/13	Irish [3] 47/14 59/6 59/11	JAMES [6] 21/14 21/18 80/5 122/19 202/7 203/1
influenced [1] 162/3	institutions [3] 64/10 64/22 116/2	interventions [13] 14/10 16/11 68/13 69/4 69/7 71/15 73/7 74/11 74/16 98/20 104/19 104/20 152/18	is [455]	
influencing [1] 104/19	instructions [2] 112/18 171/5	interviewed [1] 106/11	is the [1] 93/20	
influenza [10] 144/21 145/7 146/11 146/25 146/25 147/8 147/13 147/24 148/4 151/11	insufficient [1] 92/2	interviewer [1] 60/15	ischaemic [1] 46/15	
influenza A [1] 146/25	insufficiently [1] 65/23	intimate [1] 149/13	island [1] 14/14	
influenza-like [1] 147/13	insult [1] 19/22	intimately [1] 68/3	isn't [5] 52/19 108/12 138/25 161/19 165/6	
inform [1] 84/10	insurance [1] 85/10	into [47] 5/17 6/17 7/17 26/7 26/16 31/24 36/21 39/24 47/23 47/24 50/19 52/8 59/2 60/9 64/9 70/10 70/13 71/16 82/6 82/7 86/25 100/15 100/25 100/25 101/9 102/16 104/10 114/14 116/8 116/13 138/3 139/24 141/6 147/15 152/10 152/10 154/3 160/11 161/23 162/13 166/24 167/20 167/23 176/17 183/24 185/13 188/5	isolate [7] 7/21 94/18 97/14 97/14 149/18 150/21 153/12	
informal [1] 172/22	intended [1] 200/21	intimate [1] 149/13	isolated [2] 95/23 200/12	
information [20] 39/17 39/18 40/14 50/5 74/9 82/17 88/7 88/16 89/1 93/2 96/15 111/12 139/24 141/6 177/19 178/14 178/14 179/1 190/16 201/11	intending [1] 170/20	intimately [1] 68/3	isolating [6] 6/4 94/7 94/13 119/22 153/13 196/14	
informed [4] 13/10 17/6 65/13 84/2	intensive [6] 90/22 90/24 91/7 91/8 161/15 172/22	into [47] 5/17 6/17 7/17 26/7 26/16 31/24 36/21 39/24 47/23 47/24 50/19 52/8 59/2 60/9 64/9 70/10 70/13 71/16 82/6 82/7 86/25 100/15 100/25 100/25 101/9 102/16 104/10 114/14 116/8 116/13 138/3 139/24 141/6 147/15 152/10 152/10 154/3 160/11 161/23 162/13 166/24 167/20 167/23 176/17 183/24 185/13 188/5	isolation [10] 7/24 17/9 74/8 94/14 99/13 102/14 121/21 165/19 172/20 175/2	
informing [1] 107/18	interactions [1] 183/23	introduced [1] 31/7	issue [30] 12/14 15/16 16/12 16/15 17/9 18/18 25/12 26/4 44/14 48/18 60/8 60/10 64/5 71/11 77/20 78/16 89/12 91/16 91/20 93/24 103/19 107/6 107/17 118/8 122/2 122/16 127/1 132/16 138/19 171/24	
informs [1] 139/10	interest [2] 149/8 172/6	introducing [1] 112/8	issues [46] 7/19 16/7 22/24 23/19 44/4 60/22 64/2 68/24 72/2 73/5 79/1 82/18 84/12 87/3 87/5 87/20 87/22 88/23 89/15 89/19 92/9 100/7 102/16 114/14 124/13 126/3 128/7 132/3 137/3 137/4 137/24 141/10 152/20 163/18 164/1	
initial [1] 97/7	interested [4] 114/10 139/6 145/8 180/18	introduction [2] 125/25 146/18		
initially [2] 150/25 184/2	intermittent [1] 158/11	invariably [1] 93/7		
initiation [1] 147/3	intermittently [1] 62/6	inverted [1] 102/23		
injured [1] 194/18	internal [1] 27/18	investigate [2] 34/18 64/24		
injuries [1] 194/18	internally [1] 183/19	investigating [1] 66/12		
injury [2] 19/22 194/19	international [3] 84/18 127/21 177/9	investigation [1] 39/24		
innovative [3] 29/24 42/15 42/24	internet [12] 74/4 155/19 155/22 155/25 156/5 156/6 156/11 156/16 156/22 157/2 157/6 157/10	investigations [1] 26/7		
INQ000228384 [1] 81/6	interpersonal [12] 36/22 37/23 37/24 38/2 56/13 56/25 57/2	investing [1] 113/7		
INQ000280057 [1] 23/3		investment [1] 33/7		
		invite [6] 11/1 75/20 122/17 170/19 170/21 175/13		

J	120/17 122/5 128/1 129/4 129/22 136/15 136/20 138/22 140/2 145/6 146/6 146/9 151/23 155/6 157/14 168/6 168/23 170/16 170/18 170/19 171/1 171/3 171/23 172/3 176/23 178/16 179/2 179/22 180/4 181/5 184/4 184/18 186/15 186/25 187/6 187/10 188/18 199/3	kindly [1] 1/13 kinds [1] 179/12 King's [2] 22/10 113/22 King's College [1] 22/10 Kingdom [10] 25/22 28/4 57/3 62/23 62/24 63/4 63/12 63/14 63/19 121/20 kits [2] 97/6 97/10 knew [6] 43/3 106/10 181/14 181/15 181/24 186/10 know [81] 3/21 4/1 6/18 7/3 9/5 9/13 10/10 10/19 10/21 11/25 13/25 16/9 16/10 16/24 17/10 17/11 17/13 17/25 19/1 19/3 19/8 19/11 19/20 19/25 20/9 20/14 20/25 27/20 29/6 30/1 30/16 42/18 42/18 44/11 44/12 44/19 54/8 60/12 60/18 61/18 63/2 71/22 74/25 88/15 95/18 99/21 101/14 104/3 109/2 111/21 114/10 116/8 117/4 117/7 117/8 119/16 122/22 137/23 141/19 149/24 150/15 150/22 154/12 166/25 167/13 179/3 179/13 180/18 183/5 190/4 190/8 190/11 190/15 190/17 191/24 191/25 195/7 195/25 196/3 199/13 200/20 knowledge [8] 23/5 23/6 67/4 94/19 138/7 166/21 176/14 189/1 known [12] 5/17 32/2 34/6 96/6 98/9 104/2 124/13 129/1 131/2 131/7 153/5 162/5 knows [1] 196/11	21/4 55/3 74/14 75/17 79/18 89/9 103/2 113/16 117/25 119/2 120/4 120/9 122/14 123/1 152/25 159/2 159/12 161/8 168/9 170/7 170/13 170/18 175/12 194/17 195/11 196/5 198/12 201/17 Ladyship [1] 22/7 lag [2] 14/1 15/9 Laia [1] 22/11 Laia's [1] 31/24 lamentably [1] 96/3 land [1] 14/17 language [3] 10/11 77/16 77/19 languages [1] 116/13 Lansbury [1] 145/21 lapsed [1] 8/10 large [15] 12/8 28/15 46/14 48/14 51/7 99/19 106/10 106/11 107/20 119/19 120/10 127/6 127/7 158/11 158/13 largely [4] 51/2 116/1 120/20 180/19 larger [2] 50/6 125/14 last [15] 10/16 32/24 33/16 33/17 38/25 58/4 58/6 59/12 61/9 61/12 61/14 71/12 78/10 151/8 157/25 lastly [5] 21/25 48/17 74/23 120/9 121/24 late [4] 84/8 93/15 104/11 197/15 later [26] 14/5 18/17 24/25 30/15 31/16 39/15 60/1 89/12 96/14 100/9 101/17 106/14 106/19 111/3 112/18 122/17 123/4 123/13 126/17 127/22 139/2 142/1 146/4 152/25 171/25 172/7 latterly [2] 85/3 101/23 law [2] 200/16 200/23 law-abiding [1] 200/23 lay [2] 65/19 109/22 lead [15] 1/6 5/21 21/15 65/17 68/7 80/2 118/6 118/19 133/25 169/1 197/20 202/5 202/9 202/15 202/19 leader [1] 186/9 leadership [4] 82/17 83/11 84/10 151/14 leading [6] 23/18 38/19 38/21 56/16	75/3 76/10 leads [8] 2/19 4/10 4/18 37/2 37/2 83/12 149/23 157/6 Leanna [1] 1/12 learned [4] 144/14 154/18 164/22 166/10 learning [1] 174/1 least [16] 13/7 33/5 44/14 47/19 48/1 62/20 62/22 79/5 80/11 135/16 142/1 157/1 157/9 158/24 184/24 188/25 leave [6] 9/3 148/12 148/14 149/25 150/4 151/23 led [5] 6/20 106/4 169/4 182/19 199/17 left [8] 59/18 123/2 134/12 135/3 135/11 147/6 174/19 200/6 left-hand [3] 134/12 135/11 147/6 legal [1] 3/10 legislation [4] 14/15 24/22 25/14 25/16 legislations [1] 14/20 Leicester [1] 96/14 lengthy [1] 176/16 lens [3] 116/19 116/19 116/24 lesion [1] 7/18 less [21] 28/3 38/20 38/22 48/11 48/21 55/6 59/10 60/1 70/7 92/1 92/3 114/22 114/23 130/10 130/11 131/22 140/17 154/4 157/6 171/8 196/23 let [2] 107/2 125/25 let's [3] 132/1 135/2 189/9 letter [2] 92/17 92/18 letters [2] 13/1 85/21 level [28] 12/14 46/25 57/2 57/4 57/22 60/2 69/11 71/18 83/13 89/14 97/5 97/25 100/20 107/25 108/5 120/14 127/14 127/15 127/16 135/10 136/13 138/6 140/13 152/12 161/22 169/16 169/22 179/9 levels [30] 15/23 32/7 40/12 43/3 44/16 44/17 46/9 51/23 51/25 52/18 54/15 54/18 55/19 57/9 57/12 61/22 62/13 63/11 63/12 64/4 67/5 68/5 68/19 78/24 101/2 101/5 122/4
James Nazroo [1] 21/18 January [9] 5/8 32/19 38/9 38/19 38/21 76/10 92/17 110/18 124/7 January 2020 [7] 32/19 38/9 38/19 38/21 76/10 110/18 124/7 Japan [2] 43/9 43/10 Japanese [1] 43/8 Jo [1] 86/23 Jo Churchill MP [1] 86/23 job [7] 52/5 52/5 150/1 178/19 180/21 181/22 183/24 jobs [4] 50/15 51/13 53/1 53/3 join [1] 179/6 joined [1] 5/2 jointly [1] 50/12 Jonathan [2] 88/22 145/21 Jonathan Van-Tam [2] 88/22 145/21 journal [3] 144/15 145/4 145/14 judge [1] 78/6 judgments [1] 70/9 July [4] 81/8 83/17 100/17 175/8 July 2021 [1] 175/8 July 2022 [1] 83/17 June [3] 131/18 144/25 145/25 June 2017 [2] 144/25 145/25 June 2023 [1] 131/18 junior [1] 81/23 junior doctors [1] 81/23 just [101] 1/7 2/1 3/20 6/6 6/12 6/14 6/24 11/13 11/23 13/23 14/5 17/10 18/1 18/5 19/5 19/22 20/1 29/13 30/25 33/10 34/3 35/23 41/21 42/12 44/11 44/18 45/18 46/7 50/4 50/4 52/4 52/22 63/23 67/11 72/5 75/11 78/10 79/21 81/1 81/13 84/25 87/3 89/9 89/14 90/1 90/1 90/2 94/9 94/9 95/1 98/23 99/7 101/20 101/20 105/17 109/18 109/24 110/11 114/4 115/7 116/17 119/5 120/14	just invite [1] 170/19 justice [9] 1/20 1/21 23/19 75/22 75/23 76/5 159/15 161/5 161/11 Justice Cymru [2] 159/15 161/5 Justice group [1] 1/21 Justice Northern Ireland [1] 75/23 Justice UK [2] 76/5 161/11	KC [6] 76/2 114/1 159/20 202/11 202/17 203/5 keenly [1] 156/19 keep [12] 6/16 21/22 22/3 97/12 100/20 101/2 109/19 119/25 150/1 179/12 179/16 188/16 Keith [15] 1/3 54/8 75/10 107/10 122/5 122/14 131/16 133/1 138/20 138/25 141/19 142/18 170/23 171/23 172/5 Keith's [1] 76/8 Kemi [1] 71/7 Kemi Badenoch [1] 71/7 Ken [1] 130/18 Ken Rockwood [1] 130/18 kept [2] 13/12 99/10 key [11] 33/3 80/20 81/2 84/11 103/13 113/4 114/11 121/12 122/2 173/10 176/21 key worker [2] 81/2 121/12 key workers [2] 80/20 122/2 kind [12] 4/25 5/4 6/15 76/21 90/11 111/15 119/21 127/3 137/6 138/10 160/18 183/23	kindly [1] 1/13 kinds [1] 179/12 King's [2] 22/10 113/22 King's College [1] 22/10 Kingdom [10] 25/22 28/4 57/3 62/23 62/24 63/4 63/12 63/14 63/19 121/20 kits [2] 97/6 97/10 knew [6] 43/3 106/10 181/14 181/15 181/24 186/10 know [81] 3/21 4/1 6/18 7/3 9/5 9/13 10/10 10/19 10/21 11/25 13/25 16/9 16/10 16/24 17/10 17/11 17/13 17/25 19/1 19/3 19/8 19/11 19/20 19/25 20/9 20/14 20/25 27/20 29/6 30/1 30/16 42/18 42/18 44/11 44/12 44/19 54/8 60/12 60/18 61/18 63/2 71/22 74/25 88/15 95/18 99/21 101/14 104/3 109/2 111/21 114/10 116/8 117/4 117/7 117/8 119/16 122/22 137/23 141/19 149/24 150/15 150/22 154/12 166/25 167/13 179/3 179/13 180/18 183/5 190/4 190/8 190/11 190/15 190/17 191/24 191/25 195/7 195/25 196/3 199/13 200/20 knowledge [8] 23/5 23/6 67/4 94/19 138/7 166/21 176/14 189/1 known [12] 5/17 32/2 34/6 96/6 98/9 104/2 124/13 129/1 131/2 131/7 153/5 162/5 knows [1] 196/11	L labour [4] 28/18 28/20 160/21 166/7 lack [24] 12/17 31/1 33/7 53/23 68/17 74/3 76/9 76/13 89/18 89/21 89/22 93/25 95/16 107/4 107/17 118/24 120/22 120/23 168/14 168/16 173/7 173/11 173/13 173/24 lacking [2] 109/8 186/11 lady [30] 1/4 16/1

L	59/20 61/4 61/5 135/12 135/14 140/3 140/4 140/6 172/17	locations [1] 53/11 lockdown [20] 74/1 74/7 85/3 87/20 93/19 96/14 98/18 98/22 99/17 102/23 104/22 105/1 109/1 153/10 154/8 155/1 183/11 197/25 199/1 200/8	192/20 194/7 194/16 199/1 loop [1] 13/13 lose [1] 16/21 losing [1] 172/23 loss [2] 2/17 198/12 lost [3] 20/7 99/15 99/16 lot [13] 5/7 26/18 60/12 88/7 98/5 102/10 106/24 108/23 155/12 182/23 183/24 186/14 188/6 lots [12] 12/12 13/1 16/16 16/20 137/3 181/19 182/13 183/7 183/7 193/11 200/14 200/22 Louise [1] 145/21 Louise Lansbury [1] 145/21 loved [8] 3/11 12/9 15/20 16/21 18/11 19/18 20/9 200/17 low [5] 33/12 101/2 101/6 168/13 179/9 low-level [1] 179/9 lower [5] 41/18 48/8 60/19 78/11 134/2 lowering [2] 52/18 78/22 lowest [1] 55/1 LTCF [1] 148/13 LTCFs [3] 146/12 147/1 151/11 luckier [1] 17/22 lucky [4] 2/21 10/25 11/1 193/17 lunch [2] 101/20 122/22 lying [1] 11/7	155/6 major [2] 77/19 172/14 majority [3] 31/7 54/16 172/18 make [25] 3/7 24/24 65/14 66/2 68/22 70/8 77/11 89/9 102/2 102/8 108/15 113/12 117/2 117/16 120/18 121/6 129/4 133/5 138/1 139/23 167/21 169/14 171/3 187/13 193/14 make-up [1] 169/14 makers [10] 2/6 31/11 32/19 38/12 71/20 85/20 168/21 173/17 173/22 178/21 makes [3] 57/6 165/6 165/17 making [18] 10/10 12/15 19/6 31/13 53/17 80/19 85/9 94/7 104/19 110/5 120/23 121/16 127/14 127/19 143/25 162/3 164/9 173/8 man [2] 10/12 10/15 manage [3] 6/1 188/3 192/13 managed [1] 188/16 management [1] 107/24 managerial [1] 151/14 managing [1] 195/17 Manchester [1] 23/15 mandatory [3] 101/16 101/22 101/25 manner [1] 104/21 many [43] 8/3 12/17 15/16 16/21 17/12 19/15 19/15 22/22 22/24 23/17 25/5 26/8 38/16 63/17 80/21 81/24 82/3 87/4 93/7 95/24 121/5 121/6 122/2 127/7 130/22 135/5 148/13 155/14 156/5 161/14 177/11 184/21 185/2 192/18 195/8 195/8 195/18 196/4 197/9 197/15 197/19 198/11 200/1 March [22] 30/20 30/20 30/21 30/22 72/7 72/8 84/8 84/25 85/2 92/22 93/15 93/18 94/25 98/15 98/17 98/18 99/8 99/17 99/17 112/10 112/23 131/17
levels... [3] 162/4 166/4 174/15 liaised [1] 161/10 liaising [1] 4/11 liaison [2] 180/11 190/21 life [29] 9/17 11/14 12/2 16/3 16/5 16/12 16/17 25/7 41/2 41/18 41/19 41/22 43/5 43/6 43/8 43/10 57/1 85/10 122/17 123/5 123/13 126/17 127/22 139/2 142/7 142/24 171/25 172/7 192/21 life-saving [1] 16/3 lifestyle [1] 197/16 lifting [3] 105/11 105/14 118/18 light [8] 32/10 32/14 39/19 69/15 71/20 72/25 113/18 148/11 like [48] 3/21 3/23 9/1 16/6 17/10 18/4 26/8 27/19 27/25 28/18 37/7 49/11 51/11 53/3 63/7 73/6 75/14 90/22 98/2 99/20 101/9 117/5 124/11 126/10 130/22 131/2 131/4 137/3 143/14 147/13 148/22 150/17 157/8 158/15 162/24 176/17 179/5 179/11 179/14 180/18 180/21 181/23 186/20 187/25 192/5 193/23 195/6 199/21 likelihood [1] 172/20 likely [38] 47/12 47/15 48/19 48/21 49/1 54/1 54/2 54/4 54/16 54/20 65/6 67/24 69/4 77/8 78/4 78/21 85/8 92/1 92/3 111/20 114/22 114/23 115/1 118/25 133/24 144/3 153/11 154/1 154/3 154/5 155/18 156/15 157/1 157/9 172/21 174/24 175/1 185/6 likes [1] 19/21 Likewise [1] 112/23 limit [2] 95/24 97/9 limitation [1] 165/21 limited [3] 2/25 56/20 97/3 limits [3] 75/15 75/16 95/12 line [15] 40/1 41/11 46/5 59/4 59/9 59/18	linked [3] 4/25 43/15 74/7 linking [1] 29/24 links [1] 30/7 list [5] 26/19 75/10 75/13 129/17 190/17 listed [2] 105/3 145/20 listen [3] 10/8 87/18 186/16 listening [4] 88/25 117/19 117/19 171/4 little [24] 2/10 2/11 9/1 43/4 58/21 58/22 58/23 92/8 99/24 116/10 124/2 129/23 133/19 143/24 153/17 153/21 171/12 173/21 177/4 178/16 179/25 184/4 194/25 198/23 live [6] 19/17 53/21 54/17 62/25 63/5 195/13 liver [5] 7/10 7/15 7/18 8/3 8/21 Liverpool [1] 16/18 Liverpool Pathway [1] 16/18 lives [9] 3/3 16/10 19/18 57/1 118/23 139/12 179/6 181/23 197/20 living [14] 19/13 125/22 143/21 144/11 146/17 148/23 150/19 154/1 164/24 172/16 173/3 174/4 174/13 182/3 lobbying [3] 100/11 183/9 183/14 local [28] 25/25 33/1 83/8 89/23 94/2 94/3 94/19 94/19 94/22 95/3 95/3 95/5 96/9 96/14 96/17 96/21 96/24 98/12 107/25 108/7 112/14 177/6 177/22 179/9 182/12 182/20 186/9 197/10 locally [4] 96/24 177/24 179/8 182/23 located [1] 24/5 location [2] 37/8 56/15	lockdowns [10] 14/11 53/18 68/15 74/5 93/13 100/10 100/16 101/15 102/12 181/24 locked [2] 6/10 17/12 London [1] 22/11 loneliness [1] 175/1 long [30] 24/9 24/10 38/15 40/21 43/10 109/1 113/7 116/11 118/1 118/2 118/8 118/8 118/9 118/12 118/15 118/20 118/22 119/19 121/8 144/21 146/12 162/12 163/10 165/4 165/8 166/3 185/7 195/17 197/17 199/16 long Covid [9] 118/1 118/2 118/8 118/9 118/12 118/15 118/20 118/22 119/19 long-standing [1] 38/15 long-term [9] 40/21 113/7 121/8 144/21 146/12 165/4 165/8 166/3 195/17 longer [9] 43/8 43/10 99/9 117/1 154/12 156/6 174/6 183/20 199/6 longitudinal [7] 34/6 41/6 58/11 58/12 126/18 127/9 136/18 look [26] 2/9 26/11 28/21 31/9 31/21 32/17 32/20 32/22 44/25 46/12 55/22 58/1 66/10 73/22 111/24 124/3 127/21 133/20 135/2 138/8 140/3 143/23 145/19 146/6 155/16 190/8 looked [7] 26/12 30/24 31/5 43/3 114/8 116/18 138/24 looking [26] 11/23 15/13 29/21 31/19 31/23 32/11 44/7 44/23 51/19 116/20 129/12 131/5 133/5 133/11 135/11 137/19 141/21 143/22 145/6 152/21 154/22 176/6		

M	35/13 43/19 46/2 78/20 107/2 107/14 125/25 134/10 152/22 160/18 165/11 168/25 169/15 172/4 180/21 187/23 195/7	201/20 meeting [3] 98/10 183/22 197/4 meetings [19] 4/6 84/9 84/14 85/21 86/14 86/16 86/20 87/8 87/19 87/24 88/15 88/21 92/23 92/24 93/5 93/5 93/7 137/14 137/23	mid-February [1] 131/11 mid-March [2] 85/2 98/17 middle [2] 18/17 45/14 might [37] 6/21 17/24 31/19 35/1 37/25 47/8 50/20 51/8 52/10 57/12 65/20 69/2 79/3 80/19 93/21 98/9 124/13 132/18 137/16 139/25 140/14 140/20 147/21 148/16 149/2 149/24 150/17 153/23 157/8 157/10 159/16 169/13 192/12 195/10 199/5 200/8 201/9	160/9 160/15 166/17 minute [2] 28/12 75/24 minutes [7] 21/9 137/22 138/14 154/13 154/16 171/22 172/4 misled [1] 29/9 miss [1] 63/8 missed [8] 71/12 160/4 164/25 166/14 167/3 167/8 167/10 168/20 missing [2] 106/12 108/14 mistakes [3] 3/5 3/7 4/3 misunderstanding [1] 184/18 mitigate [1] 76/14 Mitigating [1] 112/24 mobility [2] 172/23 174/18 modelled [1] 161/16 modelling [1] 99/22 modern [2] 19/9 27/22 modified [1] 106/18 module [3] 73/21 81/16 81/17 Module 1 [1] 81/16 Modules [1] 89/13 Modules A [1] 89/13 moment [10] 1/23 9/21 54/10 62/21 74/14 103/2 126/25 153/4 170/20 185/9 momentous [1] 31/13 money [2] 13/24 178/8 monitored [1] 57/12 monitoring [3] 33/11 39/3 76/18 monolithic [1] 160/5 month [1] 135/4 months [7] 24/13 134/17 134/21 135/16 183/14 187/2 189/11 morbidity [5] 43/3 44/20 48/16 141/25 152/12 more [107] 1/23 3/2 8/6 13/19 13/19 15/11 16/10 18/10 20/15 26/9 27/11 28/11 32/14 33/23 33/24 34/1 36/8 44/25 45/10 47/14 47/19 48/19 49/1 49/5 50/16 53/12 54/1 54/1 54/3 54/4 54/16 54/20 54/24 55/14 56/20 65/6 65/7 65/25 66/17 67/8 69/4 69/22 70/23 71/15
March 2020 [2] 84/8 131/17 March 2021 [4] 30/20 30/21 30/22 112/23 March 2022 [1] 30/20 marginalised [1] 36/11 marked [4] 133/8 135/20 136/10 139/18 markers [1] 133/22 market [1] 28/20 mask [2] 101/21 109/4 masks [8] 89/24 91/2 91/3 101/16 101/25 102/4 112/9 192/5 masses [1] 18/7 massive [4] 11/18 11/19 16/23 96/4 material [17] 31/9 32/11 32/18 32/20 40/17 41/5 41/5 41/6 41/16 44/6 51/21 58/18 106/23 106/24 106/25 107/8 121/5 maternal [3] 48/10 48/15 78/14 Matt [1] 86/13 Matt Hancock [1] 86/13 matter [7] 14/13 22/1 22/5 22/18 80/25 144/25 170/21 matters [7] 77/2 77/24 82/13 82/21 85/20 89/5 186/1 may [63] 1/4 5/10 19/3 21/20 21/22 25/6 26/25 29/8 29/13 40/7 43/13 43/15 44/9 44/10 49/6 52/25 60/7 60/22 61/22 65/17 65/24 67/21 68/22 69/18 71/4 71/22 75/11 75/14 75/17 75/20 78/7 78/8 78/18 87/2 89/9 90/15 110/18 111/24 117/25 118/4 122/17 126/11 132/1 146/15 147/1 147/5 147/23 148/6 148/14 150/20 150/21 157/15 162/3 166/21 168/12 169/11 169/21 171/4 175/13 176/23 192/3 195/7 200/24 May of [1] 19/3 maybe [12] 6/11 6/17 7/3 17/1 17/3 17/5 109/19 131/11 142/20 158/24 178/16 192/24 me [19] 4/23 8/25	mean [31] 3/9 3/14 3/16 15/15 17/20 35/8 46/18 69/3 71/1 71/4 72/20 95/3 96/6 105/2 115/20 116/7 117/10 118/21 124/22 124/25 130/8 135/2 144/24 156/14 167/6 168/4 184/14 184/22 188/7 193/9 195/1 meaningful [2] 128/6 169/8 meaningfully [1] 40/6 means [9] 43/17 43/24 44/23 99/22 110/7 152/12 153/23 168/6 178/17 meant [11] 3/15 10/4 14/17 20/24 25/4 36/5 96/10 150/16 150/17 184/1 190/14 measure [3] 57/17 69/11 177/10 measured [1] 39/24 measures [17] 58/14 74/7 94/2 94/12 98/19 100/14 104/1 108/24 110/8 121/1 147/4 155/1 165/7 165/12 165/18 166/13 181/8 measuring [2] 57/4 64/12 mechanically [1] 69/14 mechanics [1] 87/3 media [8] 72/7 85/22 92/16 99/5 181/16 182/23 183/15 184/3 mediate [1] 186/13 medic [1] 6/5 medical [11] 7/7 15/23 47/8 47/16 53/3 108/17 110/21 118/12 146/3 161/22 195/5 medically [2] 152/8 164/24 medication [5] 6/13 7/1 193/8 199/10 199/10 medications [1] 16/19 medicine [5] 22/10 72/1 81/22 82/4 193/25 medics [1] 6/3 meet [6] 20/15 86/3 87/16 89/6 100/11	mentioned [12] 28/2 30/19 59/12 62/3 138/14 143/19 143/20 180/3 180/7 186/21 195/20 198/18 mere [1] 107/4 merits [2] 18/20 104/16 message [1] 94/21 messages [1] 116/9 messaging [7] 103/17 103/24 109/16 109/23 112/12 112/17 116/12 met [5] 8/9 20/15 74/21 104/15 105/24 methodological [1] 64/2 methodology [3] 30/16 42/9 44/5 microphone [2] 21/24 160/11 mid [4] 85/2 93/15 98/17 131/11	mind [6] 56/11 60/21 74/10 146/6 172/2 186/20 minds [2] 138/3 171/2 mine [1] 180/18 minimisation [1] 165/20 minimised [1] 166/8 Minister [3] 27/1 27/2 71/7 ministerial [1] 93/5 ministers [5] 86/9 86/16 93/6 180/22 190/6 minorities [13] 57/14 64/1 74/2 80/22 91/16 91/19 91/22 92/1 113/3 121/7 125/20 132/14 138/18 minority [79] 16/8 32/25 33/2 33/13 33/15 33/20 34/10 39/2 41/19 41/23 42/6 47/3 47/14 48/7 48/11 48/19 50/25 51/2 51/6 52/2 52/8 52/24 53/7 53/12 53/21 53/25 54/6 54/7 54/16 54/20 54/22 54/25 55/20 56/1 56/3 56/5 59/22 62/11 67/8 67/10 69/5 70/14 70/24 72/3 72/18 73/17 74/12 74/18 75/4 76/6 77/20 77/21 78/5 78/12 78/13 78/18 78/22 78/25 81/3 91/6 91/9 91/11 106/2 114/8 115/16 116/4 121/13 122/1 122/3 140/5 140/10 140/24 142/8 142/25 159/25 160/3	

M	181/25	59/3 62/14 63/13	123/1 152/25 159/2	necrotising [1] 5/17
more... [63] 72/15	moving [8] 14/23	72/15 75/8 79/10	159/12 161/8 168/9	need [38] 1/7 44/3
72/24 74/20 77/17	86/4 117/7 149/4	79/11 79/16 84/7 89/9	170/7 170/13 170/18	47/16 47/19 47/23
88/3 88/9 92/8 104/6	155/13 168/14 192/19	92/3 98/4 104/15	175/12 201/17	48/1 58/1 70/9 70/12
112/18 115/1 122/6	194/7	109/12 111/12 113/15	Myles [12] 1/4 1/5	79/15 90/18 94/17
124/2 126/3 126/4	MP [4] 71/7 86/17	117/24 120/3 121/5	1/12 1/13 1/18 6/14	94/17 94/18 94/22
126/19 130/6 132/23	86/17 86/23	125/13 126/3 126/3	7/1 12/13 18/13 19/24	101/12 109/19 111/15
133/2 133/24 134/5	MP3 [1] 10/9	140/8 148/16 149/19	20/10 202/3	114/24 116/7 122/21
135/13 136/3 143/24	Mr [35] 1/3 54/8	152/24 154/4 154/12	myself [4] 11/24 29/9	136/24 137/14 138/8
152/16 153/1 153/9	75/10 76/1 76/2 76/8	155/8 157/13 159/6	72/12 138/1	140/18 147/2 157/11
153/11 153/13 154/1	79/11 86/14 107/10	170/8 174/11 186/2		158/6 158/7 160/21
154/1 154/3 154/20	113/20 113/22 113/23	187/19 188/5 188/7	N	162/14 163/1 163/8
155/8 155/18 156/12	113/24 117/24 122/5	197/20 197/20 198/2	Nagpaul [2] 83/14	164/13 165/15 172/17
156/15 156/19 157/18	122/7 122/13 122/14	198/14 201/3 201/7	86/12	174/9 194/1
157/20 164/13 166/2	131/16 133/1 138/20	201/13 201/14 201/19	name [9] 1/11 21/17	needed [7] 5/4 7/20
166/7 168/12 171/25	138/25 141/19 142/18	multifaceted [1]	21/18 24/6 80/3	8/21 13/19 77/9
172/21 174/24 174/24	143/3 159/3 159/11	151/12	123/15 145/4 145/13	151/20 195/16
174/25 179/5 179/25	159/14 159/19 160/23	multigenerational [2]	175/18	needs [9] 10/13 21/1
180/10 180/20 186/18	170/9 170/23 171/23	53/15 53/21	namely [2] 84/10	60/10 74/20 91/23
190/6 190/22 191/12	172/5 202/11	multimorbidity [2]	169/5	94/19 115/16 117/19
192/16 193/14 196/23	Mr Hancock [1]	130/22 162/25	names [3] 13/1	187/17
196/24 197/20 200/13	86/14	multiple [3] 88/16	145/20 145/22	negative [4] 3/16
201/5	Mr Keith [15] 1/3	100/7 115/10	narrative [5] 109/3	77/8 77/23 155/2
morning [11] 8/19	54/8 75/10 107/10	mum [1] 192/1	109/7 109/8 170/22	negatively [1] 78/18
114/4 123/2 124/19	122/5 122/14 131/16	muscles [1] 198/15	170/22	neglect [2] 158/8
133/1 138/20 138/25	133/1 138/20 138/25	music [1] 10/8	narratives [1] 67/19	199/18
139/14 141/2 142/18	141/19 142/18 170/23	musician [1] 5/13	narrowed [1] 117/3	neighbour [2] 62/25
142/22	171/23 172/5	must [4] 17/10 20/21	narrowing [1] 51/23	182/4
mortality [38] 29/18	Mr Keith's [1] 76/8	48/3 60/5	nation [2] 128/10	neighbourhoods [1]
30/6 30/8 30/9 30/12	Mr O'Connor [5]	my [97] 1/4 8/24 8/25	169/23	54/17
30/13 30/25 40/3	122/13 143/3 159/3	9/23 9/24 10/2 10/4	national [8] 57/22	neighbours [1] 14/21
40/12 41/1 41/20 42/1	159/11 170/9	10/6 10/11 10/14	127/23 142/5 142/15	Neither [1] 33/19
43/2 43/5 44/17 44/22	Mr Thomas [7]	10/16 10/16 10/21	173/9 177/5 183/8	neonatal [3] 48/10
45/3 45/4 65/2 67/1	113/23 113/24 117/24	11/6 11/6 11/14 12/2	184/2	48/15 78/14
68/1 72/14 78/5	122/7 159/14 159/19	15/25 16/16 17/20	nationally [5] 96/21	nets [1] 73/16
129/11 131/14 133/16	160/23	20/2 20/7 20/19 20/23	177/23 178/18 182/22	network [1] 177/2
136/1 136/12 142/1	Mr Thomas King's	21/4 21/18 29/8 31/24	182/23	networks [1] 155/9
142/4 143/9 144/13	Counsel [1] 113/22	43/1 45/6 46/1 53/8	nations [17] 82/11	never [9] 2/16 3/7
147/2 150/9 150/10	Mr Weatherby [2]	55/3 55/12 56/18 58/1	82/12 82/14 126/5	11/21 17/6 19/8 43/18
150/14 162/19 172/15	76/1 79/11	60/2 74/14 75/17 76/8	126/23 127/12 127/18	156/4 162/1 194/6
most [31] 5/2 12/1	MRS [11] 1/5 1/12	77/4 78/6 78/10 78/19	128/7 128/12 169/6	nevertheless [1]
15/6 25/16 33/10	1/13 1/18 6/14 7/1	79/18 84/6 89/9	169/9 169/12 169/14	158/21
35/17 36/3 38/1 38/3	12/13 18/13 19/24	101/11 103/2 113/16	169/17 169/18 169/20	new [8] 6/17 14/2
50/10 50/10 56/19	20/10 202/3	117/6 117/25 119/2	169/25	70/9 165/21 175/10
57/13 58/9 118/25	Mrs Catriona [1]	119/8 120/4 120/9	nature [7] 50/20	195/16 197/11 198/7
127/7 135/18 136/4	1/12	122/14 123/1 123/17	77/12 85/3 127/9	news [1] 182/25
137/17 141/15 142/16	Mrs Myles [8] 1/13	128/11 137/22 137/22	127/17 149/22 169/11	next [18] 8/19 10/12
153/9 157/11 158/23	1/18 6/14 7/1 12/13	140/12 143/1 150/25	Nazroo [15] 21/13	58/25 62/25 63/5
158/24 163/4 163/8	18/13 19/24 20/10	152/7 152/25 154/17	21/14 21/18 21/19	74/10 116/2 124/3
183/10 183/14 188/10	Ms [14] 159/14 161/1	159/2 159/12 159/12	75/8 75/24 79/22	128/18 134/8 145/18
200/22	161/3 170/2 172/1	160/14 161/8 162/12	120/21 122/18 122/19	147/6 148/2 160/25
mother [2] 16/1 20/5	172/10 175/13 175/16	162/13 162/20 162/23	159/13 161/4 164/7	164/19 167/17 188/18
move [15] 24/17 52/7	176/16 179/18 194/7	164/4 164/5 164/11	202/7 203/1	200/3
115/13 122/16 128/14	201/3 203/7 203/11	164/21 166/10 167/16	Nazroo's [2] 171/2	NHS [26] 23/25 24/2
129/4 132/1 132/2	Ms Abrahams [7]	168/9 169/4 170/7	171/5	24/4 24/5 42/21 42/22
143/18 154/3 154/5	172/1 172/10 175/13	170/13 170/18 175/12	nearest [1] 8/22	70/1 89/3 89/17 89/19
154/11 189/9 190/20	176/16 179/18 194/7	178/19 178/20 183/23	nearly [2] 16/6 156/4	92/19 93/11 96/9
198/14	201/3	187/23 187/23 192/1	37/15 109/12 110/8	114/15 114/18 115/4
moved [4] 9/5 9/7	Ms Gowman [3]	192/2 201/17	necessary [3] 108/24	115/6 117/13 117/14
9/10 111/10	159/14 161/1 170/2	my Lady [25] 1/4	114/5 155/8	161/17 173/14 173/21
movement [3]	much [59] 1/13 2/11	21/4 55/3 74/14 75/17	necessaries [1]	178/21 180/7 180/24
121/17 146/21 181/24	6/18 13/23 16/6 19/24	79/18 89/9 103/2	109/22	189/23
movements [1]	20/10 21/2 24/19	113/16 117/25 119/2	neck [1] 113/25	NHS England [6]
	32/16 46/6 50/5 52/6	120/4 120/9 122/14		89/3 89/17 89/19

N	Northern Ireland's [1] 6/7	notices [3] 163/11 163/20 164/4	oath [2] 79/15 122/21	125/1 125/4 125/9
NHS England... [3] 92/19 115/6 117/13	nosocomial [1] 15/16	notion [1] 36/8	objective [4] 61/14 63/12 90/19 119/8	125/20 125/22 126/20
NICOLA [2] 126/23 127/1	not [169] 3/19 3/22 4/9 5/12 6/21 9/13 9/14 11/11 15/20 16/2 18/24 18/24 20/8 22/15 25/13 29/8 29/13 29/18 30/25 31/9 31/23 31/25 33/12 33/14 35/7 35/23 40/5 40/8 41/11 42/16 42/17 43/13 43/15 43/25 44/10 44/15 46/4 46/6 46/7 47/12 47/21 49/5 51/1 51/24 52/4 52/6 52/15 54/5 54/22 55/23 56/8 56/9 58/17 60/7 61/7 62/2 62/9 63/7 63/8 63/13 64/3 64/6 67/20 68/14 69/21 70/5 70/15 71/22 73/20 79/9 81/1 82/20 82/24 87/3 87/10 89/21 90/15 96/16 96/21 97/16 97/19 98/25 100/3 100/11 101/6 102/4 102/19 103/12 103/20 104/15 107/6 107/22 108/5 109/12 109/17 109/24 109/24 111/18 112/10 121/15 123/7 126/7 126/25 127/3 127/7 127/15 131/12 134/22 134/23 136/22 138/1 138/2 138/3 138/10 138/10 139/7 140/7 140/18 141/12 141/24 143/1 143/2 143/10 146/23 150/12 150/13 150/21 150/25 154/2 155/2 155/6 155/18 155/21 155/25 157/15 157/16 158/1 158/24 161/17 163/2 163/11 164/2 164/3 164/4 167/1 167/15 167/16 167/25 168/25 169/1 169/24 170/2 171/6 172/23 173/22 174/9 174/21 175/5 188/9 190/9 191/19 194/10 195/3 195/8 197/9 197/17 199/21 200/1 200/12	Nottingham [1] 146/1 Nottingham University [1] 146/1 November [3] 8/13 9/24 100/18 November 2020 [1] 100/18 now [52] 5/10 16/24 19/3 22/15 24/12 31/7 38/6 51/7 57/11 60/5 68/10 75/9 79/12 80/11 80/24 92/8 92/11 93/15 95/18 104/13 107/20 110/17 116/1 122/16 124/19 129/12 131/5 138/24 139/23 143/8 143/22 145/17 145/23 152/21 154/22 160/24 174/10 174/14 175/13 180/12 186/6 190/11 190/20 192/19 193/17 194/7 195/14 196/21 197/2 197/17 197/20 199/1	objectively [3] 39/21 40/12 40/14 obligation [1] 74/24 observatory [4] 24/1 24/3 24/4 24/9 observe [1] 163/14 observed [2] 39/22 147/19 observing [1] 134/20 obstetrician [1] 83/22 obvious [6] 15/15 38/1 60/5 65/12 77/15 128/22 obviously [15] 2/9 3/16 4/16 22/4 23/6 30/22 46/13 53/16 63/3 100/6 107/20 119/11 179/1 183/10 186/11 occasions [1] 28/3 occupants [1] 148/22 occupational [2] 72/1 148/9 occurred [3] 69/20 131/19 132/21 occurring [2] 130/22 131/22 October [2] 1/1 201/23 off [14] 8/18 8/24 53/8 69/25 70/12 86/24 91/1 116/20 119/24 128/2 182/18 184/1 199/24 200/5 offer [1] 153/22 offering [1] 92/20 Office [2] 26/23 142/5 Officer [1] 146/3 Officers [1] 108/17 officials [5] 89/3 92/25 180/16 180/23 190/7 often [11] 13/15 35/17 36/4 148/5 148/13 178/22 180/14 184/25 193/19 199/21 199/25 Oh [3] 7/4 105/5 105/9 okay [8] 6/17 52/20 76/24 77/22 103/4 105/20 160/13 188/15 old [4] 20/18 43/7 70/15 70/15 older [119] 45/10 55/25 56/3 56/4 69/25 121/12 123/24 124/8 124/9 124/22 124/25	126/21 127/6 127/8 128/16 128/20 129/2 129/5 129/14 130/2 130/3 130/5 131/3 132/7 132/10 132/14 133/8 133/14 133/21 133/23 134/24 134/25 138/18 142/7 142/8 142/25 143/21 151/25 153/2 153/9 153/16 153/20 154/8 155/18 156/2 156/4 156/9 156/25 157/18 157/19 157/20 157/20 158/4 158/10 158/13 158/15 159/25 160/5 160/8 160/15 163/22 163/23 164/10 164/13 164/19 172/13 172/19 172/21 172/25 173/3 174/4 174/8 174/18 177/15 177/24 178/7 178/22 179/2 179/15 181/9 181/13 181/19 181/22 182/2 182/2 182/15 182/17 182/24 183/3 183/4 183/6 183/11 184/20 187/16 188/9 188/12 188/14 191/1 191/5 192/11 194/10 195/8 197/9 197/12 197/15 197/19 198/6 198/11 198/14 198/20 200/22 200/23 200/24 Omicron [1] 105/10 omitted [2] 106/22 118/3 on [348] on-average [1] 153/15 once [14] 54/24 71/10 72/3 75/18 79/19 90/23 144/12 153/13 157/11 164/14 179/7 181/18 189/5 200/13 oncologist [1] 8/9 one [94] 3/1 4/9 4/15 9/25 12/1 13/4 14/12 14/19 14/20 17/21 17/22 18/25 19/4 20/19 20/20 20/25 23/18 26/23 34/3 35/14 35/15 36/2 36/2 39/1 48/1 50/9 50/10 52/3 62/20 62/22 63/23 63/25 67/21 70/7 77/22 87/5 91/16 93/24 96/19 100/7 102/4 109/5 110/20 110/22 112/2 116/9 116/18 119/6 119/14
NIHR [1] 33/25	notably [2] 58/9 159/25	nowhere [1] 3/24 NPIs [5] 74/16 103/18 153/3 191/3 195/24 nuanced [1] 65/23 nucleotide [1] 147/11 number [52] 12/7 26/6 26/21 28/17 31/7 46/14 48/15 50/11 53/11 56/3 57/11 71/8 72/10 76/6 83/2 83/7 85/8 85/14 86/4 87/19 88/6 88/15 89/22 89/23 91/8 91/13 92/23 92/24 97/3 97/9 98/23 99/1 99/2 100/1 104/14 106/10 107/20 110/19 110/25 113/1 113/12 113/16 114/14 118/10 118/19 119/19 120/11 120/19 137/5 158/15 174/22 198/18 numbers [4] 12/8 33/13 97/16 177/18 nurse [2] 10/11 10/14 nurses [1] 193/19 nursing [7] 9/9 53/3 146/16 148/7 148/22 150/7 152/1	oh [3] 7/4 105/5 105/9 okay [8] 6/17 52/20 76/24 77/22 103/4 105/20 160/13 188/15 old [4] 20/18 43/7 70/15 70/15 older [119] 45/10 55/25 56/3 56/4 69/25 121/12 123/24 124/8 124/9 124/22 124/25	on [348] on-average [1] 153/15 once [14] 54/24 71/10 72/3 75/18 79/19 90/23 144/12 153/13 157/11 164/14 179/7 181/18 189/5 200/13 oncologist [1] 8/9 one [94] 3/1 4/9 4/15 9/25 12/1 13/4 14/12 14/19 14/20 17/21 17/22 18/25 19/4 20/19 20/20 20/25 23/18 26/23 34/3 35/14 35/15 36/2 36/2 39/1 48/1 50/9 50/10 52/3 62/20 62/22 63/23 63/25 67/21 70/7 77/22 87/5 91/16 93/24 96/19 100/7 102/4 109/5 110/20 110/22 112/2 116/9 116/18 119/6 119/14
nine [2] 9/16 147/17	note [4] 53/9 145/18 159/23 179/19	O	old [4] 20/18 43/7 70/15 70/15 older [119] 45/10 55/25 56/3 56/4 69/25 121/12 123/24 124/8 124/9 124/22 124/25	omitted [2] 106/22 118/3 on [348] on-average [1] 153/15 once [14] 54/24 71/10 72/3 75/18 79/19 90/23 144/12 153/13 157/11 164/14 179/7 181/18 189/5 200/13 oncologist [1] 8/9 one [94] 3/1 4/9 4/15 9/25 12/1 13/4 14/12 14/19 14/20 17/21 17/22 18/25 19/4 20/19 20/20 20/25 23/18 26/23 34/3 35/14 35/15 36/2 36/2 39/1 48/1 50/9 50/10 52/3 62/20 62/22 63/23 63/25 67/21 70/7 77/22 87/5 91/16 93/24 96/19 100/7 102/4 109/5 110/20 110/22 112/2 116/9 116/18 119/6 119/14
no [39] 4/25 9/23 14/13 20/11 29/15 44/7 81/23 85/5 85/10 88/1 91/2 99/8 99/18 105/3 107/13 108/15 116/9 119/8 127/16 134/19 134/19 136/24 141/5 149/17 156/6 166/18 166/18 170/2 170/10 170/10 170/13 173/21 183/15 183/20 183/22 198/20 199/6 199/15 199/17	noted [4] 121/17 121/24 166/22 189/19	O'clock [2] 103/6 201/20	okay [8] 6/17 52/20 76/24 77/22 103/4 105/20 160/13 188/15 old [4] 20/18 43/7 70/15 70/15 older [119] 45/10 55/25 56/3 56/4 69/25 121/12 123/24 124/8 124/9 124/22 124/25	omitted [2] 106/22 118/3 on [348] on-average [1] 153/15 once [14] 54/24 71/10 72/3 75/18 79/19 90/23 144/12 153/13 157/11 164/14 179/7 181/18 189/5 200/13 oncologist [1] 8/9 one [94] 3/1 4/9 4/15 9/25 12/1 13/4 14/12 14/19 14/20 17/21 17/22 18/25 19/4 20/19 20/20 20/25 23/18 26/23 34/3 35/14 35/15 36/2 36/2 39/1 48/1 50/9 50/10 52/3 62/20 62/22 63/23 63/25 67/21 70/7 77/22 87/5 91/16 93/24 96/19 100/7 102/4 109/5 110/20 110/22 112/2 116/9 116/18 119/6 119/14
no one [2] 183/15 199/15	notes [2] 9/8 9/9	O'Connor [5] 122/13 143/3 159/3 159/11 170/9	okay [8] 6/17 52/20 76/24 77/22 103/4 105/20 160/13 188/15 old [4] 20/18 43/7 70/15 70/15 older [119] 45/10 55/25 56/3 56/4 69/25 121/12 123/24 124/8 124/9 124/22 124/25	omitted [2] 106/22 118/3 on [348] on-average [1] 153/15 once [14] 54/24 71/10 72/3 75/18 79/19 90/23 144/12 153/13 157/11 164/14 179/7 181/18 189/5 200/13 oncologist [1] 8/9 one [94] 3/1 4/9 4/15 9/25 12/1 13/4 14/12 14/19 14/20 17/21 17/22 18/25 19/4 20/19 20/20 20/25 23/18 26/23 34/3 35/14 35/15 36/2 36/2 39/1 48/1 50/9 50/10 52/3 62/20 62/22 63/23 63/25 67/21 70/7 77/22 87/5 91/16 93/24 96/19 100/7 102/4 109/5 110/20 110/22 112/2 116/9 116/18 119/6 119/14
nobody [1] 10/20	noticed [1] 119/6			
non [10] 16/25 26/15 68/12 69/1 72/11 73/6 98/20 103/12 107/10 152/18				
non-government [1] 72/11				
non-governmental [1] 26/15				
non-pharmaceutical [6] 68/12 69/1 73/6 98/20 103/12 152/18				
non-specific [1] 107/10				
non-tested [1] 16/25				
none [5] 10/18 10/20 13/6 193/20 200/20				
nonetheless [1] 136/7				
normal [6] 15/1 158/20 175/10 193/3 194/10 199/5				
normally [5] 96/23 180/12 182/14 183/21 194/19				
North [1] 83/23				
Northern [25] 1/19 2/4 2/10 4/9 4/17 5/6 6/7 8/12 11/16 11/17 12/16 12/18 12/22 13/22 14/2 15/5 17/19 20/4 75/23 82/9 121/19 126/13 126/24 161/11 177/8				
Northern Ireland [21] 1/19 2/4 4/9 4/17 5/6 8/12 11/16 11/17 12/16 12/18 12/22 13/22 14/2 15/5 17/19 20/4 82/9 121/19 126/13 126/24 161/11				

O	162/13 162/20 169/4 opinions [3] 13/4 19/15 108/6 opportunities [6] 71/13 146/18 160/4 165/20 168/20 199/24 opportunity [6] 165/1 167/4 167/8 167/10 170/14 179/15 opposed [5] 12/20 47/17 63/13 107/25 163/5 opposite [3] 13/15 142/5 162/15 option [1] 9/25 or [214] orange [1] 140/4 order [8] 31/10 36/20 36/23 68/22 84/9 101/22 125/4 199/8 ordered [1] 120/10 ordinated [1] 96/25 organisation [11] 3/5 24/5 82/2 91/22 122/7 172/10 177/1 177/5 177/10 177/14 182/9 organisations [11] 26/16 37/16 88/17 91/13 120/12 120/13 177/2 180/17 182/14 186/20 190/7 organised [1] 56/22 original [1] 106/12 origins [1] 35/12 other [58] 2/18 14/21 17/7 26/14 26/15 28/3 28/18 36/7 42/1 46/8 46/25 50/19 58/7 61/1 61/20 63/19 67/13 68/3 70/11 81/24 86/15 87/1 87/5 87/6 88/21 93/12 96/19 99/21 104/17 109/22 110/14 118/9 119/7 120/2 126/5 126/22 127/5 128/12 134/2 136/12 138/18 140/8 143/13 144/6 145/7 146/20 147/5 149/11 150/19 154/13 162/10 170/21 173/1 186/13 188/15 188/19 190/2 197/4 others [7] 36/9 36/11 67/22 72/13 86/17 132/11 139/20 otherwise [5] 37/12 51/9 135/23 174/11 199/11 ought [1] 70/2 our [81] 2/9 3/1 3/10 3/11 3/21 4/10 4/13 4/16 4/16 4/18 5/1 5/4 5/7 6/8 6/15 11/1 11/9	11/18 13/2 13/4 13/20 14/3 15/9 16/15 17/20 19/17 19/18 19/18 19/19 20/9 36/7 36/24 38/1 55/12 65/14 77/25 83/8 84/20 85/5 85/9 85/9 88/5 89/22 93/3 93/3 93/25 94/2 94/2 96/7 99/20 100/25 102/21 108/2 108/11 117/1 117/3 117/8 117/21 119/24 119/24 119/25 139/6 144/14 171/2 173/10 177/18 177/19 177/22 178/23 179/1 180/1 181/22 183/5 183/14 183/19 184/2 187/24 196/2 197/10 198/7 201/17 ourselves [3] 89/19 119/25 141/18 out [77] 2/11 3/20 4/3 7/13 11/6 11/13 14/16 15/1 19/10 24/21 25/20 26/14 26/16 28/2 28/7 28/10 28/14 28/17 28/23 29/2 29/11 29/14 29/22 39/13 49/7 55/13 57/23 63/8 64/7 68/16 68/22 70/19 71/13 81/16 84/13 92/5 93/1 93/8 95/14 98/12 100/18 101/9 101/19 102/23 106/6 109/2 110/19 111/4 112/12 112/12 113/9 114/22 117/17 120/11 120/16 138/8 145/19 146/21 154/5 170/3 172/3 174/12 181/5 181/16 182/1 183/16 185/5 186/7 188/11 188/16 190/4 196/23 197/12 199/3 199/13 200/18 200/25 outbreak [10] 17/1 94/6 95/20 96/5 96/11 96/24 150/23 151/14 165/12 165/17 outbreaks [4] 95/6 146/25 147/12 150/6 outcome [6] 65/6 65/16 66/15 66/22 69/7 70/4 outcomes [14] 28/17 36/15 37/2 46/18 46/18 49/19 64/21 68/12 73/13 78/8 113/7 136/11 139/11 152/17 outcomes resulting [1] 68/12	outlet [1] 199/21 outline [1] 186/3 outrageously [1] 35/20 outreach [1] 182/14 outset [6] 8/8 73/4 123/24 138/7 143/20 188/25 outside [3] 74/3 109/22 186/12 outsiders [1] 180/17 outsourcing [1] 112/13 over [57] 11/10 24/17 24/18 25/14 25/18 35/3 40/17 44/18 44/21 44/22 44/24 49/13 51/3 51/10 51/14 51/15 57/2 57/10 57/18 57/21 58/22 58/23 59/11 60/4 60/22 62/5 62/14 76/19 83/9 83/18 100/7 108/22 118/21 120/24 122/22 125/6 127/4 128/1 128/18 131/20 134/19 134/20 134/21 135/3 135/16 135/20 142/20 147/6 154/3 157/4 161/16 174/16 174/16 174/22 192/15 193/23 200/3 overall [2] 113/5 146/17 overarching [1] 173/10 overcrowded [4] 53/22 54/4 68/17 74/2 overlapping [1] 131/2 oversample [1] 32/24 oversampled [1] 33/2 oversamples [2] 33/20 34/9 overtly [1] 110/6 overview [1] 2/1 overwhelmed [1] 85/8 own [28] 5/4 5/10 11/8 11/22 12/5 12/19 16/16 17/14 22/19 26/19 27/7 27/18 55/15 82/12 93/3 100/25 104/16 123/7 124/24 141/8 148/23 152/10 171/11 181/25 182/18 192/7 192/13 197/12 oximeters [3] 69/14 69/21 70/7 oximetry [6] 69/8 69/9 69/10 69/18	69/23 70/2 oxygen [1] 69/11
		P		
		package [1] 192/1 packages [2] 152/11 168/16 page [42] 23/11 24/17 32/22 34/19 35/3 38/6 45/17 47/5 47/5 58/25 59/8 92/14 93/4 100/5 100/8 100/8 102/15 104/17 111/25 112/2 112/3 112/25 113/9 124/3 128/1 128/18 134/8 136/16 142/3 145/9 145/17 147/6 151/7 178/1 181/5 184/5 188/19 192/20 194/7 199/2 200/4 202/2 page 10 [1] 47/5 page 16 [1] 184/5 page 20 [1] 92/14 page 21 [1] 192/20 page 22 [1] 93/4 page 23 [1] 194/7 page 32 [1] 199/2 page 34 [1] 100/5 page 35 [1] 100/8 page 36 [1] 102/15 page 39 [1] 104/17 page 4 [1] 32/22 page 44 [1] 112/3 page 45 [1] 111/25 page 64 [1] 112/25 page 68 [1] 113/9 page 7 [1] 38/6 page of [1] 124/3 pages [2] 24/18 124/4 pages in [1] 24/18 paid [3] 25/12 75/2 78/1 painful [1] 5/20 Pakistani [8] 40/19 43/7 45/15 45/25 55/5 59/6 59/16 139/19 palliative [4] 16/12 193/1 193/16 193/19 pancreatitis [1] 5/18 pandemic [132] 3/17 4/12 5/24 6/10 18/17 24/14 24/15 26/21 27/22 28/22 28/23 30/3 30/23 30/24 31/10 32/1 33/6 33/23 34/2 34/17 38/12 39/15 40/24 41/3 41/4 41/9 41/13 42/20 44/9 44/18 51/18 51/20 61/22 61/23 62/13 62/15 67/1 69/20 69/20 71/6 71/21 72/2		

<p>P</p> <p>pandemic... [90] 73/5 78/23 79/8 79/9 80/12 80/14 80/18 83/17 83/25 84/5 86/10 86/18 87/6 90/23 93/8 94/4 102/20 106/1 107/19 107/24 109/9 111/10 111/13 112/17 113/2 113/10 114/15 114/20 115/3 115/24 116/6 116/9 118/15 120/25 121/10 123/24 124/12 124/15 124/16 128/17 128/23 128/25 131/9 132/19 133/17 134/1 137/11 137/18 138/8 139/25 141/20 141/22 142/11 142/12 142/13 144/18 152/19 153/6 157/11 157/22 157/23 160/10 164/1 164/17 166/24 167/12 167/14 167/21 167/24 168/5 168/24 173/2 173/15 173/19 174/17 174/21 175/24 180/19 180/25 185/3 189/11 190/22 193/11 193/16 193/17 194/9 195/15 197/21 198/10 200/1</p> <p>paper [3] 148/20 165/2 166/18</p> <p>papers [2] 137/5 168/1</p> <p>paperwork [1] 84/2</p> <p>paragraph [57] 23/24 34/14 34/19 36/1 38/6 38/14 39/8 39/11 45/12 48/14 52/21 55/22 55/24 67/2 70/20 71/13 74/23 76/9 92/14 93/4 93/9 100/5 100/17 103/10 104/25 105/24 107/16 113/9 124/4 124/5 124/23 126/2 128/2 128/19 129/12 131/15 133/11 138/21 138/22 151/7 154/22 155/11 155/16 156/13 161/14 164/23 169/7 178/2 181/4 181/6 184/5 185/10 185/18 187/6 192/20 194/16 200/3</p> <p>paragraph 1 [1] 124/5</p> <p>paragraph 10 [1] 128/19</p> <p>paragraph 11 [1] 36/1</p> <p>paragraph 139 [1] 100/5</p> <p>paragraph 14 [2] 38/6 129/12</p> <p>paragraph 142 [1] 100/17</p> <p>paragraph 145 [1] 103/10</p> <p>paragraph 15 [1] 38/14</p> <p>paragraph 154 [1] 104/25</p> <p>paragraph 155 [1] 105/24</p> <p>Paragraph 158 [1] 107/16</p> <p>paragraph 16 [1] 39/11</p> <p>paragraph 17 [1] 39/8</p> <p>paragraph 18 [1] 131/15</p> <p>paragraph 22 [2] 45/12 133/11</p> <p>paragraph 232 [1] 113/9</p> <p>paragraph 28 [1] 48/14</p> <p>paragraph 3 [1] 178/2</p> <p>paragraph 31 [1] 138/22</p> <p>Paragraph 36 [1] 52/21</p> <p>paragraph 39 [4] 184/5 185/10 185/18 187/6</p> <p>paragraph 48 [1] 192/20</p> <p>paragraph 5 [1] 124/23</p> <p>paragraph 54 [1] 194/16</p> <p>paragraph 56 [1] 154/22</p> <p>paragraph 57 [1] 155/11</p> <p>paragraph 58 [1] 155/16</p> <p>paragraph 6 [2] 76/9 126/2</p> <p>paragraph 60 [1] 156/13</p> <p>paragraph 62 [1] 67/2</p> <p>paragraph 77 [2] 92/14 161/14</p> <p>paragraph 8 [1] 34/19</p> <p>paragraph 82 [2] 70/20 200/3</p> <p>paragraph 86 [2] 93/4 93/9</p> <p>paragraph 89 [1] 164/23</p> <p>paragraph 9 [3]</p>	<p>128/2 169/7 181/4</p> <p>paragraph 91 [1] 74/23</p> <p>paragraphs [8] 45/8 49/8 77/4 126/8 131/6 133/6 152/21 199/1</p> <p>paragraphs 20 [1] 133/6</p> <p>paragraphs 21 [1] 45/8</p> <p>paragraphs 26 [1] 77/4</p> <p>paragraphs 46 [1] 152/21</p> <p>paragraphs 80 [1] 199/1</p> <p>parallel [3] 46/24 46/24 126/22</p> <p>paraphrase [1] 116/18</p> <p>pardon [2] 104/24 105/22</p> <p>parent [1] 19/2</p> <p>Parliament [1] 85/23</p> <p>Parliamentary [1] 86/22</p> <p>part [40] 11/15 11/18 11/19 31/20 33/7 34/1 42/20 47/19 50/21 52/6 52/8 52/11 55/15 64/10 66/20 67/11 68/7 74/23 76/4 83/10 88/17 95/16 110/17 111/8 117/1 132/16 138/9 146/24 151/13 151/23 171/15 172/10 182/18 183/5 183/21 185/18 189/14 190/9 192/7 193/18</p> <p>part-time [2] 52/6 52/8</p> <p>participants [2] 75/13 113/17</p> <p>participate [1] 178/11</p> <p>particular [40] 25/7 37/15 39/14 45/14 47/7 48/9 50/13 51/21 62/17 65/25 66/6 66/8 69/1 69/6 82/18 91/21 92/9 102/15 121/14 125/16 130/18 142/10 148/8 153/20 154/2 158/3 159/24 161/23 164/10 167/19 167/23 180/3 180/10 183/9 183/11 184/11 184/16 197/14 198/24 200/4</p> <p>particular: [1] 120/22</p> <p>particular: the [1] 120/22</p> <p>particularity [1] 93/16</p> <p>particularly [38]</p>	<p>13/21 17/19 18/17 20/21 25/18 48/25 55/4 56/5 69/24 79/7 91/23 107/14 112/15 116/5 138/15 140/16 140/24 140/25 152/5 155/2 158/19 160/16 162/21 162/23 169/24 173/20 173/25 177/19 178/18 181/17 182/2 182/15 192/6 192/23 193/9 194/15 195/2 201/1</p> <p>parties [3] 19/1 19/4 19/22</p> <p>partly [1] 193/6</p> <p>partners [2] 158/24 158/25</p> <p>partnership [4] 74/12 74/22 88/13 88/14</p> <p>parts [7] 18/17 71/23 86/5 92/10 92/11 101/1 102/20</p> <p>partying [1] 18/20</p> <p>pass [1] 149/10</p> <p>passage [3] 147/15 172/9 172/11</p> <p>passages [3] 106/23 146/7 147/5</p> <p>passed [2] 9/8 17/5</p> <p>passing [2] 17/16 97/22</p> <p>patchy [2] 188/9 193/17</p> <p>path [1] 6/20</p> <p>pathetic [1] 17/23</p> <p>pathogens [1] 146/20</p> <p>pathway [2] 16/17 16/18</p> <p>pathways [1] 161/24</p> <p>patient [3] 8/23 170/11 175/15</p> <p>patients [11] 9/14 91/2 97/18 97/21 97/21 111/19 114/18 147/9 161/23 166/11 200/5</p> <p>pattern [6] 58/22 58/22 135/24 136/7 141/13 142/6</p> <p>patterning [4] 34/24 132/6 133/20 158/4</p> <p>patterns [1] 126/10</p> <p>pause [3] 1/8 72/5 94/9</p> <p>pausing [1] 90/1</p> <p>pay [1] 168/13</p> <p>PCR [5] 97/4 97/7 97/12 97/13 99/9</p> <p>Pearson [2] 186/6 189/7</p> <p>people [255]</p> <p>people's [12] 29/12</p>	<p>29/17 37/6 63/23 63/24 68/9 90/12 139/12 174/18 179/10 181/24 191/23</p> <p>per [3] 101/12 101/13 174/23</p> <p>perceived [1] 148/11</p> <p>percentage [1] 55/1</p> <p>performs [1] 130/10</p> <p>perhaps [50] 7/7 26/24 33/10 36/2 44/18 50/9 59/10 63/13 64/9 65/12 77/16 77/22 79/19 94/15 107/23 124/2 124/13 124/23 126/8 128/1 128/18 129/4 129/17 133/11 133/19 134/2 138/1 144/16 145/5 145/22 150/5 150/24 152/22 154/16 166/2 171/3 177/4 178/1 179/22 180/11 183/10 188/18 188/22 189/4 190/2 191/16 192/23 193/6 194/15 194/23</p> <p>period [26] 30/3 31/22 34/8 41/8 41/9 57/19 59/24 60/4 62/5 62/5 62/12 62/14 76/19 85/4 86/25 92/22 92/22 131/9 133/6 134/16 134/20 135/4 135/20 137/11 141/22 183/9</p> <p>periods [2] 143/14 199/16</p> <p>permanent [1] 55/11</p> <p>permission [6] 75/18 75/20 113/21 159/16 159/18 161/8</p> <p>permitted [1] 9/20</p> <p>permitting [1] 161/6</p> <p>pernicious [1] 36/3</p> <p>persisted [1] 44/22</p> <p>persistence [1] 57/21</p> <p>persistence [1] 41/7</p> <p>persistent [11] 38/15 40/18 49/13 49/16 49/17 49/23 49/24 51/3 51/4 59/9 59/10</p> <p>person [14] 10/3 17/4 17/4 17/7 18/9 36/4 65/4 65/5 70/16 151/2 179/2 197/1 197/2 198/15</p> <p>person's [1] 25/7</p> <p>personal [5] 15/7 38/1 38/2 179/10 192/2</p> <p>Persons [1] 146/12</p> <p>perspective [5] 2/10</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

P	1/10 5/10 18/19 21/8 21/9 21/13 21/16 21/16 21/22 22/3 23/12 24/17 24/21 32/22 34/5 35/4 38/6 45/17 45/18 80/4 81/12 93/4 95/1 100/5 103/6 112/2 113/19 123/10 124/5 138/20 138/23 145/19 146/9 151/7 155/16 175/18 177/4 184/5 184/9	poorly [1] 8/17 popular [1] 5/13 population [26] 28/14 29/15 33/11 33/13 38/22 46/14 51/21 54/21 66/7 96/17 98/13 101/25 112/11 124/9 125/10 131/13 132/7 132/10 133/21 146/13 151/25 156/8 158/5 163/22 163/24 169/14 population's [1] 59/20 populations [2] 51/7 86/1 posed [1] 114/12 position [26] 22/22 31/12 31/17 31/20 33/6 38/8 38/11 44/8 46/12 51/19 55/18 63/14 63/18 71/1 73/3 84/12 102/9 113/13 118/7 128/23 133/13 133/15 133/22 138/7 157/3 197/10 positive [3] 9/16 90/25 119/17 possession [1] 96/10 possibility [1] 104/5 possible [7] 2/5 3/6 9/10 67/20 77/15 111/22 157/12 possibly [1] 195/11 post [10] 24/14 24/15 33/6 40/24 41/3 41/13 44/9 61/22 62/15 175/22 post-pandemic [9] 24/14 24/15 33/6 40/24 41/3 41/13 44/9 61/22 62/15 postdate [1] 31/8 postdated [2] 29/20 32/10 postdates [1] 30/23 posted [1] 115/1 potatoes [1] 11/24 potentially [3] 6/20 97/17 162/10 pottery [1] 179/11 power [2] 3/25 56/15 powerful [1] 194/1 Powis [1] 89/7 PPE [21] 87/20 89/17 89/18 89/21 90/2 90/5 90/6 90/11 90/15 90/20 90/21 90/25 91/21 91/23 92/2 93/11 115/15 115/21 119/21 165/19 168/16 practical [2] 6/3 95/12 practice [8] 42/2	81/22 83/15 83/22 89/25 99/18 178/25 190/11 practices [2] 31/1 163/10 practitioners [1] 86/21 pragmatic [3] 125/2 125/4 125/8 prayer [1] 18/4 pre [12] 41/4 61/23 67/23 68/4 69/3 76/15 105/10 121/1 141/22 165/12 172/16 196/18 pre-existing [7] 67/23 68/4 69/3 76/15 121/1 172/16 196/18 pre-Omicron [1] 105/10 pre-outbreak [1] 165/12 pre-pandemic [3] 41/4 61/23 141/22 preamble [1] 24/18 precarious [5] 54/3 73/17 73/18 148/13 149/22 precarity [1] 166/7 precautionary [1] 104/1 precautions [1] 201/2 preceded [1] 39/14 preceding [1] 28/22 precisely [2] 131/6 156/12 precursor [1] 27/1 predecessor [2] 84/10 92/18 predict [1] 143/9 predictably [1] 172/22 predominant [1] 174/4 predominantly [1] 189/15 prejudice [13] 31/2 32/6 32/7 38/2 60/16 60/25 61/5 61/7 61/23 63/11 63/12 63/25 64/4 prejudiced [9] 59/21 60/3 60/7 60/13 60/14 60/19 60/20 62/20 62/22 prejudicial [2] 63/24 75/3 prepare [2] 22/6 100/24 prepared [13] 3/24 22/13 23/5 25/24 29/18 81/6 84/21 94/3 95/21 97/7 123/3 123/7 159/16	preparing [1] 11/4 prescribe [1] 193/7 prescriptions [2] 6/17 182/16 presence [3] 112/8 115/23 160/3 present [9] 10/18 49/16 58/23 67/6 80/11 126/11 138/11 146/13 187/22 presented [1] 41/10 presents [1] 27/10 press [2] 4/7 85/22 pressure [1] 20/1 presumably [1] 86/2 presume [3] 67/20 87/2 160/11 pretty [2] 46/10 171/18 prevalence [7] 30/1 42/2 46/23 96/16 118/16 129/19 129/23 prevalent [1] 67/6 prevention [3] 151/11 151/18 165/12 previous [3] 136/16 152/23 181/15 previously [1] 174/8 primacy [1] 173/14 primarily [1] 125/3 primary [14] 7/15 48/8 49/3 58/18 58/19 77/6 78/11 83/9 86/23 94/14 98/16 166/1 178/23 194/11 Prime [2] 27/1 27/2 Prime Minister [2] 27/1 27/2 principal [1] 82/23 principally [1] 193/6 principle [1] 94/5 printing [1] 89/23 prior [20] 5/15 6/9 14/6 26/21 30/3 38/9 41/8 71/21 78/23 83/19 124/6 124/11 137/11 142/12 142/13 144/18 155/12 157/21 157/23 164/16 priorities [1] 113/4 prioritisation [1] 162/18 prison [1] 17/11 private [4] 54/2 168/15 189/16 190/7 privilege [1] 20/2 privy [1] 13/6 probably [11] 29/8 40/8 46/1 77/2 126/12 136/22 150/13 154/15 183/13 196/6 200/21 problem [13] 65/22 71/9 73/2 73/4 79/4 79/6 98/7 143/2
----------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

P	Professor Nazroo [8] 21/13 21/19 75/8 75/24 79/22 122/18 159/13 161/4	protections [1] 151/3 protective [2] 114/25 115/22 protocol [1] 8/11 prove [1] 44/10 provide [10] 2/14 71/18 80/9 171/8 177/23 177/24 179/4 179/8 189/14 198/7 provided [8] 1/14 33/25 134/7 171/7 174/24 176/1 189/15 191/19 providers [2] 48/12 186/19 provides [3] 3/5 83/11 190/12 providing [9] 2/4 31/17 85/15 85/17 111/22 171/16 172/21 174/22 178/13 proving [1] 181/18 provision [3] 121/22 168/18 183/11	pulse [9] 69/8 69/9 69/10 69/14 69/18 69/21 69/23 70/2 70/7 punch [1] 110/1 purely [1] 82/13 purpose [1] 63/20 purposes [10] 14/24 14/25 38/9 67/14 80/11 84/1 84/12 91/25 124/24 139/6 pursued [1] 12/10 pursuit [1] 99/12 push [1] 108/13 put [23] 52/16 61/19 64/24 73/7 73/23 95/21 100/13 105/14 107/2 113/17 114/4 115/5 118/4 120/17 124/2 128/4 134/14 138/2 152/11 158/17 160/19 199/10 200/11 putting [4] 39/20 65/5 90/4 157/1	questionnaires [4] 120/11 120/16 121/5 121/6 questions [61] 1/6 21/15 40/2 43/21 49/6 57/5 62/6 62/7 62/8 64/14 64/16 75/9 75/13 75/14 76/2 76/4 80/2 81/13 87/13 113/17 114/1 114/2 118/6 119/3 119/4 122/25 132/24 141/7 146/8 153/4 154/14 154/18 159/2 159/17 159/20 161/3 161/6 161/9 161/12 164/12 166/9 170/9 170/10 171/10 175/17 176/23 180/1 190/25 191/3 201/6 202/5 202/9 202/11 202/15 202/17 202/19 202/22 203/3 203/5 203/7 203/13 quick [2] 18/2 21/7 quickly [8] 6/6 84/15 85/6 91/12 97/11 111/22 116/23 181/11 quintile [3] 135/12 135/13 136/5 quintiles [1] 135/9 quite [16] 6/15 10/5 44/4 46/4 57/17 59/25 70/5 91/7 96/6 108/11 131/25 139/18 139/20 184/1 193/10 199/11
problem... [5] 160/24 183/20 193/9 193/23 200/2 problems [6] 45/7 119/6 143/5 168/15 184/25 196/18 procedure [1] 8/11 procedures [1] 37/21 process [5] 19/18 75/12 76/25 134/20 164/2 processes [6] 36/16 37/1 37/21 64/21 68/3 68/7 produce [2] 32/13 71/8 produced [8] 32/3 45/17 124/6 130/18 137/8 141/20 155/20 175/8 profession [5] 85/6 110/21 111/17 114/9 118/12 professional [5] 22/8 23/7 23/12 81/18 104/4 professor [81] 21/13 21/14 21/19 21/21 22/8 22/11 23/14 24/21 29/7 35/5 52/17 54/15 55/22 61/18 72/12 74/15 75/8 75/24 76/3 79/10 79/12 79/19 79/20 79/20 79/22 80/1 80/5 80/6 81/12 88/22 89/7 89/10 95/2 103/4 103/10 109/10 110/2 113/19 113/24 114/1 114/2 118/3 118/7 119/2 119/6 120/5 120/6 120/21 122/18 122/19 122/20 123/1 123/8 123/12 123/22 128/14 134/10 138/24 143/18 145/23 145/25 148/16 148/17 152/17 153/7 154/16 154/22 159/13 159/20 159/21 161/4 164/7 170/7 170/8 171/2 171/5 202/7 202/13 202/17 203/1 203/5 Professor Banfield [8] 74/15 80/6 81/12 103/10 118/3 119/2 119/6 120/5 Professor Banfield's [2] 89/10 113/19 Professor Bécares [2] 72/12 123/8 Professor Laia Bécares [1] 22/11	progress [2] 155/13 155/13 prominence [2] 110/4 110/13 prominent [1] 26/24 promise [1] 20/17 promote [1] 25/15 prompt [1] 147/3 prone [1] 65/7 pronounced [1] 45/10 propensity [1] 47/17 proper [2] 37/12 90/16 properly [7] 13/10 44/4 58/25 74/20 103/15 107/6 192/14 prophetic [1] 151/20 proportion [4] 51/7 53/6 53/20 158/21 propose [2] 117/7 120/16 proposed [1] 93/22 proposing [2] 93/17 93/21 proposition [5] 52/10 66/13 67/11 68/23 70/5 prospects [1] 51/9 protect [3] 91/3 114/20 192/15 protected [3] 110/21 173/21 192/14 protecting [2] 113/6 189/23 protection [11] 10/3 90/23 94/2 94/12 94/23 95/4 96/9 101/16 101/18 108/24 164/14	proximity [2] 144/6 150/19 psychological [4] 2/22 130/21 154/25 158/8 public [78] 18/14 19/4 19/11 25/19 25/24 34/20 39/11 41/5 48/6 48/13 50/18 62/24 71/24 72/16 72/20 81/23 86/22 87/5 87/24 88/5 88/6 92/19 94/1 94/2 94/3 94/11 95/3 95/5 96/6 96/7 96/22 97/2 98/5 98/8 98/25 101/1 101/11 101/17 101/23 102/3 103/17 104/1 104/9 106/4 107/18 107/19 107/21 107/23 108/2 108/7 108/11 108/24 108/25 108/25 109/2 109/7 109/7 109/8 109/11 109/19 109/22 109/23 109/24 110/8 110/14 110/22 111/25 112/7 112/9 112/11 112/14 112/19 113/8 146/1 178/14 181/8 188/2 190/12 publicly [5] 27/7 27/10 99/4 138/11 166/19 publish [2] 27/6 100/17 published [10] 27/13 30/4 43/23 106/19 110/20 112/23 118/10 136/22 142/4 145/25 pulled [1] 10/15	Q qualifications [2] 23/12 193/24 qualified [1] 150/25 qualify [3] 51/25 140/18 142/14 Qualitative [1] 56/4 quality [6] 54/1 54/3 68/17 74/3 155/3 178/9 quantifiable [1] 61/14 quarantine [1] 121/21 quarter [2] 54/11 146/17 quartiles [1] 135/8 query [1] 88/4 question [40] 57/8 58/6 59/21 60/6 60/11 60/18 61/7 61/9 62/10 62/16 63/22 63/22 63/25 114/4 114/7 117/6 118/2 118/4 128/16 137/20 137/22 138/6 139/25 140/12 140/13 141/18 142/22 153/18 154/8 154/11 158/1 158/22 159/22 160/6 160/13 160/18 166/25 168/10 170/1 178/22 questioner [1] 160/25 questioning [1] 159/13 questionnaire [9] 171/20 171/23 172/5 172/9 173/6 175/12 188/23 189/18 203/9	R race [15] 23/20 23/25 24/2 24/4 24/6 24/23 26/10 26/19 26/22 27/9 27/15 35/6 35/16 35/18 37/7 racism [54] 31/1 32/6 35/19 35/23 36/1 36/2 36/20 36/24 37/1 37/2 37/4 37/5 37/20 37/23 37/25 38/4 56/11 56/14 56/17 56/25 57/1 57/2 57/4 57/7 57/9 57/12 57/21 58/8 58/14 59/5 59/7 59/14 59/16 59/19 59/19 62/6 62/12 64/5 64/7 64/9 64/12 64/15 64/15 64/17 64/18 64/20 66/19 67/5 67/17 67/19 68/7 76/20 76/22 77/3 racist [4] 36/3 57/15 75/5 114/16 raise [5] 43/21 82/19 87/14 91/14 107/17 raised [14] 12/7 12/7 22/24 44/4 52/22

R	really [37] 3/12 4/14 5/1 5/5 5/6 8/7 11/15 13/22 14/16 16/19 19/13 21/1 43/1 62/1 84/14 93/24 96/17 100/22 109/14 119/18 127/5 127/14 138/4 139/20 151/24 171/11 175/10 178/20 180/11 182/4 182/4 183/6 183/17 184/18 190/15 191/17 197/4	43/16 recovery [3] 175/5 175/7 175/8 rectified [1] 116/1 reduce [1] 76/14 reduced [8] 51/14 74/4 77/9 77/22 77/23 129/20 130/7 130/11 reduces [2] 130/23 164/9 reducing [4] 26/1 52/1 52/19 113/4 refer [18] 34/13 34/20 35/8 36/1 39/8 39/10 48/9 49/11 95/2 129/1 130/17 131/5 132/9 137/13 153/18 185/10 188/21 192/23 reference [6] 24/2 24/25 34/15 37/24 71/1 178/6 references [1] 34/14 referred [11] 39/13 48/6 48/21 49/1 58/9 78/15 94/12 111/25 129/24 131/16 165/2 referring [3] 178/13 184/10 198/19 refers [5] 25/5 35/16 62/17 104/25 137/22 reflect [4] 22/21 82/3 134/11 135/7 reflected [3] 107/1 107/7 111/11 reflection [4] 35/20 37/20 110/11 136/9 reflective [8] 22/19 31/19 61/22 82/10 93/9 112/4 120/20 137/8 reflects [3] 47/19 59/20 135/22 reform [1] 3/13 reformulated [1] 161/9 regaining [1] 172/23 regard [2] 173/21 185/11 regarding [2] 115/15 163/10 Regardless [2] 73/8 73/10 regards [1] 39/2 regime [1] 6/18 regional [2] 83/3 96/25 regions [1] 14/24 regular [6] 86/14 86/16 87/8 87/10 87/24 89/4 regulations [2] 195/21 200/9 reissued [1] 106/16 related [19] 36/16	55/9 64/3 66/18 68/3 68/14 85/20 87/5 110/14 131/13 131/14 133/13 133/15 137/4 157/3 160/1 191/15 192/19 194/9 relates [4] 55/12 141/21 141/24 152/19 relating [11] 12/9 38/8 40/14 76/11 114/12 123/4 126/4 132/3 171/24 184/11 191/7 relation [32] 14/9 24/7 46/13 46/17 48/24 50/23 53/9 53/20 56/25 71/5 79/7 80/24 90/2 90/5 97/25 100/8 100/16 101/23 104/14 104/17 104/21 105/20 105/25 112/15 120/9 127/13 128/7 131/7 158/22 167/25 168/21 191/18 relationship [5] 2/13 24/6 86/12 136/10 136/14 relationships [1] 180/22 relative [1] 49/2 relatively [6] 33/12 68/23 77/20 101/24 104/11 127/2 relatives [1] 5/1 relaxation [1] 101/7 relevance [2] 139/3 154/7 relevant [8] 15/4 53/14 53/16 66/21 128/9 137/20 137/21 154/25 reliability [2] 142/19 142/22 reliable [1] 126/4 reliance [4] 57/20 58/5 58/19 108/22 relief [1] 193/1 religion [1] 35/11 religious [1] 91/25 reluctance [1] 190/14 rely [3] 67/14 69/14 127/5 relying [2] 41/14 97/12 remained [7] 51/3 51/4 52/2 57/10 59/13 59/15 87/1 Remaining [1] 23/11 remains [1] 56/14 remedied [1] 189/7 remember [14] 6/7 11/5 11/23 16/4 20/5 20/14 20/16 21/22	24/12 72/8 158/14 180/2 192/3 196/5 remembers [1] 8/25 remind [1] 136/20 removed [1] 106/15 rental [1] 54/2 repeated [3] 57/23 61/6 61/8 replicated [2] 126/12 126/12 replication [1] 107/4 report [137] 22/7 22/7 22/13 22/18 22/25 23/3 23/4 23/4 24/20 24/25 25/1 25/24 26/2 28/24 29/6 29/18 29/20 29/22 30/5 30/7 30/15 30/17 30/19 30/20 30/22 30/24 31/4 31/5 31/24 34/20 34/22 34/23 38/7 39/8 39/11 40/25 41/3 41/8 41/24 42/8 42/10 42/15 48/6 48/8 48/13 51/17 57/14 58/23 62/11 62/13 71/12 71/17 76/9 78/15 78/16 79/5 106/12 106/13 106/16 106/22 107/1 107/5 107/6 111/25 112/4 112/21 112/23 123/3 123/7 123/8 123/12 123/16 123/17 123/23 124/3 124/6 124/23 124/24 125/2 125/3 125/11 126/1 126/2 126/8 127/14 128/3 128/8 128/15 128/19 131/6 131/15 132/2 132/7 132/9 132/17 133/6 134/8 134/13 136/17 137/13 137/22 138/22 139/2 139/24 140/7 143/12 143/13 143/22 146/7 149/21 150/8 150/11 150/16 152/1 152/22 152/23 153/18 154/23 155/11 156/5 157/15 158/1 159/22 161/14 164/11 164/23 167/3 167/18 168/13 169/7 169/10 171/16 181/4 192/20 194/8 199/2 200/3 reported [20] 26/11 39/20 39/21 39/25 40/10 45/20 46/10 46/19 56/7 57/13 59/4 59/14 67/13 77/5 78/3 78/12 139/11 143/7 143/9 158/16 reporting [7] 27/12 39/17 60/3 60/17
----------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

R	31/2 32/9 36/17 37/6 37/8 37/8 37/9 37/14 49/9 49/10 49/14 50/3 51/12 51/13 56/16 56/19 64/19 65/1 193/21	164/3 Resuscitation [2] 163/11 164/2 retired [3] 81/25 82/1 160/8 return [4] 54/11 159/6 160/9 160/20 returning [1] 79/13 revelations [1] 18/15 reversed [1] 104/9 review [5] 106/4 106/6 110/18 165/1 166/18 reviewed [1] 167/25 reviews [3] 110/19 110/25 111/5 rewrite [1] 174/3 rhetoric [1] 112/19 rhythm [1] 84/23 rich [1] 126/16 richer [1] 154/4 ridiculous [1] 6/9 right [68] 5/19 7/16 8/14 9/12 10/12 21/6 24/16 33/22 36/13 37/19 38/5 42/10 44/2 44/13 45/5 46/12 48/5 49/5 52/11 56/10 59/8 61/13 61/17 66/13 66/24 70/17 71/4 73/11 76/13 77/1 78/10 81/5 84/7 90/9 102/24 105/6 105/20 105/23 108/12 108/20 110/1 110/16 123/5 123/22 134/12 134/13 135/1 135/22 139/7 139/17 144/24 145/9 145/24 146/10 146/24 151/19 159/4 160/14 161/19 162/6 165/6 166/5 166/11 175/20 177/15 188/8 193/24 200/15 right-hand [7] 59/8 134/12 135/22 139/7 139/17 145/9 146/10 ring [2] 179/7 186/15 ringing [1] 198/9 rise [2] 67/18 90/16 rises [1] 172/17 risk [80] 30/1 30/11 40/3 40/3 40/13 41/21 42/4 42/23 47/1 47/1 50/16 50/24 50/25 51/22 52/25 53/15 54/3 56/5 65/2 65/20 66/19 67/1 67/8 67/25 72/14 72/17 75/2 77/14 78/7 90/13 90/18 90/18 90/22 92/4 92/7 114/23 115/2 121/11 130/2 130/3 130/4 130/6	131/12 131/13 132/19 133/15 133/25 136/1 140/21 142/10 142/17 144/1 144/10 144/12 146/16 147/22 148/9 149/1 149/5 149/14 149/15 149/18 149/23 150/10 150/14 150/22 152/14 152/17 153/19 160/19 160/22 164/9 168/4 169/16 169/22 169/23 172/14 172/15 172/23 174/19 risks [14] 95/7 96/8 122/3 126/11 144/6 144/17 148/18 148/18 148/20 150/6 150/6 158/4 165/3 166/7 ritual [1] 11/19 rituals [1] 17/16 robust [1] 72/15 robustness [1] 98/1 Rockwood [2] 130/18 162/5 role [11] 56/11 64/23 80/12 83/16 85/13 146/2 146/4 148/3 178/23 180/3 181/1 roles [1] 121/12 roll [1] 70/19 roll-out [1] 70/19 rolled [1] 72/2 Roma [1] 55/8 roof [1] 8/20 rostering [1] 165/22 roughly [1] 136/21 round [4] 10/15 33/4 181/23 197/4 routes [1] 183/19 routine [2] 158/20 165/12 rule [4] 14/2 51/17 80/10 113/17 Rule 10 [1] 113/17 Rule 9 [1] 80/10 rules [9] 14/15 14/20 14/22 15/2 15/2 19/6 19/7 19/7 74/1 run [4] 96/21 96/21 96/24 97/4 rung [1] 177/21 running [2] 34/7 126/19 Runnymede [1] 121/14 Runnymede Trust [1] 121/14 runs [1] 54/2 rushed [1] 7/17	safely [2] 100/10 100/16 safer [2] 115/21 192/12 safety [3] 71/25 73/16 122/2 SAGE [9] 26/17 27/20 27/24 71/24 112/8 137/14 137/24 138/3 138/4 said [33] 7/1 8/1 10/7 10/12 14/6 15/8 16/5 35/25 38/24 39/4 40/25 41/22 52/17 54/24 56/12 83/1 87/14 90/2 93/7 94/10 132/2 138/19 159/12 161/25 173/18 174/7 174/20 186/25 187/5 194/16 196/16 196/21 201/4 saluted [1] 10/16 same [19] 16/11 19/6 34/14 39/20 54/25 70/15 93/10 102/7 102/18 102/19 108/21 111/6 111/7 135/23 135/24 142/21 160/24 180/23 188/10 samples [2] 127/6 127/8 Sandy [1] 16/4 Sandy Toksvig [1] 16/4 Santa [1] 11/4 Santa Claus [1] 11/4 sat [1] 200/19 satisfaction [2] 48/8 78/11 saturation [1] 69/11 saving [1] 16/3 saw [11] 10/17 43/1 43/4 96/13 131/11 139/14 186/14 188/7 188/14 192/2 196/4 say [84] 1/7 8/19 10/1 10/10 17/24 18/3 18/4 18/25 20/1 21/23 23/24 28/15 28/16 29/7 30/4 30/8 33/22 36/1 40/7 45/12 49/6 52/12 52/24 56/6 56/25 57/1 58/18 59/5 62/24 63/7 63/11 65/2 66/21 68/13 68/23 70/3 70/20 70/25 72/20 74/18 74/23 90/4 93/5 94/11 95/2 103/10 106/8 107/17 110/3 116/20 116/23 119/9 124/5 125/12 126/7 126/9 128/2 128/4 128/18 133/12 142/14 152/2 153/5
----------	--------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

S	120/25 129/20 132/14 144/4 149/5 159/24 165/15 184/14 Secretary [6] 86/8 86/13 86/15 86/22 92/19 93/6 section [5] 48/17 132/9 143/19 169/9 194/8 sections [2] 137/17 152/23 sector [19] 16/22 16/24 54/2 160/4 167/18 167/20 167/23 168/22 173/7 173/12 173/22 173/24 173/25 174/2 184/12 184/17 189/2 189/16 190/2 sectors [2] 52/25 53/7 secure [2] 166/6 178/10 security [2] 113/6 168/3 see [50] 6/2 6/5 6/21 7/4 9/20 9/21 9/23 32/20 38/1 38/3 43/11 45/25 59/8 59/24 64/18 64/20 120/1 123/12 123/15 126/20 131/4 131/15 133/21 135/1 135/2 135/11 135/16 140/5 140/7 141/2 142/2 144/17 144/24 144/25 145/8 145/8 145/11 145/17 145/20 146/11 151/8 161/1 176/2 178/6 179/18 181/16 184/6 185/6 190/4 195/4 seeing [4] 99/24 135/4 160/25 201/10 seek [7] 47/8 47/18 98/15 114/22 178/7 178/12 178/17 seeking [2] 85/19 108/6 seeks [1] 1/24 seem [4] 107/14 151/19 169/1 196/8 seemed [14] 13/21 15/5 16/6 94/5 94/21 98/23 99/20 102/5 104/4 106/11 109/3 109/5 109/8 185/7 seems [1] 158/23 seen [8] 53/22 111/19 158/20 163/13 168/1 193/15 195/11 195/25 sees [1] 139/18 segment [1] 151/25 segments [4] 66/7 132/9 138/15 138/15	self [22] 39/17 39/20 39/21 39/25 40/10 45/20 46/10 46/19 49/8 57/13 59/4 59/14 67/13 73/18 73/21 119/22 139/11 143/5 143/7 143/9 143/12 198/3 self-employed [2] 73/18 73/21 self-evident [1] 49/8 self-harming [1] 198/3 self-isolating [1] 119/22 self-reported [14] 39/20 39/21 39/25 40/10 45/20 46/10 46/19 57/13 59/4 59/14 67/13 139/11 143/7 143/9 self-reporting [2] 39/17 143/5 sell [1] 51/12 send [1] 92/17 senior [5] 86/15 89/3 92/25 180/23 188/2 sense [11] 65/1 66/11 100/23 102/2 140/9 157/17 167/10 187/14 187/21 188/4 190/5 sensible [2] 104/4 171/25 sent [2] 92/18 120/11 sentence [4] 35/9 94/10 151/10 181/5 sentences [1] 194/24 sentiment [1] 75/3 separate [3] 11/11 82/12 140/20 separated [2] 11/10 36/21 separating [1] 64/7 September [5] 1/16 7/16 23/10 123/16 176/3 sequence [1] 147/11 serious [5] 68/1 144/12 146/15 152/5 199/12 seriously [2] 194/18 195/12 seriousness [1] 85/6 servants [1] 88/11 service [9] 69/23 77/17 99/1 116/13 117/3 117/21 160/10 190/12 193/20 services [23] 2/25 3/2 25/8 44/16 47/12 48/18 48/23 49/2 50/18 78/12 85/8 103/18 153/24 155/10	155/14 177/23 177/24 179/4 179/9 189/15 195/5 197/11 199/25 set [20] 14/15 14/20 14/22 26/23 49/7 68/7 68/16 68/22 71/13 75/15 81/16 88/15 88/20 95/21 113/9 116/9 130/16 161/9 180/15 182/20 setting [6] 7/22 24/21 38/10 100/18 168/14 168/15 settings [4] 37/21 173/4 181/18 192/24 seventh [1] 151/7 several [4] 38/17 113/4 119/12 165/6 severe [4] 5/21 129/8 129/10 129/16 Sewell [1] 26/11 Sewell's [1] 30/19 sexual [1] 158/7 shall [4] 54/11 131/4 148/18 159/6 shaped [1] 115/23 shapes [1] 156/22 share [3] 14/14 88/16 160/6 shared [5] 2/17 2/18 35/16 101/1 146/18 Sharma [1] 89/6 sharp [2] 155/23 156/9 she [20] 16/5 22/16 27/1 65/7 71/10 172/2 195/13 196/7 196/10 196/10 196/13 196/16 196/17 196/20 196/20 196/23 196/23 197/1 197/1 197/4 she'd [3] 196/16 196/21 197/1 she's [1] 22/15 sheds [1] 179/13 sheet [1] 145/4 shield [1] 149/18 shielding [3] 93/12 101/19 102/11 shift [2] 112/9 190/22 shop [1] 84/17 shops [1] 101/23 shores [2] 3/22 84/20 short [7] 21/11 22/3 54/13 97/15 103/8 131/9 159/9 shortage [1] 90/21 shortages [1] 90/4 shorter [1] 142/7 shortly [1] 8/18 should [31] 11/21 11/22 13/24 32/13 51/14 70/23 71/14 73/5 73/13 73/14	73/15 74/24 75/2 78/1 78/16 100/19 108/15 111/21 118/17 124/13 134/14 148/11 160/19 163/4 169/2 169/3 169/3 169/4 171/9 172/12 181/21 shouldn't [3] 16/5 110/13 171/9 show [5] 45/19 67/17 134/15 142/5 143/14 showed [1] 143/4 shower [1] 119/25 showering [1] 174/14 showing [5] 67/12 91/8 137/9 158/3 171/6 shown [2] 148/8 196/2 shows [8] 40/17 44/14 59/22 60/2 62/10 141/9 143/8 174/22 sick [6] 148/12 148/14 149/25 150/4 185/4 193/12 side [8] 14/19 14/21 74/13 134/12 134/12 139/17 199/12 200/15 sign [3] 10/11 23/4 81/8 signed [1] 176/6 significance [1] 62/21 significant [7] 76/6 86/4 89/2 158/21 160/2 174/15 184/23 significantly [2] 41/25 148/9 signify [1] 60/25 signing [2] 1/16 176/9 signpost [1] 2/24 similar [18] 33/18 43/9 46/10 104/2 127/23 136/7 141/13 143/13 143/14 152/2 152/8 152/9 152/12 162/10 168/2 169/11 170/22 191/17 similarly [1] 141/7 simplicity [1] 112/17 simply [9] 15/22 56/2 62/2 110/11 138/5 142/20 176/20 194/10 196/14 since [17] 4/19 24/11 25/18 33/20 33/23 34/1 34/17 39/1 45/1 51/18 51/20 69/20 83/21 116/25 141/20 171/22 174/21 single [1] 186/4
----------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

S	186/8 190/10	something [22] 3/21 5/17 27/25 28/16 62/17 63/3 63/13 77/25 85/11 94/10 108/12 130/14 140/19 143/14 156/18 157/15 157/21 157/25 158/12 158/15 162/24 200/12	28/11 46/13 46/18 46/20 46/22 46/22 50/3 50/7 50/7 50/8 63/22 79/23 87/13 88/3 88/4 103/12 107/10 107/15 111/4 121/13 130/17	32/6 84/19 86/8 86/13 86/15 86/16 86/22 92/19 93/6 148/11 167/20 169/7 190/9 192/8
Sir [4] 87/9 88/22 186/6 189/7	socially [2] 154/2 178/8	son [2] 20/19 20/23 131/10	specifically [4] 29/10 31/9 86/25 168/22	statement [31] 1/14 1/15 1/18 12/14 15/25 18/13 51/25 80/10 81/1 81/6 81/11 89/10 93/9 110/2 110/17 176/2 176/7 176/12 176/16 176/19 177/1 177/13 178/2 184/5 184/7 191/6 191/16 197/22 198/23 201/4 201/11
Sir Chris Whitty [1] 87/9	society [26] 12/21 12/22 14/10 16/9 25/3 26/5 26/12 26/13 34/7 36/24 37/11 37/17 37/18 56/22 58/10 62/4 85/3 102/21 103/1 113/10 137/17 138/15 140/14 142/10 143/19 178/11	soon [2] 98/20 66/17	spectrum [2] 26/12 130/20	status [2] 173/9 175/3
Sir David Pearson [2] 186/6 189/7	society's [1] 18/21	sorry [27] 6/17 6/24 6/24 7/1 8/7 20/13 20/23 29/4 53/8 63/5 63/7 76/21 94/9 105/8 116/17 124/5 134/21 135/10 136/3 143/2 146/23 160/11 163/13 166/14 170/25 171/21 179/24	spend [1] 132/23	statements [1] 85/23
sister [1] 20/5	society-wide [2] 12/21 14/10	sort [17] 10/7 13/8 14/3 16/2 50/22 65/8 139/6 139/9 150/18 155/14 156/24 171/11 179/7 180/10 180/20 185/11 186/7	SPF [1] 88/12	states [1] 9/9
sit [1] 170/19	socioeconomic [10] 132/25 133/7 133/13 133/15 133/22 135/8 138/17 141/8 157/3 157/5	sort of [14] 10/7 14/3 16/2 50/22 65/8 139/6 139/9 155/14 156/24 171/11 179/7 180/10 180/20 185/11	spinal [1] 194/18	statistic [2] 131/16 142/15
sitting [2] 4/18 96/11	sole [2] 66/14 73/18	sorts [6] 57/19 89/15 179/14 182/17 192/9 200/20	spoken [1] 196/13	statistical [5] 43/18 43/25 44/5 45/7 47/22
situated [1] 182/12	solid [2] 59/4 59/7	sought [5] 3/8 4/1 26/3 113/12 172/5	spoke [1] 196/13	statistically [2] 41/25 43/17
situation [10] 5/4 17/1 102/18 102/24 153/15 154/9 155/7 193/15 195/3 195/3	some [103] 1/23 3/23 5/15 10/8 12/13 14/17 15/19 16/2 17/24 18/2 18/25 19/7 20/15 20/15 24/21 25/9 29/24 30/16 35/4 36/8 36/10 39/23 40/19 43/4 43/15 43/17 44/3 45/10 45/11 47/25 47/25 51/20 52/7 53/25 54/6 54/22 54/24 55/20 60/5 64/25 65/3 65/24 67/6 68/16 69/19 72/13 75/9 79/24 99/7 100/11 102/10 103/25 104/17 105/24 106/8 106/22 106/25 109/16 111/1 113/18 114/3 116/3 120/25 121/24 125/5 126/22 127/19 128/11 134/24 139/18 139/20 140/8 140/10 144/3 146/7 147/15 161/15 163/18 163/18 164/21 175/22 176/21 179/9 179/10 182/19 188/1 188/2 188/9 188/12 188/14 191/3 191/11 193/12 194/3 194/4 196/17 197/11 197/14 197/22 198/7 199/4 199/11 199/22	spaces [1] 74/4	spotted [1] 91/12	statistics [5] 43/24 131/25 136/16 142/4 142/5
six [7] 10/2 18/9 18/10 18/11 134/20 135/4 135/20	somebody [3] 179/6 195/3 199/15	spans [1] 173/10	spread [9] 99/18 103/16 103/22 104/3 110/10 146/14 146/19 151/4 181/11	status [2] 56/15 148/13
six-person [1] 18/9	someone [10] 17/2 149/13 158/18 174/25 192/13 193/14 193/24 199/20 199/23 200/19	speak [7] 21/23 74/18 86/3 92/1 160/11 179/22 179/25	spring [3] 99/21 148/4 149/19	stay [2] 198/13 200/15
six-year [2] 135/4 135/20	someone's [2] 35/22 35/23	special [1] 21/1	square [2] 17/12 59/23	stayed [1] 102/22
size [1] 177/10		specialist [1] 127/9	staff [18] 86/16 88/18 97/15 97/16 114/17 114/18 114/20 144/6 146/21 147/14 148/13 149/1 165/14 165/22 185/2 185/4 193/7 198/8	stenographer [2] 6/16 179/19
skin [7] 35/17 35/22 35/23 69/15 69/22 70/4 70/8		specialities [2] 82/4 82/10	stage [8] 1/7 89/14 103/15 137/18 140/15 163/18 171/13 183/13	step [2] 18/8 93/24
skip [1] 184/4		specific [22] 26/8	staggered [1] 109/5	Stephen [1] 89/7
slightly [2] 15/10 140/2			stakeholder [2] 88/20 106/18	stepped [1] 175/11
slit [1] 10/1			stakeholders [3] 106/10 106/24 106/25	steps [6] 68/13 115/5 116/2 182/8 183/9 190/21
slow [3] 6/14 112/5 179/24			stand [1] 108/10	stick [1] 92/1
slowly [2] 179/22 179/25			standard [3] 33/11 33/14 44/1	stiffen [1] 198/15
slowness [1] 112/8			standing [2] 38/15 163/10	still [14] 1/25 11/2 19/13 19/17 51/6 92/6 92/16 102/24 103/1 118/24 123/2 149/9 149/24 198/14
small [6] 11/12 17/23 56/3 73/18 77/20 109/25			standout [1] 14/12	stimulate [1] 186/18
snapshot [2] 31/17 124/11			start [11] 17/24 23/11 81/12 94/10 116/20 119/22 132/23 146/9 172/8 196/2 201/4	stood [2] 14/5 27/21
so [324]			started [9] 24/12 58/13 73/15 85/5 86/24 93/24 134/22 153/6 157/11	stop [3] 110/9 170/5 192/12
so forth [1] 73/22			starting [7] 59/18 92/13 104/17 147/7 151/10 181/3 195/6	stopped [3] 99/14 118/23 180/19
soared [2] 99/1 99/3			state [20] 6/8 25/9 25/21 26/16 28/5 32/6	stories [2] 89/20 118/22
sociable [1] 197/2				storm [2] 102/18 172/14
social [56] 14/10 14/24 17/16 22/9 22/10 23/13 23/19 28/11 28/24 31/2 32/8 34/11 35/19 37/13 49/2 49/9 49/10 50/2 53/2 56/15 61/6 67/9 67/23 68/4 68/8 68/14 74/7 85/2 86/9 88/9 88/12 88/13 88/14 93/12 93/18 98/17 124/7 153/18 153/19 153/22 154/4 154/5 154/25 155/1 160/3 160/8 167/19 168/11 172/20 173/22 173/23 173/25 175/9 186/8 189/25 190/10				Stormont [1] 13/5
social care [6] 49/2 53/2 173/23 175/9				story [7] 10/8 20/2 20/8 33/18 52/11 52/13 197/7

S	subjected [1] 116/15	sum [1] 42/6	surveys [27] 28/4	148/12 165/3 169/9
straightaway... [1] 195/12	submission [2] 51/18	summarise [8] 42/12	28/18 32/17 33/19	177/14 181/8 183/10
straightforward [2] 64/13 68/23	submissions [2] 61/19 107/5	49/15 111/24 120/18	34/1 45/21 50/1 50/3	190/21
strands [2] 3/1 12/12	submitted [2] 106/24	124/6 160/14 165/10	56/4 57/13 57/24	takes [1] 141/5
Street [1] 18/16	106/25	171/23	57/25 58/3 58/7 58/19	taking [5] 71/16 98/2
strength [3] 74/17	subparagraphs [1] 185/10	summarised [1] 151/24	59/2 61/1 61/4 61/20	114/18 148/14 189/23
172/24 174/18	subsequent [2] 57/25 130/23	summary [20] 32/12	61/21 62/2 62/15	talented [1] 5/13
strengthened [1] 98/19	subsequently [4] 41/2 57/24 161/23	71/18 120/15 126/5	111/1 111/1 127/5	talk [5] 125/5 128/14
stress [6] 67/4 67/12	186/1	126/9 133/9 136/13	127/7 127/7	129/17 188/1 190/22
67/13 67/15 67/17	substantial [1] 168/4	144/8 144/10 153/7	survive [3] 135/5	talked [6] 64/11
68/1	success [6] 25/13	153/14 153/15 153/22	135/17 187/17	117/12 117/13 140/16
stretch [1] 64/1	100/2 100/12 104/15	156/24 165/25 170/24	survived [1] 15/11	186/14 188/1
strict [1] 75/16	104/18 105/24	171/20 175/12 178/3	Susan [1] 175/19	talking [7] 34/8 41/9
strictly [1] 167/1	successful [1] 151/16	203/9	susceptible [1] 146/13	54/25 55/2 129/5
striking [2] 131/25	succinct [2] 22/4	summer [6] 100/23	suspect [1] 201/9	171/17 178/24
194/15	178/3	101/4 104/6 104/22	106/14	talks [1] 130/19
stroke [1] 46/16	such [26] 14/11	105/9 105/12	suspicious [1] 106/14	Tam [4] 88/22 145/21
strong [7] 112/7	17/19 18/4 18/4 18/18	superiority [1] 36/16	sustain [1] 179/15	145/23 148/17
113/8 133/21 151/14	27/14 46/15 53/1	supermarkets [1] 101/24	sustaining [2] 102/6	tangible [1] 116/2
180/21 184/14 184/15	53/19 75/5 76/13	support [20] 2/4 2/14	168/16	tasks [1] 182/17
strongly [4] 49/15	77/24 99/9 126/25	2/18 2/19 2/22 85/15	Swedish [1] 148/8	teacher [1] 5/12
56/14 131/14 133/13	128/21 129/16 132/21	92/20 94/8 102/13	switch [1] 119/24	team [2] 3/10 193/19
structural [10] 36/22	133/22 137/18 140/1	121/23 161/18 161/19	sworn [5] 1/5 170/18	teams [5] 94/2 94/23
37/4 37/5 37/10 37/13	150/13 163/3 163/20	162/1 162/9 173/12	175/16 202/3 203/11	95/4 96/9 98/8
56/13 56/17 64/15	166/10 173/2 174/13	174/9 174/10 179/10	symptomatic [3] 9/14 17/4 193/1	technology [1] 195/9
64/18 76/20	sudden [1] 150/22	182/4 189/15	symptoms [5] 129/8	teens [1] 20/20
structure [7] 16/17	suddenly [1] 182/4	supported [2] 121/21	129/16 148/4 148/6	telephone [1] 16/1
81/13 82/7 82/8 83/2	suffer [5] 5/16 65/25	173/12	152/6	tell [16] 13/18 20/8
95/21 112/15	74/2 153/9 198/21	supporting [1] 107/19	syndrome [1] 118/16	52/6 52/11 52/13
structured [1] 186/19	suffered [7] 2/8 5/11	suppose [2] 177/18	system [13] 6/7 8/11	111/14 124/23 134/10
structures [6] 15/13	20/6 30/8 80/14	188/10	15/22 95/19 95/25	140/19 153/1 158/18
37/11 37/14 83/8 95/5	119/13 132/10	suppress [1] 99/23	96/2 96/20 96/21 97/5	165/10 176/5 184/9
95/12	sufferer [1] 5/21	sure [16] 2/24 3/7	130/10 161/20 167/19	186/15 194/23
struggling [1] 174/12	suffering [1] 46/20	9/15 19/8 42/16 85/9	192/8	telling [1] 20/7
stuck [1] 182/16	sufficient [5] 22/5	94/8 117/2 117/16	systems [6] 6/8 95/3	tells [2] 8/25 140/23
students [1] 81/22	97/20 107/22 166/4	137/3 146/23 176/11	96/12 100/9 130/20	temporary [1] 104/8
studied [1] 158/9	173/23	191/2 191/13 194/5	162/17	ten [5] 28/9 28/10
studies [9] 48/15	sufficiently [4] 103/23 112/7 166/6	197/9	T	75/24 76/10 91/10
48/16 50/7 50/8 50/8	197/17	surgical [1] 91/3	table [6] 13/22	ten years [3] 28/9
67/16 126/22 127/21	suggest [8] 10/22	surprised [1] 20/11	135/11 135/22 139/9	28/10 76/10
147/16	52/17 78/1 127/17	surprising [2] 56/8	139/18 141/9	ten-minute [1] 75/24
study [16] 34/6 36/20	132/18 142/16 156/21	56/9	tables [1] 137/7	tend [1] 198/15
58/11 126/18 126/23	168/2	surreal [1] 12/1	tack [1] 98/9	tended [1] 88/25
126/24 126/25 127/1	suggested [1] 45/6	surrounding [2] 19/21 164/2	tackle [1] 116/3	term [19] 25/5 35/18
127/2 127/9 136/18	suggesting [5] 41/19	surveillance [1] 74/1	tailed [1] 91/1	40/21 113/7 117/1
136/20 148/8 158/10	101/14 109/21 160/15	survey [44] 28/14	tailor [2] 71/15	121/8 124/25 125/1
158/12 158/14	163/15	28/15 28/19 28/24	103/24	125/1 129/21 130/8
sub [1] 125/14	suggestions [1] 117/6	30/5 30/6 32/24 33/2	tailoring [1] 117/21	130/15 144/21 146/12
sub-groups [1] 125/14	suggests [10] 24/6	33/9 33/12 33/14	take [28] 4/1 36/23	165/4 165/8 166/3
subclinical [1] 147/22	44/21 48/1 49/15	33/19 34/13 38/18	47/23 47/24 66/11	174/6 195/17
subgroup [2] 27/23	51/22 56/4 62/19	38/25 39/5 39/10 41/6	70/10 70/13 71/4	terminal [1] 8/12
27/24	153/25 164/3 174/8	41/13 51/21 56/2	78/22 79/15 116/3	terminally [2] 8/16
subject [16] 22/1	suicide [1] 198/3	57/23 58/4 58/6 58/9	122/21 124/14 126/7	9/24
22/5 22/18 31/14	suit [1] 91/24	58/12 58/14 59/12	127/19 136/15 149/25	terminology [1] 35/5
80/25 94/4 98/3 98/4	suitability [1] 91/20	60/9 60/24 60/25 61/6	150/4 156/14 170/20	terms [39] 2/22 6/2
102/9 102/11 113/1	suits [1] 18/5	61/10 62/3 62/18	171/22 172/4 179/19	18/20 25/1 30/25 31/6
123/4 123/23 141/25		62/19 62/23 63/2	182/8 185/7 191/12	38/13 41/6 41/10
157/25 192/19		63/15 63/16 63/21	195/9 201/1	41/14 46/17 46/25
		111/4 156/3 174/20	take-up [1] 78/22	46/25 47/4 47/23
		surveyed [1] 57/12	taken [12] 60/9 60/10	49/14 55/25 60/10
			71/20 111/7 124/11	64/14 64/17 64/19
				64/20 64/21 65/7
				70/18 77/11 80/11
				80/12 84/8 85/13 86/7

T	170/13 175/14 175/15 179/18 186/22 190/19 201/3 201/7 201/8 201/13 201/14 201/15 201/19 201/20	148/7 148/11 148/23 148/23 150/1 152/10 154/18 172/11 174/9 179/3 179/5 179/16 180/22 181/23 181/25 182/18 186/6 186/7 192/7 192/13 197/12 199/8 199/10 200/6 200/6 200/17	145/23 146/7 147/5 147/15 149/14 149/15 149/21 151/4 151/6 151/23 152/13 154/17 155/16 155/20 155/22 156/12 157/25 158/12 160/18 161/22 173/5 175/3 177/6 177/23 178/12 183/1 186/10 188/18 189/9 191/3 195/24 198/15 198/16 199/9	42/20 42/23 43/18 43/22 44/24 45/22 46/7 50/17 50/18 52/17 52/24 55/10 56/20 57/15 57/22 59/21 60/13 60/18 60/20 62/13 62/24 63/5 63/6 63/7 66/7 73/8 73/9 73/10 75/14 78/16 80/19 80/23 82/20 83/9 85/16 86/19 86/24 90/17 92/2 92/3 94/23 96/11 97/17 98/9 98/11 99/16 106/3 108/12 109/5 109/20 111/11 111/11 112/22 114/23 114/25 115/9 115/10 115/10 117/11 119/21 120/1 120/18 121/9 121/10 123/20 126/20 129/13 134/11 134/15 134/15 134/22 137/10 137/12 139/16 142/15 142/24 144/2 144/11 148/11 149/17 149/23 149/24 149/25 150/10 150/17 150/22 150/22 152/3 152/12 152/13 152/14 153/11 153/12 153/13 154/3 155/4 162/10 162/12 162/12 162/13 162/18 162/20 163/4 164/14 166/16 168/19 168/25 169/1 172/18 175/1 175/9 176/14 178/10 180/15 181/25 182/1 182/13 183/2 184/15 184/16 185/4 187/25 188/4 188/8 188/12 188/13 190/16 190/16 190/17 190/17 190/18 192/5 193/22 194/3 194/5 195/9 195/10 195/16 195/17 197/18 199/5 199/8 199/9 199/11 199/14 199/15 199/22 200/7 200/8 200/17 200/18 200/23 201/1
terms... [8] 98/1 111/5 114/13 125/10 143/23 168/11 169/21 171/5	thank you [49] 1/9 1/18 5/9 7/4 21/4 23/2 35/25 70/17 72/9 73/11 75/10 79/18 81/5 81/7 103/5 115/12 117/23 120/4 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 143/16 143/17 145/16 152/15 157/24 159/1 159/3 159/21 160/23 164/18 168/9 170/7 170/7 170/13 175/14 175/15 179/18 190/19 201/8 201/15 201/20	them [68] 2/13 13/5 15/19 19/8 20/15 20/17 20/22 31/24 32/3 35/8 35/8 36/4 44/3 44/23 46/6 46/8 50/19 51/1 51/8 52/16 55/10 68/22 70/8 73/15 74/19 74/19 77/21 90/19 91/17 97/18 111/15 113/18 114/19 117/11 117/20 120/13 120/17 120/18 120/24 127/7 127/8 129/17 129/18 131/19 134/15 134/20 134/24 135/5 140/6 149/14 149/18 149/19 165/10 172/2 172/8 174/19 179/7 182/13 182/25 183/7 186/16 187/19 188/4 190/8 190/18 197/11 200/1 200/8	there [224] there's [20] 12/17 13/8 14/13 59/14 61/10 77/23 90/10 105/20 107/16 116/7 118/24 119/8 126/23 126/24 149/17 177/5 177/7 177/8 200/2 201/5	thereafter [4] 8/18 58/4 73/8 99/16 therefore [30] 10/18 17/7 29/13 30/9 30/17 31/16 31/22 33/25 36/11 40/9 40/19 42/13 44/9 51/8 64/13 65/16 69/12 70/1 76/17 76/19 78/3 78/5 100/24 121/8 121/9 130/11 144/16 149/10 149/18 156/18
terrible [3] 12/5 27/21 148/19	that [1047] that there [1] 97/8 that's [87] 4/15 5/19 7/16 8/14 9/12 9/18 10/12 13/25 16/15 18/1 21/19 22/19 23/23 27/18 28/1 30/22 34/3 39/10 40/7 40/23 41/17 42/8 47/10 49/18 52/11 53/16 54/10 56/8 57/17 57/17 60/21 60/25 70/5 70/17 73/11 77/2 78/6 78/10 81/5 90/8 93/5 96/20 99/20 103/25 107/13 110/7 110/11 117/1 117/12 117/23 119/1 123/9 126/6 126/18 130/7 130/13 133/10 136/3 138/22 139/9 140/6 140/23 143/4 143/5 144/4 145/13 145/25 147/20 149/20 151/19 153/15 155/22 156/19 156/23 157/12 157/15 160/11 161/25 162/7 165/9 169/17 175/22 178/19 178/23 189/4 190/3 191/24	theme [6] 12/24 80/25 120/9 120/14 173/10 174/6 themes [7] 12/11 12/13 89/15 112/21 120/19 173/5 176/21 themselves [11] 43/23 45/22 89/24 102/12 110/9 149/2 149/4 153/12 174/3 190/8 192/15	thereafter [4] 8/18 58/4 73/8 99/16 therefore [30] 10/18 17/7 29/13 30/9 30/17 31/16 31/22 33/25 36/11 40/9 40/19 42/13 44/9 51/8 64/13 65/16 69/12 70/1 76/17 76/19 78/3 78/5 100/24 121/8 121/9 130/11 144/16 149/10 149/18 156/18	Theresa [1] 26/25 Theresa May [1] 26/25 these [53] 19/4 19/6 19/21 23/22 23/22 36/25 37/14 45/20 50/11 53/11 61/3 64/12 68/3 68/24 68/24 72/1 73/12 77/8 83/8 98/20 102/15 115/8 115/9 117/9 126/3 129/6 136/16 136/22 137/7 137/7 137/24 138/9 141/2 141/10 141/12 141/14 142/6 144/15 144/17 147/20 150/5 150/20 152/19 155/24 156/24 170/4 173/6 184/23 185/1 190/7 193/25 200/20 200/24
territory [1] 142/20	81/5 81/7 103/5 115/12 117/23 120/4 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 143/16 143/17 145/16 152/15 157/24 159/1 159/3 159/21 160/23 164/18 168/9 170/7 170/7 170/13 175/14 175/15 179/18 190/19 201/8 201/15 201/20	then [104] 4/23 5/17 5/21 5/25 7/14 7/24 8/12 8/15 14/22 18/8 20/19 24/17 30/2 33/21 36/14 37/1 38/7 42/23 43/16 46/1 46/12 52/21 58/3 59/14 69/6 70/9 70/12 72/14 74/23 77/16 77/22 86/25 90/5 91/14 91/20 93/18 93/21 94/18 95/13 96/11 96/25 97/4 97/6 98/11 98/18 99/4 101/20 101/23 102/4 104/9 106/19 106/19 115/13 116/25 117/11 117/20 128/14 129/17 130/7 130/13 131/1 132/1 133/11 133/25 135/2 136/9 137/13 141/18 142/15 142/21	Theresa [1] 26/25 Theresa May [1] 26/25 these [53] 19/4 19/6 19/21 23/22 23/22 36/25 37/14 45/20 50/11 53/11 61/3 64/12 68/3 68/24 68/24 72/1 73/12 77/8 83/8 98/20 102/15 115/8 115/9 117/9 126/3 129/6 136/16 136/22 137/7 137/7 137/24 138/9 141/2 141/10 141/12 141/14 142/6 144/15 144/17 147/20 150/5 150/20 152/19 155/24 156/24 170/4 173/6 184/23 185/1 190/7 193/25 200/20 200/24	they'd [2] 92/6 99/15 they're [26] 2/20 11/18 11/18 13/7 40/11 46/7 50/15 54/1 57/6 59/7 60/6 60/13 60/18 62/9 69/22 144/4 149/24 149/25 150/1 150/3 152/9 154/5 178/9 180/18 194/5 197/17
test [10] 7/21 94/14 96/2 96/15 97/7 97/18 99/9 119/8 147/16 147/20	81/5 81/7 103/5 115/12 117/23 120/4 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 143/16 143/17 145/16 152/15 157/24 159/1 159/3 159/21 160/23 164/18 168/9 170/7 170/7 170/13 175/14 175/15 179/18 190/19 201/8 201/15 201/20	they [189] 3/7 4/15 4/19 6/12 7/17 13/23 14/5 15/2 15/2 15/22 15/23 16/17 18/1 19/8 25/8 25/9 25/11 25/23 27/13 29/17 29/24 30/2 30/13 31/3 31/24 32/3 33/5 35/13 35/14 35/15 38/15 38/17 40/2 40/16 42/3 42/19	thing [9] 3/12 8/7 15/4 18/25 19/9 117/10 179/7 182/22 200/24	
tested [5] 9/13 9/16 16/25 91/24 95/23	81/5 81/7 103/5 115/12 117/23 120/4 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 143/16 143/17 145/16 152/15 157/24 159/1 159/3 159/21 160/23 164/18 168/9 170/7 170/7 170/13 175/14 175/15 179/18 190/19 201/8 201/15 201/20			
testing [15] 89/18 93/11 94/7 94/12 95/12 95/17 97/5 97/6 97/10 99/9 100/9 112/13 119/20 165/16 175/11	81/5 81/7 103/5 115/12 117/23 120/4 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 143/16 143/17 145/16 152/15 157/24 159/1 159/3 159/21 160/23 164/18 168/9 170/7 170/7 170/13 175/14 175/15 179/18 190/19 201/8 201/15 201/20			
tests [8] 97/4 97/7 97/9 97/12 97/13 97/18 97/20 119/16	81/5 81/7 103/5 115/12 117/23 120/4 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 143/16 143/17 145/16 152/15 157/24 159/1 159/3 159/21 160/23 164/18 168/9 170/7 170/7 170/13 175/14 175/15 179/18 190/19 201/8 201/15 201/20			
than [57] 10/9 15/9 15/18 18/10 34/2 36/9 40/22 41/18 42/6 43/8 47/3 47/12 47/15 48/19 54/5 54/16 54/20 54/24 67/13 67/22 68/1 88/25 99/22 102/5 104/3 109/7 110/5 126/4 126/19 130/6 131/22 131/23 132/11 134/24 135/13 140/8 140/11 142/7 153/9 154/4 155/8 156/15 157/18 157/20 160/12 162/15 162/22 166/8 172/1 174/11 187/23 190/6 190/6 192/13 197/20 200/13 201/5	81/5 81/7 103/5 115/12 117/23 120/4 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 143/16 143/17 145/16 152/15 157/24 159/1 159/3 159/21 160/23 164/18 168/9 170/7 170/7 170/13 175/14 175/15 179/18 190/19 201/8 201/15 201/20			
thank [78] 1/9 1/13 1/18 5/9 7/4 7/6 19/24 20/10 21/2 21/4 23/2 24/18 32/16 35/25 59/3 70/17 72/9 73/11 75/8 75/10 79/10 79/11 79/16 79/18 81/5 81/7 84/7 103/5 113/15 115/12 117/23 117/24 120/3 120/4 120/6 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 138/13 143/16 143/17 145/16 148/16 152/15 157/24 159/1 159/3 159/6 159/7 159/21 160/23 164/18 168/9 170/7 170/7 170/8 170/11	81/5 81/7 103/5 115/12 117/23 120/4 122/5 122/12 122/20 122/24 123/21 124/18 125/24 127/25 128/13 130/25 143/16 143/17 145/16 152/15 157/24 159/1 159/3 159/21 160/23 164/18 168/9 170/7 170/7 170/13 175/14 175/15 179/18 190/19 201/8 201/15 201/20			

T	31/18 31/21 33/19 45/7 46/10 49/8 49/14 49/22 49/24 51/13 52/6 53/7 53/8 53/9 55/13 56/21 56/23 57/19 57/25 58/2 59/1 59/12 60/22 62/7 64/10 66/20 67/18 67/21 69/3 72/16 72/25 74/2 75/11 75/16 75/18 80/14 80/18 82/10 82/13 85/24 91/21 97/20 98/14 102/21 106/9 110/25 111/5 111/8 112/21 114/12 116/3 116/10 120/15 124/14 125/3 125/6 125/16 125/17 127/24 128/10 131/1 131/22 132/18 132/24 134/2 135/13 135/16 137/19 137/23 138/3 140/13 140/15 140/20 142/1 142/6 142/12 142/13 142/14 143/19 143/20 143/25 145/22 147/9 148/3 148/7 148/20 150/17 152/2 152/9 154/7 154/21 155/2 156/1 156/4 156/5 156/14 156/25 157/1 157/8 157/10 159/2 160/20 161/16 162/14 163/2 163/6 163/18 164/15 164/16 164/24 165/3 165/25 168/17 170/9 172/3 173/3 173/7 173/12 173/25 174/12 175/12 177/18 178/12 178/16 180/19 182/6 182/17 183/21 184/14 186/3 186/25 187/12 192/7 192/9 192/16 193/21 193/22 195/17 199/24 199/25 200/20 201/6	187/6 196/21 three minutes [2] 154/16 172/4 three months [1] 183/14 three years [1] 196/21 threshold [3] 162/24 162/25 162/25 through [30] 4/7 8/20 10/1 10/5 14/23 19/13 38/1 49/1 59/23 69/15 77/23 82/19 84/2 85/21 88/8 94/7 98/14 99/19 101/3 116/18 121/21 123/18 141/6 146/20 173/12 177/19 179/1 183/15 184/2 193/19 throughout [6] 34/8 62/5 86/18 90/23 98/17 189/13 thrust [2] 166/12 166/15 Thursday [1] 1/1 tier [1] 112/15 tier 3 [1] 112/15 time [100] 4/22 5/3 6/10 7/9 7/20 8/5 8/9 8/16 9/15 10/18 10/19 10/21 11/3 17/11 18/4 18/6 20/20 25/18 28/7 28/8 28/21 29/20 31/22 31/25 33/16 33/17 40/17 44/10 44/18 44/21 44/22 44/24 49/13 50/21 51/3 51/11 51/14 51/15 52/6 52/8 52/9 57/3 57/10 57/18 57/19 57/21 58/22 58/23 59/11 60/4 60/22 61/12 72/10 75/15 75/16 75/24 83/8 84/4 84/23 85/1 86/25 89/8 92/10 92/10 93/15 99/2 99/3 99/11 100/7 102/1 102/7 108/21 116/11 119/21 127/4 132/23 145/24 154/3 154/3 161/6 166/13 169/5 170/3 174/10 175/22 176/21 181/2 185/7 190/5 190/5 191/12 192/1 192/15 193/10 193/22 195/4 197/17 199/16 200/21 201/1	tiny [2] 10/1 17/12 title [2] 26/2 144/21 titrated [4] 6/13 6/13 7/3 7/4 today [18] 12/25 20/3 20/4 22/15 22/17 84/1 85/19 122/15 123/19 170/12 176/18 176/20 186/21 191/14 195/19 200/2 201/6 201/18 together [19] 2/17 11/12 22/22 22/23 22/25 34/24 39/12 48/14 68/10 117/15 120/14 130/23 150/5 150/18 152/20 157/1 177/14 179/15 180/16 toilet [1] 10/15 Toksvig [1] 16/4 told [11] 8/2 8/8 8/15 9/23 13/5 13/23 14/5 17/3 115/17 116/4 201/1 toll [1] 198/11 tomorrow [2] 122/7 201/20 too [11] 65/23 65/24 101/7 110/4 110/13 122/10 143/5 183/5 186/18 188/7 197/15 took [5] 7/18 83/16 100/25 116/11 137/15 tool [4] 161/18 161/19 162/1 162/9 tools [5] 50/10 161/8 162/10 162/14 163/3 top [12] 32/22 45/25 53/8 59/18 59/20 61/5 97/2 102/15 135/14 144/24 145/19 145/20 topic [22] 35/3 39/23 47/5 47/6 49/9 56/11 64/23 65/11 66/25 68/10 71/12 71/12 90/13 143/22 152/16 161/7 161/10 161/13 164/7 164/19 167/17 169/5 Topic 1 [1] 35/3 topic 3 [2] 47/5 143/22 Topic 4 [1] 49/9 topics [5] 23/22 128/15 132/2 154/21 161/6 total [2] 38/22 111/2 totally [1] 79/24 touched [6] 19/11 64/6 76/8 114/3 133/1 138/19 touching [2] 91/15 191/16 towards [5] 2/7 84/25 85/3 137/13 139/12	trace [2] 94/14 96/2 traced [1] 95/23 tracing [7] 93/12 94/25 95/10 98/21 100/10 112/10 112/13 track [1] 17/25 tracked [1] 95/22 tracker [1] 111/1 tracking [1] 147/12 trade [1] 81/18 trading [1] 73/18 tragically [1] 194/3 trained [1] 151/15 training [2] 165/13 198/7 trajectory [1] 156/22 transcript [1] 171/4 transferred [1] 17/2 transfers [1] 146/20 transient [1] 150/20 transmission [11] 69/15 102/6 103/16 103/23 113/5 147/7 147/8 149/6 149/14 149/15 165/20 transmit [3] 147/14 147/24 149/2 transmitted [2] 103/20 104/2 transmitting [1] 149/16 transpired [1] 148/19 transport [3] 53/1 101/23 197/14 transporting [1] 182/16 trauma [1] 2/18 traumatised [3] 10/6 20/12 111/18 travel [1] 14/9 traveller [3] 47/14 55/8 121/17 Traveller Movement [1] 121/17 travellers [1] 121/20 travesty [1] 3/11 treat [1] 44/3 treated [1] 114/17 treating [3] 91/2 160/5 163/2 treatment [17] 6/1 16/3 47/17 47/20 66/5 161/24 162/19 162/21 162/22 163/1 163/5 163/6 163/8 164/13 164/14 194/21 195/16 triage [1] 161/15 triaged [1] 16/1 trials [1] 74/12 tried [5] 25/20 25/20 25/21 50/1 164/11 triggering [1] 16/15 trouble [1] 182/5 true [10] 18/1 23/6
----------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

T	6/8 28/25 34/6 58/10 76/5 80/6 82/11 82/15 82/19 82/21 82/23 83/10 83/12 83/13 83/14 83/15 83/21 84/4 92/25 101/13 110/23 112/1 126/5 126/23 127/12 128/7 153/1 155/21 156/5 161/11 174/6 174/20 175/20 176/24 177/2 177/5 177/15 178/4 181/1 181/12 186/20 191/25 199/17	164/6 165/11 173/7 173/11 173/13 173/23 173/24 understood [7] 31/12 72/6 144/17 173/16 182/11 183/2 187/22 undertaken [1] 53/6 undoubtedly [2] 108/17 198/10 unemployment [8] 50/24 50/25 51/5 51/22 51/23 52/1 52/18 68/20 unequivocal [2] 104/7 104/8 uneven [1] 37/5 unfair [2] 36/15 37/2 unfairly [1] 35/21 unfold [1] 126/20 unfortunately [3] 2/18 8/9 17/5 union [1] 81/19 unique [1] 141/12 unit [4] 26/19 26/23 27/9 90/24 United [10] 25/22 28/4 57/3 62/23 62/24 63/4 63/12 63/14 63/19 121/20 United Kingdom [8] 25/22 28/4 57/3 62/23 63/4 63/12 63/14 121/20 units [1] 90/22 University [2] 23/15 146/1 unknown [1] 106/22 unless [3] 5/5 97/5 119/2 Unlike [1] 4/8 unlikely [4] 78/6 128/6 169/8 187/17 unnecessarily [2] 98/24 102/6 unnecessary [1] 99/5 unpaid [3] 148/14 174/20 174/22 unpick [2] 50/1 99/7 unpleasant [1] 5/20 unprecedented [1] 85/12 unsafe [1] 101/15 unsprig [1] 101/8 unsuitable [1] 97/21 until [4] 13/7 98/21 170/17 201/22 unusual [2] 43/6 195/4 unwell [4] 195/13 195/14 195/18 199/16 up [58] 4/1 4/25 6/16 6/21 6/22 10/7 11/5 12/13 14/5 15/21 18/8 21/22 21/24 26/23	27/21 38/19 38/21 59/17 62/12 72/15 76/10 78/22 81/7 85/10 88/16 88/20 92/1 92/2 92/22 97/1 97/16 99/14 108/10 115/7 116/12 119/5 120/17 123/10 133/7 133/12 134/9 144/20 145/6 147/17 147/17 148/1 151/9 168/10 169/14 174/25 179/6 180/15 182/20 186/15 190/8 193/4 198/9 198/15 updates [2] 13/16 88/10 upheld [1] 114/23 upon [23] 5/25 24/23 25/9 25/20 30/18 35/21 37/10 41/14 44/8 57/20 58/4 58/19 64/5 66/20 67/13 69/14 80/17 85/18 90/19 91/15 93/20 100/20 114/3 us [65] 1/10 2/1 2/20 3/11 5/2 13/6 13/19 14/5 17/20 19/10 21/17 22/2 22/21 33/17 35/4 38/3 52/6 53/5 63/16 63/18 74/10 85/8 88/8 89/22 89/23 100/22 102/2 102/5 102/22 104/25 106/15 115/5 115/18 116/4 119/17 124/24 126/17 134/7 136/20 139/10 140/19 140/23 141/8 143/4 143/6 145/3 145/5 153/1 157/14 157/16 157/16 160/7 170/11 171/6 173/1 175/18 181/20 183/16 183/20 184/9 186/3 186/10 186/17 194/23 196/4 use [38] 10/13 10/15 27/21 28/19 35/7 35/18 43/9 47/12 47/15 64/3 70/2 70/8 70/12 74/17 90/5 101/16 124/25 125/1 130/14 150/7 150/13 155/21 156/11 156/15 156/22 157/2 157/6 157/9 161/7 162/8 162/23 163/3 163/11 163/20 165/19 177/18 195/6 195/8 used [20] 16/19 57/17 57/22 58/6 69/10 89/6 119/23 119/23 124/21 155/4	156/4 156/6 161/15 162/6 162/10 162/18 162/20 163/4 164/4 195/6 useful [5] 50/10 50/10 144/16 162/14 170/25 users [1] 28/15 using [10] 16/18 45/1 90/22 136/18 141/14 147/10 155/19 155/25 161/20 197/14 usual [1] 183/19
	UK council [1] 83/14 UK's [3] 172/9 190/20 192/3 UK-wide [1] 1/20 UKHSA [1] 71/24 UKs [4] 177/7 177/22 182/12 197/10 ultimately [3] 20/7 93/18 136/12 umbrella [1] 2/12 unable [3] 195/4 195/9 195/15 unalloyed [1] 100/12 unavailable [1] 22/16 uncertain [2] 148/5 200/7 unclear [1] 121/3 uncoil [1] 101/8 under [10] 2/12 20/1 27/13 48/17 60/17 70/1 72/10 77/14 80/14 86/22 under way [1] 72/10 under-reporting [1] 60/17 undercounted [1] 43/16 underfunding [1] 168/3 undergo [1] 111/15 underinvestment [4] 39/1 76/12 76/12 76/17 underlying [4] 16/7 34/25 133/24 187/16 underneath [2] 46/1 185/10 underpinning [1] 61/15 underpinnings [1] 43/25 underpins [1] 65/9 understand [6] 36/24 79/21 94/24 168/6 168/19 181/22 understanding [19] 12/18 25/25 34/7 58/10 62/4 66/11 76/18 93/25 117/8 141/9 150/23 163/12	vaccinated [1] 165/22 vaccination [3] 104/10 151/12 165/14 vaccinations [1] 19/16 vaccine [10] 68/14 70/21 71/6 71/9 78/9 78/20 78/22 78/24 79/7 113/5 vaccine-related [1] 68/14 vaccines [1] 70/19 vain [1] 55/22 valid [1] 184/16 validity [2] 42/13 44/5 valuable [3] 63/20 69/24 110/13 valued [2] 36/9 178/10 Values [2] 62/18 63/15 Van [4] 88/22 145/21 145/23 148/17 vandalism [1] 57/16 variability [1] 147/19 variation [4] 49/23 125/9 143/10 157/17 variations [1] 127/11 varies [5] 39/25 124/9 127/17 169/18 169/20 variety [2] 25/18 127/22 various [9] 71/23 84/12 92/10 101/1 147/16 153/17 158/19 163/15 178/16 vary [4] 40/5 60/15 169/16 169/24 varying [1] 25/13 vectors [1] 103/22 ventilated [1] 88/24 verifiable [2] 40/12 40/14 very [176] 1/13 2/11 2/21 3/9 3/16 4/17 5/12 5/20 6/6 6/18		
U				
UK [46]	1/20 2/12 5/2			

V	97/24 104/5 110/12 111/22 126/10 137/19 143/1 162/12 162/23 164/4 166/17	184/20 185/1 190/13	125/2 125/25 126/9 128/4 150/23 165/10 165/16 177/17 183/2 185/19 200/11 200/16	175/2 177/9 177/25 179/17 182/12 183/13 185/1 188/12 189/9 192/2 192/24 194/23 200/24
very... [166] 8/18 12/24 13/3 13/15 15/1 16/6 17/24 18/23 19/10 19/24 19/25 19/25 20/10 21/2 24/18 26/8 28/15 28/18 29/24 30/24 31/3 31/5 32/16 34/10 34/23 38/13 39/23 40/3 42/15 46/7 46/17 47/22 49/7 50/15 53/10 54/10 54/11 55/6 56/2 59/3 62/14 63/13 63/15 63/17 63/20 63/22 65/11 65/12 70/17 73/11 75/8 77/2 77/14 78/6 79/10 79/11 79/16 80/10 80/12 81/5 84/7 84/19 85/5 89/14 89/20 90/3 90/16 90/21 90/25 91/12 97/3 97/9 97/11 97/23 98/4 99/24 102/25 102/25 103/19 107/10 109/2 111/17 113/15 115/4 115/9 115/24 116/23 116/23 117/24 119/11 120/3 120/6 120/14 123/22 124/4 124/21 126/16 127/23 128/5 130/1 131/12 131/14 136/10 137/15 138/5 138/12 140/2 141/13 141/13 144/3 144/8 146/13 148/1 148/16 148/19 148/20 149/14 152/8 152/9 152/24 156/8 159/6 163/19 168/2 169/7 169/17 170/8 170/10 172/7 172/12 176/16 178/21 180/1 180/14 181/14 181/20 181/20 183/18 184/23 184/25 185/1 185/1 186/2 190/12 191/18 192/4 192/5 192/6 193/10 193/12 193/12 193/17 194/17 194/25 198/16 198/16 200/4 200/15 200/22 200/23 201/3 201/7 201/12 201/13 201/14 201/19	viewpoint [2] 58/21 111/1 views [15] 22/19 22/20 22/21 23/8 30/16 32/5 63/24 72/24 72/25 104/16 108/3 108/6 120/13 160/7 171/16 violently [1] 101/10 viral [2] 95/20 96/5 virtual [1] 84/9 virtue [2] 18/15 18/19 virulence [1] 100/20 virus [28] 91/4 91/17 91/18 99/21 100/20 101/2 101/5 101/5 110/10 113/5 114/13 118/19 121/11 128/17 128/21 128/25 129/15 129/16 147/14 148/22 149/17 150/21 181/7 181/11 181/18 188/5 188/15 188/16 viruses [3] 131/4 145/7 147/1 Vish [1] 89/6 visible [1] 72/7 visit [2] 11/15 19/12 visited [1] 11/20 visiting [1] 193/7 visitors [2] 146/21 165/22 visors [2] 89/22 89/23 vitamin [1] 66/6 vitamin D [1] 66/6 vocal [1] 18/23 voice [4] 3/5 4/14 21/22 183/6 voluntary [2] 120/12 189/16 volunteer [1] 179/6 vulnerabilities [3] 20/25 114/13 159/25 vulnerability [16] 15/20 128/16 128/20 129/5 129/7 129/15 130/23 131/3 131/7 140/9 144/9 148/21 153/11 164/19 167/22 173/2 vulnerable [28] 4/13 55/4 55/7 101/18 102/22 102/25 125/16 132/4 137/17 138/15 139/25 140/15 140/16 140/25 140/25 143/21 152/4 152/4 152/5 160/16 162/21 162/23 163/5 163/6 172/19	W waged [1] 4/6 wagons [1] 183/18 wait [4] 7/22 7/22 7/24 170/16 waiting [2] 6/9 13/18 wakes [3] 11/16 11/17 17/15 waking [1] 11/5 Wales [7] 29/16 82/9 83/20 83/23 126/13 126/25 175/3 walk [2] 197/13 200/18 walking [2] 174/13 179/13 wandered [1] 200/5 want [23] 3/2 3/13 3/20 11/15 18/19 20/8 24/20 47/18 117/15 124/21 128/14 142/19 146/6 149/25 154/11 165/4 169/22 180/25 184/4 184/21 187/10 191/12 200/23 wanted [5] 20/1 88/4 120/17 200/17 201/6 wants [3] 82/19 155/13 179/3 ward [2] 9/14 10/2 wards [3] 9/5 9/10 9/15 warning [1] 181/20 warranted [1] 40/8 was [372] wasn't [15] 11/13 13/14 13/16 98/4 106/21 106/25 110/8 166/17 171/14 187/19 188/4 192/14 192/14 193/11 197/1 waste [1] 198/16 watch [1] 13/15 watered [1] 107/3 wave [10] 10/25 17/22 92/5 97/16 100/24 119/20 173/20 184/8 185/22 187/5 wave 2 [1] 17/22 waving [1] 9/1 way [49] 2/7 6/22 20/11 22/19 25/9 29/10 32/7 37/10 39/20 51/17 52/17 55/9 56/22 62/9 64/16 65/3 65/5 69/18 72/10 72/15 80/9 80/13 80/15 93/17 94/15 98/2 99/18 99/22 108/16 109/9 111/7 112/18 113/2 114/17 117/21 120/2 120/18	ways [9] 25/6 37/13 57/5 57/6 57/11 102/7 103/25 195/15 200/14 we [326] we'll [10] 28/12 30/15 73/22 81/7 81/11 85/19 111/3 143/23 172/10 191/11 we're [16] 2/16 2/21 3/19 4/16 10/10 13/3 19/13 34/8 41/9 71/4 130/13 135/10 163/17 170/4 178/22 183/6 we've [17] 22/21 26/18 41/10 67/6 81/15 102/24 114/7 117/13 118/21 119/12 120/14 138/17 146/23 170/16 191/11 196/4 198/7 wealth [3] 133/22 135/8 135/9 wealthier [1] 156/13 wear [3] 90/15 90/20 102/4 wearing [3] 10/3 100/8 109/4 Weatherby [4] 76/1 76/2 79/11 202/11 website [4] 27/10 27/15 27/16 177/20 websites [1] 27/8 wee [1] 6/14 week [4] 14/1 174/23 179/7 196/3 weeks [17] 7/18 7/21 7/25 8/3 8/10 8/10 14/5 14/6 15/6 15/9 105/7 105/15 105/16 105/17 105/21 137/15 182/6 weight [2] 30/17 39/21 weirdest [1] 12/3 well [63] 3/9 5/11 17/24 20/25 21/2 24/8 35/24 40/3 49/5 52/10 53/10 54/11 61/20 66/6 68/8 69/21 83/21 90/18 91/23 93/24 94/17 95/14 96/23 97/11 98/19 99/1 106/10 109/3 110/21 114/18 115/20 116/7 117/10 124/23 128/12 128/19 129/1 131/2 136/24 139/3 147/1 147/10 151/15 154/20 158/24 160/17 167/11 169/17 169/20 169/22	well known [1] 131/2 well-known [1] 129/1 well-trained [1] 151/15 wellbeing [4] 90/12 155/1 175/6 179/16 Welsh [1] 175/6 went [13] 3/15 3/19 5/3 11/9 11/15 18/11 46/12 85/9 86/25 107/4 107/5 112/25 116/8 were [269] weren't [7] 16/11 17/3 84/21 183/15 183/22 193/6 193/7 Westminster [5] 12/16 12/20 13/5 13/17 14/16 what [179] 1/24 1/24 1/25 2/1 3/11 3/14 3/15 8/23 9/15 9/17 10/21 13/3 13/5 13/17 13/18 13/24 13/25 14/6 14/13 15/8 16/9 17/25 19/8 20/1 21/23 24/2 25/4 26/14 26/15 31/9 31/11 31/11 31/16 32/5 32/5 32/6 32/9 32/17 32/18 32/20 35/8 35/9 36/5 36/14 37/4 37/25 38/8 38/10 39/17 40/9 40/17 41/21 42/12 42/13 42/19 43/2 44/14 44/19 46/16 49/9 49/10 49/25 50/21 50/23 52/11 52/19 53/18 55/19 56/11 57/19 57/25 59/1 59/18 60/18 60/24 60/25 61/20 61/21 62/10 63/2 69/8 71/22 71/23 72/24 73/1 74/10 84/11 84/13 84/19 84/23 85/7 88/20 89/14 89/15 89/15 90/2 93/15 93/17 95/10 96/1 97/1 97/3 97/8 98/12 98/15 99/20 99/22 100/18 105/8 106/9 107/17 109/6 109/17 109/23 110/7 111/14 111/18 114/10 114/11 115/15 115/18 115/18 115/25 116/2 117/6 117/18 117/19 120/15 124/21 124/25

W				
what... [49] 125/13 130/7 130/8 134/15 135/2 135/4 135/16 136/9 137/8 138/4 140/23 145/4 146/6 150/16 151/20 153/5 153/5 153/5 153/22 160/7 160/18 167/6 167/13 167/21 169/23 171/9 176/20 177/17 178/22 179/19 181/15 181/16 181/23 182/8 182/11 182/13 183/2 184/14 184/17 184/18 185/6 185/11 187/2 187/13 188/7 190/22 193/25 194/4 195/2	107/6 108/25 114/11 132/17 140/18 141/8 150/1 157/17 157/18 184/10 192/11 194/10 200/7	197/14 200/15	34/1 35/19 43/13 45/11 61/10 62/8 65/19 66/6 93/25 102/4 118/17 129/14 144/4 149/8 162/11 195/18	
what's [4] 11/25 51/17 119/18 149/21	which [195] 2/8 3/4 5/16 5/20 5/20 7/13 9/15 12/6 12/9 12/10 12/18 13/11 15/2 16/13 17/17 18/11 18/14 20/24 22/1 23/17 24/24 24/24 25/6 25/8 25/11 26/11 26/18 27/20 27/21 27/23 28/14 28/22 29/11 30/8 30/17 30/24 31/3 31/8 31/13 31/19 32/4 32/7 33/2 34/7 34/15 35/16 35/20 37/10 37/13 37/25 38/7 39/9 39/14 40/10 40/25 43/24 44/6 44/23 46/19 47/7 48/1 48/7 50/2 50/5 50/18 51/22 52/19 52/21 52/22 53/7 53/22 54/2 55/5 55/7 57/5 57/6 57/11 57/15 57/20 58/4 58/19 59/2 59/11 59/14 60/8 61/5 61/6 61/9 61/10 61/22 62/4 62/8 62/13 64/5 64/9 64/10 65/9 67/5 67/13 67/17 67/21 68/23 69/18 69/20 70/1 71/14 73/8 73/12 73/14 73/23 75/1 75/14 78/14 79/1 80/13 80/15 82/6 82/15 82/18 83/10 84/3 85/19 87/12 88/23 89/12 90/10 90/17 91/3 94/15 95/5 95/19 98/2 101/12 102/5 102/7 102/25 104/7 104/14 104/21 105/3 111/9 113/2 114/3 118/3 119/7 120/20 126/2 126/18 128/21 131/7 131/10 134/7 138/17 138/22 139/9 140/6 141/21 141/24 141/25 143/14 143/19 143/21 144/11 144/15 144/16 145/22 147/15 149/23 152/11 157/25 158/14 164/21 166/2 168/25 169/23 170/21 172/9 173/7 173/11 173/15 176/2 177/6 178/17 179/6 179/14 187/8 188/23 189/15 191/16 191/16 193/16 194/9 195/14	while [4] 103/12 141/5 171/1 180/20	whilst [6] 21/21 22/4 52/10 86/14 112/10 121/21	
whatsoever [3] 16/8 93/20 93/22		white [28] 30/10 40/22 41/18 41/20 41/21 41/22 41/24 42/3 42/5 46/2 46/4 46/4 46/11 47/3 47/13 47/15 48/20 52/2 54/5 54/16 55/7 70/15 116/19 139/21 140/11 142/6 142/16 160/2	wide [10] 1/20 12/11 12/21 14/10 31/4 31/5 31/22 85/3 85/20 179/8	
when [61] 3/21 4/17 4/21 4/23 5/1 7/9 8/2 9/5 9/21 11/20 12/24 13/3 19/2 19/21 20/18 22/17 22/25 26/25 27/1 31/12 35/8 42/1 43/1 43/3 43/11 47/24 58/12 59/24 60/13 67/18 72/6 72/24 73/6 77/9 83/10 87/11 88/3 92/2 92/16 95/2 95/2 96/14 97/17 102/22 103/21 108/12 109/18 119/8 121/16 124/25 128/2 156/9 158/9 158/19 162/4 167/3 171/17 172/2 175/10 200/21 201/1		Whitty [1] 87/9	wide-ranging [3] 12/11 31/4 31/5	
whenever [2] 9/7 95/19		who [111] 2/16 9/19 18/2 22/2 35/13 35/14 35/15 40/10 49/1 50/19 53/21 55/16 56/3 65/25 69/24 73/17 75/11 76/4 80/14 80/18 84/18 90/24 91/10 91/19 91/22 92/18 96/25 97/21 99/2 102/9 102/10 102/12 102/21 108/2 108/17 119/12 122/7 124/14 125/6 125/16 125/17 130/18 134/19 137/16 137/17 138/8 139/25 140/14 140/15 140/20 145/18 149/16 150/20 150/21 151/25 152/2 152/4 152/7 152/9 153/1 153/25 154/1 155/2 155/24 156/5 156/11 157/9 157/10 159/15 162/14 162/21 162/22 163/1 163/2 163/8 164/13 171/4 173/12 174/8 174/12 179/4 179/5 179/6 179/19 180/17 180/18 182/3 182/4 182/15 185/4 186/20 187/24 188/3 188/14 190/17 192/7 192/7 192/14 194/17 195/14 196/4 196/5 196/7 196/8 197/19 198/8 198/21 199/14 199/15 200/5 200/25	widened [1] 113/11	
where [31] 2/5 3/6 4/3 4/4 4/4 10/2 27/10 29/24 40/8 45/22 48/10 53/11 57/13 69/7 73/2 73/4 77/14 96/15 100/1 130/9 140/5 146/10 181/17 181/18 184/17 186/16 189/9 193/10 193/18 193/20 194/8		who'd [1] 200/19	wider [4] 15/18 65/1 77/22 87/5	
whereas [1] 135/17		who's [1] 171/4	wife [1] 20/6	
whereby [6] 7/23 11/21 14/17 15/25 17/1 95/22		whoever [1] 117/15	will [47] 2/24 3/23 3/24 5/21 18/3 18/25 19/8 19/9 20/4 20/13 20/16 22/2 22/18 22/21 44/7 46/1 55/22 66/5 74/14 75/9 89/12 109/11 109/13 109/20 120/10 122/10 125/13 125/13 127/4 128/6 146/2 151/4 152/25 153/1 160/16 169/8 169/16 172/3 174/25 176/19 176/20 179/18 180/15 180/15 194/5 196/5 199/17	will [47] 2/24 3/23 3/24 5/21 18/3 18/25 19/8 19/9 20/4 20/13 20/16 22/2 22/18 22/21 44/7 46/1 55/22 66/5 74/14 75/9 89/12 109/11 109/13 109/20 120/10 122/10 125/13 125/13 127/4 128/6 146/2 151/4 152/25 153/1 160/16 169/8 169/16 172/3 174/25 176/19 176/20 179/18 180/15 180/15 194/5 196/5 199/17
whether [31] 4/1 9/5 9/13 13/16 15/19 30/9 30/10 30/10 42/16 42/18 43/11 44/15 50/17 50/18 50/21 59/21 73/10 103/20		whole [10] 29/15 47/23 49/18 72/23 81/21 82/21 132/3 180/4 183/16 184/1	willingness [2] 55/13 60/14	
		wholly [1] 47/21	wills [1] 85/9	
		whom [4] 76/6 80/21 146/15 192/8	window [1] 10/5	
		why [18] 18/18 20/9	winter [1] 101/3	
			wish [4] 62/24 63/5 87/14 117/2	
			wished [1] 87/16	
			withdrew [5] 21/5 79/17 120/8 170/15 201/16	
			within [44] 8/11 15/25 17/20 23/5 24/5 25/11 26/23 29/16 37/21 51/8 72/21 75/23 76/23 76/25 78/14 83/2 84/8 84/23 96/12 111/18 113/10 117/14 125/14 125/16 127/6 127/8 130/16 131/9 132/4 132/7 133/20 138/18 140/14 151/2 151/3 158/4 167/18 168/5 169/20 169/22 172/6 173/20 174/2 183/19	
			without [4] 66/12 72/21 151/3 194/3	
			withstand [1] 188/13	
			witness [19] 20/3	
			21/5 75/12 79/17 80/10 81/1 93/9 110/2 120/8 122/6 153/1 159/17 170/15 170/18 170/19 176/1 181/15 201/4 201/16	
			witnessed [1] 194/5	
			witnesses [3] 4/8 79/25 122/14	
			woman [2] 43/7 43/8	
			women [8] 40/20 48/11 78/14 134/11 135/3 136/2 157/18 157/20	
			won't [3] 70/1 79/15 176/16	
			wonder [5] 15/7 43/11 134/8 170/19 171/21	
			wonders [2] 150/15 150/16	
			word [11] 7/2 7/4 35/16 37/24 124/20 130/13 150/11 150/11 150/13 150/17 150/24	
			wording [1] 58/6	
			words [5] 35/6 124/24 150/8 184/14 184/15	
			work [42] 5/7 14/24 15/1 29/9 29/22 29/24 30/2 42/24 42/25 48/15 52/22 69/18 69/21 71/5 72/13 73/17 73/18 74/22 90/10 93/23 97/13 97/17 105/25 107/21 115/20 117/11 117/12 117/15 117/21 118/25 122/2 127/3 129/13 148/5 148/10 157/13 174/25 177/6 178/20 178/21 180/17 197/8	
			worked [5] 4/7 22/21 79/24 116/12 188/16	
			worker [2] 81/2 121/12	
			workers [20] 53/3 80/20 80/21 99/10 114/9 114/12 115/17 118/10 122/2 147/9 147/20 147/21 147/23 148/5 149/8 150/20 160/3 160/9 160/17 194/4	
			workers' [1] 149/22	
			workforce [2] 151/15 175/5	
			working [9] 2/13 43/19 43/20 83/24 84/13 117/15 149/24 166/7 193/13	
			world [4] 62/18 63/15 116/13 186/12	

<p>W</p> <p>world's [1] 23/18</p> <p>worried [5] 149/25 150/3 186/14 196/17 200/25</p> <p>worry [4] 122/21 134/15 136/24 163/17</p> <p>worrying [1] 84/20</p> <p>worse [4] 41/20 65/6 66/15 149/19</p> <p>worst [2] 6/8 185/24</p> <p>worth [3] 152/22 163/2 191/16</p> <p>worthy [3] 11/14 16/3 16/11</p> <p>would [101] 2/16 3/10 10/3 13/15 13/18 15/9 15/11 18/4 30/10 30/11 31/12 32/10 37/23 40/25 51/10 51/10 51/23 51/25 52/12 53/18 58/18 62/24 63/5 63/7 64/3 75/14 76/17 76/21 76/22 77/1 77/17 78/3 78/24 84/13 88/4 90/17 93/23 96/23 96/23 96/25 98/10 98/11 99/8 99/10 100/19 101/8 102/3 106/3 108/25 109/1 110/9 113/19 114/9 116/23 117/6 118/2 118/19 119/16 128/21 134/22 134/22 137/19 137/21 138/8 142/9 142/14 142/16 150/13 150/23 151/2 151/19 152/2 153/9 153/11 153/12 154/8 157/10 160/18 160/22 163/21 163/23 166/2 171/25 172/13 174/11 179/5 181/8 181/12 182/1 182/25 183/2 183/13 183/21 184/20 186/16 186/16 187/17 193/3 194/19 195/12 195/20</p> <p>wouldn't [4] 32/2 63/6 188/6 199/11</p> <p>write [3] 86/3 88/5 190/18</p> <p>writing [3] 4/2 85/9 176/19</p> <p>written [1] 88/2</p> <p>wrong [7] 3/15 3/19 13/4 116/24 134/10 163/3 200/24</p> <p>wrongful [2] 7/13 66/9</p> <p>wrote [5] 22/8 91/14 106/16 136/17 145/18</p>	<p>Y</p> <p>yeah [75] 2/16 18/23 20/23 27/17 28/6 33/9 34/16 36/23 42/25 45/24 46/9 46/21 49/12 53/13 61/3 66/10 100/22 101/11 126/6 126/16 133/10 134/6 136/8 141/17 145/10 157/3 163/24 175/23 176/4 176/25 177/3 177/12 178/5 178/18 179/21 180/6 180/9 181/10 185/14 185/16 187/1 187/4 187/9 187/15 187/18 188/20 188/24 189/3 189/6 189/8 189/12 189/22 191/8 191/10 191/20 192/25 193/2 193/5 194/12 194/14 194/20 194/22 195/23 196/9 196/12 196/15 196/22 196/25 197/3 197/6 198/5 198/22 198/25 199/7 199/13</p> <p>year [20] 1/16 28/3 28/3 43/6 58/5 58/15 61/7 61/8 61/9 62/19 70/14 70/15 105/3 105/21 123/16 134/20 135/4 135/20 177/21 178/6</p> <p>years [15] 5/15 16/18 22/22 23/17 25/14 28/9 28/10 38/16 38/19 58/17 76/10 126/19 155/12 175/23 196/21</p> <p>yellow [1] 46/5</p> <p>Yep [1] 36/12</p> <p>yes [205]</p> <p>yesterday [1] 4/8</p> <p>yet [9] 14/20 32/3 44/1 74/25 98/10 127/3 146/1 157/17 185/6</p> <p>you [632]</p> <p>you know [24] 6/18 10/10 13/25 16/9 17/10 17/11 17/13 19/1 19/11 19/20 20/25 30/1 88/15 104/3 109/2 111/21 117/4 117/7 117/8 179/13 190/4 190/8 199/13 200/20</p> <p>you'd [1] 6/15</p> <p>you'll [1] 35/13</p> <p>you're [30] 2/24 5/5 12/6 12/25 13/24 16/7 20/1 23/24 40/9 44/6 60/14 79/5 79/13 87/2</p>	<p>102/3 116/17 123/2 129/5 143/25 149/13 150/12 157/9 158/18 160/24 170/3 171/17 176/11 182/6 184/10 184/22</p> <p>you've [41] 3/8 17/14 20/14 23/18 28/2 31/7 34/15 38/24 39/9 39/13 44/23 49/6 52/19 52/21 56/17 58/19 67/3 67/24 68/20 71/17 75/19 90/2 92/11 92/22 93/7 94/12 97/5 112/4 113/18 115/13 116/4 118/14 134/16 137/7 164/21 175/22 184/19 186/20 189/4 195/25 199/24</p> <p>young [3] 11/3 48/25 48/25</p> <p>younger [5] 125/6 131/23 140/8 140/10 174/2</p> <p>youngest [1] 20/23</p> <p>your [168] 1/10 2/8 2/14 3/4 3/4 4/1 4/8 5/10 9/19 9/19 12/5 12/7 12/10 12/13 12/17 13/8 13/9 15/14 15/16 15/18 16/21 17/14 18/3 18/5 18/11 18/13 18/18 19/12 20/11 20/13 20/18 20/18 21/17 21/22 21/25 22/2 22/3 22/18 22/24 23/5 23/6 23/7 23/12 24/20 24/25 25/1 41/4 45/9 49/7 51/17 54/8 55/15 57/8 57/20 61/15 71/12 71/17 72/24 73/24 76/9 80/3 80/25 81/14 82/2 83/22 84/10 85/16 87/21 90/7 90/14 91/16 91/18 91/21 92/18 93/8 93/19 100/10 104/13 104/18 104/24 105/22 110/2 110/17 111/9 113/25 119/10 120/6 123/7 123/15 123/16 124/19 124/23 124/24 126/1 126/2 126/10 128/3 128/5 128/15 128/19 131/6 131/15 132/2 132/7 132/9 132/16 133/6 134/13 137/13 137/19 138/21 139/2 139/23 141/7 143/22 152/1 152/22 152/23 153/18 154/22 155/11 157/15 158/1</p>	<p>158/22 159/22 160/7 161/14 163/12 163/25 164/12 164/23 165/11 166/21 167/3 167/15 167/18 168/13 168/17 169/7 169/10 169/10 175/18 176/14 177/1 177/13 178/2 178/17 180/3 180/25 181/4 181/15 183/8 184/5 184/6 191/6 191/15 192/20 194/8 197/8 197/22 198/15 198/18 198/23 199/2 200/3 201/4 201/11 201/14</p> <p>yours [1] 29/8</p> <p>yourself [4] 73/1 84/2 136/17 138/3</p> <hr/> <p>Z</p> <p>zero [1] 17/13</p> <p>zoom [5] 124/5 128/1 138/23 145/19 178/2</p> <p>zooming [1] 146/9</p>
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------